

Veteran Engagement Related Cyberseminars

Date:	Title/Link	Program/Office	• Presenter(s)	Description
10/13/2021	Cultivating equitable research through partnership with the Growing Rural Outreach through Veteran Engagement (GROVE) Center	Growing Rural Outreach through Veteran Engagement (GROVE) Center	<ul style="list-style-type: none"> • Fehling, Kely • Wendleton, Leah • Facundo, Ray 	<p>This presentation provides an overview of:</p> <ol style="list-style-type: none"> 1) the need for and benefits of partnerships with Veterans in rural health research. 2) services and resources GROVE offers to enable engagement. 3) updates to the SERVE toolkit on HSR&D website. <p>They will discuss what the GROVE Center does and why Veteran Engagement is an important tool in rural research. From this presentation you will learn about the tools and services available to incorporate Veteran Engagement into your work.</p>
3/15/2018	Strengthening Excellence in Research through Veteran Engagement (SERVE): Successful Approaches and New VA Resources	Strengthening Excellence in Research through Veteran Engagement (SERVE) research team	<ul style="list-style-type: none"> • Hyde, Justeen • Ono, Sarah 	<p>The multi-site SERVE team evaluated new and existing data to identify a range of successful practices for incorporating Veteran Engagement in research. Four phases of development for research center-based engagement activities have been identified and include: Preparing, Convening, Working Together, and Evolving.</p>
1/18/2017	Creating a Patient Engagement Toolkit	PACT (Patient Aligned Care Teams (PACT) Demonstration Labs)	<ul style="list-style-type: none"> • Keddem, Shimrit 	<p>Describes a process used to understand the practices that VHA PACT clinicians use to engage patients. Using a Delphi method, this comprehensive list of patient engagement practices was prioritized to create a web-based toolkit for dissemination to PACT providers with the goal of improving patient engagement.</p>
10/12/2016	The Importance of Stakeholder Engagement in Implementation Research: Examples from VA Women's Health Research	SoWH (Spotlight on Women's Health)	<ul style="list-style-type: none"> • Finley, Erin • Hamilton, Alison 	<p>Discusses propose conceptualizations of 'stakeholders' and 'engagement' in relation to implementation research. Shares findings from the HSR&D Women's Health Research Network Multilevel Stakeholder Engagement Study, as well as engagement strategies being utilized in the EMPOWER QUERI, with the goal of describing specific approaches to enhance stakeholder engagement in implementation research.</p>

7/13/2016	Leveraging Health Experiences Research to Enhance Veteran Engagement	VE (Veteran Engagement Initiative in VA Research)	<ul style="list-style-type: none"> • Helfand, Mark • Cottrell, Erika • Grob, Rachel • Pandhi, Nancy • Schlesinger, Mark 	<p>Engaging and understanding the perspectives of patients and their caregivers is a critical component of clinical and health services research. However, few approaches to patient engagement or incorporation of patient perspectives in research are evidence-based and researchers frequently find it difficult to incorporate patient perspectives, values and preferences into projects in a meaningful way. Developed in 2001 by the Oxford University Health Experience Research Group (HERG), the Database of Individual Patient Experiences (DIPEX) methodology utilizes rigorous qualitative research methods to collect and analyze interviews about patient experiences with particular health conditions.</p>
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6/22/2016	Enhancing Consumer Involvement in Medical Research Programs	VE (Veteran Engagement Initiative in VA Research)	<ul style="list-style-type: none"> • Fisher, Rebecca • Bambrick, Linda • Green-Parker, Melissa • Dodelin, Ann • Branson, Carolyn • Mayer, James 	The DoD Congressionally Directed Medical Research Programs (CDMRP) is a global funding organization for cancer research, military medical research, and other disease- and injury-specific research. CDMRP fosters partnerships with consumer and scientific communities, professional organizations, and military communities – and continues to fund innovative and impactful research. This session describes CDMRP's history and unique features, with a focus on highlighting how consumers are intricately involved in every aspect of CDMRP's program.
5/17/2016	Measuring Processes and Impacts of Veteran-Engaged Research	VE (Veteran Engagement) Initiative in VA Research	<ul style="list-style-type: none"> • Hamilton, Alison • True, Gala 	What happens when Veterans are engaged in research, and how does engagement happen? What/who does Veteran engagement in research change; how/when does change occur; and how do we assess the magnitude of the change?
4/19/2016	Growing a Veteran Engagement Group (VEG): Examples from COINs	VE (Veteran Engagement Initiative in VA Research)	<ul style="list-style-type: none"> • Fehling, Kelty • Krawec-Paul, Cassandra • Westmoreland, Wm. "Wes" • Ono, Sarah 	Specific examples of launching Veteran Engagement groups at different VA facilities, including participation by Veterans participating in these groups.
3/17/2016	Increasing the Voice of the Veteran in VA Research: Recommendations from the Veteran Engagement Workgroup	VE (Veteran Engagement Initiative in VA Research)	<ul style="list-style-type: none"> • Helfand, Mark • Atkins, David • Hamilton, Alison • Zickmund, Susan • Knight, Sara • Ho, Michael 	In 2015, a Veteran Engagement Workgroup was convened to focus on ways to best incorporate Veteran input in research and to better foster engagement. Four subgroups were tasked with exploring the (1) conceptual foundations of Veteran engagement, (2) approaches to health experience research, (3) transformations ensuring engagement at the level of the individual proposal, and (4) transformations at the Center level. This recording provides recommendations from our report for enhancing Veterans' engagement in HSR&D research
5/7/2015	Creating a Patient Engagement Workbook for Research Teams	QI (QUERI Implementation Seminar)	<ul style="list-style-type: none"> • Madrid, Sarah (<u>not</u> based in VA) 	Describes the HMO Research Network's Patient Engagement in Research Scientific Interest Group [HMORN PER SIG] as the context for the development and administration of an engagement methodology survey. Results of the survey were incorporated into the new Patient Engagement Workbook, described here. Examples are provided of ways other research shops have customized the workbook for their own institutions.

