



# Group Visits Focusing on Education for the Management of Chronic Conditions in Adults: A Systematic Review

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## **PREFACE**

Quality Enhancement Research Initiative's (QUERI) Evidence-based Synthesis Program (ESP) was established to provide timely and accurate syntheses of targeted healthcare topics of particular importance to Veterans Affairs (VA) managers and policymakers, as they work to improve the health and healthcare of Veterans. The ESP disseminates these reports throughout VA.

QUERI provides funding for four ESP Centers and each Center has an active VA affiliation. The ESP Centers generate evidence syntheses on important clinical practice topics, and these reports help:

- develop clinical policies informed by evidence,
- guide the implementation of effective services to improve patient outcomes and to support VA clinical practice guidelines and performance measures, and
- set the direction for future research to address gaps in clinical knowledge.

In 2009, the ESP Coordinating Center was created to expand the capacity of QUERI Central Office and the four ESP sites by developing and maintaining program processes. In addition, the Center established a Steering Committee comprised of QUERI field-based investigators, VA Patient Care Services, Office of Quality and Performance, and Veterans Integrated Service Networks (VISN) Clinical Management Officers. The Steering Committee provides program oversight, guides strategic planning, coordinates dissemination activities, and develops collaborations with VA leadership to identify new ESP topics of importance to Veterans and the VA healthcare system.

Comments on this evidence report are welcome and can be sent to Nicole Floyd, ESP Coordinating Center Program Manager, at [nicole.floyd@va.gov](mailto:nicole.floyd@va.gov).

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# EVIDENCE REPORT

## INTRODUCTION

The goal of group-based educational programs led by non-prescribing practitioners is to communicate information and provide training in order to improve self-management skills for the large numbers of patients coping with chronic illness. The Veterans Administration (VA) has prioritized group visit implementation as part of a new primary care model that focuses on patient centeredness, The Patient Aligned Care Team (PACT), but the choice of which patient populations to target and which interventions to use is unclear. Though the group visit intervention delivery model has been widely used there are vast differences in program structure, content, length of intervention, and follow-up time points. Moreover, there is little consensus as to whether, and for whom, group visits are an effective tool. Given the variety of interventions, the broad array of chronic conditions in which group visit interventions have been studied, and the lack of an overall understanding of effectiveness, it is useful to clarify what is known and not known about group visit interventions in patients with chronic illness. To our knowledge, no recent review has examined group visit interventions across a variety of conditions.

The objectives of this review are to: 1) summarize the characteristics of group visit interventions that have been tested in controlled trials of patients with chronic illness; 2) assess the effects of these interventions on quality of life, self-efficacy, health care utilization, and other health outcomes; 3) understand whether there are certain patient characteristics associated with intervention effectiveness; and 4) examine which components of group visit intervention structure and delivery may be associated with intervention effects. This review serves as a companion piece to the recently published shared medical appointments review conducted by the Durham Evidence-based Synthesis Program.<sup>1</sup> The shared medical appointments review focuses on visits led by a physician or other prescribing provider during which individual-level changes in management plan can be made. This review, in contrast, focuses exclusively on literature that tests the effectiveness of group visits that have an emphasis on health education and are led by facilitators, including but not limited to non-prescribing health professionals such as nurses, dietitians, and physical therapists.

## METHODS

### TOPIC DEVELOPMENT

The review was commissioned by the Department of Veterans Affairs' Evidence-based Synthesis Program. We conferred with VA experts to refine selection of patient populations and subgroups, interventions, outcomes, and setting addressed in the review. The current review focuses on studies involving education-based group visits interventions led by facilitators that include non-prescribing health professionals.

We addressed the following key questions in our review of the literature:

Key Question 1. In adults with chronic medical conditions, how do group visits compared to usual care affect the following:

- (1) medication adherence, biophysical markers ( e.g., HbA1c, blood pressure)
- (2) symptom status, functional status, mortality, patient satisfaction
- (3) utilization of medical resources, health care costs
- (4) adverse outcomes (e.g., patient confidentiality, participation/missed appointments)?

Key Question 2. For adults with chronic medical conditions, do the effects of group visits vary by patient characteristics? Characteristics of interest include medical diagnosis, severity of disease, and comorbidities.

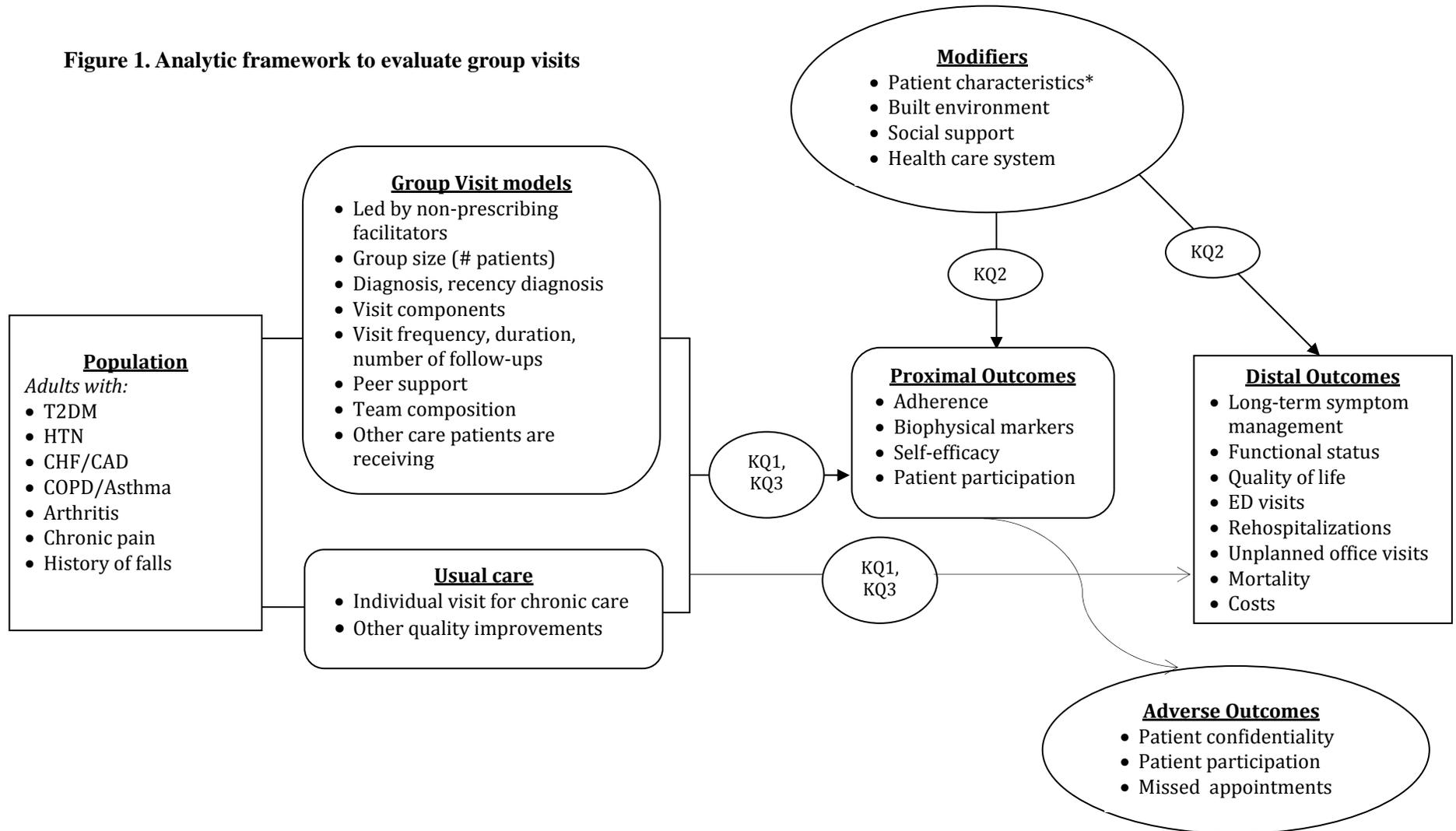
Key Question 3. (Depending on the size and comparability of elements identified in the literature) Which components of group visits are associated with greater intervention effects?

The criteria for patient population, treatment and comparator interventions, outcomes of interest, and patient care setting are outlined below:

- **Patients:** Diagnosed with DM, HTN, CHF, COPD, asthma, arthritis, pain management, history of falls. Exclude comorbid serious mental illness such as schizophrenia. Studies with patients who have comorbid depression may be included.
- **Intervention:** Group visits focusing on education that are led by individuals who are non-prescribing health professionals as well as lay facilitators (e.g., dietitians, nurses, social workers, peer educators, psychologists, pulmonary technicians, physical therapists, occupational therapists). Group visits may include prescribing providers (e.g., physicians, pharmacists, advanced practice nurses, physician assistants) if they function in an advisory capacity only (i.e., do not provide individual care plans or medication management).
- **Comparator:** Usual care, non-group visit care
- **Outcome:** Biophysical/physiological (e.g., HbA1c, blood pressure) control of these markers/measures, rehospitalizations, medication adherence, ED visits, functional status, patient satisfaction, patient participation, and attrition rates.
- **Timing:** Any
- **Setting:** Any

Figure 1 illustrates the analytic framework that guided our review and synthesis.

Figure 1. Analytic framework to evaluate group visits



\* Includes: gender, race/ethnicity, age, education/health literacy, rurality/geography, chronic conditions/morbidity, and other patient demographics. Note: socioeconomic influences such as financial strain (e.g., price of gas) directly affect patient participation

## SEARCH STRATEGY

We conducted searches of multiple databases [MEDLINE® (PubMed®), Embase® (Embase.com), Cochrane Register of Controlled Trials (Ovid), CINAHL (EBSCO) and PsycINFO (Ovid)] from database inception to February 2012 using terms for non-prescribing practitioners and group visit interventions, including but not limited to terms for group education, group program(me), group session(s). See Appendix A for the full search strategy. We obtained additional articles from systematic reviews, reference lists of pertinent studies, editorials, and by consulting experts.

## STUDY SELECTION

Reviewers trained in the critical analysis of literature assessed the titles and abstracts for relevance. Two investigators (AQ, JR, MF, MO, or DK) independently evaluated English-language articles included at the abstract stage using prespecified inclusion criteria (Appendix B). We included studies of group visit educational interventions led by non-prescribing facilitators. We excluded group visit studies if any portion of the intervention focused on individual-level prescription changes (e.g., blood pressure medication or insulin titration). We did not examine studies that focused exclusively on support groups or on group exercise classes (e.g., yoga, aerobic exercise, resistance training) without incorporating disease-pertinent educational components or comparing these interventions to group educational sessions. Existing Cochrane reviews of group exercise summarize the effectiveness of these interventions and represent a systematic evaluation of that literature.<sup>2,3</sup> We excluded diabetes mellitus studies published before 1998 because we felt the overall approach to adult diabetes care was likely to have changed substantially after publication of the United Kingdom Prospective Diabetes Study, thereby rendering older studies less directly applicable today.<sup>4</sup>

## DATA ABSTRACTION

We abstracted data on the design, objectives, setting, population, demographics, findings, structure of the intervention, information on the comparator(s), and participation and attrition rates that characterized included studies. We also abstracted information on the content delivered in the group visit interventions. We distinguished between group visits whose content was to provide didactic-only educational sessions, and those that provided participants with information and training on techniques to improve coping and self-management skills. We defined the following, and abstracted this information from included studies:

- **Self-management education (SME):** In addition to providing disease-specific information to patients, these programs teach patients self-management skills to manage/cope with symptoms, such as goal-setting and contracting, and building skills to reinterpret symptoms (e.g., motivational interviewing, goal-setting/contracting, cognitive behavioral therapy (CBT))
- **Didactic education (DE):** Content is informational and format is usually lecture-based (e.g., information on the pathophysiology of disease, symptoms, using and reading equipment, potential strategies for reducing pain and stress, understanding nutritional advice)
- **Experiential education (EE):** Instruction based on demonstrations (e.g., exercise, cooking, reading nutritional labels and calculating nutritional information)

## STUDY QUALITY

Two reviewers independently assessed the quality of each trial according to the following criteria: randomization, allocation concealment, blinding and outcome reporting, as well as considerations for similarity of compared groups at baseline, adequate reporting of participation, loss to follow-up and attrition, the use of intention-to-treat analysis; and ascertainment of outcomes.<sup>5</sup> Individual studies were rated as “good,” “fair,” or “poor”; these terms are defined in Appendix C.

## RATING THE BODY OF EVIDENCE

We describe the overall quality of evidence for outcomes in each clinical subsection using a method developed by the GRADE Working Group.<sup>6</sup> The GRADE method considers the consistency, coherence, and applicability of a body of evidence, as well as the internal validity of individual studies, to classify the grade of evidence across outcomes as follows:

- High = Further research is very unlikely to change our confidence on the estimate of effect.
- Moderate = Further research is likely to have an important impact on our confidence in the estimate of effect and may change the estimate.
- Low = Further research is very likely to have an important impact on our confidence in the estimate of effect and is likely to change the estimate.
- Very Low = Any estimate of effect is very uncertain.

## DATA SYNTHESIS

During an initial informal review of included studies, we recognized that there was a breadth of outcome categories examined, marked variation in outcome metric validity, and a large number of different outcomes measured and reported across studies. We anticipated such challenges would render a full accounting and synthesis of all outcomes both infeasible and uninformative. We chose, therefore, to focus on distal health outcomes measuring quality of life and functional status because these are likely to be important to patients and could conceivably be impacted by the interventions examined in the studies under consideration. We included utilization outcomes when reported, though we anticipated that fewer studies would be powered to examine these outcomes. We also examined intermediate outcome metrics, focusing specifically on biophysical markers such as hemoglobin A1c, and on self-efficacy or patient activation measures. Self-efficacy refers to personal beliefs in one’s ability to succeed in self-managing illness. In this report, we used the term broadly and used it to refer to any measures examining self-efficacy, patient activation, coping skills, or illness beliefs. We chose to examine this group of outcomes because there are validated tools to assess self-efficacy related concepts,<sup>7,8</sup> and these metrics were commonly reported in many studies. Furthermore, there is a link, both conceptually and empirically, between the knowledge, skills, and attitude changes one might acquire during an educational intervention and intermediate health outcomes.<sup>9</sup>

In compiling data tables, we prioritized well-validated scales and if studies report findings for full scales as well as subscales, we report full scales only. If studies did not report any outcome

in these categories, or report ad-hoc/non-validated measures, their findings were summarized narratively. We also described common characteristics and themes that emerged across studies and disease categories.

We conducted meta-analyses of group visit trials for patients with diabetes for the mean difference in the change of HbA1c because we identified HbA1c as a clinically important marker for diabetes patients and one that is plausibly amenable to change in the short (0-3 months) and medium (4-6 months) term. We abstracted the mean difference and an indicator for variability (e.g., standard error) in HbA1c, and total subjects from each treatment arm. We obtained a pooled estimate of relative risk (RR) using a random effects model.<sup>10</sup> To determine whether the effects of group visits were modified by intervention characteristics, we conducted subanalyses according to study quality, and duration of the group visit intervention.

Statistical heterogeneity was assessed by Cochran's Q test and I<sup>2</sup> statistic.<sup>11</sup> In order to examine publication bias, we used funnel plots and Egger's test to assess small study effects.<sup>12</sup> We also conducted multivariate meta-regression analyses to determine whether duration of intervention, study quality, or publication year had any bearing on meta-analytic results. All analyses were performed using Stata 10.0 (StataCorp, College Station, TX, 2007).

## **PEER REVIEW**

A draft version of this report was sent to the technical expert panel and additional peer reviewers. Appendix D details the feedback we received and our responses to reviewer comments.

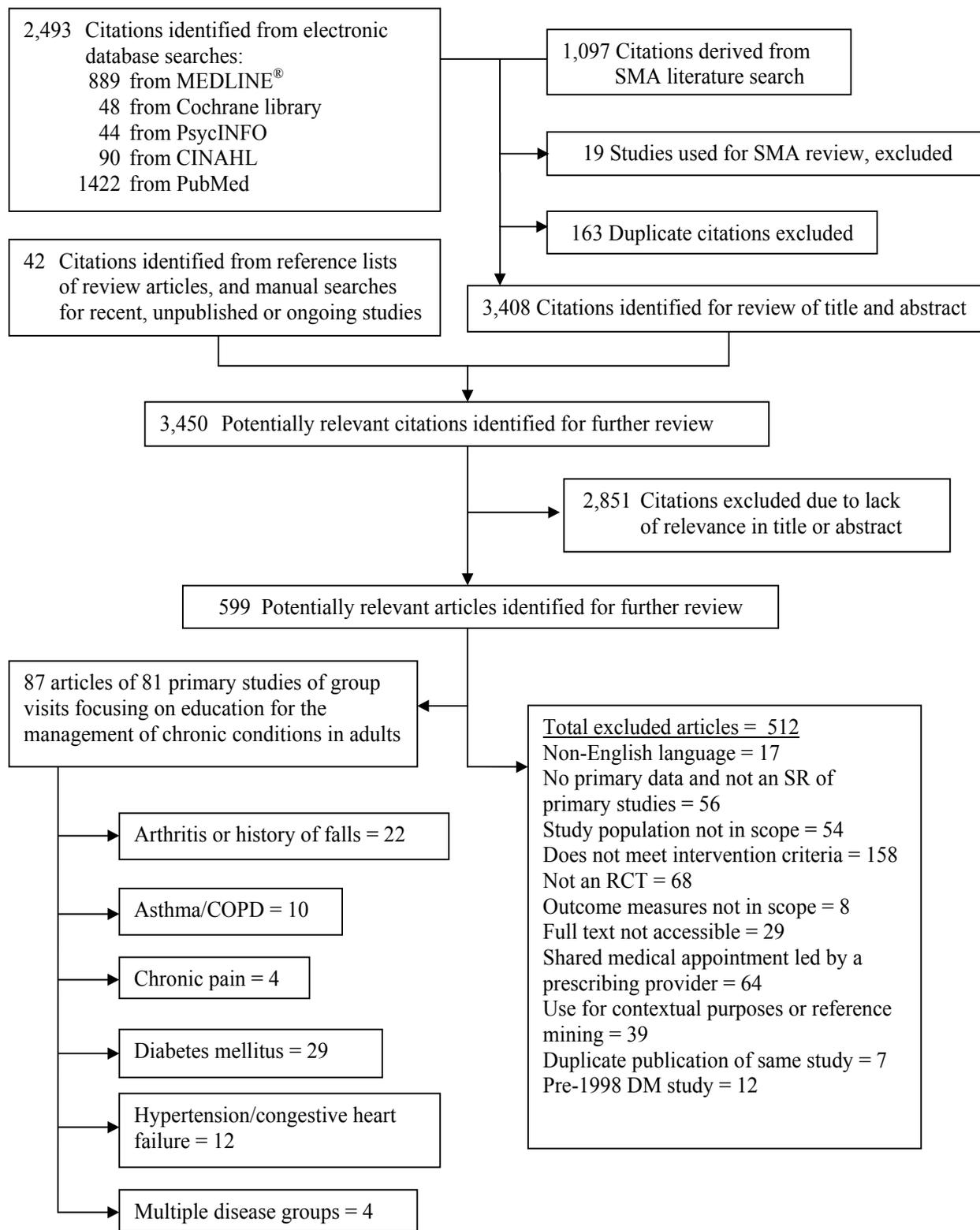
## **RESULTS**

### **LITERATURE FLOW**

We reviewed 2,493 titles and abstracts from the electronic search, and identified an additional 42 studies from reviewing reference lists. After applying inclusion/exclusion criteria at the abstract level, 599 full-text articles were reviewed, as shown in Figure 1. Of the full-text articles, we excluded 512 that did not meet inclusion criteria.

