

Virtual Care CORE



July 2022 Newsletter

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Recent News from OCC and the VC CORE

The OCC – VC CORE FY23 RFA is here!

OCC and the VC CORE are excited to announce our FY23 Request For Applications. This year, OCC has selected a number of priorities discussed at our recent State of the Art Conference for rapid quality improvement, evaluation, and partnership development areas. Projects must be designated as non-research. Current needs include:

- Projects that evaluate and/or improve access to/equity of Virtual Care
- Implementation strategies to improve patient and/or clinical team engagement with Virtual Care
- Projects that evaluate use cases of PGHD
- Projects that evaluate and/or improve outcomes of Virtual Care in select categories
- Projects that establish methods of measuring Virtual Care access/equity, engagement, and outcomes

Full details and requirements are in the RFA PDF sent out via email and posted on the [Funding Opportunities Page](#) of the VC CORE Sharepoint. OCC representatives and VC CORE leadership will also host two Office Hours sessions to respond to questions from the field on August 10 and 11, full details below!

VC CORE State of the Art (SOTA) Conference Materials

Materials from the Virtual Care SOTA have been published on the HSR&D website, including the pre-conference readings for the Access, Engagement, and Outcomes Workgroups, as well as slide decks from the opening plenary session, final presentations from all three workgroups, and the SOTA panel discussion, containing prioritized virtual care research areas from the conference.

In the near future, we hope to release a call for abstracts in the priority areas identified for a virtual care focused, HSR&D sponsored journal supplement in the Journal of General Internal Medicine – stay tuned!

Job Opportunity: VA Virtual Care Project Coordinator

The [New England Geriatric Research Education and Clinical Center \(GRECC\)](#) is seeking highly motivated individuals to serve as Research Coordinators (RCs) and Project Managers (PMs) at the VA Bedford Health Care System's Geriatric Research Education and Clinical Center. Desired skills include project management and research coordination tasks including: project administration; developing, administering, and analyzing survey and interview data; recruitment; database creation and management; and, report and manuscript writing. We are hiring for multiple positions (full and potentially half-time) with different levels of requirements (GS-9 and GS-11). For more information, please email megan.gately@va.gov.

Support Standardized Measures in Virtual Care

Consider Contributing to the Metrics Compendium!

The VC CORE would like to build on excellent work initiated by the Veterans Access Research Consortium (VARC) to crowd-source a library of virtual care access metrics for researchers in the [VARC Access Metrics Compendium](#). This product will help researchers and administrators quickly identify what access metrics are available, whether they have been validated, and where they can be found in various data sources.

Please consider submitting a data measure to the wiki library! Currently available Virtual Care resources include:

- VVC Visits: [Access: VA Video Connect \(VVC\) – Number of visits](#)
- Clinical Video Telehealth [Access: Clinical Video TeleHealth \(CVT\)](#)
- E-Consult: [Access: E-Consult Use](#)
- SHEP: [Access: Survey of Health Experiences of Patients \(SHEP\)](#)
- VSignals Survey: [Access: VSignals Patient Perceived Access Questions](#)
- Secure Messaging: [Access: Secure Messaging](#)
- Home Telehealth: [Access: Home TeleHealth \(HT\)](#)
- Primary Care VetLink: [Access: Primary Care VetLink Kiosk Questionnaires](#)
- Store and Forward Telehealth: [Access: Store and Forward Telehealth \(SFT\)](#)
- Digital Divide Consult:
 - [Access: Digital Divide Consult Orders for VA Loaned Device Program - VA Phenomics Library](#)
 - [Access: Digital Divide Consults for VA Loaned Device Program - VA Phenomics Library](#)
 - [Access: Digital Divide Consult Reasons for VA Loaned Device Program - VA Phenomics Library](#)

If you have a measure that would be valuable to share with colleagues, please let us know! Some virtual care topics we are interested in creating measures for include:

1. Accessing and analyzing data from VA Mobile Apps
2. Telephone visits
3. E-Consults
4. Home Telehealth
5. Store & Forward Telehealth
6. Provider or facility experience measures (surveys)

Email Cindie.Slightam@va.gov to get involved!

