



# Health Systems Evidence

## Evidence to Support Policymaking and Management << [healthsystemsevidence.org](http://healthsystemsevidence.org) >>

Veterans Health Administration

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# Agenda

- Overview of Health Systems Evidence
  - What it is
  - How is was created
  - Why use it
  - What is in it
  - How to search it
- Tour of Health Systems Evidence
- Demonstration searches



# Health Systems Evidence Partners

## McMaster HEALTH FORUM



Canadian Cochrane Centre



 **Program in Policy Decision-Making**  
A research program affiliated with McMaster University's Centre for Health Economics and Policy Analysis





# Interactive Question 1

- *What is your role?*
  - Clinician
  - Researcher
  - Manager or Administrator
  - Other



## Background

- John Lavis' research program
  - To promote the use of research evidence in policymaking and management
  - Michael Wilsons' work to develop the database



# What is Health Systems Evidence? (1)

- Online repository
- Continuously updated
- Easy to search





## What is Health Systems Evidence? (2)

Contains policy-relevant synthesized research evidence about:

- governance, financial and delivery arrangements within health systems
- implementation strategies that can support change within health systems.



## Interactive Question 2

- *Given what you know so far, are you likely to use **Health Systems Evidence** to find synthesized research evidence about governance, financial and delivery arrangements within health systems and about implementation strategies within health systems?*

Yes

No

Maybe



# Methods: How we build and maintain HSE

- On-going process of:
  - ❑ Identifying and screening abstracts of systematic reviews/other research syntheses for inclusion;
  - ❑ Coding each included synthesis according to type and how it addresses health systems arrangements and implementation strategies;
  - ❑ Searching for and linking to free online pdfs, full text files, user friendly summaries, abstracts;
  - ❑ Applying a validated quality rating tool to produce a methodological quality score for each synthesis and;
  - ❑ Identifying countries in which the studies included in each review were conducted



## How we build and maintain HSE (2)

- Identifying abstracts of research syntheses
  - Centre for Reviews and Dissemination (UK) Database of Abstracts of Reviews of Effects— “DARE” (weekly updates)
  - Cochrane library of systematic reviews (monthly updates)
  - Cochrane Effective Practice and Organization of Care Group (EPOC)
  - Other syntheses and sources of syntheses that are identified (personal knowledge, forwards from colleagues, list-servs, etc.)



## How we build and maintain HSE (3)

- Screening abstracts of systematic reviews/other research syntheses for inclusion
  - Reviews/overviews of reviews: at least two databases need to have been searched, explicit inclusion/exclusion criteria must be included
  - Policy briefs: must address two or more of the policy problem, options for addressing the problem, and implementation strategies; and; they draw (at least in part) on systematic reviews to describe what is known about two or more of the problem, options for addressing the problem, and implementation strategies
- Performed independently by at least two reviewers



## How we build and maintain HSE (4)

- Coding each included synthesis according to type:
  - Policy brief
  - Overview of systematic review
  - Systematic review
  - Systematic review (Cochrane)
  - Systematic review protocol (often Cochrane)
- Coding each included synthesis according to type of question:
  - Effectiveness
  - Not effectiveness
  - Many



## How we build and maintain HSE (5)

- Coding based on which health system arrangement(s) and implementation strategies they address:
  - Governance Arrangements (i.e. centralization/decentralization of policy authority)
  - Financial Arrangements (i.e. the use of fee for service as a form of remuneration)
  - Delivery Arrangements (i.e. substitution of nurse practitioners for general physicians)
  - Implementation strategies (i.e. providing consumers with information or education about a program)
- Independently coded by two reviewers



# Health System Arrangements

<b>Governance Arrangement</b> (79)	<b>Financial Arrangement</b> (104)	<b>Delivery Arrangement</b> (1081)
<ul style="list-style-type: none"> <li>• Policy Authority (14)</li> <li>• Organizational authority (32)</li> <li>• Professional authority (20)</li> <li>• Commercial authority (11)</li> <li>• Consumer and stakeholder involvement (23)</li> </ul>	<ul style="list-style-type: none"> <li>• Financing (35)</li> <li>• Funding (21)</li> <li>• Remuneration (44)</li> <li>• Financial incentives for patients (27)</li> <li>• Resource allocation (15)</li> </ul>	<ul style="list-style-type: none"> <li>• To whom care is provided &amp; with what efforts to reach them (270)</li> <li>• By whom care is provided (548)</li> <li>• Where care is provided (328)</li> <li>• With what information &amp; communication technology is care provided? (215)</li> <li>• With what level of quality &amp; safety is care provided (37)</li> </ul>



