

Virtual Care CORE



June 2022 Newsletter

Quicklinks:

- [Recent News](#)
- [Funding and Presentation Opportunities and Deadlines](#)
- [Relevant Recent Publications](#)
- [Upcoming Meetings and Cyberseminars](#)
- [Links to Resources](#)

Recent News from OCC and the VC CORE

VC CORE State of the Art (SOTA) Conference

Last month, the Virtual Care Consortium of Research held a SOTA Conference on Virtual Care. The conference was organized into three workgroups built around the topics of *Access*, *Engagement*, and *Outcomes* of virtual care. The CORE invited handfuls of researchers in the field with expertise on many aspects of these domains, as well as stakeholders from operational departments including the Offices of Connected Care, Health Equity, Rural Health, and Geriatrics and Extended Care. Together, these stakeholders discussed the established evidence in the research literature and the notable gaps that remain, identifying priorities for HSR&D's virtual care research agenda that could have the greatest impact on Veterans, clinical teams, and the VA healthcare system.

As is common in today's world, COVID imposed some challenges to the SOTA conference, such as a hard cap on the size of gatherings. Despite these challenges, the conference managed to bring together diverse sets of perspectives and expertise, and facilitated meaningful exchanges around what is known in these topical areas, and what research is needed to continue to inform Veteran care, implementation, and policy. In coming weeks, we hope to disseminate the priorities identified at the SOTA, as well as the presentations, evidence briefs, and other materials produced as a result!

Job Opportunity: VA Virtual Care Project Coordinator

Dr. Eric Hermes and the HSR&D Pain Research, Informatics, Multimorbidities, and Education (PRIME) Center at the VA Connecticut Healthcare System, is seeking to fill a full time (40 hours/week) Project Coordinator position to oversee the management of health services related VA research studies oriented towards virtual care.

The Project Coordinator will oversee and coordinate multiple research projects simultaneously, which include multi-site effectiveness and implementation trials as well as pilot trials. Example responsibilities include:

1. Lead research team of other research personnel and facilitate research team meetings
2. Track and maintain study goals and timeline
3. Monitor procedures for implementation, recruitment, screening, enrollment, and intervention delivery
4. Maintain IRB approval and other regulatory requirements
5. Coordinate research activities and approvals at multiple sites
6. Work with Principal Investigators to disseminate research through reports and manuscripts
7. Work with the research team to develop new research ideas and projects

Contact: Please E-mail a cover letter and resume to **Eric Hermes, M.D.** (eric.hermes@va.gov).

Funding and Presentation Opportunities and Deadlines

Opportunities	Contact	Deadline
Check back next month!		

Recent Virtual Care Publications

- Connolly, S.L., Miller, C.J., Gifford, A.L., Charness, ME. [Perceptions and Use of Telehealth Among Mental Health, Primary, and Specialty Care Clinicians During the COVID-19 Pandemic](#). *JAMA Netw Open*. 2022;5(6):e2216401. doi:10.1001/jamanetworkopen.2022.16401
- Schwartz, A.W., Driver, J.A., Pollara, L.M. et al. [Increasing Telehealth Visits for Older Veterans Associated with Decreased No-Show Rate in a Geriatrics Consultation Clinic](#). *J GEN INTERN MED* (2022). <https://doi.org/10.1007/s11606-022-07598-y>
- Wray, C.M., Sridhar, A., Young, A. et al. [Assessing the Impact of a Pre-visit Readiness Telephone Call on Video Visit Success Rates](#). *J GEN INTERN MED* (2022). <https://doi.org/10.1007/s11606-022-07627-w>
- Wray, C.M., Van Campen, J., Hu, J., Slightam, C., Heyworth, L., Zulman, D.M. [Crossing the digital divide: a veteran affairs program to distribute video-enabled devices to patients in a supportive housing program](#). *JAMIA Open*, 07/2022.

Upcoming Meetings and Cyberseminars

Title	Presenter(s)	Date/Time
Building a Community of Practice around Virtual Qualitative Methods	Karen Albright, PhD Jane Moeckli, PhD Cristina Ortiz, PhD Ana-Monica Racila, PhD	6/09/2022 12:00 – 1:00 PM EST

Past Presentations and Cyberseminars

Title	Presenter(s)	Date/Time
Leveraging the Power of Qualitative Data Analysis Software	Cassie Goedken, MPH Linda Kawentel, PhD Shimrit Keddem, PhD, MPH, MUSA Christine Kowalski, MPH Monica Paez, BA	5/26/2022 12:00 – 1:00 PM EST
Innovative Applications of Video Telehealth in Veteran Healthcare: Two Projects	Lynn Garvin, PhD, MBA Michelle Zeidler, MD, MS	5/04/2022 1:00 – 2:00 PM EST

Links to Resources

Telehealth

- [VHA Telehealth Services Website](#)
- [Telehealth Intranet Site](#)
- [VHA Mobile and Peripheral Devices for Facilities](#)

VA Mobile

- [VA Mobile | VA App Store](#)
- [New VA Mobile 'My App List' functionality/categories](#)

- [ANNIE Automated Texting System | SharePoint site](#)
- [VACO Mobile Mental Health & Technology | SharePoint site](#)
- [VA Mobile Health Practice Guide | SharePoint site](#)

MyHealthVet

- [MyHealthVet | Portal Homepage](#)
- [MyHealthVet | VA Intranet Product Homepage](#)
- [My HealthVet Statistics - My HealthVet Product \(va.gov\)](#)
- [My HealthVet Secure Messaging Reports Guide](#)

Data Reports, Measures, Definitions, and Training

- [VHA Reports and Measures Portal \(RAMP\)](#)
- [Reporting and Analytics Field Training \(RAFT\)](#)
- [VSSC – Connected Care, Telehealth, Call Centers](#)
- [Data Definitions for VSSC Data Cubes](#)

Patient Generated Health Data

- [Approved VA Policy on PGHD](#)
- [PGHD video for staff](#)

General Office of Connected Care

- [Connected Care Website](#)
- [Connected Care Outreach Toolkit](#)
- [Connected Care Academy](#) (VA Intranet Required)

Contact Information

- For any comments or questions about material in this newsletter or about the Virtual Care Consortium of Research, please email the CORE team at VHAVirtualCareCore@va.gov.
- Please let us know if you have news to share with the community! Email us and we will add it to the next newsletter.
- Finally, [follow us on Twitter](#) for regular, bird-sized bits of information!

The mission of the VA Virtual Care Consortium of Research is to facilitate research that evaluates and improves use of virtual care to enhance the accessibility, capacity and quality of VA health care and Veteran experience.
