Virtual Care CORE

October 2022 Newsletter

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Recent News from OCC and the VC CORE

OCC and Associate Investigator RFAs Under Review

Thanks to all who have submitted applications to these programs! We have received many proposals for both opportunities and are currently reviewing them – we appreciate your patience as we get through this process as expeditiously as possible.

JGIM VC Access, Engagement, and Outcomes Abstract Submissions – Due October 28

Submissions have started to trickle in for this publication opportunity. We are excited to learn all about your groundbreaking work on the domains of Virtual Care Access, Engagement, and Outcomes in VA through this JGIM Special Issue. More about the opportunity, including requirements and key dates, can be found on our VC CORE Sharepoint.

Support Standardized Measures in Virtual Care
Consider Contributing to the Metrics Compendium!

The VC CORE would like to build on excellent work initiated by the Veterans Access Research Consortium (VARC) to crowd-source a library of virtual care access metrics for researchers in the VARC Access Metrics Compendium. This product will help researchers and administrators quickly identify what access metrics are available, whether they have been validated, and where they can be found in various data sources.

Please consider submitting a data measure to the wiki library! Currently available Virtual Care resources include:

- VVC Visits: VA Video Connect (VVC) – Number of visits
- Clinical Video Telehealth Access: Clinical Video TeleHealth (CVT)
- E-Consult: E-Consult Use
- SHEP: Survey of Health Experiences of Patients (SHEP)
- VSignals Survey: VSignals Patient Perceived Access Questions
- Secure Messaging: Secure Messaging
- Home Telehealth: Home TeleHealth (HT)
- Primary Care VetLink: Primary Care VetLink Kiosk Questionnaires
- Store and Forward Telehealth: Store and Forward Telehealth (SFT)
- Digital Divide Consult:

- o [Digital Divide Consult Orders for VA Loaned Device Program - VA Phenomics Library](#)
- o [Digital Divide Consults for VA Loaned Device Program - VA Phenomics Library](#)
- o [Digital Divide Consult Reasons for VA Loaned Device Program - VA Phenomics Library](#)

If you have a measure that would be valuable to share with colleagues, please let us know! Some virtual care topics we are interested in creating measures for include:

1. Accessing and analyzing data from VA Mobile Apps
2. Telephone visits
3. E-Consults
4. Home Telehealth
5. Store & Forward Telehealth
6. Provider or facility experience measures (surveys)

Email Cindie.Slightam@va.gov to get involved!

Funding and Presentation Opportunities and Deadlines

Opportunities	Contact	Deadline
Special issue of JGIM: Virtual Care Access, Engagement, and Outcomes This special issue of the Journal of General Internal Medicine sponsored by HSR&D and supported by the VC CORE will focus on virtual care research within the VA on research priorities that emerged during the Virtual Care State of the Art Conference.	Investigators may contact VHAVirtualCareCORE@va.gov with any questions and to submit your abstract	10/28/2022
Special Collection on Technology and Digital Innovations in Patient Experience Journal of Patient Experience (JPX) is seeking papers which explore how rapid advances in technology and digital innovations represent important opportunities and challenges in understanding the field of healthcare experience, quality, and safety.	[Special Collection on Technology and Digital Innovations in Patient Experience: Journal of Patient Experience: SAGE Journals (sagepub.com)](#)	12/15/2022

Recent Virtual Care Publications

- Gordon, H.S., Pugach, O., Solanki, P., Gopal, R.K.; [A brief pre-visit educational video improved patient engagement after telehealth visits; results from a randomized controlled trial](#). *PEC Innovation*, *12/2022.*

Upcoming Meetings and Cyberseminars

Title	*Presenter(s)*	Date/Time
[Winter 2023 QUERI Request for Applications (RFA) Informational Cyberseminar](#)	Amy Kilbourne, PhD, MPH	10/12/2022 1:00 – 2:00 PM EST
[A Practical Approach to working with VA-Purchased "Community" Care Data](#)	Erin Beilstein-Wedel, MS	10/13/2022 2:00 – 3:00 PM EST

