

Database & Methods Cyberseminar Series

Session 2: Requesting Approval for Access to VA Data

November 6, 2017 Linda Kok, MA VA Information Resource Center



Poll #1: Your role as a data user

What is your role in research and/or quality improvement?

- Investigator, PI, Co-I
- Data manager, analyst, or programmer
- Project coordinator
- Other please describe via the Q&A function



Poll #2: Your experience with VA data

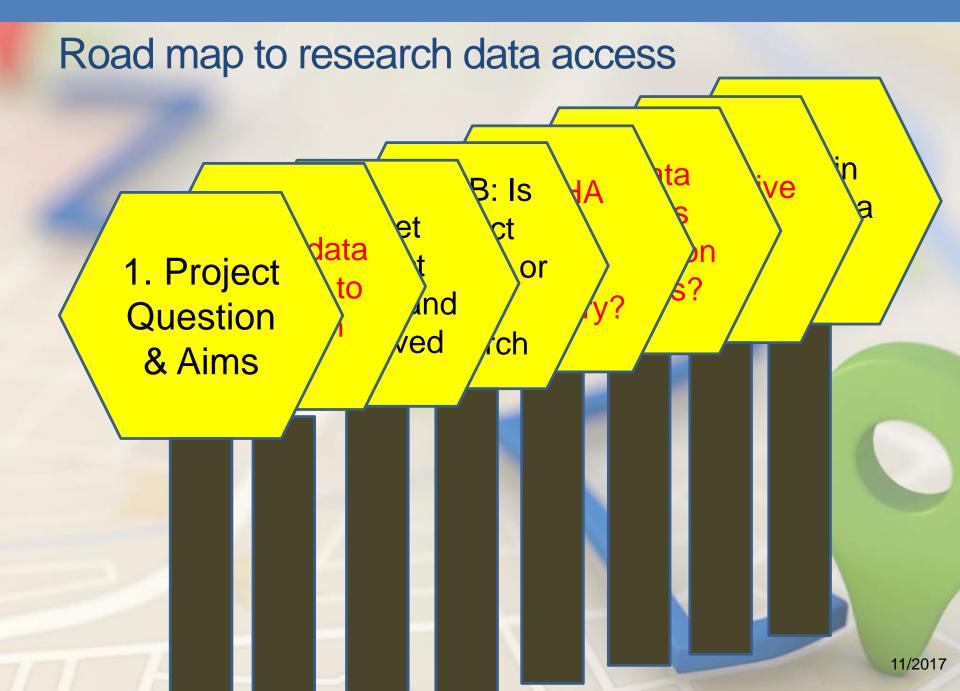
How many years of experience do you have working with VA data?

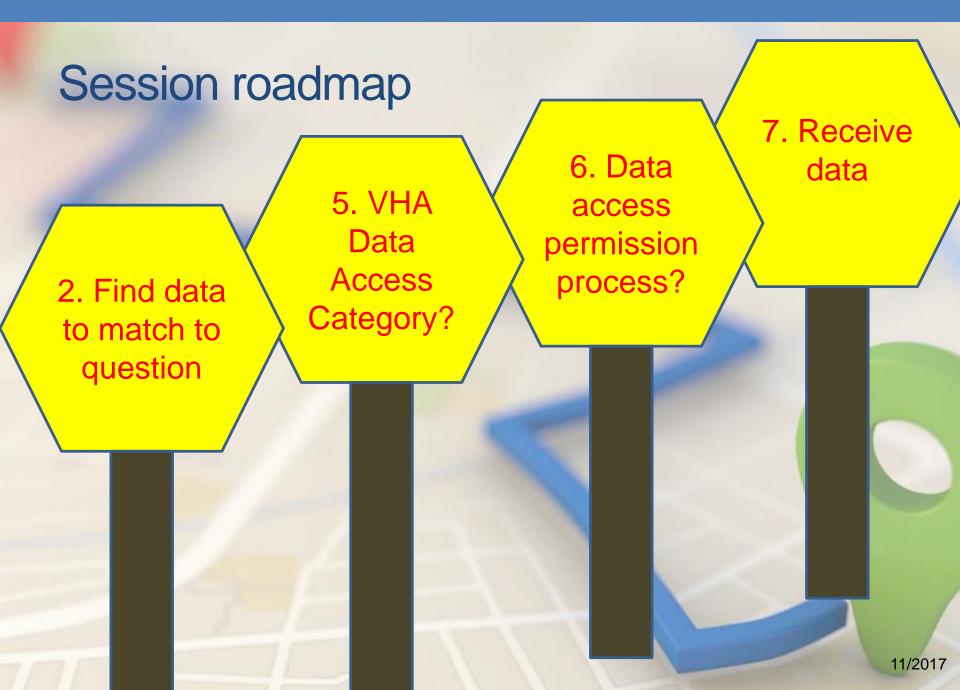
- One year or less
- More than 1, less than 3 years
- At least 3, less than 7 years
- At least 7, less than 10 years
- 10 years or more