We included 87 publications reporting on 81 group visit intervention studies focusing on education for the management of arthritis, falls prevention, asthma, COPD, hypertension, CHF/CAD, DM, or chronic pain. Tables 1, 4, 7, 10, 13, and 15 present characteristics of group visit interventions. Tables 3, 6, 9, 12, and 17 present head-to-head comparisons of multiple active group visit treatment arms as well as studies that compared individual visits to group visits.

Figure 2. Literature Flow – Group visits focusing on education for the management of chronic conditions in adults: A systematic review



## **Findings by Key Question**

*Key Question 1: In adults with chronic medical conditions, how do group visits compared to usual care affect the following: (1) medication adherence, biophysical markers; (2) symptom status, functional status, mortality, patient satisfaction; (3) utilization of medical resources, health care costs; (4) adverse outcomes?*

Tables 2, 5, 8, 11, 14, and 16 present findings of effectiveness of group visit interventions compared to usual care in the short (0-3 months), medium (4-6 months), long-term (7-12 months), or very long-term (13+ months). In addition, we present a full accounting of the total number of outcomes examined by studies in Appendix Table C2. Appendix E provides a glossary of acronyms and abbreviations for outcomes used in the included studies. We present findings from meta-analyses of mean change in HbA1c following group visit intervention for patients with diabetes mellitus in Figures 3 to 6.

Overall, group visit interventions in most clinical areas were associated with short- and medium-term improvements in self-efficacy; few studies examining longer-term outcomes. However, there was little evidence that interventions improved quality of life, functional status, or utilization outcomes. Group visit interventions were associated with modest short-term improvements in HbA1c, but the strength of this evidence was low because of inconsistent results across studies and methodological concerns in the studies finding the greatest benefit.

*Key Question 2: For adults with chronic medical conditions, do the effects of group visits vary by patient characteristics?*

Relatively few studies specifically examined how patient characteristics modified intervention effects. Sixteen studies presented results of group visit interventions by patient characteristics: nine diabetes mellitus studies,<sup>13-21</sup> two arthritis studies,<sup>22,23</sup> two history of falls studies,<sup>24,25</sup> one hypertension study,<sup>26</sup> one CHF study,<sup>27</sup> and one chronic pain study.<sup>28</sup>

Many of these studies examined group visit effectiveness for participants who attended a greater number of sessions relative to those with greater absentee rates.<sup>13,16,18,19</sup> Overall, the studies found some indications of a dose-response with group session attendance, with those participants attending the greatest number of sessions benefitting the most from the group visit intervention. For the DM studies, many found larger beneficial group visit intervention effects for patients with higher initial levels of HbA1c.<sup>14,17,21</sup>

Overall, studies found little difference in group visit effectiveness according to patient demographic and socioeconomic characteristics (e.g., gender, education, age, race). However, among studies of arthritis and history of falls, two studies found that obese patients tended to respond to aerobic exercise group visits more than participants with lower BMI on self-reported disability<sup>22</sup> and falls.<sup>24</sup> Among hypertension and CHF studies, Smeulders et al. found patients with more years of education and better cognitive status showed greater short-term improvements in cardiac-specific QoL.<sup>27</sup> One chronic pain study noted that group visit effectiveness was modified by agency-orientation, with high agency-oriented participants experiencing improvements in pain and pain coping resulting from group visit sessions.<sup>28</sup>

Various authors note that small sample sizes limit the power to detect differences in subgroup analyses. In addition, findings of group visit benefit in subgroup analyses are tempered by fair and poor quality ratings for many of these studies.

*Key Question 3: Which components of group visits are associated with greater intervention effects?*

Tables 3, 6, 9, 12, and 17 present findings of effectiveness of group visit interventions from head-to-head comparisons of multiple active group visit treatment arms, as well as studies that compared individual visits to group visits. Overall, in five studies, group visit interventions that focused on SME strategies were more effective than sessions that were limited to DE; however, in four of these five studies, the intervention arms differed considerably from the comparators (e.g., having nonequivalent number of sessions), limiting the strength of this conclusion. Studies that compared group visits to individual education visits found mixed results on a variety of outcomes, with no appreciable differences found in three studies, positive effects found with group visits in four other studies, and improvements with individual education in one study. Findings across studies could not be combined because of differences in study design. Two studies compared the effects of in-person group SME and mailed or automated self-management programs, and found no differences in self-efficacy, pain, and functional status outcomes.<sup>29,30</sup>

## **Findings by Clinical Area**

### *Arthritis*

Eighteen studies from the US, Europe, and Australia evaluated the effectiveness of educational group visit interventions that included self-management skills (eleven studies), didactic (eight studies), and experiential approaches (six studies).<sup>22,23,29,31-44</sup> Studies varied widely in intervention structure, content, and duration, as well as comparison group (Tables 1-3).

Seven of ten studies found group visit interventions improved short- and medium-term self-efficacy; in six of the studies finding benefit the interventions focused on self-management skills education. Only one poor-quality study assessed outcomes beyond 12 months.<sup>44</sup> Despite the improvements seen in self-efficacy, only two of eleven studies found improvements in quality of life related measures such as disability<sup>41</sup> and depression.<sup>32</sup> One US study found a self-management education intervention was associated with reduced physician visits,<sup>41</sup> but this finding was not confirmed in five other studies conducted in Europe and Australia.<sup>31,32,34,35,40</sup>

Eight studies compared two active interventions (Table 3). Many of these studies were comparing interventions with more than one characteristic that differed (i.e., different educational content and different number of sessions), making it more difficult to assess which intervention components may have been associated with observed effects. One study compared a self-management to a didactic education intervention with the same number of sessions and found no difference in outcomes between them.<sup>36</sup> Another study found that the inclusion of significant others along with patients in a self-management education intervention was actually associated with lower self-efficacy than the intervention delivered to patients alone.<sup>42</sup> Finally, one study found similar effects from a mail-delivered individualized self-management program and an in-person group self-management education intervention.<sup>29</sup>

Overall, there is a moderately strong body of evidence that group self-management education interventions can improve short- and medium-term self-efficacy in patients with arthritis, but they have little effect on quality of life or utilization outcomes.

### *History of Falls*

Four studies from the US, Canada, and Australia examine effectiveness of educational group visit interventions in patients with a history of falls or at-risk for falling (Tables 1-3).<sup>24,25,45,46</sup>

Two studies found a group didactic education and exercise intervention improved self-efficacy over the short-term,<sup>45</sup> while another study which included a “booster” education session at three months found improved long-term self-efficacy.<sup>24</sup> One study found improved timed-up-and-go (TUG) physical performance,<sup>24</sup> while another study found the intervention did not improve TUG when patients were simultaneously tasked with cognitive activities.<sup>25</sup> Only one of three studies found a reduction in fall events,<sup>24</sup> and no studies found improved quality of life.

Overall, didactic falls prevention training along with exercise training may improve patient self-efficacy and reduce the risk of falls, though the strength of this evidence is low because of inconsistencies among studies and the small number of studies.

**Table 1. Characteristics of group visit interventions focusing on education for the management of arthritis or falls**

| Study   | Sample size<br>Setting<br>Program name,<br>if applicable | Demographics:<br>Mean age<br>% male<br>% minority<br>Mean disease duration | GV structure:<br># Visits, frequency<br>Duration<br>Group size  | GV content:<br>SME (self-mgmt)<br>DE (didactic)<br>EE (experiential) | GV leaders:<br>Number of leaders<br>Profession type   | Comparator(s)  |
|---|--|--|---|--|---|--|
| <b>Arthritis</b>  |  |  |   |  |   |  |
| Ackerman, 2012 <sup>31</sup>                              | N=120<br>Australia<br><i>ASMP</i>                        | 65.1 yrs<br>40%<br>Race NR<br>Duration NR                                  | 6 weekly (2h) sessions<br>1.5 months<br>4-21 patients   | SME  | 2 leaders<br>Peer leader, health professional   | Usual care<br>(information book)   |
| Barlow, 2000 <sup>32</sup>                                | N=544<br>UK<br><i>ASMP</i>                               | 58.1 yrs<br>16%<br>4% nonwhite<br>11 yrs with arthritis                    | 6 weekly (2h) sessions<br>1.5 months<br>≥10 patients  | SME  | 2 leaders<br>Peer leaders   | Usual care   |
| Breedland, 2011 <sup>33</sup>                             | N=34<br>Netherlands<br><i>FIT</i>                        | 48 yrs<br>29%<br>Race NR<br>9.7 yrs with RA                                | 8 weekly (1h) education<br>16 semi-weekly (1.5h) exercise<br>2 months<br>Group size NR                | DE, EE   | 5 team members<br>Psychologist, PT, OT, dietitian, social worker                                      | Usual care   |
| Buszewicz, 2006 <sup>34</sup> & Patel, 2009 <sup>35</sup> | N=812<br>UK<br><i>ASMP</i>                               | 68.6 yrs<br>37%<br>0.5% Caribbean black<br>Duration NR                     | 6 weekly (2.5h) sessions<br>1.5 months<br>12-18 patients  | SME, EE  | NR  | Usual care<br>(information book)   |
| Ettinger, 1997 <sup>22</sup>                              | N=439<br>US<br><i>FAST</i>                               | 69 yrs<br>30%<br>26% black<br>Duration NR                                  | 3 monthly (1.5h) sessions<br>18 biweekly and monthly calls<br>18 months<br>10-15 patients             | DE   | 2 leaders<br>Exercise leader, nurse   | Group exercise arms:<br>GV2: 36 (1h) aerobic<br>GV3: 36 (1h) resistance<br>Class sizes 10-15 |
| Freeman, 2002 <sup>36</sup>                               | N=54<br>UK   | 51.4 yrs<br>15%<br>Race NR<br>4.5 months with RA                           | 4 weekly (2h) sessions<br>1 month<br>Group size NR  | GV1: SME<br>GV2: DE  | 3 team members<br>Physiotherapist, rheumatologist, psychologist                                       | GV2  |
| Giraudet-Le Quintrec, 2007 <sup>37</sup>                  | N=208<br>France  | 54.8 yrs<br>14.1%<br>Race NR<br>13.1 yrs with RA                           | 8 weekly (6h) sessions<br>1 (4h) booster after 6 months<br>2 months<br>8-10 patients                  | DE, EE   | 10 team members<br>Rheumatologist, rehab. specialist, dietitian, social assist., nurses, PTs, and OTs | Usual care+:<br>Two information leaflets written by research team                            |
| Hammond, 1999 <sup>23</sup>                               | N=35<br>UK   | 55.2 yrs<br>17%<br>Race NR<br>9.8 yrs with RA                              | 4 weekly (2h) sessions<br>Optional home visit 2 wks post<br>1 month<br>4-8 patients + spouses invited | SME  | 1 leader<br>Rheumatology OT   | Usual care   |

| <b>Study</b>                | <b>Sample size<br/>Setting<br/>Program name,<br/>if applicable</b> | <b>Demographics:<br/>Mean age<br/>% male<br/>% minority<br/>Mean disease duration</b> | <b>GV structure:<br/># Visits, frequency<br/>Duration<br/>Group size</b>   | <b>GV content:<br/>SME (self-mgmt)<br/>DE (didactic)<br/>EE (experiential)</b> | <b>GV leaders:<br/>Number of leaders<br/>Profession type</b>      | <b>Comparator(s)</b>  |
|-----------------------------|--|---|--|--|---|---|
| Hammond, 2008 <sup>23</sup> | N=167<br>UK<br><i>LMAP</i>   | 55.4 yrs<br>35%<br>Race NR<br>7.4 yrs with RA   | <u>GV1:</u><br>9 sessions (2.5h) over 9 mo<br>12 months<br>6-10 patients<br><u>GV2:</u><br>5 (2h) sessions<br>1.25 months<br>8-12 patients                 | GV1: SME, EE<br>GV2: DE, EE  | 3 leaders<br>Rheumatology OT,<br>community OT,<br>rheumatology PT | GV2   |
| Hewlett, 2011 <sup>38</sup> | N=127<br>UK  | 59.2 yrs<br>27%<br>Race NR<br>14 yrs with RA  | <u>GV1:</u><br>6 weekly (2h) sessions<br>1 booster session (wk 14)<br>1.5 months<br>4-9 patients<br><u>GV2:</u><br>1 (1h) session<br>Delivered by RA nurse | GV1: SME<br>GV2: DE  | 2 leaders<br>Clinical<br>psychologist,<br>specialist OT           | GV2   |
| Kaplan, 1981 <sup>39</sup>  | N=34<br>US   | 48.2 yrs<br>0%<br>9% nonwhite<br>Duration NR  | <u>GV1:</u><br>1 (2.5h) education session<br>12 weekly (1-2h) counseling<br>4 months<br><u>GV2:</u><br>1 (2.5h) education session<br>Group size NR         | GV1: DE,<br>counseling<br>GV2: DE  | 2 leaders<br>Patient counselor,<br>psychiatrist                   | GV2   |
| Lorig, 1985 <sup>40</sup>   | N=286<br>US<br><i>ASMP</i>   | 67.4 yrs<br>17%<br>3% nonwhite<br>Duration NR   | 6 sessions (2h) over 4 months<br>4 months<br>15-20 patients + family   | SME  | 2 leaders<br>Trained peer<br>leaders                              | Usual care  |
| Lorig, 1999 <sup>41</sup>   | N=331<br>US<br><i>ASMP</i>   | 62.5 yrs<br>16%<br>100% Latino<br>Duration NR   | 6 sessions (2h) over 6 weeks<br>1.5 months<br>10-15 patients and family  | SME  | Lay leaders   | Usual care  |
| Lorig, 2004 <sup>29</sup>   | N=341<br>US<br><i>ASMP</i>   | 65.2 yrs<br>25%<br>10% nonwhite<br>Duration NR  | 6 weekly (2h) sessions<br>1.5 months<br>Group size NR  | SME  | 2 leaders<br>Trained peer<br>leaders                              | <i>SMART</i> group: mailed<br>individual self-management<br>program |

| Study                            | Sample size<br>Setting<br>Program name,<br>if applicable | Demographics:<br>Mean age<br>% male<br>% minority<br>Mean disease duration | GV structure:<br># Visits, frequency<br>Duration<br>Group size   | GV content:<br>SME (self-mgmt)<br>DE (didactic)<br>EE (experiential) | GV leaders:<br>Number of leaders<br>Profession type                          | Comparator(s)  |
|----------------------------------|--|--|--|--|--|--|
| Riemsma, 2003 <sup>42</sup>      | N=218<br>Netherlands                                     | 56.4 yrs<br>38%<br>Race NR<br>11.7 yrs with RA                             | 5 weekly (2h) sessions<br>3 (2h) booster sessions<br>1.25 months<br>8 patients +/- spouses   | GV1: SME, EE (patients only)<br>GV2: SME, EE (spouses included)      | 2 leaders<br>RA nurse, nurse   | GV2, and<br>Usual care+:<br>self-help guide  |
| Sevick, 2009 <sup>43</sup>       | N=316<br>US<br><i>ADAPT</i>                              | 69 yrs<br>28%<br>24% nonwhite<br>Duration NR                               | <u>GV1:</u><br>3x month, months 1-4<br>Biweekly, months 5-6<br>Monthly, months 7-18<br>18 months<br><u>GV2:</u><br>GV1 structure +<br>3x/week grp exercise, months 1-4<br>Group sizes NR | GV1: DE<br>GV2: DE, exercise   | NR   | GV2, and<br>Healthy lifestyle group:<br>Monthly (1h) DE GV, months 1-3; monthly phone contact, months 4-5; bimonthly phone contact months 6-18 |
| Taal, 1993 <sup>44</sup>         | N=75<br>Netherlands                                      | 49.6 yrs<br>20%<br>Race NR<br>4.3 yrs with RA                              | 5 weekly (2h) sessions<br>1.25 months<br>6-8 patients  | SME, EE  | 2 leaders<br>RA nurse,<br>physiotherapist, or<br>social worker               | Usual care+:<br>individual referral to<br>physiotherapist  |
| <b>History of falls</b>          |  |  |  |  |  |  |
| Arnold, 2010 <sup>45</sup>       | N=83<br>Canada   | 74.5 yrs<br>29%<br>Race NR<br>7.6 yrs with hip pain                        | <u>GV1:</u><br>22 semiweekly (1.5h) sessions<br>2.75 months<br><u>GV2:</u><br>22 semiweekly (.75h) sessions<br>2.75 months<br>Group sizes NR   | GV1: DE, EE, aquatic exercise<br>GV2: EE, aquatic exercise           | 2 leaders<br>Aquatic fitness instructor, PT                                  | Usual care, and GV2  |
| Clemson, 2004 <sup>24</sup>      | N=310<br>Australia<br><i>Stepping On</i>                 | 78.4 yrs<br>26%<br>Race NR<br>Duration NR                                  | 7 (2h) sessions over 7 weeks<br>1 (1.5h) booster (after 3mo)<br>1.75 months<br>12 patients   | DE, EE   | OT with geriatrics experience, team of content experts for educational areas | Usual care+:<br>≤2 home social visits from OT student instructed not to discuss falls or falls prevention                                      |
| Ryan, 1996 <sup>46</sup>         | N=45<br>US   | 78 yrs<br>0%<br>66% black<br>Duration NR                                   | 1 (1h) session<br>1 day<br>7-8 women   | DE   | 1 leader<br>Nurse  | Individual visit, and Usual care+:<br>Health promotion session with no falls prevention info   |
| Shumway-Cook, 2007 <sup>25</sup> | N=454<br>US  | 75.6 yrs<br>23%<br>4% nonwhite<br>Duration NR                              | 6 monthly (1h) sessions<br>6 months<br>Group size NR   | DE, exercise   | 1 leader<br>Nurse  | Usual care<br>(two CDC informational brochures)  |