## Implementation strategies

Consumer-targeted (135)	Provider-targeted (181)	Organization-targeted (12)
<ul style="list-style-type: none"> <li>• Information or education provision (104)</li> <li>• Behaviour change support (64)</li> <li>• Skills and competencies development (32)</li> <li>• (Personal) Support (32)</li> <li>• Communication and decision-making facilitation (15)</li> <li>• System participation (1)</li> </ul>	<ul style="list-style-type: none"> <li>• Educational material (80)</li> <li>• Educational meeting (92)</li> <li>• Educational outreach visit (37)</li> <li>• Local opinion leader (7)</li> <li>• Local consensus process (4)</li> <li>• Peer review (0)</li> <li>• Audit and feedback (49)</li> <li>• Reminders and prompt (0)</li> <li>• Tailored intervention (2)</li> <li>• Patient-mediated intervention (18)</li> <li>• Multi-faceted intervention (89)</li> </ul>	



## How we build and maintain HSE (6)

- Searching for and linking to free online pdfs, full text files, user friendly summaries, abstracts
  - URLs for publicly available copies of included syntheses and user-friendly summaries of these syntheses are identified and included in the database for each synthesis
  - i.e. links to PubMed abstracts, Australasian Cochrane Centre Policy Liaison Initiative user-friendly summaries, PDF files if the review is published in an open access journal



## How we build and maintain HSE (7)

- Applying a validated quality rating tool to produce a methodological quality score for each synthesis
  - Two reviewers independently assess each systematic review in the database using the *AMSTAR* quality rating tool
  - Reconciled scores are reported with each review
- Country coding
  - Two reviewers independently scan reviews to identify the countries in which the studies included were conducted
  - Reconciled codes appear in the database with each review



# Why use Health Systems Evidence?

- **Saves time** by helping to rapidly identify:
  - ❑ synthesis of the best available research evidence on a given topic
  - ❑ prepared in a systematic and transparent way
  - ❑ how recently the search for studies was conducted
  - ❑ quality of the synthesis
  - ❑ countries in which the studies included in the synthesis were conducted
  - ❑ key findings from the synthesis



# What is in Health Systems Evidence? (1)

- Details about **systematic reviews relevant to health systems**
  - policy briefs
  - overviews of systematic reviews
  - systematic reviews
  - review protocols
  - links to any user-friendly summaries, scientific abstracts and full-text reports currently available



## What is in Health Systems Evidence? (2)

- Over 1300 citations (*at 2010-8-12*)
  - 17 policy briefs
  - 15 overviews of systematic reviews
  - 842 systematic reviews
    - 287 Cochrane reviews
  - 146 protocols for Cochrane reviews





# Evidence Service

- General
  - All new reviews (coming soon)
- Topic-specific services
  - Primary healthcare
  - Chronic disease management
  - Diabetes management
  - Chronic pain management
  - Rural healthcare strategy
- Subscribe at  
[www.mcmasterhealthforum.org/healthsystemevidence/evidence\\_service.php](http://www.mcmasterhealthforum.org/healthsystemevidence/evidence_service.php)



# Finding Research Evidence

- Search by:
  - ❑ health system topic
  - ❑ Canadian priority area (which may overlap with priority areas in other jurisdictions)
  - ❑ type of synthesis
  - ❑ type of research question
  - ❑ author
  - ❑ open search
  - ❑ recent update
  - ❑ any combination of these options



## Finding Research Evidence (2)

- Each search will yield a listing of syntheses and details:
  - ❑ type of synthesis (e.g., policy brief)
  - ❑ type of question (e.g., effectiveness)
  - ❑ health system topic (e.g., skill mix – role expansion or extension)
  - ❑ title of the synthesis
  - ❑ last year literature searched
  - ❑ quality rating (using AMSTAR criteria)
  - ❑ countries in which studies included in the synthesis were conducted
  - ❑ **links** to any freely available user-friendly summaries, scientific abstracts, and full-text reports.



# Navigating Health Systems Evidence

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**HEALTH FORUM**

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Programs  
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contact us | Find  
**Search Health Systems Evidence**  
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 Smaller Text  
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## McMaster Health Forum

For concerned citizens and influential thinkers and doers, the McMaster Health Forum strives to be a world-leading hub for improving health outcomes through collective problem solving.

Operating at the regional/provincial level and at national levels, we harness information, convene stakeholders and prepare action-oriented leaders to meet pressing health issues creatively.

The Forum acts as an agent of change by empowering stakeholders to set agendas, take well-considered actions and communicate the rationale for actions effectively.

## Stakeholder Dialogues

### New at the Forum

- ▶ Forum welcomes new fellows for 2010-11
- ▶ Registration open for Simulations Course
- ▶ HCC, Forum collaborate on primary health care

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EVIDENCE >> INSIGHT >> ACTION



# Health Systems Evidence Home Page

## Health Systems Evidence

Translate this page (*Coming soon*) English

Health Systems Evidence is a continuously updated repository of syntheses of research evidence about governance, financial and delivery arrangements within health systems, and about implementation strategies that can support change in health systems.

