

Virtual Care CORE



September 2022 Newsletter

Quicklinks:

- [Recent News](#)
- [Funding and Presentation Opportunities and Deadlines](#)
- [Relevant Recent Publications](#)
- [Upcoming Meetings and Cyberseminars](#)
- [Links to Resources](#)

Recent News from OCC and the VC CORE

Reminder of Upcoming Deadlines for VC CORE Funding and Abstract Submission Opportunities!

Time is running out to submit proposals for our OCC and Associate Investigator RFAs!

- **September 8** – OCC FY23 QI/Evaluation Project Proposals
- **September 16** – VC CORE Associate Investigator Proposals
- **October 28** – JGIM VC Access, Engagement, and Outcomes Abstract Submissions

All documents related to all three opportunities have previously been sent out via email and posted on the [Funding Opportunities Page](#) of the VC CORE Sharepoint.

Soliciting Priority Questions and Ideas for Caregiver Research

The Elizabeth Dole Center for Veteran and Caregiver Research is looking to help the VA develop a research agenda focused on caregiving. This agenda would identify gaps in our knowledge, policies, and programs that can best support caregivers of Veterans. The VC CORE network will have important insights into this area of research ideas regarding critical caregiver-focused research questions from caregivers, caregiver organizations, VA policy makers and program offices, researchers, and funding organizations. Your perspective would be very valuable, and we hope that you share your suggestions. If you would like to share your perspective by submitting a caregiver research question(s), click here: https://redcap.link/caregiver_research_priority

Congratulations to VC CORE Members on their Recent and Upcoming Presentations

- **Anne Melzer** for her presentation at the American Thoracic Society International Meeting based on her CDA work “Use of Technology Among Patients with Chronic Obstructive Pulmonary Disease Who Currently Smoke: A Mixed Methods Evaluation” in San Francisco on May 17th.
- **Jacqueline Ferguson, Charlie Wray, Josephine Jacobs, Liberty Greene, Todd Wagner, Michelle Odden, Jeremy Freese, James Van Campen, Steven Asch, Leonie Heyworth, and Donna Zulman** for their poster presentation “Variation in Video Care Utilization by Type of Care Provided Among Veterans in the Veterans Health Administration” at the 2022 Academy Health Annual Research Meeting, June 4-7 in Washington, DC.
- **Lynn Garvin, Christopher Gillespie, Mary Alexis Greenan, Donna Zulman, and Keith McInnes** for the acceptance of their poster abstract “Increasing Use of VA Video Telehealth among Homeless Veterans: A Peer-led Digital Training Intervention with Motivational Interviewing” at the 2022 Academy Health Annual Research Meeting, June 4-7 in Washington, DC.

- **Karthik Raghunathan and team** for their poster presentation “Inpatient Surgery in the Veterans Health Administration during Versus before the COVID-19 Pandemic: A Nationwide Study,” *and* presentation of “Safety of Elective Surgery during the COVID-19 Pandemic: A National Study within the Veterans Health Administration”, at the 2022 Academy Health Annual Research Meeting, June 4-7 in Washington, DC.
- **Jeydith Gutierrez and team** for their poster presentation "Burden of Alcohol-Related Admissions in Rural vs. Urban VAMCs and Clinical Outcomes" at the VISN 23 Research Conference in Minneapolis, August 9-10.

Job Opportunities with the Trivedi Lab!

Dr. Ranak Trivedi is looking to hire dynamic and skilled individuals to support a new VA funded clinical trial to test the effectiveness of Web-based Self-management Using Collaborative Coping Enhancement in Diseases (Web-SUCCEED). Web-SUCCEED is a technology-enabled, multicomponent behavioral intervention that includes both self-guided, web-based and facilitated, telephone-based skills training components for Veterans with chronic conditions and their informal caregivers (family and friends). The two available positions include:

1. Masters level Project Coordinator (postdoctoral applications are welcome)
2. Bachelors level Research Assistant

[Full job description and details](#) are available within the [lab's website](#). Please pass along to any that might be interested and direct all questions to Akanksha Jain at Akanksha.jain@va.gov or aajain9@stanford.edu.