Funding and Presentation Opportunities and Deadlines

Opportunities	Contact	Deadline
OCC – VC CORE FY23 RFA The OCC, in collaboration with the Virtual Care Consortium of Research (VC CORE), is soliciting proposals for <u>rapid QI, evaluation, and partnership development projects</u> . It is expected that proposals will focus on existing OCC technologies and/or rigorous evaluations of interventions and innovative programs in the field that are important to OCC. Full details and requirements are in the RFA PDF sent out via email and posted on the Funding Opportunities Page of the VC CORE Sharepoint.	Investigators may contact VHAVirtualCareCORE@va.gov with any questions related to the RFA	9/8/2022

Recent Virtual Care Publications

- Der-Martirosian, C., Chu, K., Steers, W.N., Wyte-Lake, T., Balut, M.D., Dobalian, A., Heyworth, L., Paige, N.M., Leung, L. [Examining telehealth use among primary care patients, providers, and clinics during the COVID-19 pandemic](#). *BMC Primary Care*, 06/22.
- Reilly, E.D., Robinson, S.A., Petrakis, B.P., Gardner, M.M., Weiner, R.S., Castenada-Sceppa, C., Quigley, K. (2021). [Mobile intervention to improve sleep and functional health of veterans with insomnia](#). *JMIR Formative Research*, 12/2021.
- Sitter, K., Wong, D., Bolton, R., Vimalananda, V. [Clinical appropriateness of telehealth: a qualitative study of endocrinologists' perspectives](#). *Journal of the Endocrine Society*, 06/2022.

Upcoming Meetings and Cyberseminars

Title	Presenter(s)	Date/Time
How to Use the VINCI Workspace	Tim Trautman, BSD	7/14/2022 2:00 – 3:00 PM EST
AI Tech Sprint Info Session: ASPIRE Demonstrator	Rafael Fricks, PhD Anthony Boese, MLitt, MA, MPP	7/18/2022 2:00 – 3:00 EST
Telehealth Delivery of Multimodal Complementary Integrated Health (CIH) Intervention for Suicide Prevention	Lauren Byma, MMT, MT-BC, RYT Fatemeh Haghighi, PhD	7/21/2022 12:00 – 1:00 PM EST
FY23 RFA Office Hours: Q&A Session 1	VC CORE Leadership and OCC Representatives	8/10/2022 4:30 – 5:30 PM EST
FY23 RFA Office Hours: Q&A Session 2	VC CORE Leadership and OCC Representatives	8/11/2022 3:00 – 4:00 PM EST

Past Presentations and Cyberseminars

Title	Presenter(s)	Date/Time
Building a Community of Practice around Virtual Qualitative Methods	Karen Albright, PhD Jane Moeckli, PhD Cristina Ortiz, PhD Ana-Monica Racila, PhD	6/09/2022 12:00 – 1:00 PM EST

Links to Resources

Telehealth

- [VHA Telehealth Services Website](#)
- [Telehealth Intranet Site](#)
- [VHA Mobile and Peripheral Devices for Facilities](#)

VA Mobile

- [VA Mobile | VA App Store](#)
- [New VA Mobile 'My App List' functionality/categories](#)

- [ANNIE Automated Texting System | SharePoint site](#)
- [VACO Mobile Mental Health & Technology | SharePoint site](#)
- [VA Mobile Health Practice Guide | SharePoint site](#)

MyHealthVet

- [MyHealthVet | Portal Homepage](#)
- [MyHealthVet | VA Intranet Product Homepage](#)
- [My HealthVet Statistics - My HealthVet Product \(va.gov\)](#)
- [My HealthVet Secure Messaging Reports Guide](#)

Data Reports, Measures, Definitions, and Training

- [VHA Reports and Measures Portal \(RAMP\)](#)
- [Reporting and Analytics Field Training \(RAFT\)](#)
- [VSSC – Connected Care, Telehealth, Call Centers](#)
- [Data Definitions for VSSC Data Cubes](#)

Patient Generated Health Data

- [Approved VA Policy on PGHD](#)
- [PGHD video for staff](#)

General Office of Connected Care

- [Connected Care Website](#)
- [Connected Care Outreach Toolkit](#)
- [Connected Care Academy](#) (VA Intranet Required)

Contact Information

- For any comments or questions about material in this newsletter or about the Virtual Care Consortium of Research, please email the CORE team at VHAVirtualCareCore@va.gov.
- Please let us know if you have news to share with the community! Email us and we will add it to the next newsletter.
- Finally, [follow us on Twitter](#) for regular, bird-sized bits of information!

The mission of the VA Virtual Care Consortium of Research is to facilitate research that evaluates and improves use of virtual care to enhance the accessibility, capacity and quality of VA health care and Veteran experience.