### About Health Systems Evidence

Why use it and who's behind it

What's in it?

Two-page backgrounder (PDF)

### Searching Health Systems Evidence

How to search it?

What a search will retrieve

On-line tutorial - *Coming soon*

Health Systems Evidence is updated monthly. The database was last updated on 2010-07. To receive general or topic-specific monthly updates, please subscribe to the **Health Systems Evidence Service**. To let us know about new syntheses or website errors, please e-mail us at [mhf@mcmaster.ca](mailto:mhf@mcmaster.ca).

### Health system topics

- Governance arrangement (78)
- Financial arrangement (101)
- Delivery arrangement (1065)
- Implementation strategy (285)

[www.healthsystemsevidence.org](http://www.healthsystemsevidence.org)



## Interactive Question 3

- *What topic areas or practice/ research questions would you use **Health Systems Evidence** to find research evidence about?*



# HSE Search Interface (1)

## Health system topics

- Governance arrangement (78)
- Financial arrangement (101)
- Delivery arrangement (1065)
  - To whom care is provided & with what efforts to reach them (265)
    - Timely access (12)
    - Culturally appropriate care (26)
    - Case management (58)
    - Package of care/care pathways/disease management (187)
    - Scaling-up coverage (3)
  - By whom care is provided (530)
  - Where care is provided (325)
  - With what information & communication technology (ICT) is care provided (213)
  - With what level of quality & safety is care provided (37)
- Implementation strategy (285)



## HSE Search Interface (2)

### Canadian priority areas

- National priority funding area (462)
  - Primary healthcare (116)
  - Home care (147)
  - Catastrophic drug coverage (54)
  - Diagnostic/medical equipment (13)
  - Information technology (201)
  - Electronic health record (23)
- Other priority area (586)
- Performance indicator (13)
- Priority research themes - Listening for Direction III (710)



## HSE Search Interface (3)

### Type of synthesis

- All --
- Policy brief
- Overview of systematic reviews
- Systematic review (Cochrane)

(Use Ctrl-click in Windows or Command-click in Mac to make multiple selections)

### Type of question

- Any --
- Many
- Effectiveness
- Not effectiveness



# HSE Search Interface (4)

## Author search

Last name(s):  (Please separate last names by a space)

Match:  Any author  All authors

## Open search

Search term(s):   
(Please note that a wildcard/\* cannot be used in an 'exact phrase' search)

Match:  Any word  All words  Exact phrase  Words with logic ("and", "or", "not")

## Publication date range

Published:  -   
(Please use two four-digit years, such as 2008 and 2009, or leave them blank to include publications from any year)

## Recent updates

Updated:



## A Searchable Question

What do you want to find out?

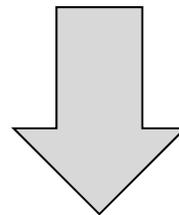
- About the problem
- About options to address the problem
- About option implementation considerations



# Sample Search

## Scenario:

- ❑ We want to provide a patient-centered medical home model, e.g., more shared decision-making with patients, and better coordination of care provided by specialists to improve outcomes for patients with chronic disease(s).



[healthsystemevidence.org](http://healthsystemevidence.org)

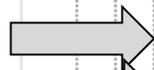


# Sample Search - Topic



## Health system topics

- Governance arrangement (78)
- Financial arrangement (101)
- Delivery arrangement (1065)
  - To whom care is provided & with what efforts to reach them (265)
  - By whom care is provided (539)
    - System - Need/demand/supply (5)
    - System - Recruitment/retention/transitions (14)
    - System - Performance management (12)
    - Workplace conditions - Provider satisfaction (11)
    - Workplace conditions - Health & safety (13)
    - Skill mix - Role performance (24)
    - Skill mix - Role expansion or extension (96)
    - Skill mix - Substitution (96)
    - Skill mix - Multidisciplinary teams (172)
    - Skill mix - Communication & and case discussion between distant health professionals (11)
    - Staff - Support (21)
    - Staff - Workload/workflow/intensity (37)
    - Staff - Continuity of care (18)
    - Staff/self - Shared decision-making (39)
    - Self-management (127)
  - Where care is provided (225)





# Sample Search - Type

**AND** ▾ **Type of synthesis** ?

Policy brief  
Overview of systematic reviews  
Systematic review (Cochrane)  
Systematic review  
(Use Ctrl-click in Windows or Command-click in Mac to make multiple selections)

