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Recent News from OCC and the VC CORE

New Members Joining our VC CORE Team

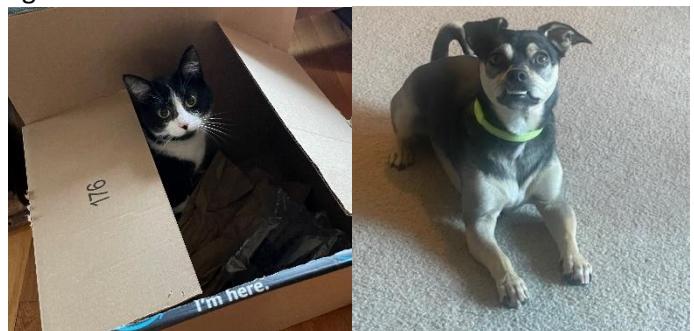
Our VC CORE is excited to introduce our new teammates Saige Calkins and Kayla Gray! Please join us in welcoming them to our team and the broader HSR group!

Kayla Gray, MA joined the VC CORE team as a Research Health Science Specialist in May 2024. Kayla works with the Palo Alto based CORE team on building VA data and informational resources and will help develop our Veteran Engagement Program. She is also synthesizing the amazing work being done by the CORE community to evaluate the effectiveness of telehealth in the VA. In the future, Kayla hopes to learn more about data science, analytics and implement her skills learned from the VA and VC CORE community. When not working, Kayla enjoys roller skating, reading Sci Fi, and taking her dog Jocco to the dog park.



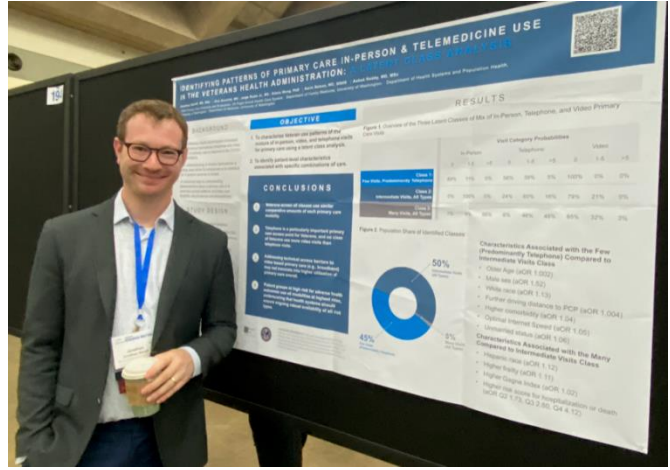
Saige Calkins, MA has been located at the Center for Healthcare Organization and Implementation Research in the Bedford VA for 2.5 years and joined our VC CORE Team early this year. As a project manager, she has worked on a variety of projects circulating virtual/ telehealth care, ranging from PGHD adoption/experiences of use to VC research methodologies. Her academic background of political science and data analytics from the University of Massachusetts, Amherst honed her research-orientation and knack for survey making. Saige would love to grow and expand her role on the VC CORE as well as other projects she works on. Outside of professional life, Saige can typically be found being active outdoors or hanging indoors with her cat Frida.

These introductions would hardly be complete without the accompanying pictures of Frida arriving on time with prime 1-day shipping and Jocco caught posing for just a few milliseconds mid-zoomie.



VC CORE at Academy Health ARM 2024!

While Academy Health is a smaller and more intimate conference both in general and in terms of VC CORE presence, we still managed to track 25 presentations and posters from this incredible community (a few of which sadly did not make it into our guide in time). Our skeleton crew at the event documented Jonathan Staloff, MD, MSc presenting some of the recent work he completed with our PCAT colleagues. This project will inform a report submitted to Congress, led by the Office of Connected Care and VC CORE-adjacent Telehealth Effectiveness Coordinating Center. They also got a shot of new connections being made at our VC CORE happy hour. We loom forward to the next opportunity to connect!



THRIVE FY25 Pilot RFA - \$50k Funding Opportunity

One final reminder to submit applications for the THRIVE FY25 Pilot RFA for up to \$50k in pilot funding from either HSR or ORH. newsletter. The deadline for proposals is July 12 at 11:59 PM EST. Please direct inquiries and proposals to Christa Tumminello at christa.tumminello@va.gov. Thank you as always for your proposals or simply spreading word about this opportunity!

Funding and Dissemination Opportunities and Deadlines

Opportunities	Contact	Deadline
THRIVE FY25 Pilot RFA (see PDF attachment)	christa.tumminello@va.gov	7/12/2024
Save Capacity: OCC FY25 RFA to be released in July	vhvirtualcarecore@va.gov	9/9/2024 (tentative)

Recent Virtual Care Publications

- Gray C, Lerner B, Egelfeld J, Robinson J, Urech T, Vashi A.J 2024 May-Jun 01; Epub 2024 May 10. [What Should Healthcare Systems Consider When Modernizing Call Centers? Early Considerations From the Veterans Health Administration.](#) J Healthc Manag.

