Sessions listed below include HSR&D-affiliated presenters and speakers, and will be available July 28 to August 6 in both live and on-demand formats. All content will remain available on-demand through May 2021. Additional content will be made available in the Fall and throughout the year on the “ARM Anytime” track. For more information, please check the AcademyHealth website at www.academyhealth.org/events.

**Tuesday, July 28**

**12:00PM–1:30PM**  
**LIVE: Plenary & Awards Presentations—2020 Academy Health Distinguished Career Award and Publication of the Year Award**  
David Asch, MD, MBA  
Founding Director, HSR&D Center for Health Equity Research and Promotion

**1:45PM–2:45PM**  
**Access through Virtual Technologies**  
Stephanie Robinson, PhD  
VA Boston Healthcare System

**Medicaid Policy and the Health Workforce**  
Chair: George Jackson, PhD, MHA  
Durham VA Medical Center

**Wednesday, July 29**

**3:30PM–4:30PM**  
**The Impact of Insurance and Payment Reforms on Disparities**  
What Are the Predictors of Wait Times for Veterans Seeking Care in the VA and the Community through VA-Purchased Care?  
Deborah Gurewich, PhD  
VA Boston Healthcare System

**The Power of Collaboration**  
Discussant: Heather King, PhD  
Durham VA Medical Center

**Thursday, July 30**

**1:00PM–2:00PM**  
**Advancing Patient-Centered Care in Women’s Health: Challenges & Opportunities**  
Discussant: Catherine Chanfreau, PhD, MS  
VA Greater Los Angeles Healthcare System

**Trends in Suicidal Ideation and Self-Harm Among Privately Insured Delivering Women**  
Kara Zivin, PhD  
VA Ann Arbor Healthcare System

**HSR in Health Systems: Strategies for Managing the Conflicts Between Research and Operational Priorities and Needs**  
Speaker: Becky Yano, PhD, MSPH  
VA Greater Los Angeles Healthcare System

**3:15PM–4:15PM**  
**Alternate Objectives for Medicaid: Work Requirements, Enhanced Consumerism, and Increased Market Reliance**  
Chair and Presenter: Jeffrey Kullgren, MD, MPH, MS  
VA Ann Arbor Healthcare System

**Can We Really Identify and Incentivize High-Value Health Care?**  
Comparing Total Medical Costs between Patients Receiving Direct Oral Anticoagulants Versus Warfarin for the Treatment of Atrial Fibrillation: Evidence from the VA  
Edwin Wong, PhD  
VA Puget Sound Healthcare System

**Presidential Session: Rock Stars of HSR**  
Speaker: David Asch, MD, MBA  
Founding Director, HSR&D Center for Health Equity Research and Promotion

**Public Payers and Health Equity**  
All-Cause and Suicide Mortality Among Lesbian, Gay, and Bisexual Veterans Who Utilize Care through the Veterans Health Administration  
Kristine Lynch, PhD  
VA Salt Lake City Health Care System
Tuesday, August 4

2:30PM–3:30PM
Innovations in Primary Care Delivery to Improve Quality
Routing Calls to Nurse Practitioners in the Veterans Administration Greater Los Angeles Call Center
Was Associated with Fewer Emergency Department and Outpatient Visits on Days Following the Call
Paul Hebert, PhD
VA Puget Sound Healthcare System

Wednesday, August 5

12:00PM–1:00PM
LIVE: Plenary—Discussing, Confronting, and Addressing Structural Racism in Health Services Research: Dialogue and Strategies
Chair & Discussant: Austin Frakt, PhD
VA Boston Healthcare System

3:30PM–4:30PM
Engaging Patients and Consumers to Improve Health and Care
Whole Health System of Care Improves Health and Well-Being and Reduces Opioid Use for Veterans with Chronic Pain
Barbara Bokhour, PhD
Edith Nourse Rogers Memorial Veterans Hospital

Quality Outcomes at the End-of-Life: Incorporating Patient Preferences and Values
End-of-Life Care Quality Among Older Veterans with Hearing and Vision Loss
Melissa Garrido, PhD
VA Boston Healthcare System

Thursday, August 6

VA Session
1:15PM–2:15PM
Impacts over Impact Factors: How to Incentivize Real-World Outcomes of Health Services Research

Session Chair & Discussant:
David Atkins, MD, Director, VA Health Services Research and Development Service

Speakers
- Amy Kilbourne, PhD, Director, VA Quality Enhancement Research Initiative
- Beth McGlynn, PhD, Interim Senior Associate Dean for Research and Scholarships, Kaiser Permanente
  Bernard J. Tyson School of Medicine
- Ann Hatch, PhD, American Society for Cell Biology, Declaration of Research Assessment
- Jeffrey Cully, PhD, MEd, Michael E. DeBakey VA Medical Center and Baylor College of Medicine

This session will highlight mechanisms that can facilitate and incentivize researchers to achieve real-world impacts based on their research findings. First, we will discuss how to define, measure, and evaluate real world impacts of health services research. Following this discussion, we will examine how two major levers of influence in academia—unique funding strategies and changes to the academic reward system—can encourage researchers to focus on both the impacts and the impact factor of their research. This session will introduce these and other approaches from multiple perspectives including researchers in the field, policy stakeholders, and funders.
Thursday, August 6

1:15PM–2:15PM

Innovative Methods and Data to Drive Women’s Health Policy and Practice
*Expanding the Estimate of the Costs of Severe Maternal Morbidity to Include Readmissions, Physician Fees and Infant Costs*

Ciaran Phibbs, PhD
VA Palo Alto Healthcare System

Late-Breaking Session: COVID-19 Response: Implications for Health Care Delivery Transformation
*Virtual Outreach: Enhancing Access for Homeless Veterans through Video Telehealth Tablets*

Lynn Garvin, PhD, MBA
VA Boston Healthcare System

Strategies to Increase Awareness About Social Adversity: Social Risk Screening Tools, ICD-10 Codes, and Administrative Data Integration

Chair: Alicia Cohen, MD, MSc
Providence VA Medical Center

Sustaining Improvements in Quality and Outcomes for Patients with Serious Mental Illness

Chair: Hayley Germack, PhD, MHS
VA Pittsburgh Health Care System

*Association between Acute Inpatient Bed Availability and Risk of Suicide for Psychiatric Patients*

Peter Kaboli, MD, MS
Iowa City VA Medical Center

Understanding how Social Risk Factors Affect Hospital Readmissions: Which Metrics Matter the Most?
The Effects of Regional Market Variables on Preventable Hospitalization in the Veterans Health Administration

Taeko Minegishi, PhD (Candidate)
VA Boston Healthcare System

2:30PM–3:30PM

Health Workforce Impacts on Continuity, Coordination, and Intensity of Care

Referral Coordination for Specialty Care Triage Is Linked to Improved Timeliness of Care and Patient Experience

Lucas Donovan, MD, MS
VA Puget Sound Healthcare System

Scaling Implementation: Best Practices and Novel Approaches

Identifying, Replicating and Spreading Healthcare Innovations across a Nation-Wide Healthcare System: VHA Diffusion of Excellence

George Jackson, PhD, MHA
Durham VA Medical Center