

Virtual Care CORE



August 2022 Newsletter

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Recent News from OCC and the VC CORE

Special Virtual Care Issue of the Journal of General Internal Medicine Call for Submissions

As an outcome of our recent State of the Art Conference on Virtual Care, HSR&D is sponsoring a journal supplement in JGIM on Virtual Care Access, Engagement, and Outcomes. This special issue has an estimated publication timeline for January 2024 and will include original research articles, research and reporting methods, reviews, and perspectives. Principal Investigators of the VC CORE Donna Zulman, MD, MS, Timothy Hogan, PhD, and Scott Sherman, MD, MPH will serve as guest co-editors in chief along with JGIM Associate Editor Karin Nelson, MD, MSHS, Director of VA's Primary Care Analytics Team.

Please see our Call for Submissions (shared via this email) for further details including priority research domains and examples, milestones and deadlines, and detailed instructions. Some of the strongest research on Virtual Care comes out of VA, often specifically from members in this Network, and we look forward to fielding a commensurately robust set of articles on these important topics!

VC CORE Associate Investigator Funding Announcement

Early-career investigators who are committed to pursuing VC research in VA and wish to contribute to the development of related supportive resources and infrastructure can apply to this program to receive up to 25k in HSR&D research funding. Please read the RFA PDF carefully regarding eligibility criteria and award requirements and reach out to us with any questions before applying. Applications (instructions also in PDF are due 9/16/2022 to VHAVirtualCareCORE@va.gov – we look forward to hearing from our ECI's!

Reminder: OCC – VC CORE FY23 RFA

OCC and the VC CORE are excited to announce our FY23 Request For Applications. This year, OCC has selected a number of priorities discussed at our recent State of the Art Conference for rapid quality improvement, evaluation, and partnership development areas. Projects must be designated as non-research. Current needs include:

- Projects that evaluate and/or improve access to/equity of Virtual Care
- Implementation strategies to improve patient and/or clinical team engagement with Virtual Care
- Projects that evaluate use cases of PGHD
- Projects that evaluate and/or improve outcomes of Virtual Care in select categories
- Projects that establish methods of measuring Virtual Care access/equity, engagement, and outcomes

Full details and requirements are in the RFA PDF sent out via email and posted on the [Funding Opportunities Page](#) of the VC CORE Sharepoint. OCC representatives and VC CORE leadership will also host two Office Hours sessions to respond to questions from the field on August 10 and 11, full details in [Upcoming Meetings and Cyberseminars](#) below!

Soliciting Priority Questions and Ideas for Caregiver Research

The Elizabeth Dole Center for Veteran and Caregiver Research is looking to help the VA develop a research agenda focused on caregiving. This agenda would identify gaps in our knowledge, policies, and programs that can best support caregivers of Veterans. The VC CORE network will have important insights into this area of research ideas regarding critical caregiver-focused research questions from caregivers, caregiver organizations, VA policy makers and program offices, researchers, and funding organizations. Your perspective would be very valuable, and we hope that you share your suggestions. If you would like to share your perspective by submitting a caregiver research question(s), click here: https://redcap.link/caregiver_research_priority

Support Standardized Measures in Virtual Care

Consider Contributing to the Metrics Compendium!

The VC CORE would like to build on excellent work initiated by the Veterans Access Research Consortium (VARC) to crowd-source a library of virtual care access metrics for researchers in the [VARC Access Metrics Compendium](#). This product will help researchers and administrators quickly identify what access metrics are available, whether they have been validated, and where they can be found in various data sources.

Please consider submitting a data measure to the wiki library! Currently available Virtual Care resources include:

- VVC Visits: [Access: VA Video Connect \(VVC\) – Number of visits](#)
- Clinical Video Telehealth [Access: Clinical Video TeleHealth \(CVT\)](#)
- E-Consult: [Access: E-Consult Use](#)
- SHEP: [Access: Survey of Health Experiences of Patients \(SHEP\)](#)
- VSignals Survey: [Access: VSignals Patient Perceived Access Questions](#)
- Secure Messaging: [Access: Secure Messaging](#)
- Home Telehealth: [Access: Home TeleHealth \(HT\)](#)
- Primary Care VetLink: [Access: Primary Care VetLink Kiosk Questionnaires](#)
- Store and Forward Telehealth: [Access: Store and Forward Telehealth \(SFT\)](#)
- **Digital Divide Consult:**
 - [Access: Digital Divide Consult Orders for VA Loaned Device Program - VA Phenomics Library](#)
 - [Access: Digital Divide Consults for VA Loaned Device Program - VA Phenomics Library](#)
 - [Access: Digital Divide Consult Reasons for VA Loaned Device Program - VA Phenomics Library](#)

If you have a measure that would be valuable to share with colleagues, please let us know! Some virtual care topics we are interested in creating measures for include:

1. Accessing and analyzing data from VA Mobile Apps
2. Telephone visits
3. E-Consults
4. Home Telehealth
5. Store & Forward Telehealth
6. Provider or facility experience measures (surveys)

Email Cindie.Slightam@va.gov to get involved!

