Virtual Care CORE

July 2021 Newsletter

Quicklinks:

Recent News from OCC and the VC CORE

VC CORE Needs Assessment

Thank you to the 100+ Members of the Virtual Care CORE who have taken the time to complete our initial needs assessment. As our network has grown considerably, we are soliciting further responses to get a more complete idea of how we can better engage you all. If you are receiving email reminders about our needs assessment, please consider taking a few minutes to give us your feedback! **Responding to the Needs Assessment will help us by:**

- *Confirming your ongoing interest and membership in the VC CORE Network*
- *Giving us important input to help shape our priorities for the upcoming year to best serve the VC CORE Network*
- *Telling us how we are doing so far*

We thank you in advance for your responses and look forward to incorporating your feedback!

HELP WANTED

The *Improving Access through Virtual Care Focused Area of Research* (TeleFAR) group at the Durham COIN is **collecting qualitative interview guides and questions about virtual care and virtual care use** to build a virtual care measure bank for qualitative and mixed-methods research. For questions and submissions, please contact Caitlin Sullivan (Caitlin.Sullivan2@va.gov).

Members from the Virtual Access QUERI led by Dr. Donna Zulman would like to **interview cardiology providers** to learn more about providing care via video visits, and to better understand how specialty care providers have been impacted by VA technology initiatives during COVID 19. The interview will be conducted by Caroline Gray, PhD, a researcher at the Palo Alto VA, will last no longer than 30 minutes, and to ensure no interruption to clinical responsibilities, we are happy to accommodate schedules as necessary. Please reach out to Camila at Camila.Chaudhary@va.gov.

Funding and Presentation Opportunities and Deadlines

Opportunities	Contact	Deadline
Call for papers on Healthcare System Recovery Post COVID-19. Topic includes handling deferred care, staffing innovations, employee and patient safety (mentally and physically). Main	Information can be found here	9/30/2021

goal being the collation of evidence on issues to generate solutions helping to rebuild healthcare and offer resilience and especially future sustainability		

Recent Virtual Care Publications

- Jacobs, J., Ferguson, J. M., Van Campen, J., Yefimova, M., Greene, L., Heyworth, L., Zulman, D. M. Organizational and External Factors Associated with Video Telehealth Use in the Veterans Health Administration Before and During the COVID-19 Pandemic. *Telemedicine and e-Health, 4/2021*. **(Corrected from last month)**
- Martinez R.N., Smith B.M., Etingen B., Houston T.K., Shimada S.L., Amante D.J., Patterson A., Richardson L.M., Vandenberg G., Cutrona S.L., Quintiliani L.M., Frisbee K.L., Hogan T.P. Health-Related Goal Setting and Achievement Among Veterans with High Technology Adoption. *Journal of General Internal Medicine, 05/2021.*
- Garvin L.A., Hu J., Slightam C., McInnes D.K., Zulman D.M. Use of Video Telehealth Tablets to Increase Access for Veterans Experiencing Homelessness. *Journal of General Internal Medicine, 05/2021.* Chen JA,
- DeFaccio R.J., Gelman H., Thomas E.R., Indresano J.A., Dawson T.C., Glynn L.H., Sandbrink F., Zeliadt S.B. Telehealth and rural-urban differences in receipt of pain care in the Veterans Health Administration. Pain Med. 2021 Jun 18

Upcoming Meetings and Cyberseminars

Title	Presenter(s)	Date/Time
Disparities in Telehealth Use During COVID-19 Described Three Ways	Amy O'Shea Taona Haderlein Samantha Connolly	7/07/2021 1:00 PM – 2:00PM EST

Past Presentations and Cyberseminars

Title	Presenter(s)	Date/Time
The PTSD Consultation Program and other NCPTSD Resources for Treating Veterans with PTSD	Sonya Norman	6/09/2021 12:00 PM-1:00 PM EST
Engaging Family Supporters to Improve Diabetes Care: The VA CO-IMPACT Randomized Trial and Clinician Toolkit	Denise Deverts Monica DiNardo Michele Nichols Ann-Marie Rosland	6/16/2021 12:00 PM-1:00 PM EST
VA Connected Care Community of Practice "Increasing Technological Cultural Competency to Meet Patient Needs" (Sharepoint)	Whitney Cone, Christina Armstrong	6/17/2021 12:00 PM-1:00 PM EST

Links to Resources

Telehealth
- VHA Telehealth Services Website

- Telehealth Intranet Site
- VHA Mobile and Peripheral Devices for Facilities

VA Mobile
- VA Mobile | VA App Store
- New VA Mobile 'My App List' functionality/categories
- ANNIE Automated Texting System | SharePoint site
- VACO Mobile Mental Health & Technology | SharePoint site
- VA Mobile Health Practice Guide | SharePoint site

MyHealth*e*Vet
- MyHealth*e*Vet | Portal Homepage
- MyHealth*e*Vet | VA Intranet Product Homepage
- My HealtheVet Statistics - My HealtheVet Product (va.gov)
- My HealtheVet Secure Messaging Reports Guide

Data Reports, Measures, Definitions, and Training
- VHA Reports and Measures Portal (RAMP)
- Reporting and Analytics Field Training (RAFT)
- VSSC – Connected Care, Telehealth, Call Centers
- Data Definitions for VSSC Data Cubes

PGHD
- Approved VA Policy on PGHD
- PGHD video for staff

General Office of Connected Care
- Connected Care Website
- Connected Care Outreach Toolkit
- Connected Care Academy (VA Intranet Required)

Contact Information

- For any comments or questions about material in this newsletter or about the Virtual Care Consortium of Research, please email the CORE team at VHAVirtualCareCore@va.gov.
- Please let us know if you have news to share with the community! Email us and we will add it to the next newsletter.
- Finally, follow us on Twitter for regular, bird-sized bits of information!

The mission of the VA Virtual Care Consortium of Research is to facilitate research that evaluates and improves use of virtual care to enhance the accessibility, capacity and quality of VA health care and Veteran experience.