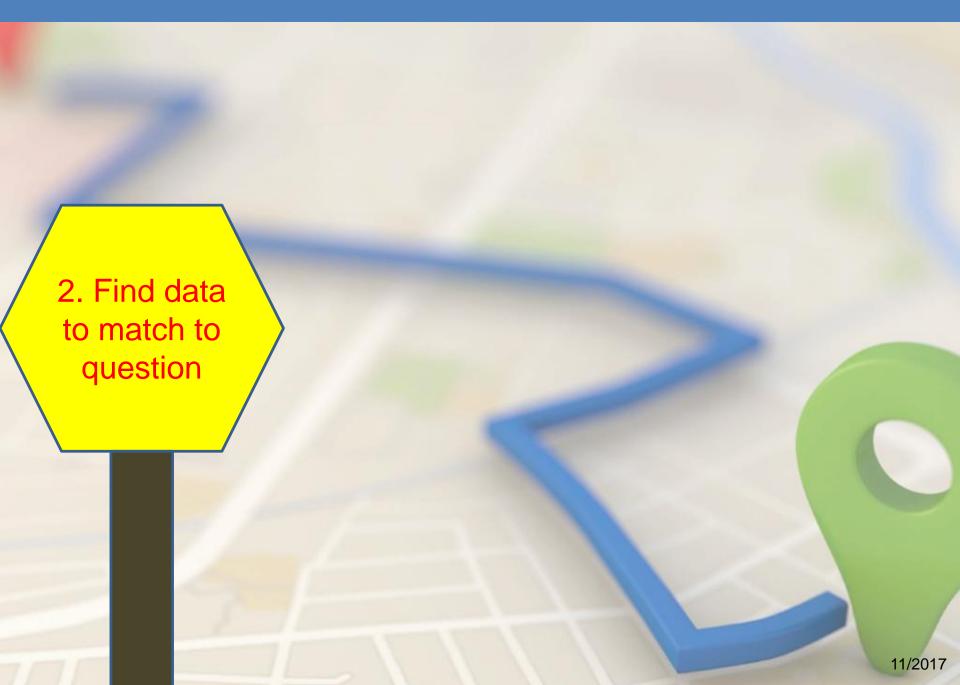


Today's objective

The purpose of this cyberseminar is to provide an introduction to requesting approval for access to VA data







Types of data: Examples

Patient health records (EHR)

Allergy, Lab tests, Lab results, Echocardiogram, Immunization, Inpatient, Outpatient, Pharmacy, Radiology

Mortality

Diagnosis/treatment

Patient care management

Appointments, Consults, Recall Reminders, Waitlists
Community care outside the VA
Primary care management

