

Virtual Care CORE



June 2021 Newsletter

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Job Opportunity: VA Virtual Care Project Coordinator

Dr. Eric Hermes and the HSR&D Pain Research, Informatics, Multimorbidities, and Education (PRIME) Center at the VA Connecticut Healthcare System, is seeking to fill a **Project Coordinator** position to oversee the management of health services related VA research studies **oriented towards virtual care**.

Job Details and Description:

- Full-time (40 hours/week)
- Tentative start date: July through November 2021.
- This position is anticipated to be an in-person position, but there may also be tele-working arrangements available.

The Project Coordinator will oversee and coordinate multiple research projects simultaneously, which include multi-site effectiveness and implementation trials as well as pilot trials. Example responsibilities include:

1. Lead research team of other research personnel and facilitate research team meetings
2. Track and maintain study goals and timeline
3. Monitor procedures for implementation, recruitment, screening, enrollment, and intervention delivery
4. Maintain IRB approval and other regulatory requirements
5. Coordinate research activities and approvals at multiple sites
6. Work with Principal Investigators to disseminate research through reports and manuscripts
7. Work with the research team to develop new research ideas and projects

Requirements: Master's degree in allied health science field with three years of related experience, or a doctorate in an allied health science field with 1 year of related experience. Candidates with degrees in public health, health services research, epidemiology, psychology, health sciences (or related field) and experience in research in healthcare-related settings will be considered. Knowledge and skills in project management, familiarity with IRB and research regulations, and willingness to learn and work collaboratively are required. Experience managing multiple projects and proficiency with Microsoft Office including Outlook, Word, PowerPoint and virtual meeting platforms preferred. Must be highly motivated, organized, and autonomous with excellent multi-tasking ability and record-keeping, and possess a professional demeanor with excellent interpersonal skills. **U.S. citizenship is required.**

Contact: Please E-mail a cover letter and resume to **Eric Hermes, M.D. (eric.hermes@va.gov)**.

Recent News from OCC and the VC CORE

VC CORE Investigator Needs Assessment

Approximately half of our members completed our Needs Assessment Survey between Summer and Fall 2020. This input was instrumental in informing what activities we have prioritized so far. As we have grown by leaps and bounds over the past year, we hope to gather more of that helpful feedback! If you have not had a chance to fill the survey out before now, please take 15 minutes to click through and do so [here](#).

Veteran Engagement Plans

As we took stock of our accomplishments over the past year, one improvement we would like to make in year two is to generate more Veteran engagement and inclusion in our activities and research. Having Veterans engaged in our work will provide valuable perspectives from our most important stakeholders. We are currently actively recruiting Veterans for specific activities, but will also create a broader Veteran Engagement Council to assist our research community.

Portfolio Review Progress

We have completed Phase 1 of the project, which consisted of reviewing titles and abstracts of approximately 1,500 potentially VC-relevant articles pulled from the HSR&D database. Over 350 projects have made it to Phase 2, which will involve categorizing projects, extracting specific technologies referenced, as well as the general topic(s) or condition(s) the study is addressing. **Please reach if you are interested in learning more!**

Funding and Presentation Opportunities and Deadlines

Opportunities	Contact	Deadline
Call for papers on Healthcare System Recovery Post COVID-19. Topic includes handling deferred care, staffing innovations, employee and patient safety (mentally and physically). Main goal being the collation of evidence on issues to generate solutions helping to rebuild healthcare and offer resilience and especially future sustainability	Information can be found here	9/30/2021

