

Virtual Care CORE



December 2021 Newsletter

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Recent News from OCC and the VC CORE

Year 2 VC CORE Needs Assessment

Last year, many of you completed the CORE's Baseline Needs Assessment Survey. The feedback we received was extremely useful to our ability to plan relevant programming and proactively reach out to members who had indicated interests in various topics. We now ask **all VC CORE Members** to complete the Year 2 survey to help us assess how we've done in the past year, determine how the attitudes and preferences among members have changed, and plan the most useful programming for members in year 2 of the VC CORE. [The survey takes approximately 20 minutes to complete and is live here.](#)

Developing Telehealth Reporting Standards via Modified Delphi Process

Researchers at the Durham VA COIN are working to develop a set of Telehealth Reporting Standards. The recent Evidence Synthesis Program [report](#) on the use of virtual care for the longitudinal management of chronic conditions highlighted the need to improve reporting in telehealth research such that interventions can be appropriately compared and successful ones be implemented. Researchers and other stakeholders interested in participating may attend a brief meeting (date TBD) outlining the Modified Delphi process for the project and then provide feedback on a set of proposed standards asynchronously via REDCap, and can email conor.walsh@va.gov to get involved.

Congressional Request on Value of Virtual Care

VA's Office of Connected Care has received a request from Congress to respond to two questions about how VA evaluates the cost, quality, and outcomes-based value of telehealth (i.e., all virtual care services in use in the VA health system). They are seeking any relevant published or ongoing work for the two questions below:

1. Does the VA have cost, quality, and outcome-based thresholds it uses when determining whether or not a telehealth service is beneficial relative to when the same service is performed in a traditional health care setting? If so, please share information pertaining to aforementioned cost, quality and outcome based data metrics.

- Does the VA perform contemporaneous and retroactive analyses of cost, quality, and outcomes for each service furnished via telehealth compared to when such services are furnished in a traditional setting? If so, please share such analyses for each service covered when furnished via telehealth.

For these two questions, we are reaching out to the VC CORE Network to share:

- Any published papers (citation and pdf)
- Any relevant ongoing work, with point of contact (email) and expected date when findings will be available.

Many thanks to those who have reached out already! Any others who wish to provide evidence, please send relevant materials to VCCORETeam@VA.gov by **COB on Monday 12/6/21**.

VC CORE Network Update and Open Forum

The Virtual Care CORE will be hosting a network-wide meeting on December 6th from 3:00 PM -4:00 PM EST. This call will be open to all members and will include updates on current and planned activities for the CORE, but we will use audience participation tools for idea generation and would like to dedicate as much time as possible to agenda items our members recommend and/or a Town Hall style open forum for feedback and new ideas. Join using any of the methods below, but using video will give you the best access to our interactive tools.

Zoom Link	Telephone: +1 833 302 1536	Meeting ID: 952 7724 1647	Password: 697174
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Funding and Presentation Opportunities and Deadlines

Opportunities	Contact	Deadline
<p>OCC – VC CORE RFA There is still time to complete and submit your proposal! See full details in link to the right.</p>	<p>Proposals should be submitted via the VC CORE Sharepoint. Please see the Funding Opportunities page and link to submit your proposal. Please contact VHAVirtualCareCORE@va.gov with questions.</p>	12/13/2021
<p>Apply to use the Women’s Health PBRN for Relevant Grants! The VA Women's Health Practice Based Research Network (PBRN) PBRN is a partnership of 73 VA facilities nationally, representing over half of women Veterans who use VA. If you are planning to submit a proposal to VA HSR&D in December 2021, consider applying to use the PBRN if multi-site study is needed, either to address the research question, to achieve representativeness, or to recruit sufficient numbers of women; the study approach requires direct contact with subjects; and if the study examines women's health issues or compares women to men.</p>	<p>Send an email to the PBRN Coordinating Center with an explanation of the type of grant you are submitting (e.g., VA HSR&D IIR), deadline for your grant submission, and a few sentences describing your study to susan.frayne@va.gov & diane.carney@va.gov.</p>	At least two months prior to your planned grant submission deadline.