Providers

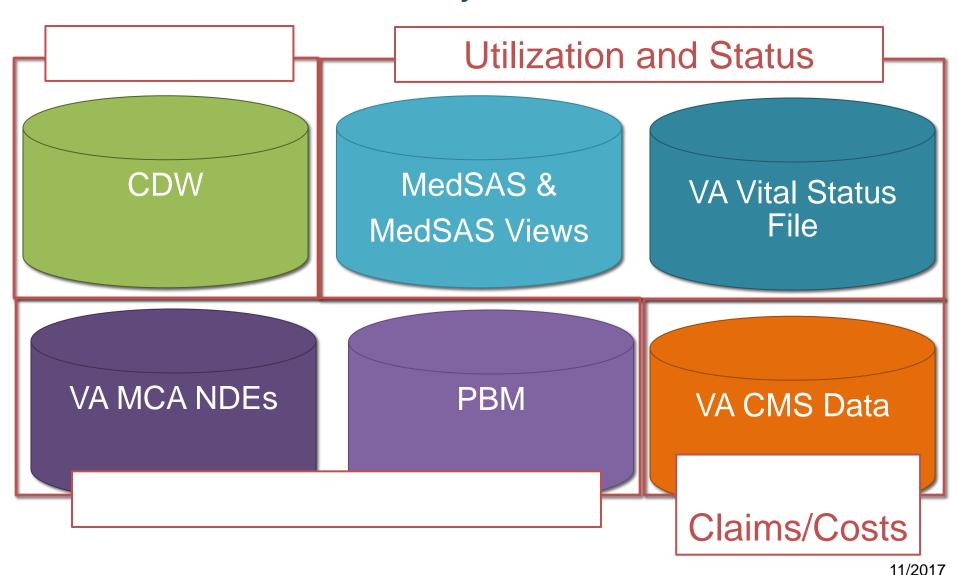
Healthcare providers, specialties

Locations of care

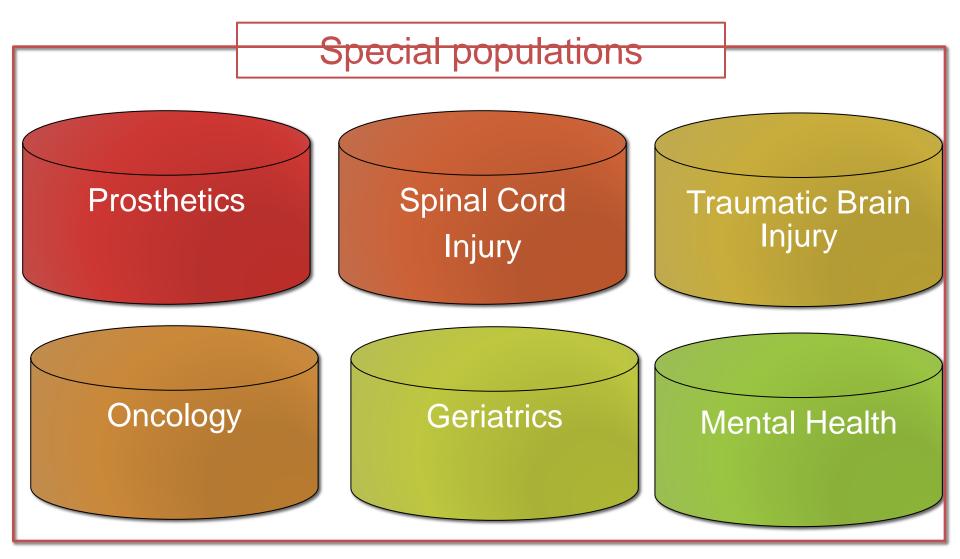
Facilities

Size, complexity scores

Reminder on commonly used VA data sources



Additional VA data sources - examples



Data Sources

Data Access

Tools & Applications

Resources

Training

Policy & Admin

Contact US FAQ

Support

Q

Welcome to t



INTRANET

Search All VA Web Pages 🗸

» Open Advanced Search Report Broken Link

The VHA Data Portal pron supports the needs of VH/ information from multiple s a comprehensive knowled

The one-stop-shop

user experience.

Our home page design ha FAQs information you need. Eac Acronyms access information and of HelpDesk data use need, or use the Report Broken Link resources by category. Te

VA INFORMATION RESOURCE CENTER (VIReC)

VIReC Home VA/CMS Home About Us

New Users of VA Data



Quick tips on popular topics related to using VA data for research. Learn more...

Data Issues Brief, October 2017

Upcoming Cyberseminars

Real SSN Data Request Process

VA REDCap Project

Data Tip of the Month



Resea

Opera

mpro









GATEWAY TO DATA RESOURCES



New CDW Factbooks

The latest CDW Factbooks contain technical, dinical, and/or procedural descriptions of tables, columns, and values.

- LabChem 2.0 Domain
- Inpatient 3.0 Domain (Part I Inpatient)
- Patient Associated 1.0 Domain

The Researcher's Notebook #9

This issue is devoted to clarifying the diverse content found in the records of the three main tables of CDW's Outpatient Domains: Outpat. Visit, Outpat. Workload and Outpat.VisitLogic.

VIReC Resources

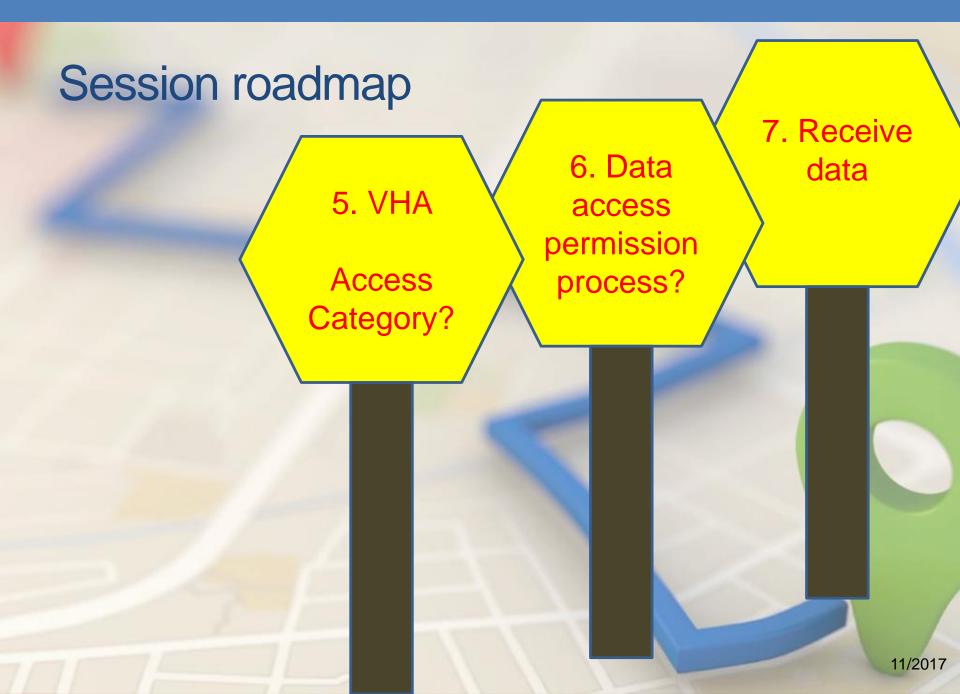
Learn about VA data:

- + Data Sources
- Data Topics
- Data Tools

roject: Data custodian for Data for Research CMS and USRDS data for VA research.

Factbooks: Describe tables, columns, and values in select CDW Domains.

Research User Guides: Detailed information on select data sources, including variable descriptions.



Data Sources

Data Access

Tools & Applications

Resources

Training

Policy & Admin

Support

Q

Welcome to the VHA Data Portal

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New Data User



Research





Upcoming Events

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Nov 21: Examining Women Veterans' Experiences and Perceptions of the Veterans Choice Program (Mattocks, K)

Dec 04: Measuring Veterans' Medicare Health Services Use (de Groot, K)

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News

Tell VIReC your data story!