Table 2. Findings from interventions reporting standardized or validated measures that compare group visits to control, stratified by clinical areas of arthritis or falls

| Study                                       | Outcome                           | Findings by time period* |        |         |        | GV duration                      | # Sessions | % Participation†/<br>% Loss to follow-up‡ | Study quality |
|---|-----------------------------------|--------------------------|--------|---------|--------|----------------------------------|------------|---|---------------|
|   |                                   | 0-3 mo                   | 4-6 mo | 7-12 mo | 13+ mo |                                  |            |   |               |
| <b>Arthritis</b>                            |                                   |                          |        |         |        |                                  |            |   |               |
| <i>Self-efficacy</i>                        |                                   |                          |        |         |        |                                  |            |   |               |
| Ackerman, 2012 <sup>31</sup>                | heiQ                              | +                        | NR     | ≈       | NR     | 1.5 mo                           | 6          | 25 / 22                                   | Poor          |
| Barlow, 2000 <sup>32</sup>                  | ASES (pain)                       | NR                       | +      | NR      | NR     | 1.5 mo                           | 6          | NR / 22                                   | Fair          |
| Breedland, 2011 <sup>33</sup>               | ASES                              | ≈                        | NR     | NR      | NR     | 2 mo                             | 24         | NR / 6                                    | Good          |
| Buszewicz, 2006 <sup>34</sup>               | ASES                              | NR                       | +      | +       | NR     | 1.5 mo                           | 6          | 30 / 24                                   | Fair          |
| Giraudet-Le Quintrec, 2007 <sup>37</sup>    | AHI (coping)                      | NR                       | NR     | +       | NR     | 2 mo + booster @<br>4 mo         | 9          | 18 / 9                                    | Fair          |
| Hammond, 1999 <sup>23</sup>                 | ASES                              | Unclear                  | NR     | NR      | NR     | 1 mo                             | 4          | NR / 31                                   | Fair          |
| Lorig, 1985 <sup>40</sup>                   | Knowledge + self-management scale | NR                       | +      | NR      | NR     | 4 mo                             | 6          | NA / 16                                   | Fair          |
| Lorig, 1999 <sup>41</sup>                   | ASES                              | NR                       | +      | NR      | NR     | 1.5 mo                           | 6          | NR / 17                                   | Poor          |
| Riemsma, 2003 <sup>42</sup>                 | ASES                              | ≈                        | ≈      | ≈       | NR     | 1.25 mo+ booster @<br>3, 6, 9 mo | 8          | 26 / 17                                   | Fair          |
| Taal, 1993 <sup>44</sup>                    | ASES (pain, other)                | ≈                        | ≈      | NR      | ≈      | 1.25                             | 5          | 54 / 24                                   | Poor          |
|   | ASES (function)                   | +                        | ≈      | NR      | +      |                                  |            |   |               |
| <i>Quality of life/functional status</i>    |                                   |                          |        |         |        |                                  |            |   |               |
| Ackerman, 2012 <sup>31</sup>                | AQoL                              | ≈                        | NR     | ≈       | NR     | 1.5 mo                           | 6          | 25 / 22                                   | Fair          |
| Barlow, 2000 <sup>32</sup>                  | HADS (depression)                 | NR                       | +      | NR      | NR     | 1.5 mo                           | 6          | NR / 22                                   | Fair          |
| Breedland, 2011 <sup>33</sup>               | Dutch AIMS2                       | ≈                        | NR     | NR      | NR     | 2 mo                             | 24         | NR / 6                                    | Good          |
| Buszewicz, 2006 <sup>34</sup>               | SF-36                             | NR                       | ≈      | ≈       | NR     | 1.5 mo                           | 6          | 30 / 24                                   | Fair          |
| Giraudet-Le Quintrec, 2007 <sup>37</sup>    | AIMS2                             | NR                       | NR     | ≈       | NR     | 2 mo + booster @<br>4 mo         | 9          | 18 / 9                                    | Fair          |
| Hammond, 1999 <sup>23</sup>                 | HAQ (function)                    | Unclear                  | NR     | NR      | NR     | 1 mo                             | 4          | NR / 31                                   | Fair          |
| Lorig, 1985 <sup>40</sup>                   | HAQ (disability)                  | NR                       | ≈      | NR      | NR     | 4 mo                             | 6          | NA / 16                                   | Fair          |
| Lorig, 1999 <sup>41</sup>                   | HAQ (disability)                  | NR                       | +      | NR      | NR     | 1.5 mo                           | 6          | NR / 17                                   | Poor          |
| Patel, 2009 <sup>35</sup>                   | SF-36 / QALY                      | ≈                        | ≈      | ≈       | NR     | 1.5 mo                           | 6          | 30 / 24                                   | Fair          |
| Riemsma, 2003 <sup>42</sup>                 | Dutch AIMS2                       | ≈                        | ≈      | ≈       | NR     | 1.25 mo+ booster @<br>3, 6, 9 mo | 8          | 26 / 17                                   | Fair          |
| Taal, 1993 <sup>44</sup>                    | Dutch AIMS                        | ≈                        | ≈      | NR      | ≈      | 1.25 mo                          | 5          | 54 / 24                                   | Poor          |
| <i>Biophysical and performance measures</i> |                                   |                          |        |         |        |                                  |            |   |               |
| Breedland, 2011 <sup>33</sup>               | VO <sub>2</sub> max               | +                        | NR     | NR      | NR     | 2 mo                             | 24         | NR / 6                                    | Good          |
| <i>Utilization</i>                          |                                   |                          |        |         |        |                                  |            |   |               |
| Ackerman, 2012 <sup>31</sup>                | MD visits                         | ≈                        | NR     | ≈       | NR     | 1.5 mo                           | 6          | 25 / 22                                   | Fair          |
| Barlow, 2000 <sup>32</sup>                  | MD visits                         | NR                       | ≈      | NR      | NR     | 1.5 mo                           | 6          | NR / 22                                   | Fair          |

| Study                                       | Outcome              | Findings by time period* |        |         |        | GV duration                 | # Sessions | % Participation†/<br>% Loss to follow-up‡ | Study quality |
|---|----------------------|--------------------------|--------|---------|--------|-----------------------------|------------|---|---------------|
|   |                      | 0-3 mo                   | 4-6 mo | 7-12 mo | 13+ mo |                             |            |   |               |
| Buszewicz, 2006 <sup>34</sup>               | MD visits            | NR                       | NR     | ≈       | NR     | 1.5 mo                      | 6          | 30 / 24                                   | Fair          |
| Lorig, 1985 <sup>40</sup>                   | MD visits            | NR                       | ≈      | NR      | NR     | 4 mo                        | 6          | NA / 16                                   | Fair          |
| Lorig, 1999 <sup>41</sup>                   | MD visits            | NR                       | +      | NR      | NR     | 1.5 mo                      | 6          | NR / 17                                   | Poor          |
| Patel, 2009 <sup>35</sup>                   | MD/outpatient visits | NR                       | ≈      | ≈       | NR     | 1.5 mo                      | 6          | 30 / 24                                   | Fair          |
| <b>History of falls</b>                     |                      |                          |        |         |        |                             |            |   |               |
| <i>Self-efficacy</i>                        |                      |                          |        |         |        |                             |            |   |               |
| Arnold, 2010 <sup>45</sup>                  | ABC (falls efficacy) | +                        | NR     | NR      | NR     | 2.75 mo                     | 22         | 55 / 23                                   | Fair          |
| Clemson, 2004 <sup>24</sup>                 | MES                  | NR                       | NR     | NR      | +      | 1.75 mo + booster @<br>3 mo | 8          | NA / 15                                   | Good          |
| <i>Quality of life/functional status</i>    |                      |                          |        |         |        |                             |            |   |               |
| Arnold, 2010 <sup>45</sup>                  | AIMS2                | ≈                        | NR     | NR      | NR     | 2.75 mo                     | 22         | 55 / 23                                   | Fair          |
| Clemson, 2004 <sup>24</sup>                 | SF-36                | NR                       | NR     | NR      | ≈      | 1.75 mo + booster @<br>3 mo | 8          | NA / 15                                   | Good          |
| <i>Biophysical and performance measures</i> |                      |                          |        |         |        |                             |            |   |               |
| Arnold, 2010 <sup>45</sup>                  | TUG (dual task)      | ≈                        | NR     | NR      | NR     | 2.75 mo                     | 22         | 55 / 23                                   | Fair          |
| Clemson, 2004 <sup>24</sup>                 | Fall events          | NR                       | NR     | NR      | +      | 1.75 mo + booster @<br>3 mo | 8          | NA / 15                                   | Good          |
| Ryan, 1996 <sup>46</sup>                    | Fall events          | Unclear                  | NR     | NR      | NR     | 1 day                       | 1          | NR / NR                                   | Poor          |
| Shumway-Cook, 2007 <sup>25</sup>            | Fall events          | NR                       | NR     | ≈       | NR     | 6 mo                        | 6          | 88 / 5                                    | Fair          |
|   | TUG                  | NR                       | NR     | +       | NR     |                             |            |   |               |

\*Symbols pertain to statistical significance (p<0.05), as follows: ≈ denotes no difference between arms; + denotes in favor of the GV arm; - denotes in favor of the C arm; NR = data not reported for time period.

†Defined as percent eligible for enrollment among those invited to participate.

‡Defined as percent lost to follow up among those randomized.

**Table 3. Summary of findings from head-to-head group visit interventions and group vs. individual visit interventions for arthritis or falls**

| Study                        | Arm 1                                     | Arm 2   | % Participation*/<br>% Loss to follow-up† | Study quality<br>(Good/ Fair/ Poor) | Key findings   |
|------------------------------|---|---|---|-------------------------------------|--|
| <b>Arthritis</b>             |   |   |   |                                     |  |
| Hewlett, 2011 <sup>38</sup>  | GV1 (7 SME sessions)                      | GV2 (1 DE session)  | 15 / 24                                   | Good                                | Beneficial effect of cognitive behavior therapy relative to didactic-only single session GV assessed at 4.5 months   |
| Ettinger, 1997 <sup>22</sup> | GV1 (3 DE sessions)                       | GV2 aerobic exercise (36 classes)                           | 53 / 17                                   | Fair                                | Beneficial effect of either exercise group vs. education group on pain, disability, and functional performance. Dose response for patients who completed more sessions of either exercise program.   |
|                              | GV1 (3 DE sessions)                       | GV3 resistance exercise (36 classes)                        |   |                                     |  |
| Freeman, 2002 <sup>36</sup>  | GV1 (4 SME sessions)                      | GV2 (4 DE sessions)   | 94 / 23                                   | Fair                                | Cognitive-behavioral education program did not significantly improve pain or self-efficacy for patients newly diagnosed with RA.   |
| Hammond, 2008 <sup>47</sup>  | GV1 (9 SME, EE sessions)                  | GV2 (5 DE, EE sessions)                                     | 46 / 37                                   | Fair                                | GV1 was effective in improving short-term pain, functional disability, self-efficacy, and reducing physician visits compared to GV2. Longer-term benefits for GV1 for pain, and maintained functional ability compared to declines in GV2. |
| Kaplan, 1981 <sup>39</sup>   | GV1 (13 DE, group counseling sessions)    | GV2 (1 DE session)  | NR / 35                                   | Poor                                | Combination of education and short-term group counseling led to improved knowledge and self-esteem.  |
| Lorig, 2004 <sup>29</sup>    | GV (6 SME sessions)                       | Mailed individual program                                   | 84 / 32                                   | Good                                | Both programs show moderate improvements in self-efficacy, pain, and disability outcomes. Earlier advantages of mailed program narrowed after 3 yrs. GV program had decreased physician visits compared with mailed program.               |
| Riemsma, 2003 <sup>42</sup>  | GV1 (8 SME, EE sessions)<br>Patients only | GV2 (8 SME, EE sessions)<br>Patients and significant others | 26 / 17                                   | Fair                                | Participation of significant others led to decreases in self-efficacy for coping with other symptoms compared to improvements in patients participating without their partners.  |
| Sevick, 2009 <sup>43</sup>   | GV1 (28 DE sessions)                      | GV2 (76 DE, exercise sessions)                              | NR / 20                                   | Good                                | GV2 was the most effective in improving function and pain when costs were not considered. GV1 was the most cost-effective for reducing weight; GV2 was the most cost-effective for improving function.                                     |
|                              | GV1 (28 DE sessions)                      | GV3 (3 DE sessions)   |   |                                     |  |
| <b>History of falls</b>      |   |   |   |                                     |  |
| Arnold, 2010 <sup>45</sup>   | GV1 (22 DE, EE, aquatic exercise classes) | GV2 (22 EE, aquatic exercise classes)                       | 55 / 23                                   | Fair                                | Combination of aquatic exercise and education resulted in improvements in functional performance vs. aquatic exercise alone.   |
| Ryan, 1996 <sup>46</sup>     | GV (1 DE)                                 | Individual (1 DE)   | NR / NR                                   | Poor                                | Small study. Control group experienced the most falls in the post period.  |

\*Defined as percent eligible for enrollment among those invited to participate.

†Defined as percent lost to follow-up among those randomized.

### *Asthma, COPD*

Five studies conducted in the US or Australia examined the effects of group visit interventions compared with usual care in patients with asthma (Table 4).<sup>48-52</sup> The group interventions involved didactic education in four studies<sup>49-52</sup> and self-management education in one study.<sup>48</sup> Decreased utilization was observed in two studies,<sup>48,51</sup> and improvements in quality of life measures were noted in two studies.<sup>48,49</sup> The studies were limited by selection bias and other methodological issues, however, and study quality was fair to poor.

Five studies of group visits in COPD patients were conducted in a variety of settings: Northern Ireland,<sup>53</sup> the UK,<sup>54</sup> the Netherlands,<sup>55</sup> France,<sup>56</sup> and a VA Medical Center in the US.<sup>57</sup> Three studies compared didactic education combined with exercise training to DE alone<sup>54,55</sup> or to usual care.<sup>56</sup> Two other studies examined the effects of SME compared with DE,<sup>57</sup> usual care,<sup>53</sup> or individual support.<sup>53</sup> The group education sessions were held weekly or biweekly for four to eight weeks, and two studies with exercise components continued the exercise sessions monthly for up to a year (Table 4).<sup>54,55</sup> Better exercise capacity was observed in the studies that combined exercise training with DE, as compared with usual care<sup>56</sup> or with DE alone (Tables 5 and 6).<sup>54,55</sup> One of these was a small, good-quality study that also found the intervention improved the symptom subscale of the St. George's Respiratory Questionnaire but not activity level.<sup>56</sup> In a smoking cessation intervention study, five weeks of SME group sessions had no effect on smoking cessation at 12 months, compared with usual care.<sup>53</sup> A study comparing DE group visits with cognitive-behavioral therapy SME group visits among US Veterans with COPD found that both types of group visits significantly improved QOL, anxiety, depression, and 6MWD, with no significant differences between groups.<sup>57</sup>

Overall, a small body of fair-to-good quality evidence suggests that group exercise training in combination with didactic education may be associated with small improvements or less decline over time in exercise capacity and COPD symptoms, though the clinical significance of these findings is unclear. There is little methodologically sound evidence examining the impact of group visits in patients with asthma.

