

Virtual Care CORE



December 2023 Newsletter

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Recent News from OCC and the VC CORE

NEW RFA: Rapid Funding for Evaluating Tele-Emergency Care

OCC and The National Emergency Medicine (NEM) program office are interested in partnering with one or more evaluation team(s) to conduct an evaluation of VA's Tele-Emergency Care Program. The deadline for proposals is **January 25 at 11:59PM EST**. Specific priority areas and all other details related to this RFA are contained in the RFA document sent out earlier this week, and attached to the email containing this newsletter. OCC and NEM representatives will host an open [Office Hours](#) on **Friday, December 8, 3PM EST**. We hope you can join us and bring your questions – but for those who cannot, all Q&A will be sent out the following week!

Reminder: RFA to Understand and Address American Indian and Alaska Native Telehealth Experience

OCC is seeking a team of investigators to conduct a comprehensive evaluation to better understand telehealth utilization, experiences and outcomes among Veteran telehealth users and non-users who identify as American Indian and Alaska Native. The deadline for applications is Monday, **December 11th at 11:59 PM EST**.

Congratulations to Awardees of Prior Completed RFAs from this Fiscal Year

The application fields for these solicitations continue to grow more and more competitive – so in addition to the congratulations, we extend a hearty thanks to all teams who applied and made it a difficult job for OCC to select the following standout proposals:

- **FY24 RFA –**
 - David Smelson; A Telehealth Hub for Veterans at Risk for Housing Loss with Co-Occurring Mental Health and Substance use Disorders: A QI Expansion and Evaluation
 - Kyle Possemato; Implementing Clinician-Supported PTSD Coach in VA Primary Care Mental Health Integration Programs
 - Garrett Ash; Closing the loop: A biometric tool to support lifestyle coaching for Veterans with type 2 diabetes (CTL-T2D)
 - Neil Kalwani, Rebecca Tisdale; Virtually in Sync: Efficacy and Safety of Telehealth for Treatment of Veterans with Newly Diagnosed Atrial Fibrillation
 - Atilio Barbeito, Daniel Lee; Connected Care Around Surgery: Operational Expansion of Video-Based Prehabilitation
 - Christine Kistler; Telemedicine Medical Officer of the Day (TELE-MOD) Program Evaluation

- Amit Shah, Linda Park; Enhancement of Home Based Cardiac Rehabilitation with Personalized Virtual Technologies and Caregiver Services
- Varsha Vimalananda; Understanding the context for continuous glucose monitoring in VA primary care: a national survey of PCP perspectives
- Adam Bramoweth, Faith Luyster; Increasing Access to Behavioral Insomnia Digital Interventions: Pragmatic Methods for Uptake and Impact on Healthcare Utilization and Costs
- Aimee Kroll-Desrosiers, Anna Zogas; Sociocultural factors in the acceptability of telenephrology care for Veterans in the rural Southeast
- Taona Haderlein; Evaluating Video Versus Text-Based Virtual Care Use and Experiences Among Hard of Hearing Veterans
- **Proposals from the FY24 RFA selected to be funded under the Cleland Dole Act –**
 - Megan E. Gately; Potential for Clinician Biases to Limit Access to VA Video Connect to Older Veterans
 - Danielle Rose; Evaluating Patient Reported Outcomes of Virtual Care among VA Primary Care and Specialty Care Patients: FY 2018-2023
 - Shira Maguen; Virtual Care Delivery of Evidence-Based Psychotherapy for Posttraumatic Stress Disorder: Improved Access, Quality, and Effectiveness Compared to In-Person Care?
- **ATLAS RFA –**
 - Ashok Reddy, Kari Nelson, Susan Stockdale, Danielle Rose; Evaluation of the ATLAS Program (some titles need no embellishment)

Funding and Dissemination Opportunities and Deadlines

Opportunities	Contact	Deadline
FY24 AI/AN Experience RFA	Contact VHAVirtualCareCORE@va.gov with any questions about this funding opportunity.	12/11/2023 11:59 PM
Tele-Emergency Care RFA	Contact VHAVirtualCareCORE@va.gov with any questions about this funding opportunity.	1/25/2024 11:59 PM

Recent Virtual Care Publications and Upcoming Conference Presentations

- Raciborski RA, Hamerling-Potts KK, Mitchell EL, Sullivan SR, Kapil-Pair N, Landes SJ, et al. [Cost comparison of in-person and telehealth modalities for a suicide safety planning group intervention: interim results from the “Project Life Force” randomized clinical trial](#). *Frontiers in Psychiatry*. 2023
- Wray CM, Ferguson JM, Greene L, Griffin A, Van Campen J, O’Shea AM, et al. [Overcoming Obstacles: Barriers to Virtual Care Use Among Video-Enabled Tablet Recipients in the Veterans Health Administration](#). *J Gen Intern Med*. 2023 Nov 1
- Rotering TL, Hysong SJ, Williams KE, Raitt MH, Whooley MA, Dhruva SS. [Strategies to enhance remote monitoring adherence among patients with cardiovascular implantable electronic devices](#). *Heart Rhythm O2*. 2023 Nov 8
- O’Shea AMJ, Gibson M, Merchant J, Rewerts K, Miell K, Kaboli PJ, et al. [Understanding rural-urban differences in veterans’ internet access, use and patient preferences for telemedicine](#). *The Journal of Rural Health*
- Mattocks KM, Kroll-Desrosiers A, Crowley S, Tuozzo K, Rifkin I, Moore D, et al. [Using RE-AIM to examine implementation of a tele-nephrology program for veterans living in rural areas](#). *Frontiers in Health Services*

- [Non-VA, but interesting](#): Zhong A, Amat MJ, Anderson TS, Shafiq U, Sternberg SB, Salant T, et al. [Completion of Recommended Tests and Referrals in Telehealth vs In-Person Visits](#). JAMA Network Open. 2023 Nov 15;6(11):e2343417.