Recent Virtual Care Publications

- Jacobs, J., Ferguson, J. M., Van Campen, J., Yefimova, M., Greene, L., Heyworth, L., Zulman, D. M. [Organizational and External Factors Associated with Video Telehealth Use in the Veterans Health Administration Before and During the COVID-19 Pandemic](#). *Telemedicine and e-Health*, 4/2021.
- Lewinski, A., Crowley, M. J., Miller, C., Bosworth, H.B., Jackson, G.L., Steinhauer, K., White-Clark, C., McCant, F., Zullig, L. [Applied Rapid Qualitative Analysis to Develop a Contextually Appropriate Intervention and Increase the Likelihood of Uptake](#), *Medical Care*, 06/2021.
- Garvin, L. A., Pugatch, M., Gurewich, D., Pendergast, J. N., Miller, C. J. [Interorganizational Care Coordination of Rural Veterans by Veterans Affairs and Community Care Programs](#). *Medical Care*, 06/2021

Upcoming Meetings and Cyberseminars

Title	Presenter(s)	Date/Time
The PTSD Consultation Program and other NCPTSD Resources for Treating Veterans with PTSD	Sonya Norman, PhD	6/09/2021 12:00 PM-1:00 PM EST

Engaging Family Supporters to Improve Diabetes Care: The VA CO-IMPACT Randomized Trial and Clinician Toolkit	Denise Deverts, PhD Monica DiNardo, PhD, ANP Michele Nichols, MS, NTDR Ann-Marie Rosland, MD, MS	6/16/2021 12:00 PM-1:00 PM EST
VA Connected Care Community of Practice "Increasing Technological Cultural Competency to Meet Patient Needs"	TBD, email CHImplementation@va.gov to receive a meeting invite	6/17/2021 12:00 PM-1:00 PM EST

Past Presentations and Cyberseminars

Title	Presenter(s)	Date
Virtual Care Expansion During the COVID-19 Pandemic: Clinical Services and Patient Characteristics Associated with Utilization	Ferguson, Jacqueline	5/11/2021 1:00 PM – 2:00PM EST
Annie Clinician Training	TBD	5/5/2021 1:00PM-2:30PM EST
Completing Partnered Research with the Office of Connected Care	Armstrong, Christina DeRycke, Sara Murphy, John Newton, Terry	5/5/2021 1:00 PM – 2:00 PM EST

Links to Resources

Telehealth

- [VHA Telehealth Services Website](#)
- [Telehealth Intranet Site](#)
- [VHA Mobile and Peripheral Devices for Facilities](#)

VA Mobile

- [VA Mobile | VA App Store](#)
- [New VA Mobile 'My App List' functionality/categories](#)
- [ANNIE Automated Texting System | SharePoint site](#)
- [VACO Mobile Mental Health & Technology | SharePoint site](#)
- [VA Mobile Health Practice Guide | SharePoint site](#)

MyHealtheVet

- [MyHealtheVet | Portal Homepage](#)
- [MyHealtheVet | VA Intranet Product Homepage](#)
- [My HealtheVet Statistics - My HealtheVet Product \(va.gov\)](#)
- [My HealtheVet Secure Messaging Reports Guide](#)

Data Reports, Measures, Definitions, and Training

- [VHA Reports and Measures Portal \(RAMP\)](#)
- [Reporting and Analytics Field Training \(RAFT\)](#)
- [VSSC – Connected Care, Telehealth, Call Centers](#)
- [Data Definitions for VSSC Data Cubes](#)

Patient Generated Health Data

- [Approved VA Policy on PGHD](#)
- [Newly released PGHD video for staff](#)

General Office of Connected Care

- [Connected Care Website](#)
- [Connected Care Outreach Toolkit](#)
- [Connected Care Academy](#) (VA Intranet Required)

Contact Information

- For any comments or questions about material in this newsletter or about the Virtual Care Consortium of Research, please email the CORE team at VHAVirtualCareCore@va.gov.
- Please let us know if you have news to share with the community! Email us and we will add it to the next newsletter.
- Finally, [follow us on Twitter](#) for regular, bird-sized bits of information!

The mission of the VA Virtual Care Consortium of Research is to facilitate research that evaluates and improves use of virtual care to enhance the accessibility, capacity and quality of VA health care and Veteran experience.