**Table 4. Characteristics of group visit interventions focusing on education for the management of asthma or COPD**

| <b>Study</b>                   | <b>Sample size<br/>Setting<br/>Program<br/>name, if<br/>applicable</b>        | <b>Demographics:<br/>Mean age<br/>% male<br/>% minority<br/>Mean disease<br/>duration</b> | <b>GV structure:<br/># Visits, frequency<br/>Duration<br/>Group size</b> | <b>GV content:<br/>SME (self-mgmt)<br/>DE (didactic)<br/>EE (experiential)</b> | <b>GV leaders:<br/>Number of leaders<br/>Profession type</b> | <b>Comparator</b>   |
|--------------------------------|---|---|--|--|--|---|
| <b>Asthma</b>                  |   |   |  |  |  |   |
| Wilson, 1993 <sup>48</sup>     | N=323<br>US   | NR  | 4 weekly sessions<br>1 month<br>6-8 patients                             | SME  | 1 leader<br>Nurse educator                                   | <u>3 comparators:</u><br>1) individual education<br>2) usual care with workbook<br>3) usual care with no supplemental education |
| Abdulwadud, 1999 <sup>49</sup> | N=125<br>Australia<br><i>Australian<br/>Asthma<br/>Management<br/>Program</i> | Mean age 45.6<br>40% male<br>Race NR<br>Duration NR                                       | 3 weekly sessions<br>3 weeks<br>Up to 13 patients                        | DE   | 1 leader<br>Nurse educator                                   | Usual care  |
| Allen, 1995 <sup>50</sup>      | N=116<br>Australia  | Mean age 40<br>46% male<br>Race NR<br>Duration NR   | 4 weekly sessions<br>4 weeks<br>10-12 patients                           | DE   | 2 leaders<br>Asthma educators                                | Usual care  |
| Bolton, 1991 <sup>51</sup>     | N=241<br>US   | Mean age 38<br>34% male<br>67% non-white<br>Duration NR                                   | 3 sessions<br>Duration NR<br>6-10 patients                               | DE   | 1 leader<br>Nurse educator                                   | Usual care  |
| Snyder, 1987 <sup>52</sup>     | N=79<br>US<br><i>Wheezers<br/>Anonymous</i>                                   | Mean age 28<br>45% male<br>Race NR<br>Duration NR   | 2 sessions, NOS<br>Duration NR<br>8-12 patients                          | DE   | 1 leader<br>Respiratory therapist                            | Usual care  |
| <b>COPD</b>                    |   |   |  |  |  |   |
| Wilson, 2008 <sup>53</sup>     | N=91<br>Northern<br>Ireland   | Mean age 61<br>48% male<br>Race NR<br>Duration NR<br>Current smokers                      | 5 weekly sessions<br>5 weeks total<br>N per session NR                   | SME  | 1 leader<br>Respiratory Nurse<br>Specialist                  | Usual care (n=35), Individual support (n=27)  |

| <b>Study</b>                | <b>Sample size<br/>Setting<br/>Program<br/>name, if<br/>applicable</b> | <b>Demographics:<br/>Mean age<br/>% male<br/>% minority<br/>Mean disease<br/>duration</b> | <b>GV structure:<br/># Visits, frequency<br/>Duration<br/>Group size</b>  | <b>GV content:<br/>SME (self-mgmt)<br/>DE (didactic)<br/>EE (experiential)</b> | <b>GV leaders:<br/>Number of leaders<br/>Profession type</b>                       | <b>Comparator</b>  |
|-----------------------------|--|---|---|--|--|--------------------|
| Kunik, 2008 <sup>57</sup>   | N=238<br>US VAMC   | Mean age 66<br>96% male<br>16% Black<br>3% Hispanic                                       | 8 weekly sessions<br>8 weeks<br>Up to 10 patients   | SME: CBT   | 1 leader<br>Psychology intern<br>or post-doctoral<br>fellow with CBT<br>experience | DE group education |
| Bestall, 2003 <sup>54</sup> | N=66<br>UK   | Mean age 69<br>51% male<br>Race NR<br>Duration NR   | 16 DE bi-weekly sessions,<br>8 weeks total (both groups),<br>followed by 10 EE monthly<br>sessions, 1 year total<br>(exercise group only)<br>N per session NR | DE + EE: exercise  | NR   | DE group education |
| Effing, 2011 <sup>55</sup>  | N=159<br>Netherlands<br><i>COPE-active</i>                             | Mean age 63<br>58% male<br>Race NR<br>Duration NR<br>35% smokers                          | DE: 4 weekly sessions/1<br>month total; 5 patients<br>EE: 2-3 times/week, 11<br>months total; 2-3 patients  | DE + EE: exercise  | 2 leaders<br>Respiratory nurse<br>Physiotherapist                                  | DE group education |
| Ninot, 2011 <sup>56</sup>   | N=45<br>France   | Mean age 63<br>84% male<br>Race NR<br>Duration NR<br>26% smokers                          | 8 sessions, 2x week<br>4 weeks total  | DE + EE: exercise  | 2 leaders<br>DE led by health<br>professional, EE led<br>by exercise trainer       | Usual care         |

**Table 5. Findings from interventions comparing group visits to usual care control for the management of Asthma or COPD, stratified by clinical area and outcome category**

| Study                                       | Outcome                                    | Findings by time period* |        |         |        | GV duration | #visits | % Participation†/<br>% Loss to follow-up‡ | Study quality |
|---|--|--------------------------|--------|---------|--------|-------------|---------|---|---------------|
|   |  | 0-3 mo                   | 4-6 mo | 7-12 mo | 13+ mo |             |         |   |               |
| <b>Asthma</b>                               |  |                          |        |         |        |             |         |   |               |
| <i>Self-efficacy</i>                        |  |                          |        |         |        |             |         |   |               |
| Abdulwadud, 1999 <sup>49</sup>              | Asthma Attitudes and Beliefs Questionnaire | NR                       | ≈      | NR      | NR     | 3 weeks     | 3       | 71 / 38                                   | Poor          |
| <i>Quality of life/functional status</i>    |  |                          |        |         |        |             |         |   |               |
| Abdulwadud, 1999 <sup>49</sup>              | AQLQ                                       | +                        | ≈      | NR      | NR     | 3 weeks     | 3       | 71 / 38                                   | Poor          |
| Wilson, 1993 <sup>48</sup>                  | Asthma bother scale                        | NR                       | NR     | +       | NR     | 3-4 months  | 4       | 56 / 14                                   | Fair          |
| <i>Utilization</i>                          |  |                          |        |         |        |             |         |   |               |
| Wilson, 1993 <sup>48</sup>                  | Acute visits                               | NR                       | NR     | ≈       | +      | 1 month     | 4       | 56 / 14                                   | Fair          |
| Bolton, 1991 <sup>51</sup>                  | ER visits                                  | NR                       | +      | ≈       | NR     | NR          | 3       | 45 / 7                                    | Fair          |
| <b>COPD</b>                                 |  |                          |        |         |        |             |         |   |               |
| <i>Quality of life/functional status</i>    |  |                          |        |         |        |             |         |   |               |
| Wilson, 2008 <sup>53</sup>                  | Smoking cessation                          | NR                       | NR     | ≈       | NR     | 5 weeks     | 5       | 60 / NR                                   | Fair          |
| Ninot, 2011 <sup>56</sup>                   | SGRQ                                       | NR                       | NR     | ≈§      | NR     | 4 weeks     | 8       | NA / 16                                   | Good          |
| <i>Biophysical and performance measures</i> |  |                          |        |         |        |             |         |   |               |
| Kunik, 2008 <sup>57</sup>                   | 6MWD                                       | ≈                        | NR     | ≈       | NR     | 8 weeks     | 8       | 19 / 55                                   | Good          |
| Ninot, 2011 <sup>56</sup>                   | 6MWD                                       | NR                       | NR     | +       | NR     | 4 weeks     | 8       | NA / 16                                   | Good          |
| <i>Utilization</i>                          |  |                          |        |         |        |             |         |   |               |
| Ninot, 2011 <sup>56</sup>                   | Days in hospital for COPD admission        | NR                       | NR     | ≈       | NR     | 4 weeks     | 8       | NA / 16                                   | Good          |

\*Symbols pertain to statistical significance (p<0.05), as follows: ≈ denotes no difference between arms; + denotes in favor of the GV arm; - denotes in favor of the C arm; NR = data not reported for time period.

†Defined as percent eligible for enrollment among those invited to participate.

‡Defined as percent lost to follow up among those randomized.

§There was a greater decrease in total SGRQ score in GV compared with usual control, but the difference did not reach statistical significance (p=0.06). There was a significantly greater reduction on the SGRQ Symptom subscale associated with GV, but no significant differences in the Activity or Impacts subscales.

**Table 6. Summary of findings from head-to-head group visit interventions and group vs. individual visit interventions for the management of asthma or COPD**

| Study                      | Arm 1                                 | Arm 2                        | % Participation <sup>†</sup> /<br>% Loss to follow-up <sup>‡</sup> | Study quality<br>(Good/ Fair/ Poor) | Key findings   |
|----------------------------|---------------------------------------|------------------------------|--|-------------------------------------|--|
| <b>Asthma</b>              |                                       |                              |  |                                     |  |
| Wilson, 1993 <sup>48</sup> | GV (3 SME sessions)                   | IV (3-5 weekly SME sessions) | 56 / 14  | Fair                                | No significant differences between GV and IV. GV and IV were equally effective compared with UC. Reduced bother and improved MDI technique observed with both small group and individual education.                                  |
| <b>COPD</b>                |                                       |                              |  |                                     |  |
| Bestall 2003 <sup>54</sup> | GV (16 DE + 26 EE sessions: exercise) | GV (16 DE sessions)          | NR / 16  | Fair                                | Compared with DE alone, pts in exercise group had improved exercise capacity (shuttle walking distance) that lasted 6 months. For QoL (CRQ, SGRQ) there were mixed results at 6 months, and no differences between groups at 1 year. |
| Effing 2011 <sup>55</sup>  | GV (4 DE + up to 120 EE sessions)     | GV (4 DE sessions)           | 41 / 11  | Fair                                | COPE-active group experienced an improvement in maximal exercise capacity compared to the steady decline in the control group.   |
| Kunik, 2008 <sup>57</sup>  | GV (8 DE sessions)                    | GV (8 SME sessions: CBT)     | 19 / 55  | Good                                | CBT and COPD education groups were comparable and significantly improved QoL, anxiety, depression, and 6MWD, with no significant differences between groups, and improvement was maintained till the end of the study (52 weeks).    |

### *Hypertension, CHF, CAD*

Our literature search identified two fair-quality studies of group visit interventions conducted in patients with CHF or CAD,<sup>58,59</sup> and one good-quality study published in two reports<sup>27,60</sup> (Table 7). One study compared cardiac education lectures with usual care in US Veterans with moderately severe CHF, and found no difference in quality of life after 15 weeks of DE sessions.<sup>59</sup> A study conducted in a non-Veteran US population used cognitive-behavioral change counseling to increase exercise maintenance in patients with MI, CABG or angioplasty, and found that subjects in the usual care group were significantly more likely to stop exercising in the year following completion of a cardiac rehabilitation program compared with subjects in the intervention group, although standardized self-efficacy measures indicated no differences between groups (Table 8).<sup>58</sup> The study conducted in the Netherlands<sup>27,60</sup> used the Chronic Disease Self-Management Program (CDSMP) developed by Lorig and colleagues for the management of multiple chronic diseases.<sup>61</sup> The CDSMP was associated with short-term improvements in cognitive symptom management, self-care behavior, and cardiac-specific QOL among patients with CHF in the Netherlands, but no long-term effects were found.<sup>27,60</sup>

Seven studies examined the effects of group visits on blood pressure in patients with hypertension.<sup>26,62-67</sup> The studies were conducted in a range of international settings, and study quality varied widely (Table 7). Three studies used SME techniques<sup>26,63,66</sup> and three studies used DE<sup>62-64,67</sup> in comparison with usual care or an informational control. One trial compared SME directly with DE.<sup>65</sup> Reductions in blood pressure measurements were noted in all three SME studies<sup>26,63,66</sup> and in one DE study.<sup>62</sup> In the trial comparing SME directly with DE, there were no significant reductions in SBP or DBP found in either group at three months. However, significantly more SME patients had controlled BP, defined as the proportion of patients with mean 24-h BP <140/90 mm Hg, compared with DE (70% vs 44%, p=0.04).

Overall, there were very few studies of group visits in CHF patients, and their findings on self-efficacy, quality of life, and biophysical measures were largely neutral. Group self-management education interventions in patients with hypertension have reported improvements in blood pressure control in short-term and long-term studies, but the overall strength of evidence is low.

**Table 7. Characteristics of group visit interventions focusing on education for the management of congestive heart failure, coronary artery disease, or hypertension**

| <b>Study</b>                         | <b>Sample size<br/>Setting<br/>Program name,<br/>if applicable</b> | <b>Demographics:<br/>Mean age<br/>% male<br/>% minority<br/>Mean disease duration</b>  | <b>GV structure:<br/># Visits, frequency<br/>Duration<br/>Group size</b>     | <b>GV content:<br/>SME (self-mgmt)<br/>DE (didactic)<br/>EE (experiential)</b> | <b>GV leaders:<br/>Number of leaders<br/>Profession type</b>                      | <b>Comparator</b>                 |
|--------------------------------------|--|--|--|--|---|-----------------------------------|
| <b>CHF/CAD</b>                       |  |  |  |  |   |                                   |
| Smeulders, 2010 <sup>27,60</sup>     | N=317 Netherlands<br><i>CDSMP</i>                                  | Mean age 67<br>73% male<br>Race NR<br>Duration NR                                      | 6 weekly sessions<br>6 weeks total<br>6-12 patients                          | SME  | 2 leaders<br>Cardiac nurse specialist<br>CHF patient peer leader                  | Usual care                        |
| Chang, 2005 <sup>59</sup>            | N=62<br>US VAMC  | Mean age 69<br>% male NR<br>17% non-white<br>Duration NR                               | 15 weekly sessions<br>15 weeks total<br>Group size NR                        | DE   | Experts on medical, pharmaceutical, lifestyle, nutrition, and psychosocial issues | Usual care                        |
| Moore, 2006 <sup>58</sup>            | N=250<br>US<br><i>CHANGE</i>                                       | Mean age 62<br>17% black<br>2% non-white, NOS<br>Duration NR                           | 5 sessions: 3 weekly followed by 2 monthly<br>3 months total<br>6-8 patients | SME  | 1 leader<br>Cardiac nurse   | Usual care                        |
| <b>Hypertension</b>                  |  |  |  |  |   |                                   |
| Baghianimoghadam, 2010 <sup>67</sup> | N=150<br>Iran  | Mean age 57.9<br>39% male<br>Race NR<br>Duration 6.77 yr                               | Frequency NR<br>2 months total<br>Group size NR                              | DE + EE  | 1 leader<br>Health education researcher   | Usual care                        |
| Nessman, 1980 <sup>62</sup>          | N=52<br>US VAMC  | Mean age 55<br>10% black<br>16% Mexican-American<br>Duration NR                        | 8 weekly sessions<br>8 weeks total<br>Group size NR                          | DE   | 2 leaders<br>Nurse, psychologist  | Informational control (audiotape) |
| Rujiwatthanakorn, 2011 <sup>63</sup> | N=96<br>Thailand   | Mean age 61<br>40% male<br>Race NR<br>Duration NR                                      | 3 sessions<br>8 weeks total<br>6-7 patients<br>Duration NR                   | SME  | 1 leader<br>Nurse   | Usual care                        |
| Balcazar, 2009 <sup>64</sup>         | N=98<br>US   | Mean age 53<br>21% male<br>100% Mexican-American,<br>87% born in Mexico<br>Duration NR | 4 sessions at weeks 1, 2, 3, 8<br>8 weeks total<br>15-20 patients            | DE   | 2 leaders<br>Promotoras (Mexican-American community health workers)               | Informational control             |

| <b>Study</b>                | <b>Sample size<br/>Setting<br/>Program name,<br/>if applicable</b> | <b><u>Demographics:</u><br/>Mean age<br/>% male<br/>% minority<br/>Mean disease duration</b> | <b><u>GV structure:</u><br/># Visits, frequency<br/>Duration<br/>Group size</b> | <b><u>GV content:</u><br/>SME (self-mgmt)<br/>DE (didactic)<br/>EE (experiential)</b> | <b>GV leaders:<br/>Number of leaders<br/>Profession type</b>                    | <b>Comparator</b>     |
|-----------------------------|--|--|---|---|---|-----------------------|
| Figar, 2006 <sup>65</sup>   | N=60<br>Argentina<br><i>PEM</i>                                    | Mean age 69<br>57% male<br>Duration NR   | 4 weekly sessions<br>4 weeks<br>10 patients                                     | SME   | Physicians with experience in HTN education/management                          | DE                    |
| Scala, 2008 <sup>66</sup>   | N=292<br>Italy   | Mean age 62<br>42% male<br>Race NR<br>Duration NR  | 3 sessions<br>4 months total<br>4-5 patients                                    | SME   | 1 leader<br>Moderator, tutor assistants   | Informational control |
| Svetkey, 2009 <sup>26</sup> | N=574<br>US  | Mean age 60.5<br>39% male<br>37% black<br>1% Hispanic<br>Duration NR                         | 20 weekly sessions<br>6 months total<br>10-15 patients                          | SME   | 2 leaders<br>Behavioral interventionist, assistants (community health advisors) | Usual care            |