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2/28/2017	Veteran Engagement and Access to Health Information: Collaboration in the Evaluation of the Blue Button Feature of My HealtheVet	VPR (Using Data and Information Systems in Partnered Research)	<ul style="list-style-type: none"> • Turvey, Carolyn 	<p>Describes a collaborative project that examines the impact of Veterans' access to portions of their VA electronic Medical Record. The project, as a partnership with the My HealtheVet Program, focuses on promoting the Blue Button feature of My HealtheVet, with the goal of improving continuity of care for Veterans who also receive care in the community. This project has developed effective ways to promote this use of My HealtheVet, resulting in a positive impact on Veteran engagement, greater efficiency of care, and improved community provider satisfaction. This research-operations partnership included primary evaluation intervention development and testing, and novel technical development and field testing. This presentation presents several strategies used by Dr. Turvey's research team to integrate primary data collected through research with operational data to achieve both research and operational partner goals.</p>
2/15/2017	Resources Supporting Patient Engagement in the VHA	PACT (Patient Aligned Care Teams (PACT) Demonstration Labs)	<ul style="list-style-type: none"> • Wakefield, Bonnie 	<p>Describes work by the PACT Demonstration Laboratory Initiative (DLI) Patient Engagement Workgroup to address the question of how VHA might improve alignment of the patient's goals with those of PACT teamlets. Current VHA patient and family engagement efforts will be described, followed by workgroup recommendations.</p>
4/15/2015	Engaging VA Patients in Local and Regional Care Planning and Design	PACT (Patient Aligned Care Teams (PACT) Demonstration Labs)	<ul style="list-style-type: none"> • Khodyakov, Dmitry • Stockdale, Susan 	<p>Describes a conceptual model of VA patient engagement in care design and planning. Presents results from an online expert panel conducted to explore experts' perspectives on different ways of engaging Veteran patients in the process of planning and designing outpatient care improvement at the VA.</p>

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7/16/2014	Established Patients' Preferences in Continuity of Care & Engagement in Care Design	PACT (Patient Aligned Care Teams (PACT) Demonstration Labs)	<ul style="list-style-type: none"> • Stockdale, Susan • Khodyakov, Dmitry • Forman, Jane 	<p><u>Part 1:</u> Two central measures of success of a patient-centered medical home are increasing timely access to primary care and continuity of care with the patient's primary care provider (PCP). However, little is known about these preferences in the VA population. This cyberseminar presents the results of qualitative interviews of established primary care patients in a large VA academic medical center. It identifies factors that affect where and how patients choose to seek same-day care, and what influences whether they prioritize continuity with their usual PCP vs. short-term access to any PCP or other member of the PACT team.</p> <p><u>Part 2:</u> Presents a conceptual model of patient engagement in care design. Describes an expert panel approach to explore and compare perspectives on different approaches to engaging Veteran patients in the process of planning and designing outpatient care improvement at the VA. (see 4/15/15)</p>
12/12/2013	Incorporating Stakeholder Engagement into VA Research: What We Can Learn from PCORI	HSRM (Topics in Mixed Methods Research)	<ul style="list-style-type: none"> • Zickmund, Susan 	Describes how stakeholder engagement in PCORI constitutes a new approach and discusses a model for stakeholder engagement that may be tailored to HSR&D research.
2/7/2013	Building capability for improvement: lessons from the field (Part 1)	TTOI (Timely Topics of Interest)	<ul style="list-style-type: none"> • VanDeusen Lukas, Carol • Charns, Martin 	Creating capability in our medical centers to continuously improve the quality, safety and value of Veteran care is a high priority in VHA. VHA Office of Systems Redesign awarded 10 grants to medical centers and VISNs to strengthen their improvement capability in 2009 and 20 in 2010. Researchers followed the experiences of the grantees & share lessons from those experiences about the approaches used & progress made, together with important leverage points in building that capability and capacity.
2/14/2013	Building capability for improvement: lessons from the field (Part 2)			