

Sessions listed below include HSR&D-affiliated presenters and speakers, and will be available July 28 to August 6 in both live and on-demand formats. All content will remain available on-demand through May 2021. Additional content will be made available in the Fall and throughout the year on the "ARM Anytime" track. For more information, please check the AcademyHealth website at www.academyhealth.org/events.

Tuesday, July 28

12:00PM–1:30PM

LIVE: Plenary & Awards Presentations—2020 Academy Health Distinguished Career Award and Publication of the Year Award

David Asch, MD, MBA

Founding Director, HSR&D Center for Health Equity Research and Promotion

1:45PM–2:45PM

Access through Virtual Technologies

Secure Messaging, Diabetes Self-Management, and the Importance of Patient Autonomy: A Mixed Methods Study

Stephanie Robinson, PhD

VA Boston Healthcare System

Association between Secure Messaging and

Primary Care Face to Face Visits and Phone Visits

Amy O'Shea, PhD

Minneapolis VA Health Care System

Medicaid Policy and the Health Workforce

Chair: George Jackson, PhD, MHA

Durham VA Medical Center

Wednesday, July 29

3:30PM–4:30PM

The Impact of Insurance and Payment Reforms on Disparities

What Are the Predictors of Wait Times for Veterans Seeking Care in the VA and the Community through VA-Purchased Care?

Deborah Gurewich, PhD

VA Boston Healthcare System

The Power of Collaboration

Discussant: Heather King, PhD

Durham VA Medical Center

Cost Minimization Analysis of Team-Based

Collaborative Care for Outpatient Mental Health

Christopher J. Miller, PhD

VA Boston Healthcare System

Thursday, July 30

1:00PM–2:00PM

Advancing Patient-Centered Care in Women's Health: Challenges & Opportunities

Discussant: Catherine Chanfreau, PhD, MS

VA Greater Los Angeles Healthcare System

Trends in Suicidal Ideation and Self-Harm

Among Privately Insured Delivering Women

Kara Zivin, PhD

VA Ann Arbor Healthcare System

Provider Gender Sensitivity Is Associated with

Trauma-Sensitive Communication Among Women Veterans

Claire Than, MPH

VA Greater Los Angeles Healthcare System

HSR in Health Systems: Strategies for Managing the Conflicts Between Research and Operational Priorities and Needs

Speaker: Becky Yano, PhD, MSPH

VA Greater Los Angeles Healthcare System

3:15PM–4:15PM

Alternate Objectives for Medicaid: Work Requirements, Enhanced Consumerism, and Increased Market Reliance

Chair and Presenter: Jeffrey Kullgren, MD, MPH, MS

VA Ann Arbor Healthcare System

Health Care Consumerism in a Medicaid Expansion

Program to Encourage Cost-Consciousness Among Beneficiaries

Can We Really Identify and Incentivize High-Value Health Care?

Comparing Total Medical Costs between Patients Receiving Direct Oral Anticoagulants Versus Warfarin for the Treatment of Atrial Fibrillation:

Evidence from the VA

Edwin Wong, PhD

VA Puget Sound Healthcare System

Presidential Session: Rock Stars of HSR

Speaker: David Asch, MD, MBA

Founding Director, HSR&D Center for Health Equity Research and Promotion

Speaker: Becky Yano, PhD, MSPH

AcademyHealth Board Chair

VA Greater Los Angeles Healthcare System

Public Payers and Health Equity

All-Cause and Suicide Mortality Among Lesbian, Gay, and Bisexual

Veterans Who Utilize Care through the Veterans Health Administration

Kristine Lynch, PhD

VA Salt Lake City Health Care System

Tuesday, August 4

2:30PM–3:30PM

Innovations in Primary Care Delivery to Improve Quality

Routing Calls to Nurse Practitioners in the Veterans Administration Greater Los Angeles Call Center Was Associated with Fewer Emergency Department and Outpatient Visits on Days Following the Call