**Table 8. Findings from interventions comparing group visits to usual care control for the management of CHF/CHD/Hypertension, stratified by clinical area and outcome category**

| Study                                    | Outcome   | Findings by time period* |        |         |        | GV duration | Visits | % Participation†/<br>% Loss to follow-up‡ | Study quality |
|--|---|--------------------------|--------|---------|--------|-------------|--------|---|---------------|
|  |   | 0-3 mo                   | 4-6 mo | 7-12 mo | 13+ mo |             |        |   |               |
| <b>CHF/CAD</b>                           |   |                          |        |         |        |             |        |   |               |
| <i>Self-efficacy</i>                     |   |                          |        |         |        |             |        |   |               |
| Smeulders, 2010 <sup>27,60</sup>         | GSES  | ≈                        | ≈      | ≈       | NR     | 6 weeks     | 6      | 44 / 16                                   | Good          |
|  | Cardiac self-efficacy: KCCQ   | ≈                        | ≈      | ≈       | NR     |             |        |   |               |
|  | Cognitive Symptom Scale   | +                        | ≈      | ≈       | NR     |             |        |   |               |
| Moore, 2006 <sup>58</sup>                | Index of Self-Regulation; Exercise Barriers and Adherence Self-Efficacy Scale | ≈                        | NR     | NR      | ≈      | 3 months    | 5      | 50 / 19                                   | Fair          |
| <i>Quality of life/functional status</i> |   |                          |        |         |        |             |        |   |               |
| Smeulders, 2010 <sup>27,60</sup>         | Cardiac-specific QOL  | +                        | ≈      | ≈       | NR     | 6 weeks     | 6      | 44 / 16                                   | Good          |
|  | HADS - Anxiety  | ≈                        | ≈      | ≈       | NR     |             |        |   |               |
|  | HADS - Depression   | ≈                        | ≈      | ≈       | NR     |             |        |   |               |
| Chang, 2005 <sup>59</sup>                | Minnesota Living with Heart Failure Questionnaire                             | NR                       | ≈      | NR      | NR     | 15 weeks    | 15     | 17 / 13                                   | Fair          |
| <i>Biophysical</i>                       |   |                          |        |         |        |             |        |   |               |
| Smeulders, 2010 <sup>27,60</sup>         | Biophysical: BMI  | ≈                        | ≈      | ≈       | NR     | 6 weeks     | 6      | 44 / 16                                   | Good          |
| <b>Hypertension</b>                      |   |                          |        |         |        |             |        |   |               |
| <i>Biophysical</i>                       |   |                          |        |         |        |             |        |   |               |
| Nessman, 1980 <sup>62</sup>              | SBP and DBP   | +                        | +      | NR      | NR     | 8 weeks     | 4      | 36 / 0                                    | Poor          |
| Rujiwatthanakorn, 2011 <sup>63</sup>     | SBP and DBP   | +                        | NR     | NR      | NR     | 8 weeks     | 3      | 70 / 12                                   | Poor          |
| Balcazar, 2009 <sup>64</sup>             | BP, BMI & Waist circumference   | ≈                        | NR     | NR      | NR     | 8 weeks     | 4      | NR / 0                                    | Poor          |
| Scala, 2008 <sup>66</sup>                | SBP and DBP   | NR                       | NR     | NR      | +      | 4 months    | 3      | NR / 42                                   | Poor          |
| Svetkey, 2009 <sup>26</sup>              | SBP and DBP   | NR                       | +      | NR      | ≈      | 6 months    | 20     | 56 / 12                                   | Good          |

**Table 9. Summary of findings from head-to-head group visit interventions and group vs. individual visit interventions for the management of hypertension**

| Study                     | Arm 1               | Arm 2              | % Participation / % Attrition | Study quality | Key findings   |
|---------------------------|---------------------|--------------------|-------------------------------|---------------|--|
| Figar, 2006 <sup>65</sup> | GV (4 SME sessions) | GV (4 DE sessions) | NR / 17                       | Good          | More SME patients had controlled BP (defined as the proportion of patients with mean 24-h BP <140/90 mm Hg) compared with DE: 70% vs 44%, p=0.04. No significant reductions in SBP or DBP in either group. |

### *Diabetes Mellitus*

We included 30 publications of 29 studies of group visit interventions in patients with DM (Table 10). We conducted meta-analyses of the 17 studies comparing the effects of a group visit intervention to usual care on HbA1c (Figures 3-6). Overall, in 14 studies, group visit interventions reduced HbA1c slightly more over six months of follow-up than usual care, though there was significant heterogeneity which should temper confidence in these results (Figure 3, mean difference HbA1c -0.27%; 95% CI -0.44 to -0.11;  $I^2=67.1\%$ ). At least part of the heterogeneity seemed to be associated with study quality. The two good quality studies found no short-term improvements in HbA1c (mean difference HbA1c 0.02; 95% CI -0.14 to 0.17;  $I^2=0.0\%$ ). Group visit interventions lasting more than three months appeared to have a more pronounced effect on HbA1c improvement than those of shorter duration (-0.49% vs -0.20%), but the quality of these longer duration intervention studies was also lower (Figure 4). We found similar effects on HbA1c at 7 to 12 months in the 10 studies with longer-term follow-up (Figures 5 and 6). Funnel plot analyses showed no evidence of publication bias for 6 month outcomes (Egger bias coefficient=-1.62, 95% CI [-3.73 to 0.48]), but some evidence of publication bias for 12 month outcomes (Egger bias coefficient=-2.14, 95% CI [-3.62 to -0.66]). Multivariate meta-regression models showed that none of the covariates examined—duration of the group visit intervention, study quality, or year of publication—were independently associated with changes in HbA1c.

Five studies found improvements in self-efficacy or illness belief scores with four of these studies finding positive effects beyond six months of follow-up (Table 11). Perhaps not surprisingly, four of the five studies finding beneficial effects on self-efficacy involved interventions specifically focused on broader self-management skills training rather than didactic education.<sup>19,30,68,69</sup>

Despite finding that some interventions may improve self-efficacy, there was little evidence that group visit interventions improved quality of life over the short- or long-term (Table 11). One large, good-quality cluster-randomized trial in patients with newly diagnosed diabetes compared a six-hour self-management skills program to a control group which received equal contact time but no self-management training. Though the intervention was associated with sustained improvements in illness beliefs, there was no detectable effect on quality of life, depression or biomedical outcomes over the long-term.<sup>68,70</sup> Few studies reported or were powered to evaluate utilization outcomes.

Eleven studies compared a group visit intervention to one or more active interventions (Table 12). Three of these studies found that interventions focused on self-management skills training were associated with greater improvements in glycemic control than didactic educational approaches, though there were multiple other differences in the interventions being compared making it difficult to draw firm conclusions about the effects of educational approach alone.<sup>14,71,72</sup> Two studies compared group to individual education: one was a small good-quality trial which found individual education was associated with better outcomes,<sup>73</sup> while the other was a poor-quality study showing similar effects of group and individual education.<sup>74</sup> One fair-quality study found that an automated telephone-based self-management intervention performed similarly to an in-person group self-management skills intervention.<sup>30</sup>

Overall, we found group visit interventions in patients with diabetes may have modest effects on glycemic control over the short- and long-term, but the strength of evidence supporting this conclusion is low mostly because of inconsistencies across studies and methodological weaknesses of the studies finding the most positive effects. Interventions focused on self-management skills training were associated with improved self-efficacy and illness belief scores over the short- and long-term. However, there was no consistent evidence that group visit interventions improved quality of life.

**Table 10. Characteristics of group visit interventions focusing on education for the management of diabetes mellitus**

| <b>Study</b>                  | <b>Population:<br/>Setting<br/>Program<br/>name, if<br/>applicable</b>  | <b>Demographics:<br/>Mean age<br/>% male<br/>% minority<br/>Mean disease duration</b> | <b>GV structure:<br/># Visits, frequency<br/>Duration<br/>Group size</b>   | <b>GV content:<br/>SME (self-mgmt)<br/>DE (didactic)<br/>EE (experiential)</b> | <b>GV leaders:<br/>Number of leaders<br/>Profession type</b>              | <b>Comparator</b>  |
|-------------------------------|---|---|--|--|---|--|
| Adolfsson, 2007 <sup>75</sup> | N=101<br>Sweden   | 63.1 yrs<br>54%<br>Minority NR<br>6.6 yrs with DM                                     | 4 (2.5h) sessions<br>1 booster (2.5h) within 7 months<br>5-8 patients  | DE   | 7 physicians and 12 diabetes specialist nurses                            | Usual care   |
| Anderson, 2005 <sup>76</sup>  | N=239<br>US   | 61 yrs<br>18%<br>96% minority<br>8.5 yrs with DM                                      | 6 weekly (2h) sessions<br>1.5 months<br>Group size NR  | SME  | Certified diabetes educators  | Usual care   |
| Brown, 2002 <sup>15</sup>     | N=256<br>US<br><i>The Starr<br/>County Border<br/>Health Initiative</i> | 54 yrs<br>36 %<br>Race NR<br>7.85 yrs with DM   | 12 weekly, 12 biweekly, 3<br>monthly (2h) sessions<br>12 months<br>Group size NR   | DE, EE   | Bilingual Mexican<br>American nurses, dietitians, local community workers | Usual care   |
| Brown, 2005 <sup>16*</sup>    | N=216<br>US<br><i>The Starr<br/>County Border<br/>Health Initiative</i> | 49.6 yrs<br>40%<br>Race NR<br>5.1 yrs with DM   | <u>GV1:</u><br>3 weekly, 12 biweekly, 3<br>monthly (2h) sessions<br>12 months<br>Group size NR<br><u>GV2:</u><br>8 weekly (2h) sessions<br>3 support @ 3, 6, and 12 months<br>8 patients | DE, EE   | Bilingual Mexican<br>American nurses, dietitians, local community workers | GV2  |
| De Greef, 2011 <sup>73</sup>  | N=67<br>Belgium   | 67.4 yrs<br>70.1%<br>Minority NR<br>64.5% diagnosed <5 yr                             | 3 (1.5h) sessions every 3wks<br>3 months<br>Group size NR  | SME  | Clinical psychologist   | Usual care;<br>individual visit<br>arm:<br>3 (15min ) visits<br>with similar content to GV |

| <b>Study</b>   | <b>Population:<br/>Setting<br/>Program<br/>name, if<br/>applicable</b> | <b>Demographics:<br/>Mean age<br/>% male<br/>% minority<br/>Mean disease duration</b> | <b>GV structure:<br/># Visits, frequency<br/>Duration<br/>Group size</b>                                   | <b>GV content:<br/>SME (self-mgmt)<br/>DE (didactic)<br/>EE (experiential)</b> | <b>GV leaders:<br/>Number of leaders<br/>Profession type</b> | <b>Comparator</b>  |
|--|--|---|--|--|--|--|
| Deakin, 2006 <sup>71*</sup>                              | N=314<br>UK  | 61.6 yrs<br>Gender NR<br>Race NR<br>6.7 yrs with DM                                   | 6 weekly (2h) sessions<br>1.5 months<br>16 patients (mean)   | SME  | 1 diabetes research dietitian/ educator                      | Usual care+:<br>diabetes education and review with individual appointments with a dietitian (30 min), practice nurse (15 min) and physician (10 min) |
| Dejesus, 2009 <sup>77*</sup>                             | N=54<br>US   | 76% aged 60+<br>48%<br>Race NR<br>Duration NR   | 1 session<br>7 patients  | DE   | Diabetes nurse educator                                      | Usual care   |
| Hornsten, 2008 <sup>17</sup>                             | N=104<br>Sweden  | 63 yrs<br>54%<br>Race NR<br>All diagnosed ≤ 2yrs                                      | 10 (2h) sessions over 9 mo<br>9 months<br>5-8 patients   | SME  | Diabetes nurses  | Usual care   |
| Khunti, 2012 <sup>68</sup><br>Davies, 2008 <sup>70</sup> | N=824<br>UK<br><i>DESMOND</i>  | 59.5 yrs<br>55% male<br>6% minority<br>Duration NR                                    | 1 (6h) session<br>1 day or 2 half-days<br>Group size NR  | SME  | Healthcare professional                                      | Usual care+:<br>(resources to provide equivalent contact time as intervention)   |
| Kulzer, 2007 <sup>72*</sup>                              | N=193<br>Germany   | Mean age 55.6<br>50.3% male<br>Race NR<br>Mean duration 6.6 yrs                       | GV1: 4 DE sessions<br>GV2: 12 SME sessions<br>GV3: 6 SME sessions + 6 IV<br>Duration NR<br>Group size 6-10 | GV1: DE<br>GV2: SME  | Health psychologist  | Self-management education - 6 90 min group lessons and 6 90 min individual lessons   |
| Lorig, 2009 <sup>69</sup>                                | N=345<br>US<br><i>DSMP</i>   | 66.55 yrs<br>35.7%<br>32.7% minority<br>Duration NR                                   | 6 weekly (2.5h) sessions<br>1.5 months<br>10-15 patients   | SME  | Peer leaders   | Usual care   |
| Lujan, 2007 <sup>78</sup>                                | N=150<br>US  | 58 yrs<br>20%<br>100% Mexican origin<br>Duration NR                                   | 8 weekly (2h) sessions<br>2 months<br>6 patients (English class)<br>23 patients (Spanish class)            | DE   | 2 leaders<br>Promotoras, nurses, dietitians, social workers  | Usual care<br>(2 pamphlets)  |

| <b>Study</b>                        | <b>Population:<br/>Setting<br/>Program<br/>name, if<br/>applicable</b> | <b>Demographics:<br/>Mean age<br/>% male<br/>% minority<br/>Mean disease duration</b> | <b>GV structure:<br/># Visits, frequency<br/>Duration<br/>Group size</b>   | <b>GV content:<br/>SME (self-mgmt)<br/>DE (didactic)<br/>EE (experiential)</b> | <b>GV leaders:<br/>Number of leaders<br/>Profession type</b>  | <b>Comparator</b>  |
|-------------------------------------|--|---|--|--|---|--|
| Melkus, 2010 <sup>13*</sup>         | N=109<br>UK  | 46 yrs<br>0%<br>100% minority<br>Duration NR  | 11 weekly (1-2h) sessions<br>3 months<br>Group size NR   | SME  | Nurse practitioner  | Culturally neutral group DE (10 weekly sessions)   |
| Miller, 2002 <sup>79</sup>          | N=98<br>US   | 72.5 yrs<br>47%<br>17% black<br>7.2 yrs   | <u>GV1:</u><br>10 weekly (1.5-2h) sessions<br>2.5 months<br>Group size NR<br><u>GV2:</u><br>Offered 6 (2h) sessions<br>Group size NR | GV1: DE, EE<br>GV2: DE   | Dietitian   | GV2 (participants were mailed printed material if they did not attend the group session) |
| Philis-Tsimikas, 2011 <sup>18</sup> | N=207<br>US<br><i>Project Dulce</i>                                    | 50.7 years<br>29% male<br>Minority NR<br>Duration NR                                  | 8 weekly (2h) sessions<br>8 monthly support groups<br>10 months<br>Group size NR   | DE   | Trained peer educator   | Usual care   |
| Raji, 2002 <sup>80*</sup>           | N=106<br>US<br>VAMC  | Mean age 60 yrs<br>99% male<br>Race NR<br>Duration NR                                 | 4 daily sessions<br>4 sequential days<br>4-6 patients  | DE   | Physician, nurse, nutritionist, pharmacist, exercise physiologist, social worker, and diabetes educator | 2 comparators: passive education and no-intervention                                     |
| Rickheim, 2002 <sup>74*</sup>       | N=170<br>US  | Mean age 52.5<br>34% male<br>Race 7% non-white?<br>Duration 0.9 yrs                   | 4 sessions (at 0, 2 wks, 3 mo, 6 mo)<br>6 months total   | DE   | A diabetes nurse specialist (RN) and diabetes nutrition specialist (RD)                                 | Individual education sessions  |
| Rosal, 2011 <sup>19</sup>           | N=252<br>US<br><i>Latinos en Control</i>                               | 83.7% aged 45+<br>23.4%<br>87.7% minority<br>31.3% diagnosed <5 yr                    | 12 weekly + 8 monthly<br>First session (1h) individual<br>Remaining (2.5h) group<br>11 months<br>Group size NR                       | SME, EE  | Nutritionist or health educator and lay leader or 3 supervised lay leaders                              | Usual care   |
| Rygg, 2012 <sup>21</sup>            | N=146<br>Norway  | 66 yrs<br>55%<br>0%<br>5 yrs with DM  | 3 biweekly (5h) sessions<br>1.25 months<br>8-10 patients   | DE, EE   | Diabetes nurses; also included physician, physiotherapist, nutritionist, and lay person                 | Usual care   |

| <b>Study</b>                      | <b>Population:<br/>Setting<br/>Program<br/>name, if<br/>applicable</b> | <b>Demographics:<br/>Mean age<br/>% male<br/>% minority<br/>Mean disease duration</b> | <b>GV structure:<br/># Visits, frequency<br/>Duration<br/>Group size</b>                | <b>GV content:<br/>SME (self-mgmt)<br/>DE (didactic)<br/>EE (experiential)</b> | <b>GV leaders:<br/>Number of leaders<br/>Profession type</b>                  | <b>Comparator</b>   |
|-----------------------------------|--|---|---|--|---|---|
| Sarkadi, 2004 <sup>81*</sup>      | N=77<br>Sweden   | Mean age 66<br>% male NR<br>Race NR<br>Duration 5.9 yrs treatment;<br>2.6 yrs control | 12 monthly sessions<br>1 year total<br>Group size NR                                    | DE   | Pharmacists trained to be facilitators, and a nurse specialist                | Usual care  |
| Scain, 2009 <sup>82</sup>         | N=104<br>Brazil  | 59 yrs<br>47%<br>9.4% black<br>10.5 yrs   | 4 weekly (2h) sessions<br>1 month<br>8-10 patients                                      | DE   | NR  | Usual care  |
| Schillinger, 2009 <sup>30</sup>   | N=339<br>US<br><i>IDEALL</i>   | 56.1 years<br>41% male<br>92.3% minority<br>Duration NR                               | 9 monthly (1.5h) sessions<br>9 months<br>6–10 patients                                  | SME  | 2 leaders<br>Physician and language-concordant health educator                | Usual care; automated telephone self-management support group (39 weekly, automated calls over 9 months, nurse phone follow-up) |
| Sharifirad, 2012 <sup>83</sup>    | N=97<br>Iran<br><i>BASNEF</i>  | 67.05 yrs<br>35%<br>Minority NR<br>14 yrs with DM                                     | 4 (70min) sessions<br>1 month<br>Group size NR  | DE   | Physician, specialist of endocrine disorder, diabetes nurse, and nutritionist | Usual care  |
| Sperl-Hillen, 2011 <sup>84*</sup> | N=623<br>US<br><i>IDEA</i>   | Mean age 61.8<br>50.6% male<br>22.1% Hispanic<br>5.5% Black<br>Duration 11.7 yrs      | 4 weekly sessions<br>4 weeks total<br>1-10 patients (mean 5)                            | DE   | Nurses and dietitians trained to facilitate GE sessions                       | 3 individual education sessions at 1-month intervals  |
| Steed, 2005 <sup>85</sup>         | N=127<br>UK<br><i>UCL-DSMP</i>   | 59.8 yrs<br>71.2% male<br>51% minority<br>10.8 years                                  | 5 weekly (2.5h) sessions<br>1 booster (2.5h) @ 3 months<br>1.25 months<br>Group size NR | SME  | Diabetes specialist nurses and dietitians                                     | Usual care  |
| Surwit, 2002 <sup>20*</sup>       | N=108<br>US  | Mean age 57.4<br>58.3% male<br>8.3% Black<br>1% Asian                                 | 5 weekly sessions<br>5 weeks total<br>Group size NR                                     | EE   | NR  | DE group visits   |

| <b>Study</b>                    | <b>Population:<br/>Setting<br/>Program<br/>name, if<br/>applicable</b> | <b>Demographics:<br/>Mean age<br/>% male<br/>% minority<br/>Mean disease duration</b> | <b>GV structure:<br/># Visits, frequency<br/>Duration<br/>Group size</b>        | <b>GV content:<br/>SME (self-mgmt)<br/>DE (didactic)<br/>EE (experiential)</b> | <b>GV leaders:<br/>Number of leaders<br/>Profession type</b>               | <b>Comparator</b>   |
|---------------------------------|--|---|---|--|--|---|
| Toobert, 2011 <sup>86,87</sup>  | N=280<br>US<br>¡Viva Bien!   | 57.11 yrs<br>0 %<br>100% minority<br>10.4 yrs with DM                                 | 2.5-day retreat + 36 weekly and biweekly sessions<br>12 months<br>Group size NR | DE, EE   | Bilingual physician, dietitian, exercise instructor, bilingual facilitator | Usual care  |
| Weinger, 2011 <sup>14*</sup>    | N=222<br>US  | 52.5 yrs<br>49.5%<br>10.3% minority<br>17.2 yrs with DM                               | 5 (2h) sessions over 6 wks<br>1.5 months<br>Group size NR                       | SME  | Certified diabetes educator  | Unlimited access to individual DM nurse and dietitian visits  |
| Zapotoczky, 2001 <sup>88*</sup> | N=34<br>Austria  | Mean age 62 yrs<br>36% male   | 12 monthly sessions<br>1 year total<br>18 patients                              | DE   | Clinical dietitian   | All subjects received 4-wk group education. Controls received usual care with no further group education. |

\* Not included in meta-analysis.