[Current and Future Directions in QUERI](#)	Melissa Braganza, MPH Amy Kilbourne, PhD, MPH	10/26/2022 1:00 – 2:00 PM EST
[PCAT Cyberseminar – TBA](#) Save the date!	Brad Felker, MD Lucinda Leung, MD, PhD, MPH	10/19/2022 12:00 – 1:00 PM EST
[Navigating VA Data Sources: An Overview of Commonly Used Databases](#)	Maria Souden, MSI, PhD	11/7/2022 1:00 – 2:00 PM EST
[Navigating VA Data Access: An Overview of the Process for Requesting Permission to Use VA Data](#)	TBA	12/5/2022 1:00 – 2:00 PM EST

Past Presentations and Cyberseminars

Title	Presenter(s)	Date/Time
[Research Priorities and Takeaways from the Virtual Care State of the Art Conference in May 2022](#)	Samantha Connolly, PhD Jeydith Gutierrez, MD, MPH Taona Haderlein, PhD, MA Leonie Heyworth, MD, MPH Timothy Hogan, PhD Donna Zulman, MD, MS	10/4/2022 1:00 – 2:00 PM EST
[Winter 2023 RFA Cyberseminar](#)	HSR&D/QUERI VA Central Office Staff	9/29/2022 1:00 – 2:00 PM EST
[A Ground-Level View of EHR Modernization and Research](#) *(intranet only)*	Molly Klote, MD Maria Souden, MSI, PhD	9/28/2022 12:00 – 1:00 PM EST
[Updates on VA-Purchased Community Care Data](#)	Erin Beilstein-Wedel, MS Matthew Labo, MPA Megan Vanneman, PhD, MPH Todd Wagner, PhD	9/12/2022 1:00 – 2:00 PM EST
[SQL Query Optimization for Researchers](#)	Andrew Holbrook, BS	9/8/2022 2:00 PM – 3:00 PM EST
[An Introduction to the Army STARRS Survey Data Available through ICPSR](#)	Alexandra Toma James Wagner	9/7/2022 11:00 -12:00 PM EST

Links to Resources

Telehealth
- [VHA Telehealth Services Website](#)
- [Telehealth Intranet Site](#)
- [VHA Mobile and Peripheral Devices for Facilities](#)

VA Mobile
- [VA Mobile | VA App Store](#)
- [New VA Mobile 'My App List' functionality/categories](#)
- [ANNIE Automated Texting System | SharePoint site](#)
- [VACO Mobile Mental Health & Technology | SharePoint site](#)

- VA Mobile Health Practice Guide | SharePoint site

MyHealth*e*Vet
- MyHealth*e*Vet | Portal Homepage
- MyHealth*e*Vet | VA Intranet Product Homepage
- My HealtheVet Statistics - My HealtheVet Product (va.gov)
- My HealtheVet Secure Messaging Reports Guide

Data Reports, Measures, Definitions, and Training
- VHA Reports and Measures Portal (RAMP)
- Reporting and Analytics Field Training (RAFT)
- VSSC – Connected Care, Telehealth, Call Centers
- Data Definitions for VSSC Data Cubes

Patient Generated Health Data
- Approved VA Policy on PGHD
- PGHD video for staff

General Office of Connected Care
- Connected Care Website
- Connected Care Outreach Toolkit
- Connected Care Academy (VA Intranet Required)

Contact Information

- For any comments or questions about material in this newsletter or about the Virtual Care Consortium of Research, please email the CORE team at VHAVirtualCareCore@va.gov.
- Please let us know if you have news to share with the community! Email us and we will add it to the next newsletter.
- Finally, follow us on Twitter for regular, bird-sized bits of information!

The mission of the VA Virtual Care Consortium of Research is to facilitate research that evaluates and improves use of virtual care to enhance the accessibility, capacity and quality of VA health care and Veteran experience.