Minutes

Research and Office of Integrated Veteran Care (IVC) Meeting

Friday, January 6, 2023 at 12:00PM EST

Minutes

| # | Topic | Lead Speaker |
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| 1 | DAUSH Introduction: Meet Ms. Hillary Peabody | Dr. Sachin Yende, Acting IVC Executive Leadership Team (ELT) Member/Integrated Field Operations (IFO) |
| 2 | Community Care Research Evaluation and Knowledge (CREEK) Overview   * At the VA Health Services Research and Development (HSR&D) Conference in November 2019, a panel with Dr. Upton and several other leaders presented various aspects of Community Care (CC) * Goal of CREEK is to bring together HSR&D leaders with leaders in CC and using this IVC Research Meeting platform as a means to showcase their work * Also, working to understand policies pertaining to research to be shared with field * Understanding data systems (data-accessibility) * CREEK received money from HSR&D to oversee seven grants in CC (will plan to provide updates regularly during these meetings) * Other opportunities (per Dr. LaPuz) –   + Quality of care provided in-house v. in the community   + On medical side of the house, VA is showing better improvements than the community   + Having regular interaction on these calls is helpful to understand areas where VA is doing much better than the community; This could be a way to consider investments (what does VA make vs. buy?)   + Problems VA/IVC are encountering:     - Bookable hours optimization/standardization – what is the benefit to our Vets as well as clinicians?     - Physicians are concerned with positive benefits to patient care     - Difficult to have a consistent implementation across the system | Kristin Mattocks,  Associate Chief of Staff/Research and Education  VA Central Western Massachusetts Healthcare System |
| 3 | Discussion: Tracking Health Services Research and Development (HSRD) and Quality Enhancement Research Initiative (QUERI) Projects   * Objective is to continue to bring researchers back to the IVC Research call for mini-presentations * Thinking about how telehealth (TH) arrangements can reduce CC and be a substitute * Two goals (per Dr. Yende):   + Develop an outline of major projects to enable the Under Secretary for Health (USH) to understand hot topics for prioritization   + Researchers are more rigorous in methodology – participants on the call have likely already worked through nuances | Dr. Sachin Yende, Acting IVC ELT Member/IFO |
| 4 | Status of Consolidated Community Care / IVC\_CDS Database   * Data systems – efforts to analyze Community Care Management (CCM) data are making good headway; The team plans to make data accessible * Data was readjusted to become available in Palantir – will be updated frequently and match data in CDS * Goal of CDS is to be able to capture data extending back to 2019 * Kudos to Erin Beilstein-wedel, Programmer Analyst, VA Boston Health Care System, who helped validate data and to Noreen Arnold, Senior Data Analyst, VIReC, for her work on validating the IVC CDS database. * Everyone has access to Palantir (restriction shouldn’t be an issue) * Plan is to work on developing education/training to be able to provide tools, databases, and templates as a starting point for end-users (Work is on-going and should be rolled out in the next couple of months) | Matt Czegan, IVC Management and Program Analyst, Integrated Informatics and Analytics |

Action/Follow-up Items

| # | Action Item | Date Assigned | Person | Due Date | Status |
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| 1 | New Paper – Early Transition of Mission – Availability of Community Care | 10/7/22 | Denise Hynes |  |  |