**Table 11. Findings from interventions reporting standardized or validated measures that compare group visits to usual care in the management of diabetes mellitus**

| Study  | Outcome  | Findings by time period* |        |         |        | GV duration                      | # Sessions | % Participation†/<br>% Loss to follow-up‡ | Study quality<br>(Good/ Fair/ Poor) |
|--|--|--------------------------|--------|---------|--------|----------------------------------|------------|---|-------------------------------------|
|  |  | 0-3 mo                   | 4-6 mo | 7-12 mo | 13+ mo |                                  |            |   |                                     |
| <b>Self-efficacy</b>                                     |  |                          |        |         |        |                                  |            |   |                                     |
| Brown, 2002 <sup>15</sup>                                | Study specific health belief scale (control)           | ≈                        | NR     | ≈       | NR     | 12 months                        | 27         | NR / NR                                   | Poor                                |
| Adolfsson, 2007 <sup>75</sup>                            | Study specific questionnaire                           | NR                       | NR     | ≈       | NR     | 7 months (max)                   | 5          | 53 / 13                                   | Fair                                |
| Khunti, 2012 <sup>68</sup><br>Davies, 2008 <sup>70</sup> | IPQ-R  | +                        | +      | +       | +      | 1 day or 2 half-days             | 1          | NA / 11                                   | Good                                |
| Lorig, 2009 <sup>69</sup>                                | PAM  | NR                       | +      | NR      | NR     | 1.5 months                       | 6          | NA / 15                                   | Fair                                |
|  | Diabetes Self-Efficacy scale                           | NR                       | +      | NR      | NR     |                                  |            |   |                                     |
| Lujan, 2007 <sup>78</sup>                                | DHBM   | ≈                        | +§     | NR      | NR     | 2 months                         | 8          | NR / 6                                    | Fair                                |
| Rosal, 2011 <sup>19</sup>                                | Study specific scale (diet & physical activity change) | NR                       | +      | +       | NR     | 11 months                        | 19         | 57 / 16                                   | Fair                                |
| Rygg, 2012 <sup>21</sup>                                 | PAM  | NR                       | ≈      | ≈       | NR     | 1.25 months                      | 3          | 91 / 9                                    | Fair                                |
| Schillinger, 2009 <sup>30</sup>                          | DQIP   | NR                       | NR     | +       | NR     | 9 months                         | 9          | 73 / 10                                   | Fair                                |
| Steed, 2005 <sup>85</sup>                                | MDS (total)  | ≈                        | NR     | NR      | NR     | 1.25 months + booster @ 3 months | 6          | 51 / 16                                   | Poor                                |
| Toobert, 2011 <sup>86</sup>                              | COCS   | NR                       | +      | +       | NR     | 12 months                        | 37         | 61 / 22                                   | Fair                                |
| <b>Quality of life/functional status</b>                 |  |                          |        |         |        |                                  |            |   |                                     |
| Adolfsson, 2007 <sup>75</sup>                            | Adapted WHO QOL  | NR                       | NR     | ≈       | NR     | 7 months (max)                   | 5          | 53 / 13                                   | Fair                                |
| Khunti, 2012 <sup>68</sup><br>Davies, 2008 <sup>70</sup> | WHO QOL-BREF   | NR                       | NR     | NR      | ≈      | 1 day or 2 half-days             | 1          | NA / 11                                   | Good                                |
|  | HADS   | ≈                        | ≈      | +       | ≈      |                                  |            |   |                                     |
| Lorig, 2009 <sup>69</sup>                                | PHQ-9 (depression)                                     | NR                       | +      | NR      | NR     | 1.5 months                       | 6          | NA / 15                                   | Fair                                |
| Rygg, 2012 <sup>21</sup>                                 | SF-36 (physical)                                       | NR                       | ≈      | ≈       | NR     | 1.25 months                      | 3          | 91 / 9                                    | Fair                                |
|  | SF-36 (mental)   | NR                       | ≈      | ≈       | NR     |                                  |            |   |                                     |
|  | EQ-5D  | NR                       | ≈      | ≈       | NR     |                                  |            |   |                                     |
| Schillinger, 2009 <sup>30</sup>                          | SF-12 (physical)                                       | NR                       | NR     | ≈       | NR     | 9 months                         | 9          | 73 / 10                                   | Fair                                |
|  | SF-12 (mental)   | NR                       | NR     | ≈       | NR     |                                  |            |   |                                     |
| Steed, 2005 <sup>85</sup>                                | ADDQOL   | +                        | NR     | NR      | NR     | 1.25 months + booster @ 3 months | 6          | 51 / 16                                   | Poor                                |
|  | SF-36  | ≈                        | NR     | NR      | NR     |                                  |            |   |                                     |
| Toobert, 2011 <sup>86</sup>                              | CDC Healthy Days (physical)                            | NR                       | ≈      | ≈       | NR     | 12 months                        | 37         | 61 / 22                                   | Fair                                |
|  | CDC Healthy Days (mental)                              | NR                       | ≈      | ≈       | NR     |                                  |            |   |                                     |

| Study  | Outcome                 | Findings by time period* |        |         |        | GV duration | # Sessions | % Participation†/<br>% Loss to follow-up‡ | Study quality<br>(Good/ Fair/ Poor) |
|--|-------------------------|--------------------------|--------|---------|--------|-------------|------------|---|-------------------------------------|
|  |                         | 0-3 mo                   | 4-6 mo | 7-12 mo | 13+ mo |             |            |   |                                     |
| <b><i>Biophysical and performance measures</i></b> § |                         |                          |        |         |        |             |            |   |                                     |
| Dejesus, 2009 <sup>77</sup>                          | Systolic blood pressure | NR                       | ≈      | NR      | NR     | 1 day       | 1          | 13 / 55                                   | Poor                                |
| <b><i>Utilization</i></b>                            |                         |                          |        |         |        |             |            |   |                                     |
| Dejesus, 2009 <sup>77</sup>                          | RN and MD visits        | NR                       | ≈      | NR      | NR     | 1 day       | 1          | 13 / 55                                   | Poor                                |
| Lorig, 2009 <sup>69</sup>                            | MD visits               | NR                       | ≈      | NR      | NR     | 1.5 months  | 6          | NA / 15                                   | Fair                                |
|  | ED visits               | NR                       | ≈      | NR      | NR     |             |            |   |                                     |
|  | Days hospitalized       | NR                       | ≈      | NR      | NR     |             |            |   |                                     |
| Rygg, 2012 <sup>21</sup>                             | Clinician visits        | NR                       | ≈      | ≈       | NR     | 1.25 months | 3          | 91 / 9                                    | Fair                                |

\*Symbols pertain to statistical significance p<0.05: ≈ indicates no difference between arms; + indicates in favor of the GV arm; - indicates in favor of the C arm; NR = not reported.

†Defined as percent eligible for enrollment among those invited to participate.

‡Defined as percent lost to follow-up among those randomized.

§Both groups experienced poorer outcome change with the intervention group experiencing less of a decline.

|| Five of the seventeen studies included for meta-analysis of mean change in HbA1c did not report quality of life, self-efficacy, or utilization outcomes.<sup>17,18,79,82,83</sup> As a result, these studies are not represented in Table 11.

**Table 12. Summary of findings from head-to-head group visit interventions and group vs. individual visit interventions for the management of diabetes mellitus**

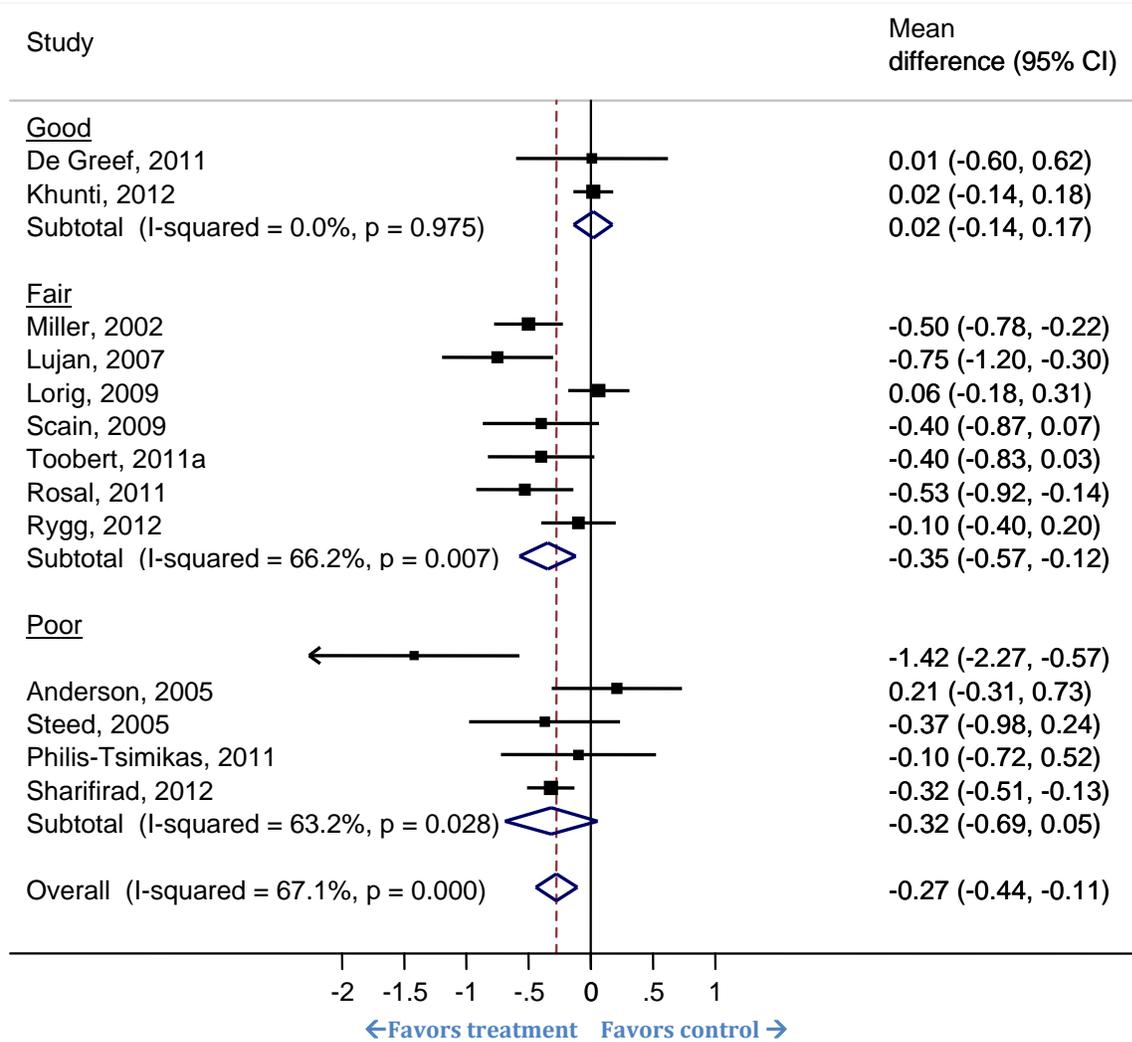
| Study                            | Arm 1                               | Arm 2  | % Participation <sup>1</sup> /<br>% Loss to follow-up <sup>2</sup> | Study quality<br>(Good/ Fair/<br>Poor) | Key findings   |
|----------------------------------|-------------------------------------|--|--|--|--|
| Deakin, 2006 <sup>71</sup>       | GV (6 SME)                          | Individual (3 DE)  | 20 / 32  | Fair                                   | Significant improvements with group compared with individual visits in glycemic control, total cholesterol level, body weight, BMI and waist circumference, reduced requirement for diabetes medication, increased consumption of fruit and vegetables, enjoyment of food, knowledge of diabetes, self-empowerment, self-management skills and treatment satisfaction. |
| De Greef, 2011 <sup>73</sup>     | GV (3 SME)                          | Individual (3 SME)                                       | 78 / 5   | Good                                   | No improvement in biophysical health outcomes for patients in the GV arm compared to individual visit arm. Individual visit participants showed significant improvements in waist circumference, FBG, HbA1c, and total cholesterol compared to control arm.  |
| Kulzer, 2007 <sup>72</sup>       | GV1 (4 DE)                          | GV2 (12 SME)<br>GV3 (6 Group + 6 individual SME)         | 50 / 6   | Fair                                   | GV2 (SME) had significantly lower HbA1c at 15 months compared with both GV1 (DE) and GV3 (group + individual SME). GV2 (SME) also had significant improvements in BMI, anxiety, and exercise relative to GV1 (DE).   |
| Melkus, 2010 <sup>13</sup>       | GV1<br>(11 culturally relevant SME) | GV2<br>(10 culturally neutral DE)                        | NA / 11  | Fair                                   | Both arms had significant, similar reductions in HbA1c at 24 months. The culturally relevant SME group had significantly lower levels of diabetes-related emotional distress at 24 months compared with the culturally neutral DE group.   |
| Miller, 2002 <sup>79</sup>       | GV1<br>(10 DE, EE)                  | GV2<br>(6 DE, or mailed materials)                       | NA / 6   | Fair                                   | Intense nutrition education GV improved glycemic control   |
| Rickheim, 2002 <sup>74</sup>     | GV (4 DE)                           | Individual (4 DE)  | NR / 46  | Poor                                   | Individual and group education resulted in similar improvements at 6 months in HbA1c, weight, BMI, health-related QOL, attitudes, and medication regimen.  |
| Schillinger, 2009 <sup>30</sup>  | GV (9 SME)                          | ATSM: automated telephone self-management (39 SME calls) | 73 / 10  | Fair                                   | No statistical differences between GV and ATSM arms in self-efficacy, or quality of life (physical). Improvement for ATSM relative to GV in quality of life (mental).  |
| Sperl-Hillen, 2011 <sup>84</sup> | GV (4 DE)                           | Individual (3 DE);<br>Usual care                         | 82 / 2   | Fair                                   | HbA1c decreased significantly more with individual DE compared with group DE and usual care. Individual DE significantly reduced distress (PAID) and increased self-efficacy compared with group DE.   |

| Study                          | Arm 1               | Arm 2  | % Participation <sup>1</sup> /<br>% Loss to follow-up <sup>2</sup> | Study quality<br>(Good/ Fair/<br>Poor) | Key findings  |
|--------------------------------|---------------------|--|--|--|---|
| Surwit, 2002 <sup>20</sup>     | GV1 (5 DE)          | GV2 (5 DE + EE)  | NA / 24  | Poor                                   | At 1-year follow-up, patients who received training in stress management in addition to DE had a 0.5% reduction in HbA1c relative to DE alone. No differences between groups in anxiety (STAI) or psychological distress (GHQ; PSS) measures. |
| Weinger, 2011 <sup>14</sup>    | GV (5 SME)          | Individual DE<br>(unlimited access to DM nurse and dietitian visits) | 89 / 3   | Fair                                   | GV (SME) had significantly greater reduction in HbA1c levels over 1 year compared with individual DE. No differences in QOL, and self-efficacy measures.  |
| Zapotoczky, 2001 <sup>88</sup> | GV1 (4wk + 12mo DE) | GV2 (4wk DE)   | 100 / 0  | Poor                                   | All subjects received 4-wk group education. GV2 received usual care with no further group education. Significant reductions in HbA1c and body weight over 1 year in GV1 (12-month continuation DE) compared with GV2.                         |