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Tools & Applications

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Data Access ▶ Research Access

Did You Know?

Research data users may request access to CDW data with either real or scrambled SSNs. There are specific additional access requirements for Vital Status and DSS NDE data domains.

Research Access

Overview Access Data Sources

Tips for Requestors

Research data users do not access CDW data directly. CDW Data Managers prepare data extracts that can be used in the VINCI environment or on local VHA network servers as indicated.

Research Access

Overview

VHA Researchers can request access to VHA data sources and data access tools for a research protocol approved by a VA Research and Development (R&D) Committee and reviewed by an Institutional Review Board (IRB). VHA data, along with other types of health information, enable VHA investigators to conduct groundbreaking research that improves the delivery of health care to Veterans and the general public.

Note: The following resources provide information on determining whether a VHA operations activity constitutes research:

- · Research vs Operations Decision Tool
- VHA Handbook 1058.05: VHA Operations Activities That May Constitute Research (Oct 2011)

Types of Data Access

Expand the options below to learn more about the types of VHA data access available for approved research projects.

- + Expand All
- + Direct Access
- + Data Extracts

Requesting Access

Access to data sources and data access tools is available through several request processes, including:

- Patient Care Services (PCS) Request Process
- Pharmacy Benefits Management (PBM) Request Process

Data Source Request Processes



+ Expand All

- ADUSH Enrollment Files
- + AITC Mainframe
- **■** BIRLS Death File
- + CDW Data
- M HERC Cost Data
- Homeless Registry
- MCA (formerly DSS) NDEs
- + MCA (formerly DSS) Web Reports
- Medical SAS Inpatient & Outpatient Data Sets
- Non-VA Medical Care (formerly Fee Basis) Files
- + NPPD
- **∓** OEF/OIF/OND Roster
- + Pi2
- **∓** PBM Database
- PSSG Geocoded Enrollee Files
- **VA/CMS Data for Research**
- **▼** VETSNET File
- + Vital Status File

Data Source Request Processes

Expand a data source in the list below to view an outline of its data request proces

+ Expand All

■ ADUSH Enrollment Files

+ AITC Mainframe

→ BIRLS Death File

■ CDW Data

HERC Cost Data

Homeless Registry

■ MCA (formerly DSS) NDEs

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+ VA/CMS Data for Research

VETSNET File

Vital Status File

■ VSSC Web Reports

Tools Request Processes

Expand a data access tool in the list below to view an outline of its access request process.

+ Expand All

□ CDW L					
Data Source	Level of Access	Identifier	Data Format	Type of Access	Request Process
CDW Data	National	Real, scrambled SSN or no SSN	SQL	Extract	DART Request Process
BIRLS Death File	National	Combined Real and Scrambled SSN	SQL*	Extract	DART Request Process
MCA (formerly DSS) NDEs	National	Real or Scrambled SSN or Patient SID	SQL†	Extract	DART Request Process
MCA (formerly DSS) NDEs	National, VISN, Local	Real or Scrambled SSN	SAS†.‡	Extract	DART Request Process
Medical SAS	National, VISN, Local	Real SSN or Scrambled SSN	SQL*	Extract	DART Request Process
VETSNET	National, VISN, Local	Real or Scrambled SSN	SQL*	Extract	DART Request Process
Vital Status File	National	Scrambled SSN	SQL	Extract	DART Request Process
Vital Status File	National	Real SSN Crosswalk	SQL	Extract	DART Request Process

^{*} Copies of Mainframe SAS Data Sets in SQL Format.

The Corporate Data Warehouse (CDW) page provides more information about this data source.

11/2017

AITC Mainframe Workspace

[†] Although DSS is now known as MCA, the SQL tables for the MCA NDEs within CDW are under a DSS Schema and still use the DSS name (Example: Dss.ALBCC).

^{*} MCA NDE legacy SAS Data Sets.



Data Access > Operations Access

Did You Know?

Operational Access request include users who require access for Treatment, Payment, and/or Healthcare Operations. Operations access and Non-Research access is synonymous.

Operations Access

Overview Access Data Sources

Tips for Requestors

The ePAS NDS User Guide will provide step-by-step instructions on requesting Operational access.

Operations & Quality Improvement Access

M OVEL VIOW

VA or VHA employees or contractors who require broader access to data in the performance of their official duties under the treatment, payment, and/or healthcare operations provisions of the Health Insurance Portability and Accountability Act (HIPAA) can request access to the data required to perform their jobs. This includes quality assessment and improvement, operational reporting, auditing and general administrative duties.

Note: The following resources provide information on determining whether a VHA operations activity constitutes research.

- · Research vs Operations Decision Tool
- VHA Handbook 1058.05: VHA Operations Activities That May Constitute Research (Oct 2011)
- Operations Data Access Policy

Requesting Access

Access to data sources and data access tools is available through several request processes.