**AND** ▾ **Type of question** ?

-- Any --  
Many  
Effectiveness  
Not effectiveness

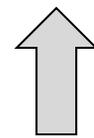
**Search**



# Search Results

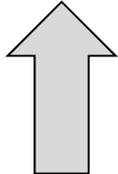
Your search returned 42 results. [Show search terms](#)

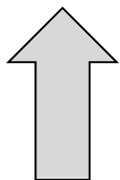
	Type of synthesis [Re-sort]	Type of question [Re-sort]	Health system topic(s)	Title	Last year literature searched [Re-sort]	Quality rating [Re-sort]	Countries in which studies (included in the synthesis) were conducted	Show links to summary, abstract and full-text report	Create a 1-page summary
	?	?	?		?	?	?	?	?
<input type="checkbox"/>	Systematic review (Cochrane)	Effectiveness	Delivery arrangement <ul style="list-style-type: none"> <li>▶ By whom care is provided               <ul style="list-style-type: none"> <li>▶ Skill mix - Multidisciplinary teams</li> </ul> </li> <li>▶ Where care is provided               <ul style="list-style-type: none"> <li>▶ Site of service delivery</li> </ul> </li> </ul>	Multidisciplinary rehabilitation for older people with hip fractures	2009	10/11 (AMSTAR rating from Program in Policy Decision-making)	Not yet available	Show links	Create
<input type="checkbox"/>	Systematic review (Cochrane)	Effectiveness	Delivery arrangement <ul style="list-style-type: none"> <li>▶ By whom care is provided               <ul style="list-style-type: none"> <li>▶ Skill mix - Multidisciplinary teams</li> </ul> </li> </ul>	Multidisciplinary care for adults with amyotrophic lateral sclerosis or motor neuron disease	2009	9/10 (AMSTAR rating from Program in Policy Decision-making)	Not yet available	Show links	Create
<input type="checkbox"/>	Systematic review (Cochrane)	Effectiveness	Delivery arrangement <ul style="list-style-type: none"> <li>▶ To whom care is provided &amp; with what efforts to reach them               <ul style="list-style-type: none"> <li>▶ Package of care/care</li> </ul> </li> </ul>	Support during pregnancy for women at increased risk of low birthweight babies	2009	Not yet available	USA (6); UK (3); France (2); South Africa (2); Australia (1); Netherlands	Show links	Create





# Review Links and Details

<input type="checkbox"/>	Systematic review (Cochrane)	Effectiveness	Delivery arrangement <ul style="list-style-type: none"><li>▶ By whom care is provided<ul style="list-style-type: none"><li>▶ Skill mix - Multidisciplinary teams</li></ul></li></ul>		Effectiveness of shared care across the interface between primary and specialty care in chronic disease management	2006	8/11 (AMSTAR rating from <a href="http://www.rxforchange.ca">www.rxforchange.ca</a> )	UK (7); USA (5); New Zealand (3); Australia (2); Denmark (1); Ireland		Hide links	Create 
<b>User-friendly summary:</b> <ul style="list-style-type: none"><li>▶ Australasian Cochrane Centre (AAC) Policy Liaison Initiative</li><li>▶ Database of Review of Effects (DARE)</li><li>▶ Rx for Change</li></ul>		<b>Scientific abstract:</b> <ul style="list-style-type: none"><li>▶ PubMed</li><li>▶ Cochrane Library</li><li>▶ Journal publisher</li></ul>				<b>Full-text report:</b> <ul style="list-style-type: none"><li>▶ No free full-text report available</li></ul>					



**links** to any freely available user-friendly summaries, scientific abstracts, and full-text reports.



## Health Systems Evidence — 1-page summary

[Return to search results table](#)

[Return to search interface](#)

Translate this page (*Coming soon*) English

 Print

<b>Title</b>	Effectiveness of shared care across the interface between primary and specialty care in chronic disease management
<b>Type of synthesis</b>	Systematic review (Cochrane)
<b>Type of question</b>	Effectiveness
<b>Health system topic(s)</b>	<ul style="list-style-type: none"> <li>Delivery arrangement                             <ul style="list-style-type: none"> <li>▶ By whom care is provided                                     <ul style="list-style-type: none"> <li>▶ Skill mix - Multidisciplinary teams</li> </ul> </li> <li>▶ Where care is provided                                     <ul style="list-style-type: none"> <li>▶ Continuity of care</li> </ul> </li> </ul> </li> <li>Implementation strategy                             <ul style="list-style-type: none"> <li>▶ Provider-targeted strategy                                     <ul style="list-style-type: none"> <li>▶ Educational meeting</li> <li>▶ Multi-faceted intervention</li> </ul> </li> </ul> </li> </ul>
<b>Last year literature searched</b>	2006
<b>Quality rating</b>	8/11 (AMSTAR rating from www.rxforchange.ca)
<b>Countries in which studies (included in the synthesis) were conducted</b>	UK (7); USA (5); New Zealand (3); Australia (2); Denmark (1); Ireland (1); Sweden (1)
<b>User-friendly summary</b>	<p><b>Australasian Cochrane Centre (AAC) Policy Liaison Initiative</b>  <b>Database of Review of Effects (DARE)</b>  <b>Rx for Change</b></p>
<b>Scientific abstract</b>	<p><b>PubMed</b>  <b>Cochrane Library</b>  <b>Journal publisher</b></p>
<b>Full-text report</b>	No free full-text report available
<b>Citation</b>	Smith SM, Allwright S, O'Dowd T. Effectiveness of shared care across the interface between primary and specialty care in chronic disease management. Cochrane Database of Systematic Reviews 2007(3):Art. No.: CD004910. DOI: 10.1002/14651858.CD004910.pub2.





