



PROVEN

Coordinating Hub to Promote Research
Optimizing Veteran-centric EHR Networks

PROVEN Hub Newsletter

December 2023

Welcome to the PROVEN Hub Newsletter!

The PROVEN Hub is designed to provide a single point of contact for the VA research community to design, conduct, and disseminate cutting-edge, operationally prioritized research and evaluation in support of a safe, effective, and efficient implementation of Oracle Health EHR throughout VA.

Join us for our first cyberseminar of 2024!

HSR&D Research and EHR Synergy Cyberseminar Series

Columbus VAMC clinician and staff experiences with Oracle Health EHR Modernization After 10 Months

Wednesday, January 24, 2024
12:00 pm ET/9:00am PT

Presenters: Christian Helfrich, PhD, MPH and Ellen Ahlness, PhD

This Cyberseminar will present findings of interviews and surveys of clinicians and staff at the Columbus VAMC ten months after adoption of the new Oracle Health EHR. We will discuss ongoing challenges with EHR usability, communication, support, effects on patient safety, and overall employee morale, as well as lessons learned from people on the front lines of EHR modernization. This presentation is intended for researchers working on EHR transitions, and VA leaders and other personnel responsible for EHR modernization.

[Register now](#)

Check out the [archive](#) of previous presentations in this series.

JGIM Special Issue of EHR Transitions

We are pleased to announce that the October 2023 special issue of the *Journal of General Internal Medicine*, "The Science of Electronic Health Record Transitions", has been released online and can now be found [here](#).

House Committee on Veterans' Affairs

On Wednesday, November 15, 2023, the Subcommittee on Technology Modernization held an oversight hearing titled, "Electronic Health Record Modernization Deep Dive: System Uptime".

A recording of the session can be found [here](#).

VA EHRM Researcher Spotlight

Michael Weiner, MD, MPH (Multiple PI, PROVEN Hub – Health Informatics Core)

Scientist, VA HSR&D Center for Health Information and Communication

Professor of Medicine, Indiana University School of Medicine



Michael Weiner, MD, MPH is the Health Informatics CORE Lead for the Coordinating Hub to Promote Research Optimizing Veteran-centric EHR Networks (PROVEN). He is a Scientist with the VA HSR&D Center for Health Information and Communication in Indianapolis, Indiana. Dr. Weiner's clinical and health-services research focuses on measuring and improving the quality, coordination, and delivery of health services, especially for older adults. He studies the effects of health information and information technology on behaviors, clinicians' practices, and patients' outcomes. He has conducted studies of specialty referral, patient-physician videoconferencing, and other forms of telecommunication to improve health care. Study methods have included cohort studies, clinical trials, surveys, and focus groups. Current research includes

the development, implementation, and study of information systems to promote clinical handoffs, management of medications, patient-centered care, health information exchange, and clinical decision support.

VA EHRM Partner Spotlight National EHRM Supplemental Staffing Unit (NESSU)

The National EHRM Supplemental Staffing Unit (NESSU) is a group of VA clinicians who support facilities going live with the new EHR by providing: 1) peer support to help facility employees understand and use the new EHR, 2) direct patient care to offload facility employee work while they adjust to the new EHR, and 3) assistance with manual data migration—again, to ease the burden on facility employees. Most NESSU services are provided remotely by clinicians located across the country, but some NESSU clinicians arrive to provide assistance in person.

NESSU was originally created to provide direct patient care and data migration assistance but came to provide peer support based on their experience using the new EHR at multiple facilities, and their familiarity with the legacy system. NESSU has now partnered with EMPIRIC QUERI to study its impact, building upon emerging qualitative findings indicating that users at early transition sites valued NESSU support and found it to be an important complement to vendor-led training and troubleshooting.

VA EHRM Research Resources

The PROVEN [Project Registry](#) contains current information on EHRM projects.

The EHRM-IO Intranet web page provides updates on the [deployment schedule](#) when they become available.

Access VIREC's [VA Millennium EHR Data Documentation & Resources](#) on the Intranet.

VIREC's Summary Documentation Tables include detailed information about data found in the [Corporate Data Warehouse](#). (Intranet site)

[VA Millennium EHR Data](#) on the VHA Data Portal contains information about the data available, and how to access data for research, quality improvement, and operations projects. (Intranet site)

[EHRM-IO Data Migration and Management team SharePoint site](#) links to resources related to data syndication. (Intranet site)

[EHRM & Research SharePoint](#) has research resources related to the Oracle Health EHR implementation. (Intranet site)

***Are you conducting an EHRM research or quality improvement project?
Let us know at provenhub@va.gov***

***The PROVEN Team wishes you a happy and healthy holiday season.
We'll see you in 2024!***

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