## Disrupted Care Related Projects (as of February 2023)

Funding Source	PI	PI Institution	Project Title	Aims or Brief Summary of Activities
HSR&D	Abigail Baim-Lance	Bronx	Optimizing Patient- Centered Routine Care at a Distance for Veterans with Chronic Conditions	To promote 'customer service,' and HSR&D's scientific priorities to improve telehealth's effectiveness, and to use primary care to optimize complex chronic disease management; also aligns with ongoing activities in the Veterans Experience Office using journey mapping to understand Veteran experiences of VA care
HSR&D	Christopher Bowling	Durham	Characterize the impact of the COVID-19 pandemic on social participation, function, and access to necessary services among older adults with advanced CKD	<ol> <li>To identify older Veterans with advanced CKD at highest risk for restricted community mobility and functional decline during COVID-19 social distancing.</li> <li>To identify the association between restricted community mobility and access to healthcare, food, and information during the COVID-19 pandemic</li> </ol>
HSR&D	Bryann DeBeer	Aurora	Impact of COVID-19 and Social Distancing on Mental Health and Suicide Risk in Veterans	Assess experiences of Veterans during the COVID-19 pandemic, changes in their social networks over time due to social distancing via a social network analysis, and modifiable treatment factors to inform intervention development
HSR&D	Claudia Der- Martirosian	West Los Angeles	Use of VA Telehealth Services at VAGLAHS during the COVID-19 Pandemic	To understand telemedicine capabilities at VHAGLA's primary, cardiology, and HBPC clinics; and to understand how telemedicine capabilities at these three clinics were implemented in response to the COVID-19 crisis
HSR&D	Johanne Eliacin	Indianapolis	Expanding VA Peer Support Workforce Capacity to Facilitate Increased Access to VHA Mental Health Services and Continuity of Care for Veterans with Mental Illness During The COVID-19 Pandemic	Aim 1. Describe changes in peer programs' structures, peers' roles, and activities in mental health settings during the COVID-19 pandemic, and characterize programmatic adaptations made to maintain and/or enhance mental health care services delivery to Veterans; Aim 2. Identify and describe successful strategies for enhancing peer support capacity in mental health care during the COVID-19 pandemic
HSR&D	Jamie Estock	Pittsburgh	Pandemic-Related Disruptions in care for Veterans on Insulin Pumps (PD-VIP): A Mixed Methods Analysis	Aim 1. Characterize the pandemic's impact on VIP outcomes, including process of care and clinical outcomes; Aim 2. Examine VIPs' and providers' experiences and satisfaction with insulin pump management before and during the COVID-19 pandemic and identify barriers to and facilitators of safe and effective remote care; and Aim 3. Develop recommendations to advance telehealth processes and tools for safe and effective remote insulin pump management.

HSR&D	Kelly Hunt	Charleston	Impact of the COVID-19	Primary objective is to build capacity for a robust
			pandemic on chronic disease care within the VA	evaluation of the impacts of the pandemic on chronic medical conditions using diabetes as a template
HSR&D	Sylvia Hysong	Houston	Maintaining Preventive Care during Public Health Emergencies through Effective Coordination	Aim 1. Compare coordination across screening performance patterns (high, low, improving, plummeting, variable) (a) as a team to conduct screening services, and (b) with specialty care teams at their facility to conduct screening services; and Aim 2. Compare team, facility, and system-based barriers, facilitators, and strategies for continuing screening services across screening performance patterns (high, low, improving, plummeting, variable)
HSR&D	Eric Jutkowitz and Jack Tsai	Providence West Haven	Evaluating the Impact of COVID-19 on Case Management, Health Care Utilization, and Housing Outcomes for HUD-VASH Veterans	Aim 1. Determine the effect of HUD-VASH's shift to virtual care during the COVID-19 pandemic on case management services and Aim 2. Evaluate the effect of HUD-VASH's shift to virtual care during the pandemic on Veteran's health care utilization and continuity of care
HSR&D	Nipa P. Kamdar	Houston	Seeking Food Assistance: Food Insecure Veterans' Experiences Navigating through Systems	Through qualitative, in-depth 1:1 interviews with food insecure Veterans (n=40), we will visually map food insecure Veterans' experiences with seeking food assistance. These journey maps will be aggregated and analyzed to identify barriers and facilitators to improve access to food assistance for Veterans living with food insecurity.