## Database of Abstracts of Reviews of Effects (DARE)

**Effectiveness of shared care across the interface between primary and specialty care in chronic disease management**  
Smith Susan M AU: Allwright Shane AU: O'Dowd Tom

Authors' objectives	To determine the effectiveness of shared-care health service interventions designed to improve the management of chronic disease across the primary-specialty care interface. Shared care has been used in the management of many chronic conditions with the assumption that it delivers better care than either primary or specialty care alone. It has been defined as the joint participation of primary care physicians and specialty care physicians in the planned delivery of care, informed by an enhanced information exchange over and above routine discharge and referral notices. It has the potential to offer improved quality and coordination of	
Searching	We searched the Cochrane Central Register of Controlled Trials (CENTRAL) and CINAHL (from the University of Alberta) for relevant evidence. <b>Policy liaison initiative: Relevant and accessible evidence from <i>The Cochrane Library</i></b>	
Validity assessment	Randomised controlled trials, cohort studies, case-control studies, and other appropriate research designs. <a href="#">Show all effective practice and organisation of care summaries</a> <a href="#">View links to other summaries</a> <a href="#">Return to Policy liaison home</a>	
Data extraction	Three reviewers extracted data from the included studies. <b>REVIEW TITLE</b>	
Results of the review	<p><b>Effectiveness of shared care across the interface between primary and specialty care in chronic disease management</b></p> <p><b>Authors:</b> Smith SM, Allwright S, O'Dowd T  <b>Summary based on:</b> New or updated review in Issue 3, 2007  <b>To read a full review:</b> <a href="#">Link to full text on cochrane library (opens in new window)</a></p> <p><b>Research Gaps</b></p>	
Authors' conclusions	<p>This review indicates that shared care is a promising approach to improve the management of chronic disease across the primary-specialty care interface. Further large, rigorous randomised controlled trials should consider whether a successful shared care service is equivalent to current service delivery in terms of participant-, health- and service-related outcomes, or whether it improves on service delivery at an acceptable cost. Future trials should incorporate qualitative evaluations and consideration of treatment fidelity which may have the benefit of providing a deeper understanding of the views and beliefs of participating patients and providers, and can also be used to provide an in-depth description of the actual care being delivered. Future trials should identify the components of complex interventions and give consideration to which may be the most effective elements, undertake an adequate length of follow up (e.g., more than 12 months), and ensure that there is genuine involvement of resourcing across all sectors, with service users involved in all stages of planning.</p> <p><b>Participant Group</b></p> <p>People or populations with a specified chronic disease who were enrolled in a defined, shared-care service provided by primary and specialty care practitioners          Number of studies: 19          Number of participants: &gt;8720</p> <p><b>Review Summary</b></p> <p><b>Intervention</b></p> <p>R - physical health outcomes, mean depression scores and proportion recovered from depression, well being, functional impairment and disability, mean treatment satisfaction scores, number of primary and specialist care and</p> <p><b>Conclusions</b></p> <p>Rather than there being evidence to globally support the use of shared care when compared to control in terms of participant- and service-related outcomes, the authors presented limited evidence to support shared care in specific patient groups (see below).</p> <p>Some evidence to support the use of shared care when compared to control in terms of proportion of people requiring appropriate medication 14 trials</p>	





## Health Systems Evidence — 1-page summary

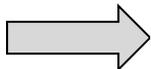
[Return to search results table](#)

[Return to search interface](#)