<sup>1</sup>% participation from consented=#eligible/#invited

<sup>2</sup>% lost to follow-up of those randomized

**Figure 3. Effect of group visits compared to usual care on HbA1C at ≤6 month follow-up, by study quality**



**Figure 4. Effect of group visits on HbA1C compared to usual care at ≤6 month follow-up, by duration of intervention**

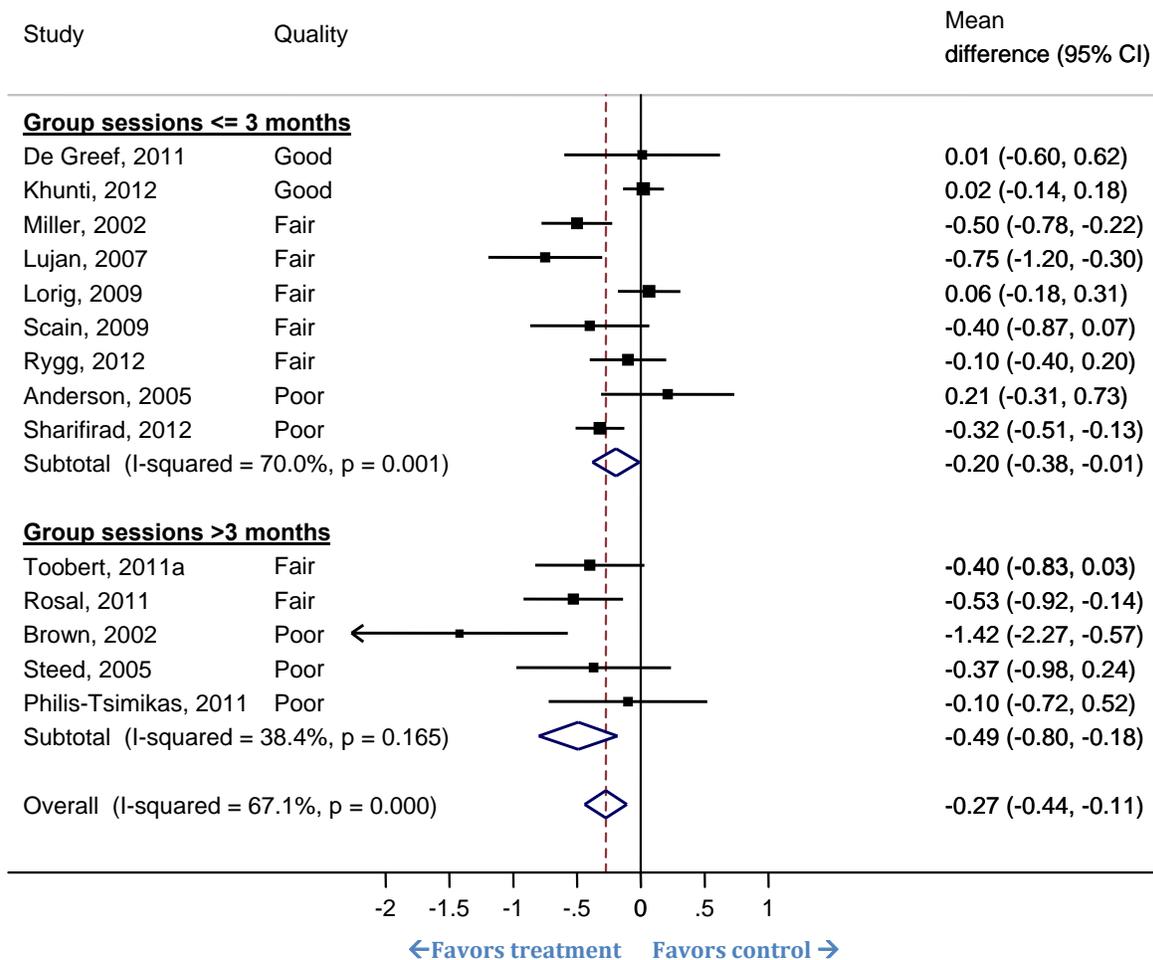
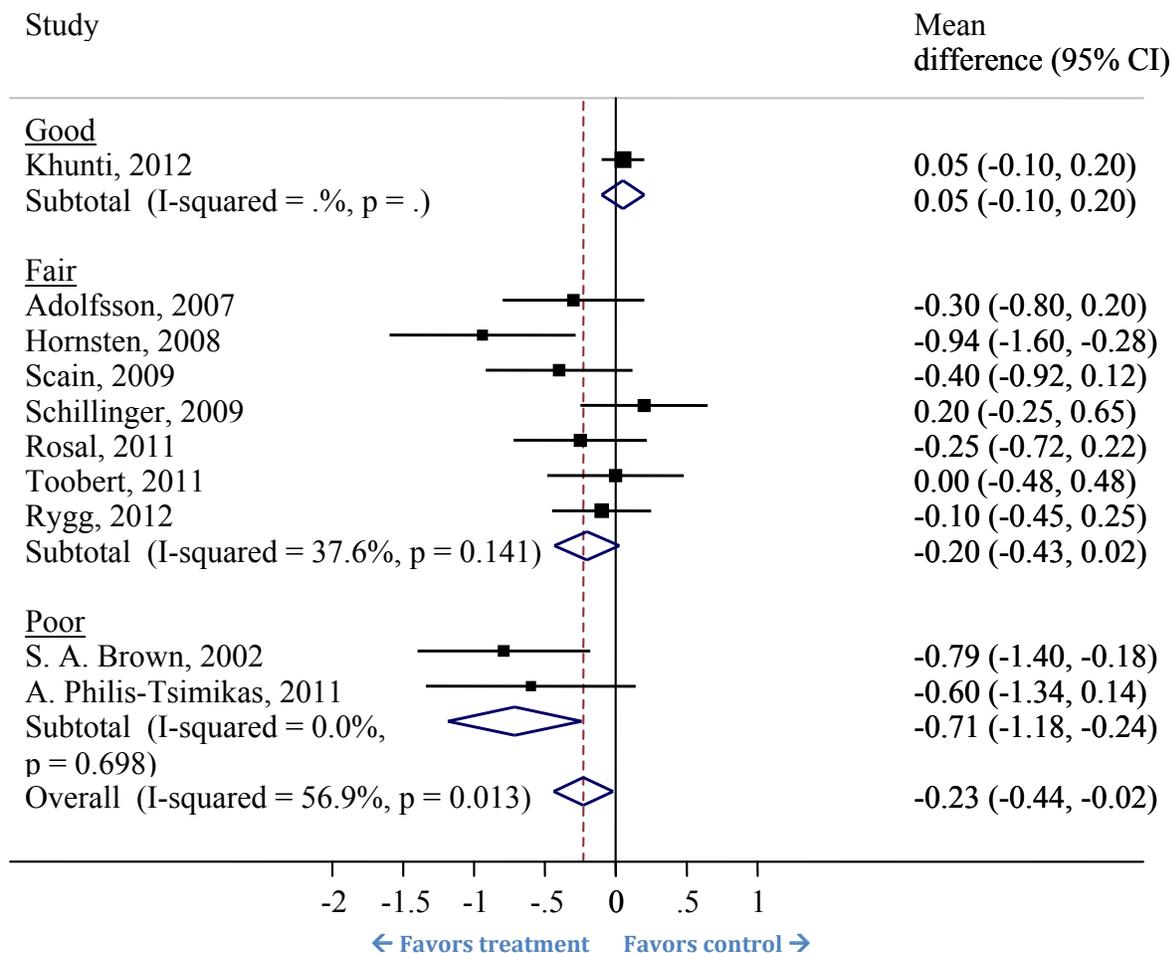
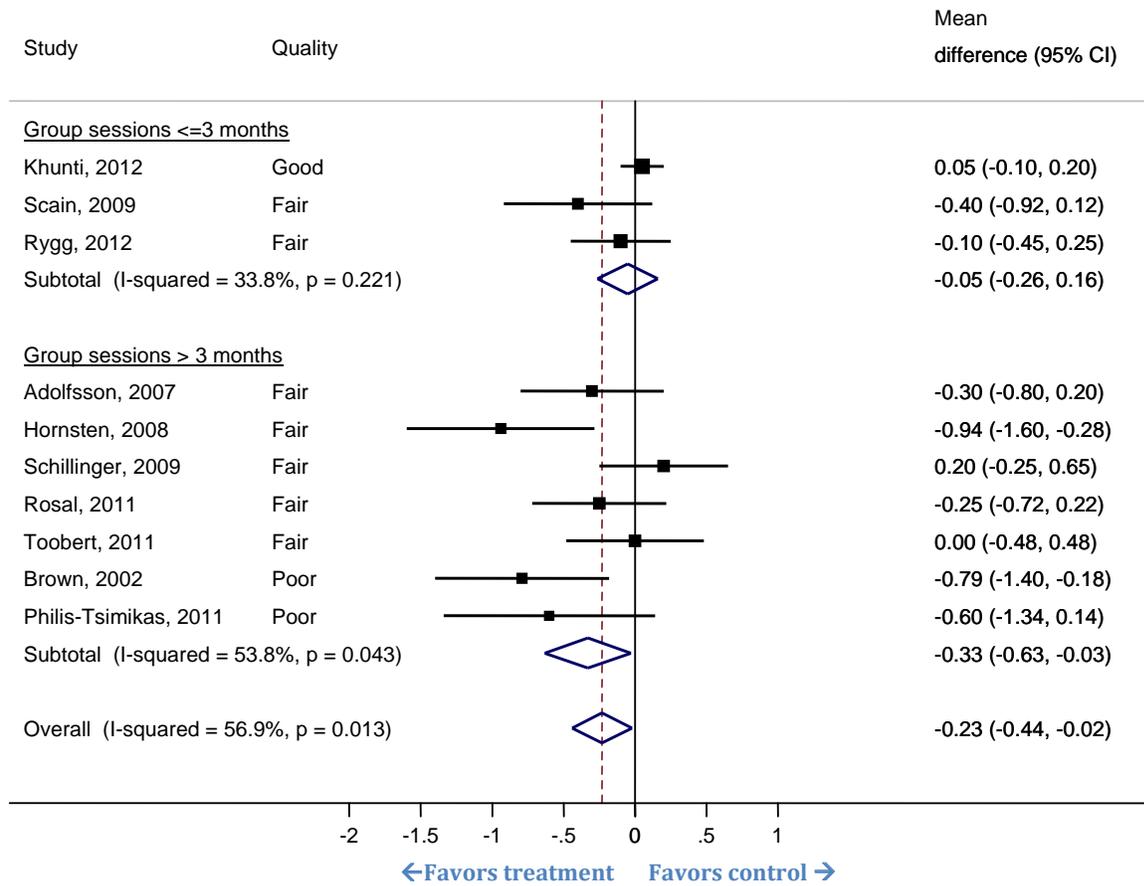


Figure 5. Effect of group visits compared to usual care on HbA1C at 7-12 month follow-up, by study quality



**Figure 6. Effect of group visits compared to usual care on HbA1C at 7-12 month follow-up, by duration of intervention**



### *Multiple Chronic Conditions*

Four studies evaluated the Chronic Disease Self-Management Program (CDSMP)<sup>61</sup> in populations with various chronic conditions not limited to a particular disease group (Tables 13 and 14).<sup>89-92</sup> The CDSMP was designed as a workshop held in community settings such as senior centers, churches, libraries and hospitals. People with different chronic health problems attend together, meeting 2.5 hours once per week for six to seven weeks. The workshops are facilitated by two trained leaders, one or both of whom are non-health professionals with chronic diseases themselves.

The largest study evaluated the CDSMP in multiple community-based sites in the US and found it was associated with improved health behaviors, including cognitive symptom management, reduced hospital utilization, and improved self-rated health and disability at six months.<sup>92</sup> Of note, the 17 percent of patients who did not complete the study tended to have more illness related disability than those completing the trial, though there was no differential loss to follow-up between the two groups. The authors report that a full intent-to-treat analysis was conducted and that results were similar, but they fully report only the per-protocol analysis. Seventy-two percent of the wait-list control group elected to enroll in the CDSMP after the trial. A pre-post two-year follow-up study of all CDSMP participants found long-term reductions in ER and outpatient visits as well as improved self-efficacy.<sup>93</sup> The authors estimate the cost of the program to be about \$70 per participant (in 1999).

A large northern California study of the Spanish-language adaptation of the CDSMP found the intervention improved self-efficacy in the medium- and long-term, as well as decreased ER visits at 4 and 12 months.<sup>91</sup> Another large study in China found medium-term improvements on a cognitive symptom scale, but not in self-efficacy nor on ER visits.<sup>90</sup> Self-efficacy scales also showed mixed findings, with benefits noted in some studies but not in other studies that used the same measures (Table 14). The Dutch study was of poor-quality and found no effect of the intervention on outcomes.<sup>89</sup>

Overall, the peer-led, community-based CDSMP appears to be associated with medium-term improvements in self-efficacy, health status, and health care utilization; and these effects may persist long-term. These findings are based on moderately strong evidence from two large US trials, though findings were not replicated in other countries and the findings likely apply most to patients engaged enough in care to agree to attend a multi-week course.

**Table 13. Characteristics of group visit interventions focusing on education for the management of chronic conditions in populations with multiple disease groups**

| <b>Study</b>              | <b>Sample size<br/>Setting<br/>Program name,<br/>if applicable</b> | <b>Demographics:<br/>Mean age<br/>% male<br/>% minority<br/>Mean disease duration</b>                         | <b>GV structure:<br/># Visits, frequency<br/>Duration<br/>Group size</b> | <b>GV content:<br/>SME (self-mgmt)<br/>DE (didactic)<br/>EE (experiential)</b> | <b>GV leaders:<br/>Number of leaders<br/>Profession type</b> | <b>Comparator</b> |
|---------------------------|--|---|--|--|--|-------------------|
| Lorig, 1999 <sup>92</sup> | N=952*<br>US<br><i>CDSMP</i>                                       | Mean age 65<br>35% male<br>9.7% non-white<br>Duration NR (heart disease, lung disease, arthritis, and stroke) | 7 weekly sessions<br>7 weeks total<br>10-15 patients                     | SME  | 2 trained peer leaders                                       | Usual care        |
| Lorig, 2003 <sup>91</sup> | N=551<br>US<br><i>CDSMP</i><br>( <i>Spanish</i> )                  | Mean age 57<br>21% male<br>Race NR<br>Duration NR   | 6 weekly sessions<br>6 weeks total<br>10-15 patients                     | SME  | 2 trained peer leaders                                       | Usual care        |
| Fu, 2003 <sup>90</sup>    | N=954<br>China<br><i>CDSMP</i>                                     | Mean age 64<br>29% male<br>Race NR<br>Duration NR   | 7 weekly sessions<br>7 weeks total<br>Group size NR                      | SME  | 2 trained peer volunteer leaders                             | Usual care        |
| Elzen, 2007 <sup>89</sup> | N=136<br>Netherlands<br><i>CDSMP</i>                               | Mean age 68<br>37% male<br>Race NR<br>Duration NR   | 6 weekly sessions<br>6 weeks<br>10-13 patients                           | SME  | 2 psychologists or 1 psychologist plus peer leader           | Usual care        |

\*N=1,128 in the intent-to-treat analysis. Results are reported as being similar in ITT and per-protocol analysis, but full results reporting only available for the group completing the study.

**Table 14. Findings from interventions comparing group visits to usual care control for the management of chronic conditions in studies of populations with multiple disease groups**

| Study                         | Outcome measure                        | Findings by time period* |        |         |        | GV intervention duration | #visits | % Participation† / % Loss Follow-up‡ | Study quality |
|-------------------------------|--|--------------------------|--------|---------|--------|--------------------------|---------|--------------------------------------|---------------|
|                               |  | 0-3 mo                   | 4-6 mo | 7-12 mo | 13+ mo |                          |         |                                      |               |
| <b><i>Self-efficacy</i></b>   |  |                          |        |         |        |                          |         |                                      |               |
| Lorig 1999 <sup>92</sup>      | Cognitive symptom management           | NR                       | +      | NR      | NR     | 7 weeks                  | 7       | NR / 17                              | Fair          |
| Lorig, 2003 <sup>91</sup>     | 4-item self-efficacy scale             | NR                       | +      | +       | NR     | 6 weeks                  | 6       | NR / 51                              | Fair          |
| Fu, 2003 <sup>90</sup>        | 4-item self-efficacy scale             | NR                       | ≈      | NR      | NR     | 7 weeks                  | 7       | NA / 13                              | Fair          |
|                               | Cognitive symptom scale                | NR                       | +      | NR      | NR     |                          |         |                                      |               |
| Elzen, 2007 <sup>89</sup>     | GSES-16 (Dutch)                        | ≈                        | ≈      | NR      | NR     | 6 weeks                  | 6       | 26 / 10                              | Poor          |
|                               | Cognitive symptom scale                | ≈                        | ≈      | NR      | NR     |                          |         |                                      |               |
| <b><i>Quality of life</i></b> |  |                          |        |         |        |                          |         |                                      |               |
| Lorig, 1999 <sup>92</sup>     | Self-rated health§                     | NR                       | +      | NR      | NR     | 7 weeks                  | 7       | NR / 17                              | Fair          |
|                               | Disability (HAQ)                       | NR                       | +      | NR      | NR     |                          |         |                                      |               |
| Elzen, 2007 <sup>89</sup>     | RAND-36 physical and mental components | ≈                        | ≈      | NR      | NR     | 6 weeks                  | 6       | 26 / 10                              | Poor          |
| <b><i>Utilization</i></b>     |  |                          |        |         |        |                          |         |                                      |               |
| Lorig, 1999 <sup>92</sup>     | Physician visits                       | NR                       | ≈      | NR      | NR     | 7 weeks                  | 7       | NR / 17                              | Fair          |
|                               | Hospital stays                         | NR                       | +      | NR      | NR     |                          |         |                                      |               |
| Lorig, 2003 <sup>91</sup>     | Physician visits                       | NR                       | ≈      | ≈       | NR     | 6 weeks                  | 6       | NR / 51                              | Fair          |
|                               | ER visits                              | NR                       | +      | +       | NR     |                          |         |                                      |               |
|                               | Hospital days                          | NR                       | ≈      | ≈       | NR     |                          |         |                                      |               |
| Fu, 2003 <sup>90</sup>        | Physician visits                       | NR                       | ≈      | NR      | NR     | 7 weeks                  | 7       | NA / 13                              | Fair          |
|                               | ER visits                              | NR                       | ≈      | NR      | NR     |                          |         |                                      |               |
|                               | Hospital days                          | NR                       | ≈      | NR      | NR     |                          |         |                                      |               |

\*Symbols pertain to statistical significance p<0.05: ≈ indicates no difference between arms; + indicates in favor of the GV arm; - indicates in favor of the C arm; NR = not reported.