- · Patient Care Services (PCS) Request Process
- · Pharmacy Benefits Management (PBM) Request Process
- Local Customer User Provisioning System (CUPS) POC Request Process
- · Medicare and Medicaid Analysis Center (MAC) Request Process
- VINCI Workspace Request Process
- The following processes are managed by National Data Systems:
 - · CAPRI / VistAWeb Request Process
 - · Healthcare Operational Request Process

Determining which process to use for requesting access depends on the data source or data access tool:

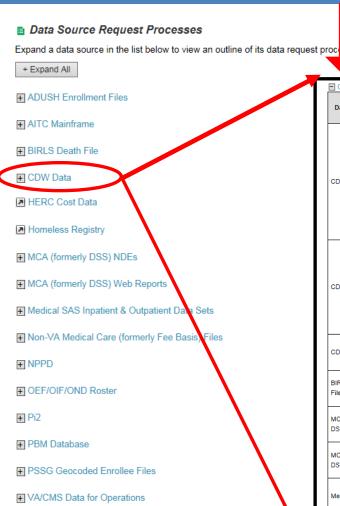
- Expand a source or tool in the lists below for an outline of its access request process.
- It View Terms and Definitions used in the these outlines.

Note: Operational data users generally receive direct access to VHA data.

Data Source Request Processes

Expand a data source in the list below to view an outline of its data request process.

Example: CDW Operations Access



 NPPD	•
OEF/OIF/OND Roster	1
₽ Pi2	
→ PBM Database	
■ PSSG Geocoded Enrollee Files	
▼ VETSNET File	
→ Vital Status File	
■ Tools Request Processes	

Expand a data access tool in the list below to view an outline of its access

	CDW Data				
	Data Source	Level of Access	Identifier	Data Format	Request Process
	CDW Data	National	Basic Read Access (AD Group: CDW Full) – permits access to every extracted table on CDW except: • CDW Production tables • SPatient. Spatient • SPatient. Spatient Address • Staff. SStaff • CDW-RAW tables • MCA (formerly DSS) NDE tables * NOTE: VHA Scrambled SSNs and Real SSNs for patients are available only in the SPatient. SPatient table.	SQL	Healthcare Operations Request Process
	CDW Data	National	Privileged Read Access (AD Group: CDW SPatient)- permits access to every extracted table on CDW including: • CDW Production • SPatient.SPatient • SPatient.Spatient Address tables • CDW-RAW • MCA (formerly DSS) NDE tables (Scrambled SSNs) * NOTE: Does not permit access to CDW Production table SStaff.SStaff.	SQL	Healthcare Operations Request Process
	CDW Data	National	Staff Read Access (AD Group: CDW SStaff) – permits access to every extracted table on CDW Production and CDW-RAW including CDW Production table SStaff SStaff	SQL	Healthcare Operations Request Process
	BIRLS Death File	National	Combined Real and Scrambled SSN	SAS†	Healthcare Operations Request Process
	MCA (formerly DSS) NDEs	National	Real or Scrambled SSN or Patient SID	SQL	Healthcare Operations Request Process
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	VETSNET	National	Real or Scrambled SSN	SAS†	Healthcare Operations Request Process
1	Vital Status File	National	Scrambled SSN	SQL	Healthcare Operations Request Process
	Vital Status File	National	Real SSN Crosswalk	SQL	Healthcare Operations Request Process

+ Expand All



VHA data access requests: It's complicated!

Complex Data Organization

- Data use purposes
- Sources
- Host/storage venues
- Record identifiers
- Stewards/ data access managers
- Formats
- Analysis platforms



Complex Access Request Processes

- Types of user privileges
- Multiple request approval processes, forms and documents
- Multiple access & delivery processes

What do you need to know?

- VHA data access category data use
- Record identifier required
- Number of facilities included in project data
- Where data are hosted and stored
- Requirements and approval processes
- Platform/venue where you will manage and analyze data
- How you will receive/access your approved data
- Data formats









Data Sources Tools & Applications **Training** Policy & Admin Data Access Resources Support **Data Access Overview** Data Access ▶ Data Acc Preparatory to Research Access ata Access **Quick View** Research Access VHA grants access to da **Medical Advisory Opinions** and information systems Access based on how the data a Veterans Service Officers Access going to be used. and information systems based on how the data will be used. Data access request processes and

How do I request data for research and operations purposes?

VHA maintains patient health information and other data used for a variety of purposes, such as program administration, healthcare quality improvement, program evaluation, and research Select a category below for information about requesting data access or consult the Research vs Operations Decision Tool for additional guidance.

types of data access granted (e.g., direct access, data extracts, read-only views) depend on the data access category.

- Operations Access: Vhi employees and contractors require access to data and information systems for healthcare quality assessments, operational reporting, auditing, pranning, forecasting, and general administrative duties.
- Research Access: VHA researchers with VA approved research protocols require access to data and information systems
 to conduct research.
- Preparatory to Research Access: VHA researchers preparing research proposals require access to data and information systems to determine the feasibility of a proposed study and to demonstrate its significance.