Translate this page (*Coming soon*) English

 Print

<b>Title</b>	Effectiveness of shared care across the interface between primary and specialty care in chronic disease management
<b>Type of synthesis</b>	Systematic review (Cochrane)
<b>Type of question</b>	Effectiveness
<b>Health system topic(s)</b>	Delivery arrangement <ul style="list-style-type: none"> <li>▶ By whom care is provided               <ul style="list-style-type: none"> <li>▶ Skill mix - Multidisciplinary teams</li> </ul> </li> <li>▶ Where care is provided               <ul style="list-style-type: none"> <li>▶ Continuity of care</li> </ul> </li> </ul> Implementation strategy <ul style="list-style-type: none"> <li>▶ Provider-targeted strategy               <ul style="list-style-type: none"> <li>▶ Educational meeting</li> <li>▶ Multi-faceted intervention</li> </ul> </li> </ul>
<b>Last year literature searched</b>	2006
<b>Quality rating</b>	8/11 (AMSTAR rating from www.rxforchange.ca)
<b>Countries in which studies (included in the synthesis) were conducted</b>	UK (7); USA (5); New Zealand (3); Australia (2); Denmark (1); Ireland (1); Sweden (1)
<b>User-friendly summary</b>	<b>Australasian Cochrane Centre (AAC) Policy Liaison Initiative Database of Review of Effects (DARE)</b> <b>Rx for Change</b>
<b>Scientific abstract</b>	<b>PubMed</b> <b>Cochrane Library</b> <b>Journal publisher</b>
<b>Full-text report</b>	No free full-text report available
<b>Citation</b>	Smith SM, Allwright S, O'Dowd T. Effectiveness of shared care across the interface between primary and specialty care in chronic disease management. Cochrane Database of Systematic Reviews 2007(3):Art. No.: CD004910. DOI: 10.1002/14651858.CD004910.pub2.



IT >> ACTION



<input type="checkbox"/>	Policy brief	Many	Financial arrangement <ul style="list-style-type: none"><li>▶ Financial incentives for patients<ul style="list-style-type: none"><li>▶ Targeted payments/penalties (Financial incentives for patients)</li></ul></li></ul> Delivery arrangement <ul style="list-style-type: none"><li>▶ To whom care is provided &amp; with what</li></ul>		Strengthening chronic disease management in Ontario	2009	No rating tool available for this type of synthesis	Not typically presented in a policy brief	Hide links	Create
<b>User-friendly summary:</b> <ul style="list-style-type: none"><li>▶ No user-friendly summary available</li></ul>			<b>Scientific abstract:</b> <ul style="list-style-type: none"><li>▶ No scientific abstract available</li></ul>			<b>Full-text report:</b> <ul style="list-style-type: none"><li>▶ Full-text report (free)</li></ul>				





Full text policy brief available at  
[www.mcmasterhealthforum.org](http://www.mcmasterhealthforum.org)

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BRIEF

STRENGTHENING  
CHRONIC DISEASE  
MANAGEMENT IN  
ONTARIO

19 OCTOBER 2009

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# More Sample Scenarios 1

- Sample Scenario (1)
- We want to provide a patient-centered medical home model, e.g., improving access (particularly with the use of technology)

Health system topics	
<input type="checkbox"/>	Governance arrangement (79)
<input type="checkbox"/>	Financial arrangement (104)
<input type="checkbox"/>	Delivery arrangement (1081)
<input type="checkbox"/>	To whom care is provided & with what efforts to reach them (270)
<input type="checkbox"/>	By whom care is provided (548)
<input type="checkbox"/>	Where care is provided (328)
<input type="checkbox"/>	With what information & communication technology (ICT) is care provided (215)
<input type="checkbox"/>	Health record system (16)
<input type="checkbox"/>	Electronic health record (24)
<input type="checkbox"/>	Other ICT that supports individuals who provide care (127)
<input checked="" type="checkbox"/>	ICT that supports individuals who receive care (136)
<input type="checkbox"/>	With what level of quality & safety is care provided (37)
<input type="checkbox"/>	Implementation strategy (302)

Canadian priority areas	
<input type="checkbox"/>	National priority funding area (462)
<input type="checkbox"/>	Other priority area (506)
<input type="checkbox"/>	Performance indicator (13)
<input type="checkbox"/>	Priority research themes - Listening for Direction III (710)
<input type="checkbox"/>	Workforce & the work environment (544)
<input type="checkbox"/>	Change management for improved practice & improved health (24)
<input type="checkbox"/>	Data/information/knowledge management (2)
<input type="checkbox"/>	Values-based decision-making & public engagement (17)
<input type="checkbox"/>	Patient-centred care (9)
<input type="checkbox"/>	Patient flow & system integration (73)
<input checked="" type="checkbox"/>	Chronic disease prevention & management (51)
<input type="checkbox"/>	Health system finance & sustainability (44)



# Results

Your search returned 13 results. [Show search terms](#)