HSR&D	Eve Kerr and Sameer Saini	Ann Arbor	Developing effective strategies to improve access in the COVID-19 system recovery phase	This project examined strategies used in VA to systematically track delayed care and evaluated the potential impact of countermeasures to improve access in the COVID-19 recovery phase, using gastrointestinal endoscopy as an exemplar.
HSR&D	Bo Kim	Boston	Applying the After- Action Review Methodology to Examine Mental Health Residential Rehabilitation and Treatment Programs' Response to the COVID 19 Crisis	Aim 1. Assess how RRTP operations have been impacted by the COVID-19 pandemic; and Aim 2. Deliver an actionable report of findings from Aim 1, along with other key changes and concerns identified
HSR&D	<u>Lucinda</u> <u>Leung</u>	Los Angeles	Leveraging COVID-19 to Modernize Depression Care for VA Primary Care Populations	Aim 1. To examine engagement in guideline concordant care for depression (virtual or inperson) following screening, before and during the pandemic; Aim 2. To compare psychiatric emergency/hospital visits and mortality from suicide between Veterans who screened positive and were detected versus not detected to have depression by clinicians; Aim 3. To understand VA patients' and providers' current perspectives

				on addressing new depressive episodes using virtual and in-person modalities during the
				pandemic and eventual recovery.
HSR&D	<u>Marianne</u>	Indianapolis	Impacts of COVID-19 on	Aim 1. Understand the effects of the COVID-19
	Matthias	-	African American	pandemic, including the disease itself, stay-at-
			Veterans with Chronic	home orders, and changes in healthcare delivery
			Pain	related to COVID-19, on African American
				Veterans with chronic pain; and Aim 2. Identify
				African American Veterans' needs, both in the
				short-term and long-term, to improve their pain
				and other healthcare
HSR&D	Alan	Indianapolis	COVID-19 Impact on	Addresses priorities in HSR&D's Targeted
1.5.1.6.5	McGuire		Pain management:	Solicitation on Opioid Safety and Opioid Use
	and		Highlighting, Explaining,	Disorder. Specifically, this project is responsive
	Marianne		and Realigning services	to priority area E, "examination of the impact of
	Matthias		(CIPHER)	the COVID-19 public health emergency on the
	iviactillas		(CII LILIN)	effective treatment of chronic pain, including
				effects on access to care, medication and
				•
				treatment modalities, patient function and satisfaction."
ПСВ6.	Diana	Orlando	Changes in the Deliver	
HSR&D	<u>Diana</u>	Orialido	Changes in the Delivery of Evidenced Based	Aim 1. Comparison of the EBP dropout rate in
	Mendez			Veterans with Major Depression Disorder and
			Psychotherapies for	PTSD pre-and post-COVID-19 pandemic onset;
			Depression and PTSD as	and Aim 2. Compare the outcomes of EBPs for
			the Result of COVID-19	Depression and PTSD between telephone and
			Pandemic	Video delivery modalities during and following
				the onset of the COVID-19 pandemic
HSR&D	<u>Lillian Min</u>	Ann Arbor	Resilience to Covid-19	Aim 1A: Examine the effect of disrupted
			Disrupted Chronic	ambulatory care visits on chronic condition
			Condition Care for Older	management (CCM) for older Veterans. Aim 1B:
			Veterans At Risk of	Test whether facilities who were able to
			Hospitalization: Role of	maintain better access to HBCS mitigated the
			VA Ambulatory Care and	effect of disrupted ambulatory care on
			VA Extended Care Home	performance of chronic condition care
			and Community-Based	management.
			Care Supports	Aim 2: Examine the effect of chronic condition
				management disruption on hospitalizations for
				ACSCs and acute fall injuries.
HSR&D	Brent Moore	West Haven	Virtual Pain Care for	The objectives of this project were to examine
	and <u>William</u>		High-Risk Veterans on	the feasibility and acceptability of Video-
	<u>Becker</u>		Opioids during COVID-	Telecare Collaborative Pain Management
			19 (and beyond)	(VCPM) among 60 Veterans on risky LTOT using a
				quality improvement framework and develop
				decision aids for ascertaining patient preference
				for communication and care delivery and
				examine feasibility of virtual outcome
				assessment as part of clinical care.