Recent Virtual Care Publications

- No new publications submitted this month. Check back again in January!

Upcoming Meetings and Cyberseminars

Title	Presenter(s)	Date/Time
Navigating VA Data Access: An Overview of the Process for Requesting Permission to Use VA Data	Linda Kok, MA	12/6/2021 1:00 PM – 4:00 PM
VC CORE Network Update and Open Forum	Interactive open meeting for VC CORE Team and Members	12/6/2021 3:00 PM – 4:00 PM EST
Using Multiple Qualitative Methods to Study Changes in Care Delivery, In-Home Vaccination, & Social Isolation of Home-Based Veterans and Caregivers During the COVID-19 Pandemic	Leah Haverhals, PhD, MA Tamar Wyte-Lake, DPT, MPH	12/9/2021 12:00 PM – 1:00 PM EST
DaVINCI: Cohort Selection in DaVINCI	Wendy Funk, MS	12/9/2021 2:00 PM – 3:00 PM EST

Past Presentations and Cyberseminars

Title	Presenter(s)	Date/Time
Risk and Protective Factors Across Socioecological Levels of Risk for Suicide: An Evidence Map (SPRINT CORE event)	Adrienne Landsteiner, PhD	12/1/2021 11:00 AM – 12:00 PM EST
Virtual Care in Context During COVID-19: VA Telehealth in Primary Care, Community Care Urgent Care, and State Veterans' Nursing Homes	Kristina M. Cordasco, MD, MPH, MSHS Claudia Der-Martirosian, PhD Leah Haverhals, PhD, MA	12/1/2021 1:00 PM – 2:00 PM EST
Navigating VA Data Sources: An Overview of Commonly Used Databases	Maria Souden, MSI, PhD	11/1/2021 1:00 PM -2:00 PM

Links to Resources

Telehealth

- [VHA Telehealth Services Website](#)
- [Telehealth Intranet Site](#)
- [VHA Mobile and Peripheral Devices for Facilities](#)

VA Mobile

- [VA Mobile | VA App Store](#)
- [New VA Mobile 'My App List' functionality/categories](#)
- [ANNIE Automated Texting System | SharePoint site](#)
- [VACO Mobile Mental Health & Technology | SharePoint site](#)
- [VA Mobile Health Practice Guide | SharePoint site](#)

MyHealtheVet

- [MyHealtheVet | Portal Homepage](#)
- [MyHealtheVet | VA Intranet Product Homepage](#)
- [My HealtheVet Statistics - My HealtheVet Product \(va.gov\)](#)
- [My HealtheVet Secure Messaging Reports Guide](#)

Data Reports, Measures, Definitions, and Training

- [VHA Reports and Measures Portal \(RAMP\)](#)
- [Reporting and Analytics Field Training \(RAFT\)](#)
- [VSSC – Connected Care, Telehealth, Call Centers](#)
- [Data Definitions for VSSC Data Cubes](#)

Patient Generated Health Data

- [Approved VA Policy on PGHD](#)
- [PGHD video for staff](#)

General Office of Connected Care

- [Connected Care Website](#)
- [Connected Care Outreach Toolkit](#)
- [Connected Care Academy](#) (VA Intranet Required)

Contact Information

- For any comments or questions about material in this newsletter or about the Virtual Care Consortium of Research, please email the CORE team at VHAVirtualCareCore@va.gov.
- Please let us know if you have news to share with the community! Email us and we will add it to the next newsletter.
- Finally, [follow us on Twitter](#) for regular, bird-sized bits of information!

The mission of the VA Virtual Care Consortium of Research is to facilitate research that evaluates and improves use of virtual care to enhance the accessibility, capacity and quality of VA health care and Veteran experience.