	Type of synthesis [Re-sort]	Type of question [Re-sort]	Health system topic(s)	Title	Last year literature searched [Re-sort]	Quality rating [Re-sort]	Countries in which studies (included in the synthesis) were conducted	Show links to summary, abstract and full-text report	Create a 1-page summary
	?	?	?		?	?	?	?	?
<input type="checkbox"/>	Policy brief	Many	Governance arrangement <ul style="list-style-type: none"> <li>Organizational authority               <ul style="list-style-type: none"> <li>Accreditation</li> <li>Networks/multi-institutional arrangements</li> </ul> </li> <li>Professional authority</li> </ul>	Supporting chronic pain management in provincial and territorial health systems in Canada	2009	No rating tool available for this type of synthesis	Not typically presented in a policy brief	Show links	Create
<input type="checkbox"/>	Policy brief	Many	Financial arrangement <ul style="list-style-type: none"> <li>Financial incentives for patients               <ul style="list-style-type: none"> <li>Targeted payments/penalties (Financial incentives for patients)</li> </ul> </li> <li>Delivery arrangement               <ul style="list-style-type: none"> <li>To whom care is provided &amp; with what</li> </ul> </li> </ul>	Strengthening chronic disease management in Ontario	2009	No rating tool available for this type of synthesis	Not typically presented in a policy brief	Show links	Create
<input type="checkbox"/>	Overview of systematic reviews	Many	Financial arrangement <ul style="list-style-type: none"> <li>Remuneration               <ul style="list-style-type: none"> <li>Targeted payments/penalties (Remuneration)</li> </ul> </li> <li>Delivery arrangement               <ul style="list-style-type: none"> <li>By whom care is provided</li> </ul> </li> </ul>	An Overview of Quality Improvement and Health System Interventions to Improve Diabetes Management and Outcomes	2009	No rating tool available for this type of synthesis	Not typically presented in an overview	Show links	Create
<input type="checkbox"/>	Systematic review	Many	Governance arrangement <ul style="list-style-type: none"> <li>Policy authority               <ul style="list-style-type: none"> <li>Stewardship of the non-state sector's role in financing &amp; delivering</li> </ul> </li> <li>Organizational authority               <ul style="list-style-type: none"> <li>Networks/multi-institutional</li> </ul> </li> </ul>	What are the critical attributes and benefits of a high-quality primary healthcare system?	2008	Not yet available	Not yet available	Show links	Create
<input type="checkbox"/>	Systematic review	Many	Delivery arrangement <ul style="list-style-type: none"> <li>With what information &amp; communication technology (ICT) is care provided</li> <li>ICT that supports individuals who receive care</li> <li>Implementation strategy</li> </ul>	Analysis of the 2004-2007 literature on therapeutic patient education in diabetes: Results and trends	2007	1/10 (AMSTAR rating from Program in Policy Decision-making)	Not reported in detail - Description states: North America (47.5%; Mostly from US (46.2%)), Europe	Show links	Create
<input type="checkbox"/>	Systematic review	Effectiveness	Delivery arrangement <ul style="list-style-type: none"> <li>With what information &amp; communication technology (ICT) is care provided</li> <li>ICT that supports individuals who receive care</li> </ul>	The use and benefits of teleoncology	2005	7/10 (AMSTAR rating from Program in Policy Decision-making)	Not reported in detail - Description states: USA (36); Canada (2); Finland (2); UK (2); Denmark (1);	Show links	Create



## More Sample Scenarios 2

- Sample Scenario (2)
- A local health authority seeks information about alternative healthcare delivery models for rural communities

### Health system topics

- Governance arrangement (79)
  - Policy authority (14)
  - Organizational authority (32)
  - Commercial authority (11)
  - Professional authority (20)
    - Training/licensure/registration (13)
    - Scope of practice (5)
    - Location of practice (1)
    - Single or dual-system practice (2)
    - Content of practice (1)
    - Quality of practice/clinical governance (4)
    - Professional competence (2)

AND 

### Type of question

- Any --
- Many
- Effectiveness
- Not effectiveness



# Results

Your search returned 5 results. [Show search terms](#)

