Agenda

Research and Office of Integrated Veteran Care (IVC) Meeting

Friday, April 5, 2024 at 12:00PM EST

Agenda

| # | Topic | Lead Speaker |
| --- | --- | --- |
| 1 | Update on quality of non-VA care working group | Dr. Kristin Mattocks |
| 2 | Research questions for IVC:   1. How long do providers have to submit an initial claim for care? 2. How long does it take to process the claim?  (For instance, if patients have visits or procedures that occur on April 1, how long until those visits and procedures are available in the IVC CDS datasets?) | Dr. Megan Vanneman |
| 3 | Impact of MISSION Act on Primary Care Access: Differences by Veterans’ Race, Ethnicity, and Rurality | Dr. Deborah Gurewich |

Action/Follow-up Items

|  | Action Item | Date Assigned | Person | Due Date | Status |
| --- | --- | --- | --- | --- | --- |
| 1 | Dr. Yende will connect with Dr. Gurewich and team for follow up. | 4/5/2024 | Dr. Sachin Yende | N/A | Not started |

Published Papers:

N/A

**Meeting Minutes:**

* Update on planned working group addressing quality of non-VA care
  + Dr. Mattocks met with Dr. Yende’s team and will meet again soon to finalize the agenda. The last discussion was focused on getting reacquainted with HPPs.
* Questions for IVC
  + **QUESTION:** How long do providers have in order to submit an initial claim? How long does it take to process the claim?
    - Claims should be filed within 180 days; TPAs process >98% of claims within 30 days but unsure what the average time is.
* Presentation: Impact of MISSION Act on Primary Care Access: Differences by Veterans’ Race, Ethnicity, and Rurality
  + The study found that the CHOICE act is associated with improved access to specialty care, in both the community care (CC) and VA settings.
    - Black and Hispanic Veterans are waiting longer than white Veterans
  + Did increased access to CC under the MISSION act improve primary care access equity among black & Hispanic Veterans relative to white Veterans?
    - The study looked at two years of administrative data, VA and CC primary care data, and referral data.
  + Primary care use increased during the study period and wait times declined, but wait times in CC lagged wait times in VA.
    - Wait time data is based on new consults, utilization data is based on visits.
  + Study showed that black and Hispanic Veterans are less likely to use CC than white Veterans.
  + Conclusions:
    - The MISSION act is associated with an increased number of Veterans utilizing primary care, and decreased wait times. But, CC wait times exceed VA wait times and both settings exceed the 20-day wait time standards.
    - Wait time dispairities for black and Hispanic vs.white Veterans was observed in both CC and VA settings.
  + The team recommends VA continue to monitor wait times in VA and CC, and understand determinants regarding wait time disparities to inform interventions to address the situation.
  + **ACTION:** Dr. Yende and the IVC team can review how the data is presented and assist with the sensitivity of the information.