†Defined as percent eligible for enrollment among those invited to participate.

‡Defined as percent lost to follow-up among those randomized.

§National Health Interview Survey measure<sup>94</sup>

### *Chronic Pain*

Four studies evaluated the effects of group-based interventions compared to usual care,<sup>95,96</sup> educational reading materials,<sup>97</sup> or individual treatment<sup>98</sup> in patients with chronic pain (Tables 15-17). Providers for the group-based interventions varied, and included psychologists, physicians, rehabilitation specialists, nurses, physiotherapists, and physical therapists. All of the studies examined group interventions with self-management skills education components. The group-based interventions ranged from 7 to 12 sessions conducted weekly or every-other-week, and most included approximately six patients per group. Length of follow-up for the studies was generally short, approximately 0 to 3 months following completion of the group; however, two studies evaluated some outcomes up to a year following intervention completion. Though many findings from the studies were not statistically significant and did not differ from the comparison, some results favored the group-based interventions. The studies all reported results from multiple outcome measures.

Ersek and colleagues reported similar effects of a group-based intervention and educational reading materials on functional status and self-efficacy measures at three months.<sup>97</sup> Gustavsson and colleagues (2010) reported that compared to usual individual physical therapy care, a group-based intervention had largely similar effects on multiple measures of pain control and self-efficacy, but was associated with more improvement on the Neck Disability Index and the Coping Strategies Questionnaire at 20 weeks of follow-up.<sup>98</sup> The group visits intervention group also reported using less medication for pain at 20 weeks. One poor-quality study found group self-management education was associated with improved pain scores, reduction in psychological distress, and decreased self-reported physician visits compared to a usual care control group over 12 months. However, numerous methodological flaws including marked differences in follow-up rates between groups limit confidence in these results.<sup>28,95</sup> Finally, a paper by Vlaeyen and colleagues (1996) describes two group-based interventions (only one including an SME component) compared to each other and to a waitlist control group.<sup>96</sup> They report no significant differences between the group-based interventions at 6 and 12 month follow-up on almost all of the 12 outcome variables included, but report that both group-based conditions showed a benefit over waitlist control on about half of the outcomes (knowledge, pain coping, pain control, relaxation, pain behavior, and fear).

Overall, a very small body of literature suggests group-based self-management education interventions may improve pain coping skills at least over the short-term, though the strength of this evidence is low because there were few studies and the methodological quality of one of the studies finding benefit was poor.

Table 15. Characteristics of group visit interventions focusing on education for the management of chronic pain

| Study  | Sample size<br>Setting<br>Program name,<br>if applicable | Demographics:<br>Mean age<br>% male<br>% minority<br>Mean disease duration | GV structure:<br># Visits, frequency<br>Duration<br>Group size                       | GV content:<br>SME (self-mgmt)<br>DE (didactic)<br>EE (experiential) | GV leaders:<br>Number of leaders<br>Profession type | Comparator                                |
|--|--|--|--|--|---|---|
| <b>Chronic Pain</b>                          |  |  |  |  |   |   |
| Ersek, 2003 <sup>97</sup>                    | N=45<br>US   | Age 81.9<br>Gender 13%<br>Race 84.71% Caucasian<br>Duration NR             | 7 weekly sessions<br>8 weeks<br>3-8 patients   | SME  | 2 leaders<br>Doctoral-level health providers        | Receipt of an educational booklet on pain |
| Gustavsson, 2010 <sup>98</sup>               | N=156<br>Sweden<br>PASS                                  | Age 45.7<br>Gender 11%<br>Race NR<br>Duration NR                           | 7 weekly sessions<br>7 weeks + 1 booster at week 20<br>Group size NR                 | SME, EE  | 1 leader<br>Physical therapists                     | Individual physical therapy sessions      |
| Haugli, 2000 & Haugli, 2003 <sup>28,95</sup> | N=174<br>Norway  | Age 43.08<br>Gender 2.27%<br>Race NR<br>Duration 9.89 years                | 12 every-other-week sessions<br>9 months (including a summer break)<br>6-10 patients | SME  | 2 leaders<br>Nurses, physicians<br>physiotherapists | Usual care                                |
| Vlaeyen, 1996 <sup>96</sup>                  | N=131<br>Netherlands                                     | Age 44<br>Gender 12%<br>Race NR<br>Duration 10.2 years                     | 12 sessions<br>6 weeks<br>Maximum of 6 patients                                      | GV1: SME, EE<br>GV2: DE, EE  | Rehabilitation staff,<br>psychologist               | Usual care                                |

**Table 16. Findings from interventions comparing group visits to control for the management of chronic pain**

| Study  | Outcome   | Findings by time period* |        |         |        | GV duration | #visits | % Participation†/<br>% Loss Follow-up‡ | Study quality |
|--|---|--------------------------|--------|---------|--------|-------------|---------|--|---------------|
|  |   | 0-3 mo                   | 4-6 mo | 7-12 mo | 13+ mo |             |         |  |               |
| <b>Self-efficacy</b>                         |   |                          |        |         |        |             |         |  |               |
| Ersek, 2003 <sup>97</sup>                    | Survey of Pain Attitudes                          | ≈                        | NR     | NR      | NR     | 8 weeks     | 7       | NA / 13                                | Fair          |
| Gustavsson, 2010 <sup>98</sup>               | CSQ (pain control)                                | +                        | NR     | NR      | NR     | 20 weeks    | 8       | 84 / 20                                | Good          |
|  | Self Efficacy Scale                               | ≈                        | NR     | NR      | NR     | 20 weeks    |         |  |               |
| Vlaeyen, 1996 <sup>96</sup> GV1 vs. UC       | Pain coping construct                             | +                        | NR     | NR      | NR     | 6 weeks     | 12      | NR / 20                                | Fair          |
| Vlaeyen, 1996 <sup>96</sup> GV2 vs. UC       | Pain coping construct                             | +                        | NR     | NR      | NR     |             |         |  |               |
| <b>Quality of life</b>                       |   |                          |        |         |        |             |         |  |               |
| Ersek, 2003 <sup>97</sup>                    | SF-36 (physical and physical functioning)         | ≈                        | NR     | NR      | NR     | 8 weeks     | 7       | NA / 13                                | Fair          |
|  | Graded chronic pain scale – activity interference | ≈                        |        |         |        |             |         |  |               |
| Haugli, 2000 & Haugli, 2003 <sup>28,95</sup> | VAS (pain)  | ≈                        | NR     | +§      | NR     | 9 months    | 12      | NA / 33                                | Poor          |
| Gustavsson, 2010 <sup>98</sup>               | Neck Disability Index                             | +                        | NR     | NR      | NR     | 20 weeks    | 8       | 84 / 20                                | Good          |
| <b>Utilization/Costs</b>                     |   |                          |        |         |        |             |         |  |               |
| Haugli, 2000 & Haugli, 2003 <sup>28,95</sup> | Self-reported MD visits                           | +                        | NR     | +§      | NR     | 9 months    | 12      | NA / 33                                | Poor          |

\*Symbols pertain to statistical significance p<0.05: ≈ indicates no difference between arms; + indicates in favor of the GV arm; - indicates in favor of the C arm; NR = not reported.

†Defined as percent eligible for enrollment among those invited to participate.

‡Defined as percent lost to follow-up among those randomized.

§P-value not reported.

**Table 17. Summary of findings from head-to-head group visit interventions and group vs. individual visit interventions for the management of chronic pain**

| Study                          | Arm 1                        | Arm 2                       | Key findings   |
|--------------------------------|------------------------------|-----------------------------|--|
| <b>Chronic Pain</b>            |                              |                             |  |
| Ersek, 2003 <sup>97</sup>      | GV (7 SME sessions)          | Educational booklet on pain | There was a significant improvement in physical role functioning and in pain intensity directly following treatment, but not 3 months after treatment, though no significant effect was noted for other primary outcome variables including physical functioning, activity interference, and depression. |
| Vlaeyen, 1996 <sup>96</sup>    | GV (12 SME, EE, DE sessions) | GV (12 DE, EE sessions)     | Significant improvement of knowledge, pain coping, pain control, and relaxation for both GV groups compared to control at immediate follow-up; non-significant differences between GV groups at 6 and 12-month follow-up on all primary outcomes.  |
| Gustavsson, 2010 <sup>98</sup> | GV (8 session, SME, EE)      | Individual physical therapy | GV was positively associated with most assessed outcomes including pain coping, pain control, catastrophizing, pain scores, and anxiety, though effects on depression were non-significant.  |

## DISCUSSION

We found 79 trials examining the effects of group visit interventions across a variety of chronic illnesses. Despite the large evidence base, it is difficult to draw overall conclusions about the effectiveness of group visit interventions in patients with chronic illness in part because of the diversity of patient populations studied, interventions tested and outcomes reported. Nevertheless, in general, many group visit interventions appear to be able to improve short- and medium-term patient self-efficacy, but there was little consistent, fair-to-good quality evidence that they improved quality of life, health outcomes, or health care utilization. We found that diabetes group visit interventions were likely associated with small short-term improvements in glycemic control. The longer-term effects of group visit interventions are largely unknown since the vast majority of studies focused on short-term effects.

As the description of studies in our review suggests, educating patients with chronic illness is a highly complex endeavor with interventions varying in their intended purpose, content delivered, leadership, intensity, format and more. Studies comparing two or more active interventions can begin to help elucidate whether or not there are certain intervention factors associated with better outcomes. There were few studies directly comparing a purely didactic, informational education approach to one focused on core self-management skills, though, not surprisingly, most studies finding improvements in self-efficacy focused on the latter. Group and individual approaches to education appear to have similar effects. Other comparisons are summarized in the tables above, but there were not enough studies to draw conclusions about the effects of other intervention elements.

Learning and mastering chronic illness self-management is a time-consuming process. Theoretically, one might reasonably expect the duration of an intervention to be associated with its effectiveness, but we found it difficult to confirm this hypothesis. For example, we did find greater improvement in glycemic control among those interventions lasting longer than 3 months compared to interventions of shorter duration. However, the interventions of longer duration were also of lower methodological quality. Unfortunately, we found few studies examining the effects of a “booster” session (i.e., a refresher session conducted some time after the initial intervention ended).

It is unclear why the group visit interventions literature has not found a consistent impact on health, utilization, or quality of life outcomes despite the logical inference that improved self-efficacy and self-management skills should lead to improved self-management, improved disease control and coping, and resultant improved outcomes. It is possible that intervention or follow-up duration has been inadequate as discussed above. It is also possible that - in an era promoting guideline dissemination, electronic health records, and quality improvement - it is becoming increasingly difficult to demonstrate incremental benefits of an educational intervention because usual care has improved over time. Indeed, a recent trial of intensive diabetes treatment found few health outcome effects in part, as the authors speculate, because treatment in the usual care group was quite good.<sup>99</sup>

We found no formal cost-effectiveness data to guide decision-making about the wisdom of widespread investment in group visit education modalities. However, one can easily infer that there is likely to be great variation in costs of different interventions depending on the personnel

leading the visits, the duration of the intervention, and the number of visits. For example, some interventions – such as cognitive behavioral therapy – are fairly intensive and would involve allocating a professional’s time. Many of the self-management skills training interventions improved self-efficacy but not health outcomes. Whether group visit expenditures are warranted may depend on how highly more proximate outcome measures like self-efficacy are valued by patients and the health system.

On the other hand, peer-led, community-based self-management programs – such as the CDSMP – may represent a low-cost way of improving self-efficacy and perhaps improving other outcomes. However, such programs do not provide some of the core skills and information patients with a given chronic illness might need to help self-manage their illness (e.g., glucose self-monitoring, dietary plans, CHF management plans). It is not clear from most studies how this core information was provided. If VA were to implement such peer-led self-management programs, it would likely still need a structure for providing basic disease-specific informational needs, though this could be accomplished in different ways including single group visit, educational pamphlets, etc. It is also not clear how much the community-based nature of the intervention matters. Offering the programs in local churches, and community centers may make it easier for patients to participate on an ongoing basis and perhaps may provide a less threatening environment. It would be useful to use qualitative and formative evaluation methods if implementation of such programs were considered, in order to shed more light on such issues.

Although we did not find direct harms associated with group visits, the lack of robust findings that group visits improve long-term health outcomes invites caution around blanket recommendations for widespread and rapid group visit implementation. This is especially true for patient populations with specific health needs. For instance, travel and participation time involved in getting to and participating in group visits may preclude participation for patients with limited work schedule flexibility, and may be prohibitive for frail, older participants.

Of note, we excluded studies focused on experiential exercise (i.e., group exercise classes) without a distinct educational component, so we cannot comment on their effectiveness. Other reviews may provide more information on the utility of experiential exercise sessions.<sup>2,3</sup> We found few studies examining the incremental benefits of experiential exercise added to group education, so were unable to draw conclusions about the utility of such interventions.

## **GENERALIZABILITY**

Participation rates, when reported, ranged from 13 to 100 percent though many studies provided little information about the recruitment process. The broad range of participation, in part, reflects the many levels of potential eligibility, and the higher rates may be misleading. For instance, in one study, over 21,000 patients were identified in an administrative database.<sup>57</sup> Only one-third of these patients were successfully contacted by letter, only one-quarter of who were screened by phone, and then only a small portion of these patients attended in-person screening. Though 91 percent of those eligible at this stage were randomized, only one percent of patients identified through the administrative database actually enrolled in the study. In practical terms, these studies generally represent a small fraction of the total number of patients with chronic illness and, therefore, will apply to relatively few people identified through patient registries. Findings

from the studies included in this review are likely to be most applicable to those patients who are easy to contact, have time to participate in an intervention, and who have enough motivation to enter into a study in the first place.

We identified four studies that examined group visit interventions in Veteran populations, one each in hypertensive,<sup>62</sup> congestive heart failure,<sup>59</sup> chronic obstructive pulmonary disease,<sup>57</sup> and diabetes populations.<sup>80</sup> These studies investigated interventions that were similar to other interventions tested in non-Veteran populations. We found no studies evaluating interventions that were specific to a given setting (e.g., tied to a specific technology unavailable in VA) or that would not be potentially feasible in a VA setting.

## **LIMITATIONS**

In setting out to perform this systematic review of group visit interventions led by non-prescribing facilitators, a chief limitation is comparability of studies given the vast heterogeneity and complexity of intervention content and outcomes examined. Although there have been many published studies testing group visit effectiveness, we found few with similar enough characteristics to be explicitly compared in meta-analyses. The sheer number and variety of outcomes reported across studies precluded reporting of all outcomes. We prespecified those outcomes that were either likely to be commonly reported, represented clinically important outcomes, or measured self-efficacy since this was, in many cases, the intended effect of the intervention. We acknowledge, however, that there may be other important outcomes not captured in this report. Most notably, we did not consider knowledge improvement outcomes. Many studies reported various knowledge outcomes, but few were standardized and they varied so broadly that any comparison across studies would have been impossible. Moreover, one could argue the clinical importance of short-term knowledge gains if they do not translate into gains in self-efficacy, health outcomes, or quality of life. Additionally, we found good quality trials testing the effectiveness of multicomponent interventions that included both, group and individual elements.<sup>100</sup> Unfortunately, these trials were not included in our review because the independent effects of the group visit component could not be evaluated.

## FUTURE RESEARCH

We identify gaps in evidence of the effectiveness of group visit interventions in Table 18.

**Table 18. Evidence gaps and future research**

| <b>Evidence Gap</b>  | <b>Recommendations / Types of studies to consider</b>  |
|--|--|
| <b>Patients/Populations</b>  |  |
| Low participation of eligible study participants and high attrition of randomized participants.<br><br>Few good quality studies in patients with asthma, COPD, CHF, chronic pain, and multiple chronic conditions.       | Better reporting of recruitment population and improved recruitment and retention practices. More trials in these populations.   |
| <b>Interventions</b>   |  |
| Lack of clarity as to which intervention components are important in achieving improvements.<br><br>Few studies of group interventions using modern technologies such as mobile platforms and video-based interventions. | Head-to-head comparative trials. More trials of interventions using technologies allowing remote participation. Studies assessing whether use of such technologies to deliver interventions improves participation and retention rates.  |
| <b>Comparator</b>  |  |
| Relatively few studies with active comparison groups.  | Comparative effectiveness trials. For example, studies showing that mailed and phone-based self-management education programs were as effective as in-person group visits are interesting and point to alternative educational forums that may appeal to patients with time or geographic constraints. Also, more studies comparing individual to group-based education could better clarify the relative merits of each approach. |
| <b>Outcomes</b>  |  |
| Studies evaluated dozens of different outcomes, many of which were non-standardized metrics of uncertain validity  | Standardized approach to outcome measurement and use of well validated scales.   |
| <b>Timing</b>  |  |
| Lack of studies examining long-term outcomes.<br><br>Few trials assessed the effects of booster sessions.  | Trials with longer-term follow-up.<br><br>Trials evaluating the effects and timing of booster sessions.  |
| <b>Setting</b>   |  |
| Few trials in community and rural settings   | Test telehealth trials of group visits and trials located in community settings such as churches and community centers.  |

## CONCLUSION

A large number of studies have evaluated group visit interventions in a variety of patient populations. Intervention characteristics and effects differed depending on the chronic illness in which they were studied. Overall, group visits have the potential to improve patient self-efficacy, though there is little consistent data that they improve health, utilization, or quality of life outcomes. Group visits may be as effective as individual education visits and may represent a reasonable alternative for educating patients with chronic illness, though the varied and sometimes low participation and retention rates suggest they should not be the sole alternative.

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