Support Standardized Measures in Virtual Care

Consider Contributing to the Metrics Compendium!

The VC CORE would like to build on excellent work initiated by the Veterans Access Research Consortium (VARC) to crowd-source a library of virtual care access metrics for researchers in the [VARC Access Metrics Compendium](#). This product will help researchers and administrators quickly identify what access metrics are available, whether they have been validated, and where they can be found in various data sources.

Please consider submitting a data measure to the wiki library! Currently available Virtual Care resources include:

- VVC Visits: [VA Video Connect \(VVC\) – Number of visits](#)
- Clinical Video Telehealth [Access: Clinical Video TeleHealth \(CVT\)](#)
- E-Consult: [E-Consult Use](#)
- SHEP: [Survey of Health Experiences of Patients \(SHEP\)](#)
- VSignals Survey: [VSignals Patient Perceived Access Questions](#)
- Secure Messaging: [Secure Messaging](#)
- Home Telehealth: [Home TeleHealth \(HT\)](#)
- Primary Care VetLink: [Primary Care VetLink Kiosk Questionnaires](#)
- Store and Forward Telehealth: [Store and Forward Telehealth \(SFT\)](#)
- [Digital Divide Consult:](#)
 - [Digital Divide Consult Orders for VA Loaned Device Program - VA Phenomics Library](#)
 - [Digital Divide Consults for VA Loaned Device Program - VA Phenomics Library](#)
 - [Digital Divide Consult Reasons for VA Loaned Device Program - VA Phenomics Library](#)

If you have a measure that would be valuable to share with colleagues, please let us know! Some virtual care topics we are interested in creating measures for include:

1. Accessing and analyzing data from VA Mobile Apps
2. Telephone visits
3. E-Consults
4. Home Telehealth
5. Store & Forward Telehealth
6. Provider or facility experience measures (surveys)

Email Cindie.Slightam@va.gov to get involved!

Funding and Presentation Opportunities and Deadlines

Opportunities	Contact	Deadline
OCC – VC CORE FY23 RFA The OCC, in collaboration with the Virtual Care Consortium of Research (VC CORE), is soliciting proposals for <u>rapid QI, evaluation, and partnership development projects</u> . Full details and requirements are in the RFA PDF sent out via email and posted on the Funding Opportunities Page of the VC CORE Sharepoint.	Investigators may contact VHAVirtualCareCORE@va.gov with any questions and apply on our Funding Opportunities SharePoint	9/8/2022
VC CORE Associate Investigator RFA Up to 25k for early-career investigators with a demonstrated commitment to pursuing VC research in VA who wish to contribute to the development of related supportive resources and infrastructure.	Investigators may contact VHAVirtualCareCORE@va.gov with any questions and to submit your application	9/16/2022
Special issue of JGIM: Virtual Care Access, Engagement, and Outcomes This special issue of the Journal of General Internal Medicine sponsored by HSR&D and supported by the VC CORE will focus on virtual care research within the VA on research priorities that emerged during the Virtual Care State of the Art Conference.	Investigators may contact VHAVirtualCareCORE@va.gov with any questions and to submit your abstract	10/28/2022
Clinical Gerontologist is seeking manuscripts addressing access to care in diverse older adult populations using technology and telehealth.	Learn more and submit a manuscript here	10/1/2022
Special Collection on Technology and Digital Innovations in Patient Experience Journal of Patient Experience (JPX) is seeking papers which explore how rapid advances in technology and digital innovations represent important opportunities and challenges in understanding the field of healthcare experience, quality, and safety.	Special Collection on Technology and Digital Innovations in Patient Experience: Journal of Patient Experience: SAGE Journals (sagepub.com)	12/15/2022