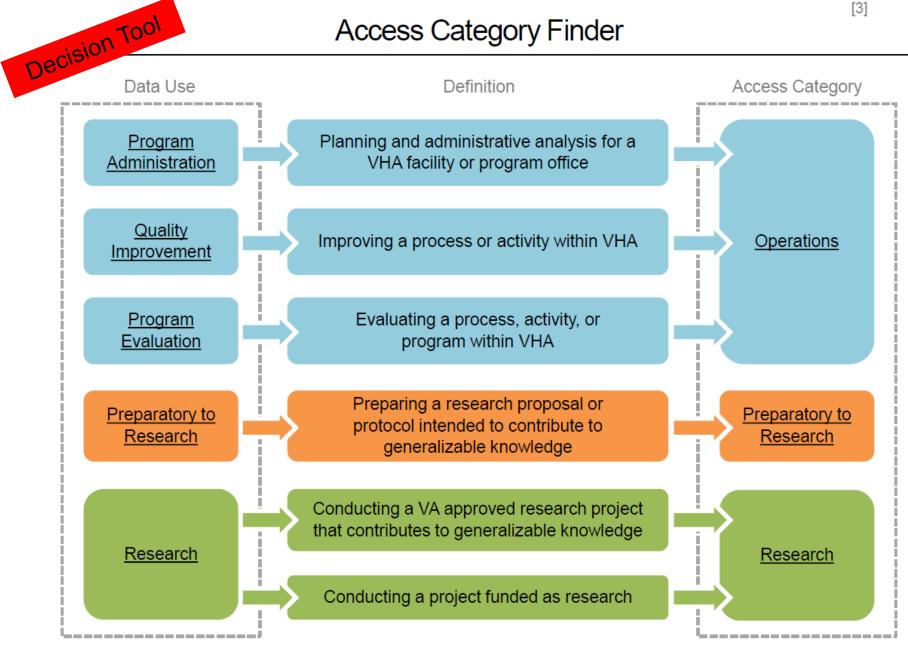
How do I access data for medical advisory reviews?

VISNs and VHA practitioners require access to electronic health records to assist and cooperate with medical advisory reviews requested by VA Regional Counsels. Visit the Medical Advisory Opinions Access page for instructions.

How do I request data access for Veteran Service Organizations?

/vaww.vhadataportal.med.va.gov/DataAccess/Da

Access Category Finder





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Record identifier required

Identifiers

- VA's scrambled SSN
- Real SSN
- ICN
- CMS Beneficiary ID

Reasons driving choice/selection

- Data only available with one type
- Link to primary data collection
- Need to link to non-VA data
- Only CDW data being used

Number/location of facilities included in project data

- Local Your local VA healthcare facility/medical center
- VISN Facilities only within your VISN
- National Any facilities outside your VISN



Where VHA data are hosted and stored

VHA AITC **CDW** program mainframe offices **CAPRI &** VINCI **PBM** JLV MAC **VIReC VSSC**

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Standard Requirements: Operations

Online application

- Supervisor approval
- ISO approval

Standard Requirements: Research

Project documents and approvals

- Research Study Institutional Review Board (IRB) approval letter(s)
- Research and Development Committee approval letter(s)
- Research study protocol
- Where required by IRB or ORD
 - Sample Informed Consent or Waiver of Informed Consent
 - IRB Approved HIPAA Authorization or Waiver of HIPAA Authorization
 - Real SSN Access Request Form

Standard Requirements: Preparatory to Research Memo

Information

- The proposed topic/ protocol name
- Data access timeframe
- Brief summary of the study objectives
- Explanation of the intended use of the data to prepare the proposal:

Affirmations

- Requesting access only to develop a research proposal/protocol
- Only aggregate data will be recorded and only used for background information;
 - Individually identifiable information will not be recorded (retained);
 - Data reviewed will not be used for contacting or recruiting subjects;
 - Data will not be reused for any other purpose



Examples - Data access managers & sources

NDS (DART)

- CDW
- MCA NDEs
- MedSAS Real SSN

VIReC

- Medicare
- Medicaid

PBM

• Pharmacy Rx Fills

PCS

- Prosthetics
- Spinal Cord Injury
- RAIMDS data

CUPS POC

- MedSAS mainframe Scrambled SSN
- VSSC Scrambled SSN

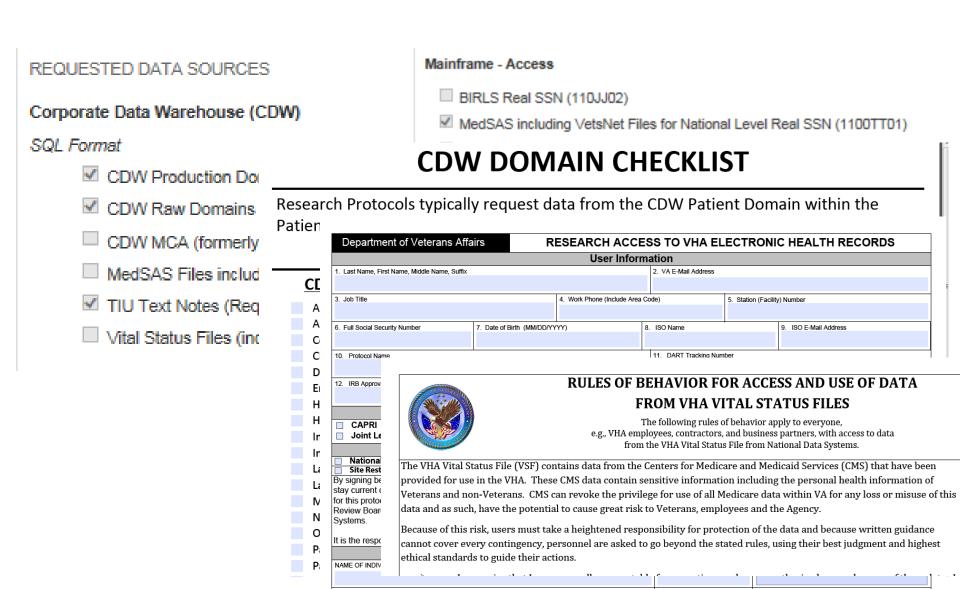
Research: Ex. NDS DART forms on Data Portal – research