Upcoming Virtual Care Conference Presentations

- Der-Martirosian C, Lukowsky L, Chu K, Steers WN, Dobalian A. A retrospective national cohort study on the impact of video care on ER use among type 2 diabetes patients at the Veterans Health Administration. AcademyHealth D&I 2023. Poster Presentation. December 10-13, 2023. Arlington, VA.
- Hou C, Hovsepian S, Leung L, Der-Martirosian C. A retrospective national cohort study on the impact of video care on ER use among type 2 diabetes patients at the Veterans Health Administration. AcademyHealth D&I 2023. Poster Presentation. December 10-13, 2023. Arlington, VA.

Upcoming Presentations and Cyberseminars

Title	Presenter(s)	Date/Time
Tech into Care: Community of Practice Series The Tech into Care CoP call is a monthly interactive call open to any VA staff interested in using VA mobile apps and online self-management programs with Veterans	Subject matter experts at VA's National Center for PTSD, as well as special guest speakers	Every 1st Tuesday of the Month: 12-1pm ET/9-10am PT
Tele-Emergency Care RFP Office Hours with NEM and OCC Leadership (Teams meeting link)	Neil Patel, MD Josh Geiger, MSPsy Leonie Heyworth, MD, MPH Cathy Cruise, MD	December 8, 2023 3:00 – 3:50 PM EST
Randomized Control Trial Results of a Remotely Delivered Complementary-Partnered Intervention to Improve Veteran Pain, PTSD	Jolie Haun, PhD	December 13, 2023 12:00 – 1:00 PM EST
VA's Newest App: Safety Plan for Suicide Prevention	Katherine Taylor, PsyD, MPH Colleen Becket-Davenport, PsyD	December 13, 2023 12:00 – 1:00 PM EST

Recent Presentations and Cyberseminars

Title	Presenter(s)	Date/Time
Social Cognitive Predictors of and Engagement in Web-Based Trauma Recovery Interventions	Carolyn Yeager, PhD Charles Benight, PhD	November 8, 2023 12:00 – 1:00 PM

Links to Resources

*New resource links this month!

General Office of Connected Care

- [Office of Connected Care News SharePoint](#)
- [Connected Care Website](#)
- [Letter of Support Portal](#)
- [Connected Care Outreach Toolkit](#)
- [Connected Care Academy](#) (VA Intranet Required)

Telehealth

- [VHA Telehealth Services Website](#)
- [Telehealth Intranet Site](#)
- [VHA Mobile and Peripheral Devices for Facilities](#)

Patient Generated Health Data

- [Patient-Generated Health Data Community in Connected Care Academy](#)
- [Compatible Devices with Share My Health Data](#)
- [OCC PGHD Dashboards - Home](#)
- [Approved VA Policy on PGHD](#)
- [PGHD video for staff](#)

VA Mobile

- [VA Health Chat SharePoint](#)
- [Tech into Care SharePoint](#)
- [Developer Resources | VA Mobile](#)
- [VA Mobile | VA App Store](#)
- [New VA Mobile 'My App List' functionality/categories](#)
- [ANNIE Automated Texting System | SharePoint site](#)
- [VACO Mobile Mental Health & Technology | SharePoint site](#)
- [VA Mobile Health Practice Guide | SharePoint site](#)

MyHealtheVet

- [MyHealtheVet | Portal Homepage](#)
- [MyHealtheVet | VA Intranet Product Homepage](#)
- [My HealtheVet Statistics - My HealtheVet Product \(va.gov\)](#)
- [My HealtheVet Secure Messaging Reports Guide](#)

Data Reports, Measures, Definitions, and Training

- [Office of Connected Care Power BI Dashboard](#)
- [Virtual Health Resource Center Power BI Dashboard](#)
- [Virtual Care Scorecard in Power BI](#)
- [VA Pulse Analytics Mobile Utilization Dashboard](#)
- [VHA Reports and Measures Portal \(RAMP\)](#)
- [Reporting and Analytics Field Training \(RAFT\)](#)
- [VSSC – Connected Care, Telehealth, Call Centers](#)
- [Data Definitions for VSSC Data Cubes](#)

Virtual Care Best Practices

- [Virtual Care University \(VCU\)](#)
- [Virtual Care Best Practices Community in Connected Care Academy](#)
- [Virtual Health Resource Centers](#)
- [Connected Care Discussion Series SharePoint](#)
- [Let's Talk Virtual Care VLOG](#)
- [Office of Connected Care GPO site](#)
- [NCPTSD Mobile Mental Health GPO Site](#)

Contact Information

- For any comments or questions about material in this newsletter or about the Virtual Care Consortium of Research, please email the CORE team at VHAVirtualCareCore@va.gov.
- Please let us know if you have news to share with the community! Email us and we will add it to the next newsletter.
- Finally, [follow us on Twitter](#) for regular, bird-sized bits of information!

The mission of the VA Virtual Care Consortium of Research is to facilitate research that evaluates and improves use of virtual care to enhance the accessibility, capacity and quality of VA health care and Veteran experience.