Recent Virtual Care Publications

- Cole, M, Mattox, R, Tobiczky, H, Napuli, J.G., Bucki, F, [Telehealth Content From United States Chiropractic State Board Websites Compared With Medical and Physical Therapy Websites During the Early Stages of the COVID-19 Pandemic](#), *Journal of Chiropractic Medicine*, 07/2022.
- Gray C, Wray C, Tisdale R, Chaudary C, Slightam C, Zulman D. [Factors Influencing How Providers Assess the Appropriateness of Video Visits: Interview Study With Primary and Specialty Health Care Providers](#), *J Med Internet Res*. 2022 Aug 24.

Upcoming Meetings and Cyberseminars

Title	Presenter(s)	Date/Time
An Introduction to the Army STARRS Survey Data Available through ICPSR	Alexandra Toma James Wagner	9/7/2022 11:00 -12:00 PM EST

SQL Query Optimization for Researchers (va.gov)	Andrew Holbrook, BS	9/8/2022 2:00 PM – 3:00 PM EST
Updates on VA-Purchased Community Care Data	Erin Beilstein-Wedel, MS Matthew Labo, MPA Megan Vanneman, PhD, MPH Todd Wagner, PhD	9/12/2022 1:00 – 2:00 PM EST
A Ground-Level View of EHR Modernization and Research	Molly Klote, MD Maria Souden, MSI, PhD	9/28/2022 12:00 – 1:00 PM EST
Winter 2023 RFA Cyberseminar	HSR&D/QUERI VA Central Office Staff	9/29/2022 1:00 – 2:00 PM EST

Past Presentations and Cyberseminars

Title	Presenter(s)	Date/Time
FY23 RFA Office Hours: Q&A Session 1	VC CORE Leadership and OCC Representatives	8/10/2022 4:30 – 5:30 PM EST
FY23 RFA Office Hours: Q&A Session 2	VC CORE Leadership and OCC Representatives	8/11/2022 3:00 – 4:00 PM EST

Links to Resources

Telehealth

- [VHA Telehealth Services Website](#)
- [Telehealth Intranet Site](#)
- [VHA Mobile and Peripheral Devices for Facilities](#)

VA Mobile

- [VA Mobile | VA App Store](#)
- [New VA Mobile 'My App List' functionality/categories](#)
- [ANNIE Automated Texting System | SharePoint site](#)
- [VACO Mobile Mental Health & Technology | SharePoint site](#)
- [VA Mobile Health Practice Guide | SharePoint site](#)

MyHealthVet

- [MyHealthVet | Portal Homepage](#)
- [MyHealthVet | VA Intranet Product Homepage](#)
- [My HealthVet Statistics - My HealthVet Product \(va.gov\)](#)
- [My HealthVet Secure Messaging Reports Guide](#)

Data Reports, Measures, Definitions, and Training

- [VHA Reports and Measures Portal \(RAMP\)](#)
- [Reporting and Analytics Field Training \(RAFT\)](#)
- [VSSC – Connected Care, Telehealth, Call Centers](#)
- [Data Definitions for VSSC Data Cubes](#)

Patient Generated Health Data

- [Approved VA Policy on PGHD](#)
- [PGHD video for staff](#)

General Office of Connected Care

- [Connected Care Website](#)
- [Connected Care Outreach Toolkit](#)
- [Connected Care Academy](#) (VA Intranet Required)

Contact Information

- For any comments or questions about material in this newsletter or about the Virtual Care Consortium of Research, please email the CORE team at VHAVirtualCareCore@va.gov.
- Please let us know if you have news to share with the community! Email us and we will add it to the next newsletter.
- Finally, [follow us on Twitter](#) for regular, bird-sized bits of information!

The mission of the VA Virtual Care Consortium of Research is to facilitate research that evaluates and improves use of virtual care to enhance the accessibility, capacity and quality of VA health care and Veteran experience.