Upcoming Virtual Care Conference Presentations

- Mak, S., Ghadimi, S., Der-McLeod, E., Naeem, S., Moore, V., Chohan, M., Zeidler, M., Ash, G., Fung, C. (2024, September 9-13). Mixed Methods Approach to Assessing Usability of a Self-Monitoring Program Designed for Veterans with Obstructive Sleep Apnea on Non-PAP Therapy. [Poster presentation]. Human Factors and Ergonomics Society International Annual Meeting. Phoenix, Arizona.

Upcoming Presentations and Cyberseminars

Title	Presenter(s)	Date/Time (EST)
Examining Trends in Telehealth Prescriptions of Controlled Substances: Modalities, Medications, Patient/Provider Relationships	Jacob Baylis, PhDc, MPH Sophie Huebler, PhDc, MS	July 10, 2024 1:00 – 2:00 PM EST
Less Pain, More Life: Introducing the New Pain Coach App	Jennifer L. Murphy, PhD Kathrine Taylor, PsyD, MPH	July 10, 2024 12:00 – 1:00 PM EST
Digital Resources for Trauma in LGBTQ+ Veterans: Importance of Cultural Adaptations	Eve Rosenfeld, PhD	August 14, 2024 12:00 – 1:00 PM EST
Concussion Coach Mobile App	Adrienne Heinz, PhD	September 11, 2024 12:00 – 1:00 PM EST
Digital Interventions for Trauma in Native American and Indigenous Veteran Populations	Jay Shore, MD Charlotte McCloskey, PhD Cynthia Goss, MA Kristen Frosio, PhD	October 9, 2024 12:00 – 1:00 PM EST

Recent Presentations and Cyberseminars

Title	Presenter(s)	Date
Bridging the digital divide in the 21st century Washington Post Live will host a special screening of the new documentary "Every Last Mile: The Untold Story of Connecting Rural America" followed by a roundtable discussion about the latest efforts to address the gaps in broadband access.	Washington Post Live	June 26, 2024 4:00 – 5:00 PM EST
Tech into Care: Mobile Mental Health Lecture Series: VA Veteran Training: Self-Help for Veterans	Michele C. Keller, LPMHC, LAC	June 12, 2024 12:00 – 1:00 PM

Links to Resources

General Office of Connected Care

- [Office of Connected Care News SharePoint](#)
- [Connected Care Website](#)
- [Letter of Support Portal](#)
- [Connected Care Outreach Toolkit](#)
- [Connected Care Academy](#) (VA Intranet Required)

Telehealth

- [VHA Telehealth Services Website](#)
- [Telehealth Intranet Site](#)
- [VHA Mobile and Peripheral Devices for Facilities](#)

Patient Generated Health Data

- [Patient-Generated Health Data Community in Connected Care Academy](#)
- [Compatible Devices with Share My Health Data](#)
- [OCC PGHD Dashboards - Home](#)
- [Approved VA Policy on PGHD](#)
- [PGHD video for staff](#)

VA Mobile

- [VA Health Chat SharePoint](#)
- [Tech into Care SharePoint](#)
- [Developer Resources | VA Mobile](#)
- [VA Mobile | VA App Store](#)
- [New VA Mobile 'My App List' functionality/categories](#)
- [ANNIE Automated Texting System | SharePoint site](#)
- [VACO Mobile Mental Health & Technology | SharePoint site](#)
- [VA Mobile Health Practice Guide | SharePoint site](#)

MyHealtheVet

- [MyHealtheVet | Portal Homepage](#)
- [MyHealtheVet | VA Intranet Product Homepage](#)
- [My HealtheVet Statistics - My HealtheVet Product \(va.gov\)](#)
- [My HealtheVet Secure Messaging Reports Guide](#)

Data Reports, Measures, Definitions, and Training

- [Office of Connected Care Power BI Dashboard](#)
- [Virtual Health Resource Center Power BI Dashboard](#)
- [Virtual Care Scorecard in Power BI](#)
- [VA Pulse Analytics Mobile Utilization Dashboard](#)
- [VHA Reports and Measures Portal \(RAMP\)](#)
- [Reporting and Analytics Field Training \(RAFT\)](#)
- [VSSC – Connected Care, Telehealth, Call Centers](#)
- [Data Definitions for VSSC Data Cubes](#)

Virtual Care Best Practices

- [Virtual Care University \(VCU\)](#)
- [Virtual Care Best Practices Community in Connected Care Academy](#)
- [Virtual Health Resource Centers](#)
- [Connected Care Discussion Series SharePoint](#)
- [Let's Talk Virtual Care VLOG](#)
- [Office of Connected Care GPO site](#)
- [NCPTSD Mobile Mental Health GPO Site](#)

Contact Information

- For any comments or questions about material in this newsletter or about the Virtual Care Consortium of Research, please email the CORE team at VHAVirtualCareCore@va.gov.
- Please let us know if you have news to share with the community! Email us and we will add it to the next newsletter.
- Finally, [follow us on \(the social media platform formerly known as\) Twitter](#) for regular, bird-sized bits of information!

The mission of the VA Virtual Care Consortium of Research is to facilitate research that evaluates and improves use of virtual care to enhance the accessibility, capacity and quality of VA health care and Veteran experience.