HSR&D	<u>Ursula</u>	Charleston	A Mixed-Methods Pilot	Develop methods required to conduct robust
	Myers		Study of the Impacts of	analyses assessing the impact of COVID-19 and
			Tele mental Healthcare	related changes in policy and service design on
			for High-Risk Veterans	, , , , , , , , , , , , , , , , , , , ,
			Tor High-Kisk Veterans	

			with Opioid Use Disorder during COVID-	access to care and medication management for Veterans with OUD
HSR&D	Dennis Oh	San Francisco	Improving Dermatology Access by Direct-to- Patient Teledermatology and Computer-Assisted Diagnosis	1. Assess the impact of direct-to-patient teledermatology on access and health system utilization; 2. Assess, refine, and augment computer-assisted evaluation of patient-submitted images; and 3. Assess readiness of VA and Veterans' acceptance to implement direct-to-patient care
HSR&D	Elizabeth Oliva	Palo Alto	Strategies to improve Utilization of Post- overdose Evidence- based Risk mitigation among Non-fatal Overdoses in VA (NOVA)	Will characterize non-fatal opioid-, stimulant-, and combined opioid and stimulant overdoses among VHA patients and the extent to which they receive recommended post- overdose care
HSR&D	Richard Owen	Little Rock	Adapting and Implementing the Blended Collaborative Care Model in CBOCs	Adapt and deploy the tele-PCMHI toolkit, providing technical assistance and expertise, in collaboration with OMHSP and the Center for Integrated Healthcare (CIH) to aid VHA sites nationally with implementation of PCMHI virtually.
HSR&D	Prasad Padala and Hillary Lum	Little Rock	COVID-19 Impact on Biopsychosocial Factors of Loneliness in Rural Older Veterans and Caregivers	To understand COVID-19 induced/exacerbated loneliness and social isolation experienced by rural older veterans and their caregivers, reduce the impact of biopsychosocial risk factors, and identify capacity for telehealth interventions or VA-community partnerships, we propose to conduct a two phase, mixed methods study.
HSR&D	<u>Lauren</u> <u>Penney</u>	San Antonio	The Impact of the COVID-19 Pandemic on Veteran Caregivers: A Mixed Methods Study to inform the VA Caregiver Support System	Learn about an essential ally in the care of Veterans, and the ways in which the VA system can enhance their support for Veterans experiencing functional and clinical impairment. We uniquely combine an ecological systems framework and the concept of "cascading effects" from disaster research to help us frame and understand the different complex short- and long-term effects caregivers may experience.
HSR&D	<u>Laura</u> <u>Petersen</u>	Houston	Rapid assessment of national surges and variations in COVID-19 inpatient nurse staffing using a big data approach	Aim 1. Adapt methods for assessing inpatient staffing to real-time or near-real-time data and provide reports to operational leaders; and Aim 2. Obtain input from operational leaders on their preferences for staffing report features and incorporate prioritized and feasible items into staffing reports
HSR&D	Ashok Reddy	Puget Sound	COVID-19 Preventive Health Inventory: Evaluating a primary care approach to catching-up on needed	Aim 1. Identify key factors associated with use of PHI at 1 year as a care coordination intervention to improve coordination of chronic and preventive disease in primary care; Aim 2.  Understand implementation of the PHI to deliver chronic and preventive care from the

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			chronic and preventive care for Veterans	perspectives of a) clinic frontline staff b) Veterans who received the PHI; and Aim 3. Examine impact of PHI tool on primary care quality (diabetes, hypertension, and colon cancer screening) and potentially preventable
				utilization
HSR&D	James Rudolph	Providence	COVID-19 in the VA Community Living Centers (CLCs)	Study the vital sign trend for CLC Veterans, individually, and as a ward, to determine whether it can effectively identify Veterans and their CLC units with and without COVID-19
HSR&D	<u>Lisa Silbert</u>	Portland	Impact of Social Distancing During the COVID-19 Pandemic on Cognitive, Physical, and Mental Health in Urban and Rural Veterans in the Pacific Northwest	Results from this secondary data analysis will significantly advance our understanding of the impact of COVID-19 policies of reducing contact on the well-being of older Veterans. Ultimately, findings from this study will inform the need for greater VHA services