Funding and Presentation Opportunities and Deadlines

Opportunities	Contact	Deadline
<p>OCC – VC CORE FY23 RFA</p> <p>The OCC, in collaboration with the Virtual Care Consortium of Research (VC CORE), is soliciting proposals for <u>rapid QI, evaluation, and partnership development projects</u>. Full details and requirements are in the RFA PDF sent out via email and posted on the Funding Opportunities Page of the VC CORE Sharepoint.</p>	<p>Investigators may contact VHAVirtualCareCORE@va.gov with any questions and apply on our Funding Opportunities SharePoint</p>	9/8/2022
<p>VC CORE Associate Investigator RFA</p> <p>Up to 25k for early-career investigators with a demonstrated commitment to pursuing VC research in VA who wish to contribute to the development of related supportive resources and infrastructure.</p>	<p>Investigators may contact VHAVirtualCareCORE@va.gov with any questions and to submit your application</p>	9/16/2022
<p>Special issue of JGIM: Virtual Care Access, Engagement, and Outcomes</p> <p>This special issue of the Journal of General Internal Medicine sponsored by HSR&D and supported by the VC CORE will focus on virtual care research within the VA on research priorities that emerged during the Virtual Care State of the Art Conference.</p>	<p>Investigators may contact VHAVirtualCareCORE@va.gov with any questions and to submit your abstract</p>	10/28/2022
<p>SEARCH 2022 Abstract Submission</p> <p>The National Telehealth Research Symposium will showcase connected health efforts, strategies, and partnerships, specifically those that focus on the research of telemedicine, telehealth, eHealth, mHealth, and other healthcare technologies.</p>	<p>Home - SEARCH 2022 Abstract Submission (cvent.com)</p>	8/15/2022
<p>Clinical Gerontologist is seeking manuscripts addressing access to care in diverse older adult populations using technology and telehealth.</p>	<p>Learn more and submit a manuscript here</p>	10/1/2022
<p>Special Collection on Technology and Digital Innovations in Patient Experience</p> <p>Journal of Patient Experience (JPX) is seeking papers which explore how rapid advances in technology and digital innovations represent important opportunities and challenges in understanding the field of healthcare experience, quality, and safety.</p>	<p>Special Collection on Technology and Digital Innovations in Patient Experience: Journal of Patient Experience: SAGE Journals (sagepub.com)</p>	12/15/2022

Recent Virtual Care Publications

- Lin, L.A., Zhang, L., Kim, H.M., Frost, M.C. [Impact of COVID-19 telehealth policy changes on buprenorphine treatment for opioid use disorder](#). *American Journal of Psychiatry*, 07/2022.
- O'Shea, A.M., Reisinger, H.S., Panos, R., Goede, M., Fortis, S. [Association of interactions between Tele-critical care and bedside with length of stay and mortality](#). *Journal of Telemedicine and Telecare*, 06/2022.

Upcoming Meetings and Cyberseminars

Title	Presenter(s)	Date/Time
FY23 RFA Office Hours: Q&A Session 1	VC CORE Leadership and OCC Representatives	8/10/2022 4:30 – 5:30 PM EST
FY23 RFA Office Hours: Q&A Session 2	VC CORE Leadership and OCC Representatives	8/11/2022 3:00 – 4:00 PM EST
An Introduction to the Army STARRS Survey Data Available through ICPSR	Alexandra Toma James Wagner	9/7/2022 11:00 -12:00 PM EST

Past Presentations and Cyberseminars

Title	Presenter(s)	Date/Time
Telehealth Delivery of Multimodal Complementary Integrated Health (CIH) Intervention for Suicide Prevention	Lauren Byma, MMT, MT-BC, RYT Fatemeh Haghighi, PhD	7/21/2022 12:00 – 1:00 PM EST
AI Tech Sprint Info Session: ASPIRE Demonstrator	Rafael Fricks, PhD Anthony Boese, MLitt, MA, MPP	7/18/2022 2:00 – 3:00 EST
How to Use the VINCI Workspace	Tim Trautman, BSD	7/14/2022 2:00 – 3:00 PM EST

Links to Resources

Telehealth

- [VHA Telehealth Services Website](#)
- [Telehealth Intranet Site](#)
- [VHA Mobile and Peripheral Devices for Facilities](#)

VA Mobile

- [VA Mobile | VA App Store](#)
- [New VA Mobile 'My App List' functionality/categories](#)
- [ANNIE Automated Texting System | SharePoint site](#)
- [VACO Mobile Mental Health & Technology | SharePoint site](#)
- [VA Mobile Health Practice Guide | SharePoint site](#)

MyHealthVet

- [MyHealthVet | Portal Homepage](#)
- [MyHealthVet | VA Intranet Product Homepage](#)
- [My HealthVet Statistics - My HealthVet Product \(va.gov\)](#)
- [My HealthVet Secure Messaging Reports Guide](#)

Data Reports, Measures, Definitions, and Training

- [VHA Reports and Measures Portal \(RAMP\)](#)
- [Reporting and Analytics Field Training \(RAFT\)](#)
- [VSSC – Connected Care, Telehealth, Call Centers](#)
- [Data Definitions for VSSC Data Cubes](#)

Patient Generated Health Data

- [Approved VA Policy on PGHD](#)
- [PGHD video for staff](#)

General Office of Connected Care

- [Connected Care Website](#)
- [Connected Care Outreach Toolkit](#)
- [Connected Care Academy](#) (VA Intranet Required)

Contact Information

- For any comments or questions about material in this newsletter or about the Virtual Care Consortium of Research, please email the CORE team at VHAVirtualCareCore@va.gov.
- Please let us know if you have news to share with the community! Email us and we will add it to the next newsletter.
- Finally, [follow us on Twitter](#) for regular, bird-sized bits of information!

The mission of the VA Virtual Care Consortium of Research is to facilitate research that evaluates and improves use of virtual care to enhance the accessibility, capacity and quality of VA health care and Veteran experience.