Paul Hebert, PhD

VA Puget Sound Healthcare System

Wednesday, August 5

12:00PM–1:00PM

LIVE: Plenary—Discussing, Confronting, and Addressing Structural Racism in Health Services Research: Dialogue and Strategies

Chair & Discussant: Austin Frakt, PhD

VA Boston Healthcare System

3:30PM–4:30PM

Engaging Patients and Consumers to Improve Health and Care

Whole Health System of Care Improves Health and Well-Being and Reduces Opioid Use for Veterans with Chronic Pain

Barbara Bokhour, PhD

Edith Nourse Rogers Memorial Veterans Hospital

Quality Outcomes at the End-of-Life: Incorporating Patient Preferences and Values

End-of-Life Care Quality Among Older Veterans with Hearing and Vision Loss

Melissa Garrido, PhD

VA Boston Healthcare System

Thursday, August 6

VA Session

1:15PM–2:15PM

Impacts over Impact Factors: How to Incentivize Real-World Outcomes of Health Services Research

Session Chair & Discussant:

David Atkins, MD, Director, VA Health Services Research and Development Service

Speakers

- **Amy Kilbourne, PhD**, Director, VA Quality Enhancement Research Initiative
- **Beth McGlynn, PhD**, Interim Senior Associate Dean for Research and Scholarships, Kaiser Permanente Bernard J. Tyson School of Medicine
- **Ann Hatch, PhD**, American Society for Cell Biology, Declaration of Research Assessment
- **Jeffrey Cully, PhD, MEd**, Michael E. DeBakey VA Medical Center and Baylor College of Medicine

This session will highlight mechanisms that can facilitate and incentivize researchers to achieve real-world impacts based on their research findings. First, we will discuss how to define, measure, and evaluate real world impacts of health services research. Following this discussion, we will examine how two major levers of influence in academia—unique funding strategies and changes to the academic reward system—can encourage researchers to focus on both the impacts and the impact factor of their research. This session will introduce these and other approaches from multiple perspectives including researchers in the field, policy stakeholders, and funders.

Thursday, August 6

1:15PM–2:15PM

Innovative Methods and Data to Drive Women's Health Policy and Practice

Expanding the Estimate of the Costs of Severe Maternal Morbidity to Include Readmissions, Physician Fees and Infant Costs

Ciaran Phibbs, PhD

VA Palo Alto Healthcare System

Late-Breaking Session: COVID-19 Response: Implications for Health Care Delivery Transformation

Virtual Outreach: Enhancing Access for Homeless Veterans through Video Telehealth Tablets

Lynn Garvin, PhD, MBA

VA Boston Healthcare System

Strategies to Increase Awareness About Social Adversity: Social Risk Screening Tools, ICD-10 Codes, and Administrative Data Integration

Chair: Alicia Cohen, MD, MSc

Providence VA Medical Center

Sustaining Improvements in Quality and Outcomes for Patients with Serious Mental Illness

Chair: Hayley Germack, PhD, MHS

VA Pittsburgh Health Care System

Association between Acute Inpatient Bed Availability and Risk of Suicide for Psychiatric Patients

Peter Kaboli, MD, MS

Iowa City VA Medical Center

Understanding how Social Risk Factors Affect Hospital Readmissions: Which Metrics Matter the Most?

The Effects of Regional Market Variables on Preventable Hospitalization in the Veterans Health Administration

Taeko Minegishi, PhD (Candidate)

VA Boston Healthcare System

2:30PM–3:30PM

Health Workforce Impacts on Continuity, Coordination, and Intensity of Care

Referral Coordination for Specialty Care Triage Is Linked to Improved Timeliness of Care and Patient Experience

Lucas Donovan, MD, MS

VA Puget Sound Healthcare System

Scaling Implementation: Best Practices and Novel Approaches

Identifying, Replicating and Spreading Healthcare Innovations across a

Nation-Wide Healthcare System: VHA Diffusion of Excellence

George Jackson, PhD, MHA

Durham VA Medical Center