Research Request Memo

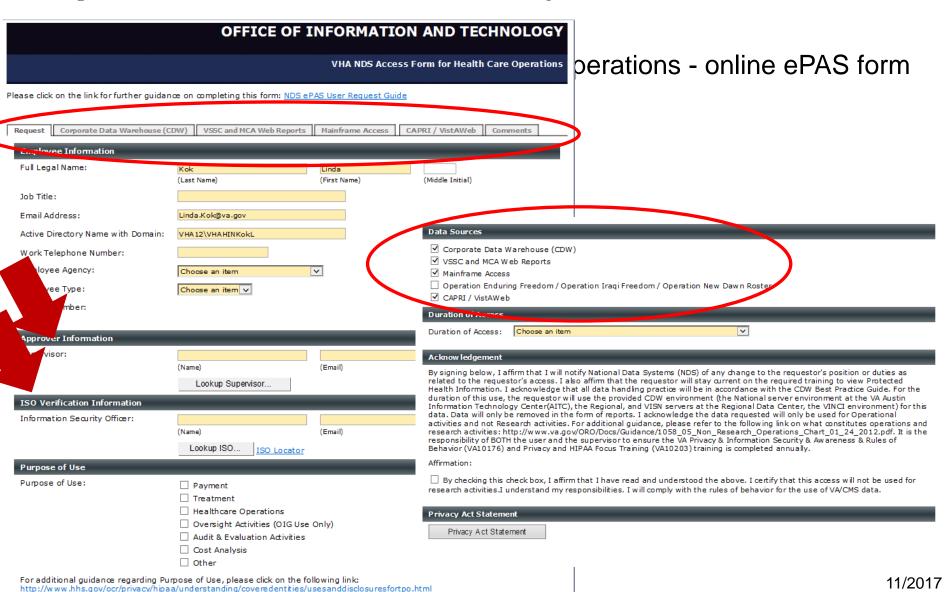
Department of		Memorandum				
Vete	rans Affairs					
Date:						
From:	Principal Investigator	"Insert Name of Principal Investigator"				
Subj:	Research Data Reques	st Memo for: "Tracking Number - Name of Protocol"				
	Director, National Data Systems					
To:	Director, National Data	Systems				
The fo	•	equired and all signatures must be obtained before any review of this request				
The fo	ollowing information is re ke place: Are all participar Is this request fo Is this request fo					

http://vaww.v

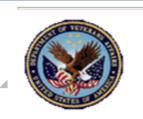
Research: Ex. NDS DART data source forms



Operations: QI, PE data request : Ex. NDS ePAS



Research: VIReC VA/CMS standard forms - email



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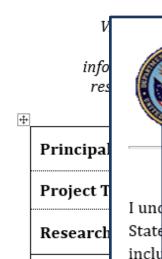
PROJECT INFORMATION AND AUTHORIZATION







DATA SECURITY COMPLIANCE



Data Sto

VA Fa

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VA/CMS Data from VIReC Rules of Behavior



VA/CMS DATA FOR RESEARCH

DATA DESCRIPTION
CMS/USRDS Data for Veterans Only

Operations: MAC VA/CMS process

http://vaww.va.gov/medicareanalysis/



The VHA Medicare and Medicaid Analysis Center (MAC) is a field office of the Office of the Assistant Deputy Under Secretary for Health (ADUSH) for Policy and Planning. The VHA MAC, in collaboration with the VA Information Resource Center (VIReC) coordinates the ordering, processing and distribution of Medicare, Medicaid and United States Renal Data System (USRDS) data. The VHA MAC and VIReC are the primary clearinghouse for CMS and USRDS data within the Veterans Health Administration (VHA). The VHA MAC distributes this data to approved operational program offices and VIReC distributes to approved research users.

In collaboration with VIReC, MAC implements policies and procedures for the use of CMS and USRDS data within VHA. Please refer to the following policy documents for detailed guidance: VHA Handbook 1153.01, "Use of Centers for Medicare and Medicaid Services (CMS) AND United States Renal Data System (USRDS) Data In Veterans Health Administration (VHA) " and CMS Data directive VHA Directive 1153, "Access to Centers for Medicare and Medicaid Services (CMS) AND United States Renal Data System (USRDS) Data for Veterans Health Administration (VHA) Users Within the Department of Veterans Affairs (VA) Information Technology (IT) Systems" . Links may need to be pasted into your web browser.