HSR&D	Katie Suda	Pittsburgh	The Broken Drug Supply Chain: The Impact of COVID-19 on Drug Shortages and Veteran Health	Aim 1. Determine the impact of the COVID pandemic on the drug supply chain in VA; Aim 2. Assess the impact of drug shortages on outpatient medication treatment disruption in the VA; and Aim 3. Determine the association between drug shortage-related treatment disruption in outpatient prescription refills and serious adverse clinical outcomes
HSR&D	Alan Teo	Portland	Adapting Caring Contacts to Counteract Adverse Effects of Social Distancing Among High- Risk Veterans During the COVID-19 Pandemic	Aim 1. Convene a panel of subject matter experts and Veterans who will develop an adapted intervention ("Crisis Caring Contacts"); Aim 2. Identify a cohort of high-risk Veterans from which to recruit participants for an RCT of Crisis Caring Contacts; and Aim 3. Create data collection instruments, human subjects and safety protocols, and all other procedures and documents required for conduct of a pragmatic randomized controlled trial (RCT) of Crisis Caring Contacts
HSR&D	Anita Vashi	Palo Alto	Impact of COVID-19 on ED and UC Use and Veteran Outcomes	Compare the proportion of patients who visit ED and UC clinics with (1) respiratory conditions, including COVID-19 related diagnoses; (2) ambulatory care-sensitive conditions (ACSCs); and (3) emergency care-sensitive conditions (ECSCs), or conditions where timely emergency care impacts morbidity and mortality before and during the COVID-19 outbreak
HSR&D	Stephen Waldo and Paul Hess	Denver	Impact of COVID-19 Pandemic on Cardiovascular Healthcare Utilization, Quality of Care, and Clinical Outcomes	Aim 1: Compare inpatient and outpatient utilization (clinic visits / hospitalizations / diagnostic testing / procedural care) among Veterans with common cardiovascular diagnoses (atrial fibrillation / coronary artery disease / heart failure) during the COVID-19 pandemic compared with expected utilization based on the

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				corresponding 3-year period preceding the
				pandemic.
				Aim 2: Compare quality of care (guideline
				indicated medication / transitions of care)
				among Veterans with common cardiovascular
				diagnoses (atrial fibrillation / coronary artery
				disease / heart failure) during the COVID-19
				pandemic with that expected based on the
				corresponding 3-year period preceding the pandemic.
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				Aim 3: Evaluate whether potential pandemic-
				related changes in healthcare utilization and/or
				process of care quality metrics are associated
				with an increased risk for the clinical outcomes
				of all-cause mortality and/or cardiovascular
				mortality among Veterans with common
				cardiovascular diagnoses.
HSR&D	<u>Virginia</u>	Raleigh and	Impact of COVID-era	Longitudinal cohort study of all VA-enrolled
	Wang and	Providence	Disrupted Care on	patients with end-stage kidney disease receiving
	<u>Amal Trivedi</u>	VAMC	Disparities in Outcomes	VA-financed dialysis care between 2018 and
			among Veterans with	2022 to observe care patterns before the pre-
			Kidney Failure	COVID-19 phase (Jan 2018-Feb 2020)
HSR&D	Renda	Boston	Impact of COVID-19 on	1. Examine how the COVID-19 pandemic affects
	Weiner and		Implementation and	LSTDI implementation across VA facilities; 2.
	Amy Linsky		Outcomes of VA's Life-	Assess how the COVID-19 pandemic affects
			Sustaining Treatment	quality of GoCCs in the outpatient setting; and 3.
			Decisions Initiative	Characterize implementation at selected sites to
				identify best practices to improve frequency and
				quality of GoCCs
HSR&D	<u>David</u>	Gainesville	Effectiveness of	To address how VHA can better prepare for
	Winchester		telehealth to adequately	future infectious disease outbreaks by
			manage ACSC such as	comparing qualitative and quantitative
			admission for	outcomes between facilities with strong existing
			congestive heart failure	telehealth use and those forced to adopt
			(CHF)	telehealth in response to COVID-19
HSR&D	Celina Yong	Palo Alto	Delaying Cardiovascular	Aim 1. To describe the impact of the COVID-19
			Procedures to Curb the	pandemic on cardiovascular procedural volumes
			Spread of COVID-19	across the VHA nationally; Aim 2. To assess
			among Veterans:	whether there were differences in procedural
			Variation in VHA	treatment among vulnerable populations within
			Practice Patterns and	the VHA comparing the pre to post-COVID-19
			Outcomes	period; and Aim 3. To compare downstream
				outcomes in Veterans hospitalized with incident
				STEMI, NSTEMI, severe aortic stenosis, and AV
				block before and after the COVID-19 pandemic
				and to determine if inpatient procedure use
				mediates those outcomes
