Virtual Care CORE

November 2023 Newsletter

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Recent News from OCC and the VC CORE

RFA to Understand and Address American Indian and Alaska Native Telehealth Experience

OCC is seeking a team of investigators to conduct a comprehensive evaluation to better understand telehealth utilization, experiences and outcomes among Veteran telehealth users and non-users who identify as American Indian and Alaska Native. The deadline for applications is Monday, **December 11th at 11:59 PM EST.** OCC and other program office liaisons will host an optional Office Hours Q&A session. Full details for the Office Hours can be found in the Upcoming Meetings section below, and the full RFA is attached in the email with this newsletter. We look forward to receiving and reviewing applications!

Reminder: Request Portal for Letters of Support from the Office of Connected Care

VC CORE recently collaborated with the Office of Connected Care Telehealth Services team to create a submission portal for Letter of Support requests. A product of years of successful partnership with the research community, OCC advocated for this channel in the hopes of simplifying the process of obtaining letters of support for investigators and their office alike. Investigators begin by inputting basic information about their proposed studies, including the primary technology of focus and type(s) of support requested. The portal then routes the request to appropriate subject matter expert for review and generates a draft letter to be refined by the investigator for signature, pending review. OCC asks that requests be submitted with ~4 weeks' notice before grant deadlines, whenever possible, to allow for adequate review and consideration.

We have received our first few requests through this portal, and while the process and output are still works in progress, it has successfully created connections for a few intrepid early adopters.

Funding and Dissemination Opportunities and Deadlines

Opportunities	Contact	Deadline
FY24 AI/AN Experience RFA	Contact VHAVirtualCareCORE@va.gov with any questions about this funding opportunity.	**12/11/2023 11:59 PM**

Recent Virtual Care Publications and Upcoming Conference Presentations

- Bramoweth A, Hough C, McQuillan A, Spitznogle B, Thorpe C, Lickel J, Boudreaux-Kelly M, Hamm M, Germain A. Reduction of Sleep Medications via a Combined Digital Insomnia and Pharmacist-Led Deprescribing Intervention: Protocol for a Feasibility Trial. JMIR Res Protoc 2023;12.

- Garvin L, Greenan M, Edelman E, McInness K, Zulman D. Piloting a Peer-Led Intervention to Increase Use of VA Video Connect. VA National Center on Homelessness Among Veterans, October 2023.

- Nguyen P, Sadej S, Sites EP, Lum J, Yee C, Pizer SD. Telehealth Use and Availability in VHA Outpatient Mental Health Care. Partnered Evidence-based Policy Resource Center, October 2023.

- Trivedi R, Hirayama S, Risbud R, Suresh M, Humber M, Butler K, Razze A, Timko C, Nelson K, Zulman D, Asch S, Humphreys K, Piette J. Adapting a Telephone-Based, Dyadic Self-management Program to Be Delivered Over the Web: Methodology and Usability Testing. JMIR Form Res 2023;7.

Upcoming Virtual Care Conference Presentations

- Yoo C, Needleman J, Chu K, Leung L, Der-Martirosian C. Telehealth Utilization for Primary Care Services by Substance Use Disorder Diagnosis at the VA. SEARCH 2023 The National Telehealth Research Symposium. Oral presentation. November 7-9, 2023. Philadelphia, PA.

- Hou C, Hovsepian S, Leung L, Der-Martirosian C. Veteran patient perspectives on the use of telehealth services in primary care at the VA. SEARCH 2023 The National Telehealth Research Symposium. Oral presentation. November 7-9, 2023. Philadelphia, PA.

- Tisdale RL; Purmal C; Kalwani NM; Sandhu AT; Heidenreich PA; Zulman D; Hussain T; "Opportunities to Address Specialty Care Deserts and the Digital Divide: VA's Virtual Hub-and-Spoke Cardiology Clinic." American Heart Association conference; November 13, 2023, 8:45 AM - 8:55 AM

- Der-Martirosian C, Lukowsky L, Chu K, Steers WN, Dobalian A. A retrospective national cohort study on the impact of video care on ER use among type 2 diabetes patients at the Veterans Health Administration. AcademyHealth D&I 2023. Poster Presentation. December 10-13, 2023. Arlington, VA.

- Hou C, Hovsepian S, Leung L, Der-Martirosian C. A retrospective national cohort study on the impact of video care on ER use among type 2 diabetes patients at the Veterans Health Administration. AcademyHealth D&I 2023. Poster Presentation. December 10-13, 2023. Arlington, VA.

Upcoming Presentations and Cyberseminars

Title	Presenter(s)	Date/Time
Social Cognitive Predictors of and Engagement in Web-Based Trauma Recovery Interventions	Carolyn Yeager, PhD Charles Benight, PhD	November 8, 2023 12:00 – 1:00 PM
AI/AN Telehealth Experiences RFA Office Hours Q&A session with VC CORE and OCC Leadership Meeting ID: 250 571 010 827 Passcode: PeKC4m Or call in +1 347-566-4838,,119012779#	Leonie Heyworth, MD, MPH Program Office Liaisons TBD	**11/7/2023** 3:00 – 3:50 PM EST & **11/9/2023** 2:30 – 3:20 PM

Recent Presentations and Cyberseminars

Title	Presenter(s)	Date/Time
Recent Research Findings on Digital Exposure-Based Interventions for PTSD	Carmen McLean, PhD	10/11/2023 12:00 – 1:00 PM EST
Superusers' Best Practices in Proactive Integrated Use of Virtual Healthcare Resources in Specialty Care Settings	Jolie Haun, PhD, EdS Rachel Benzinger	10/11/2023 1:00 – 2:00 PM EST

Links to Resources

General Office of Connected Care
- Connected Care Website
- Letter of Support Portal
- Connected Care Outreach Toolkit
- Connected Care Academy (VA Intranet Required)

Telehealth
- VHA Telehealth Services Website
- Telehealth Intranet Site
- VHA Mobile and Peripheral Devices for Facilities

Patient Generated Health Data
- Approved VA Policy on PGHD
- PGHD video for staff

VA Mobile
- VA Mobile | VA App Store
- New VA Mobile 'My App List' functionality/categories
- ANNIE Automated Texting System | SharePoint site
- VACO Mobile Mental Health & Technology | SharePoint site
- VA Mobile Health Practice Guide | SharePoint site

MyHealth*e*Vet
- MyHealth*e*Vet | Portal Homepage
- MyHealtheVet | VA Intranet Product Homepage
- My HealtheVet Statistics - My HealtheVet Product (va.gov)
- My HealtheVet Secure Messaging Reports Guide

Data Reports, Measures, Definitions, and Training
- VHA Reports and Measures Portal (RAMP)
- Reporting and Analytics Field Training (RAFT)
- VSSC – Connected Care, Telehealth, Call Centers
- Data Definitions for VSSC Data Cubes

Contact Information

- For any comments or questions about material in this newsletter or about the Virtual Care Consortium of Research, please email the CORE team at VHAVirtualCareCore@va.gov.
- Please let us know if you have news to share with the community! Email us and we will add it to the next newsletter.
- Finally, follow us on Twitter for regular, bird-sized bits of information!

The mission of the VA Virtual Care Consortium of Research is to facilitate research that evaluates and improves use of virtual care to enhance the accessibility, capacity and quality of VA health care and Veteran experience.