	Type of synthesis [Re-sort]	Type of question [Re-sort]	Health system topic(s)	Title	Last year literature searched [Re-sort]	Quality rating [Re-sort]	Countries in which studies (included in the synthesis) were conducted	Show links to summary, abstract and full-text report	Create a 1-page summary
<input type="checkbox"/>	Overview of systematic reviews	Effectiveness	Governance arrangement <ul style="list-style-type: none"> <li>▶ Professional authority</li> <li>▶ Training/licensure/registration</li> <li>Financial arrangement</li> <li>▶ Remuneration</li> <li>• Targeted payments/penalties</li> </ul>	Effects of policy options for human resources for health: an analysis of systematic reviews.	2006	No rating tool available for this type of synthesis	Not typically presented in an overview	Show links	Create
<input type="checkbox"/>	Overview of systematic reviews	Effectiveness	Governance arrangement <ul style="list-style-type: none"> <li>▶ Professional authority</li> <li>▶ Training/licensure/registration</li> <li>Financial arrangement</li> <li>▶ Remuneration</li> <li>• Targeted payments/penalties</li> </ul>	Evidence from Systematic Reviews of Effects to Inform Policy-Making About Optimizing the Supply, Improving the Distribution, Increasing the Efficiency and Enhancing the Performance of Health Workers	Not yet available	No rating tool available for this type of synthesis	Not typically presented in an overview	Show links	Create
<input type="checkbox"/>	Systematic review (Cochrane)	Effectiveness	Governance arrangement <ul style="list-style-type: none"> <li>▶ Professional authority</li> <li>▶ Training/licensure/registration</li> <li>▶ Location of practice</li> <li>Delivery arrangement</li> <li>• By whom care is provided</li> </ul>	Interventions for increasing the proportion of health professionals practising in rural and other underserved areas	2007	8/8 (AMSTAR rating from McMaster Health Forum)	Not applicable for this type of synthesis	Show links	Create
<input type="checkbox"/>	Systematic review (Cochrane)	Effectiveness	Governance arrangement <ul style="list-style-type: none"> <li>▶ Professional authority</li> <li>▶ Training/licensure/registration</li> <li>Delivery arrangement</li> <li>▶ By whom care is provided</li> <li>• Custom - Need/Adaptation/Innovation</li> </ul>	Effects of changes in the pre-licensure education of health workers on health-worker supply	2007	Not yet available	USA (2)	Show links	Create
<input type="checkbox"/>	Systematic review	Effectiveness	Governance arrangement <ul style="list-style-type: none"> <li>▶ Commercial authority</li> <li>▶ Professional authority</li> <li>▶ Training/licensure/registration</li> </ul>	Strategies for engaging the private sector in sexual and reproductive health: how effective are they?	2003	Not yet available	Not reported in detail - Description states: Cameroon (min 1); Colombia (min 1); China (min 1); Ghana (min 1)	Show links	Create



## More Sample Scenarios 3

- Sample Scenario (3)
- A research-funding agency needs to identify what's known about implementation strategies to support national policy priorities

### Health system topics

- Governance arrangement (79)
- Financial arrangement (104)
- Delivery arrangement (1081)
- Implementation strategy (302)

### Canadian priority areas

- National priority funding area (462)
- Other priority area (586)
- Performance indicator (13)
- Priority research themes - Listening for Direction III (710)

AND 

### Recent updates

Updated:  Last update



# Results

Your search returned 3 results. [Show search terms](#)

	Type of synthesis [Re-sort]	Type of question [Re-sort]	Health system topic(s)	Title	Last year literature searched [Re-sort]	Quality rating [Re-sort]	Countries in which studies (included in the synthesis) were conducted	Show links to summary, abstract and full-text report	Create a 1-page summary
<input type="checkbox"/>	Systematic review (Cochrane)	Effectiveness	Delivery arrangement ▶ To whom care is provided & with what efforts to reach them ▶ Package of care/care pathways/disease management ▶ <i>By whom care is provided</i>	Support during pregnancy for women at increased risk of low birthweight babies	2010	Not yet available	Not yet available	<a href="#">Show links</a>	<a href="#">Create</a>
<input type="checkbox"/>	Systematic review	Many	Delivery arrangement ▶ With what information & communication technology (ICT) is care provided ▶ Other ICT that supports individuals who provide care ▶ <i>Implementation strategies</i>	Internet-based medical education: A realist review of what works, for whom and in what circumstances	Not reported	Not yet available	Not yet available	<a href="#">Show links</a>	<a href="#">Create</a>
<input type="checkbox"/>	Systematic review	Not effectiveness	Governance arrangement ▶ Policy authority ▶ Centralization/decentralization of policy authority ▶ Coverage/reimbursement decision-making authority about what or who	The impact of the NHS market: An overview of the literature	Not reported	Not yet available	Not yet available	<a href="#">Show links</a>	<a href="#">Create</a>



## Next Steps for HSE

- Ongoing monthly updates
- New topic-specific bulletins
- General evidence service
- Tutorials on content and use
- Webinar series with the Canadian Cochrane Centre
- Podcasts of webinars



## Interactive Question 4

- *Do you have other questions that you would use **Health Systems Evidence** to search for research evidence about?*



## Interactive Question 5

- *Given what you now know, are you likely to use **Health Systems Evidence** to find synthesized research evidence about governance, financial and delivery arrangements within health systems and about implementation strategies within health systems ?*

Yes

No

Maybe



## Questions?

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