VISN 7 RDA	<u>Ruth</u>	Charleston	Intersecting epidemics	Aim 1. To assess how COVID-19 has impacted
Award	<u>Adelunke</u>		of SARS-CoV-2 and HIV	HIV care retention and medication adherence
			may have uniquely	nationally and Aim 2. To perform interviews to
1		1	placed persons living	identify and describe facilitators and barriers

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			with HIV (PLWH)	preventing engagement and retention in care for
			vulnerable to both the	VLWH using qualitative content analysis
			direct and indirect	methodology
			effects of the pandemic	
COIN – Ci2i	<u>Matthew</u>	Palo Alto	Addressing the mental	Distinguish between infected/recovered adults
	<u>Boden</u>		health impact of COVID-	and other populations in my own meta-analysis,
			19 through population	and when looking at the current pandemic
			health	literature
CDA	<u>Samantha</u>	Boston	Provision of high quality	Aim 1: Examine quality outcomes of phone,
	Connolly		telemental health care	video, and in-person MH care (e.g., differences in
			during COVID-19 and	MH hospitalization rates); Aim 2: Qualitative
			beyond	interviews with MH patients, providers, and
				leadership; and Aim 3, synthesize Aim 1 and 2
				findings to develop and pilot implementation
				strategies at one VISN 1 MH site to improve care
				modality decision-making, with a focus on
				increasing video use when appropriate
VA Office	Claudia Der-	Los Angeles	Leveraging rapid COVID-	Examine site, provider, and patient differences in
of	<u>Martirosian</u>		driven telehealth	telehealth adoption (all different telehealth
Connected	and <u>Lucinda</u>		expansion to optimize	modalities) within primary care (PC) clinics
Care	<u>Leung</u>		delivery of in-person	nationwide, using VA administrative and clinical
			and virtual services in	data files
D :	E	D	VA primary care	College for each of the contract of the college of
Primary	<u>Emily</u>	Bronx	VA-paid Home Health	Collect formative information about the role
Care	<u>Franzosa</u>		Aides' role in facilitating	HHAs are playing in supporting veterans' health
Analytics			access to and	and access to primary care during the COVID-19
Team/ Office of			coordination of primary care for vulnerable older	pandemic and identify opportunities to improve
				service coordination between aides, agencies,
Primary Care			Veterans during COVID- 19	and primary care teams through semi-structured interviews with VA contracted home health
Care			19	
				agencies, Bronx VA geriatric primary care providers and home health aides
GECDAC/	<u>Orna</u>	Canandaigua	(Not provided)	Conducting analyses for GEC and ORH looking at
NIA	Intrator	Carianuaigua	(Not provided)	changes in telehealth and non-telehealth
INIA	intrator			modalities among Veterans enrolled in Home-
				Based Primary Care and Medical Foster Home
				care; also, working with Durham Gerofit program
				(Miriam Morey, PI) on efforts to provide fitness
				classes to Veterans, identifying those Veterans
				who might be eligible with respect to COVID-19
				and otherwise.
CDC	Mark D.	New York	Impact of Community	Study the impact of the COVID-19 pandemic on
	Schwartz		Factors on Geographic	diabetes care and outcomes
			Disparities in Diabetes	
			and Obesity Nationwide	
NIH-NIDA	Emily	Seattle	Applying Critical Race	Aim 1: Examine how changes in receipt of MOUD
	Williams and		Theory to investigate	and retention following COVID-19 MOUD policies
	<u>Jennifer</u>		the impact of COVID-19-	differ between Black and Hispanic/Latinx
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	<u>Chen</u>		related policy changes	compared to non-Hispanic White patients with
	<u>Chen</u>		on racial/ethnic	OUD; Aim 2: Examine how community-level

			treatment for opioid use disorder (MOUD)	COVID-19 changes in MOUD receipt for Black and Hispanic/Latinx patients with OUD; and Aim 3: Qualitatively examine experiences of OUD care and perceptions of implementation of COVID-19-related policies among a sample of Black and Hispanic/Latinx patients with OUD
Office of Primary Care	Jean Yoon	Palo Alto	Use of Virtual Care and Adherence to Chronic Medications During the COVID-19 Crisis	Determine whether risk factors for poor adherence and other patient characteristics were related to utilization of virtual VA primary care and its specific modalities during the COVID-19 crisis; examine whether patients who received more frequent virtual VA primary care; and determine whether facility strategies such as use of CPS in PACT teams and enrollment of patients in CCHT programs was associated with higher levels of adherence to chronic medications during the COVID-19 crisis