Contact Us

Feedback

Reports

MAC Staff

MAC Siteman

Links

Research: PBM Data Request

Provides custom data extracts for research

Pharmacy Benefits Management Strategic Health Care Group Research Data Request

The following must be done to obtain PBM v.3 pharmacy data for research purposes:

1. Mail a copy of the IRB approval form and a summary of the study protocol to the following address:

Attn: Cheryl Benson (119D)
Pharmacy Benefits Management
1st Ave. - 1 Block N. of Cermak Rd.
Bldg 37 Rm 139
Hines, IL 60141

2. Complete and submit the form that appears when you click the button below:

Submit

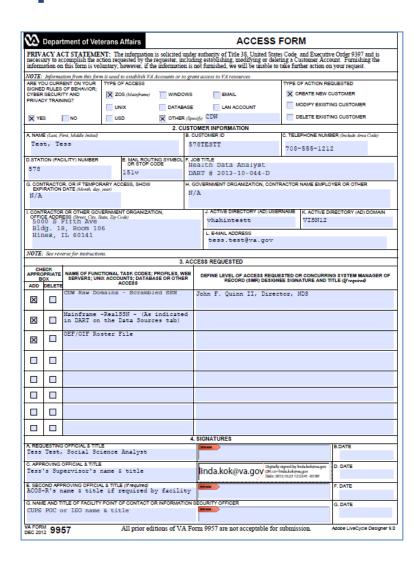
QI & PE & Research: Patient Care Services Process

- Requirements include:
 - Data Transfer Agreement (DTA)
 - Brief description of the study
 - List of variables and fields needed & justification
 - PCS Data Security Checklist
- Data request forms and data dictionaries are available on the PCS SharePoint site – different DTA forms for each category

http://vaww.infoshare.va.gov/sites/OSPM/default.aspx

- Point of contact for DUA requests: <u>Julie Strickland</u>
- Questions: <u>VHA10P4PCSDR@VA.GOV</u>

Operations & Research: CUPS POC - Form 9957



Where required:

- Scrambled SSN
 - Mainframe MedSAS
 - VSSC Web Reports
 - ADUSH Enrollment Mainframe
- Real SSN
 - Local MedSAS on Mainframe



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Research





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News

Tell VIReC your data story!



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Where will you manage and analyze data?

Examples

Data Source	Research	Operations	Prep to Research
Data on CDW- all	VINCI/ Download	CDW Workspace/ Download	VINCI
Data on Mainframe	Mainframe/ Download	Mainframe/ Download	Mainframe/ Download
CMS Data	VINCI/ SAS Grid/ Download	VINCI/ Download	Contact VIReC
PBM Data	Download	Download	Contact PBM
PCS Data	Download	Download	Contact PCS

Receiving/accessing your approved data

Direct access to full datasets or domains

Operations access to domains needed

Access on AITC mainframe

Receive data views or extracts of study cohort data

Defining and refining your cohort

Selecting records that match your final cohort

VINCI Workspace

CDW transfer server – for you to pull into your local server

Standard data formats - Examples

MAC/VIReC NDS Managed PCS & PBM **CMS** Data Data **CDW** SAS SAS • SQL Mainframe SAS

What do you need to know to get started?

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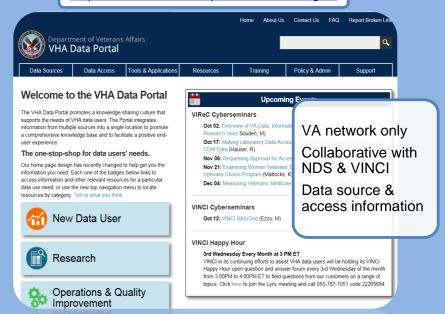
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News

Tell VIReC your data story!





www.virec.research.va.gov



VIReC options for specific questions

HSRData Listserv

- Community knowledge sharing
- ~1,200 VA data users
- Researchers, operations, data stewards, managers
- Subscribe by visiting
 http://vaww.virec.research.va.gov/Support/H
 SRData-L.htm (VA Intranet)



HelpDesk

Individualized support



virec@va.gov

(708) 202-2413

Quick Guide: Resources for Using VA Data

http://vaww.virec.research.va.gov/Toolkit/QG-Resources-for-Using-VA-Data.pdf (VA Intranet)

VIReC: http://vaww.virec.research.va.gov/Index.htm (VA Intranet)

VIReC Cyberseminars: http://www.virec.research.va.gov/Resources/Cyberseminars.asp

VHA Data Portal: http://vaww.vhadataportal.med.va.gov/Home.aspx (VA Intranet)

VINCI: http://vaww.vinci.med.va.gov/vincicentral/ (VA Intranet)

Health Economics Resource Center (HERC): http://vaww.herc.research.va.gov (VA Intranet)

CDW: https://vaww.cdw.va.gov/Pages/CDWHome.aspx (VA Intranet)

Archived cyberseminar: What can the HSR&D Resource Centers do for you? http://www.hsrd.research.va.gov/for_researchers/cyber_seminars/archives/video_archive.cfm?SessionID=101

Contact information

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Next session: December 4, 2017



Database & Methods Cyberseminar Series

VA Medicare Data (VA/CMS)

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Acronyms and Abbreviations: Data Sources

- **CDW:** Corporate Data Warehouse
- MedSAS: VA Medical Files in Statistical Analysis Systems (SAS) format
- VSF: VA Vital Status File
- PBM: Pharmacy Benefits Management System Data
- MCA NDEs: Managerial Cost Accounting National Data Extracts (formerly DSS Decision Support Systems NDEs)
- VA/CMS: Centers for Medicare and Medicaid Services Data for VA use
- NPPD: National Prosthetics Patient Database
- **PCS:** Patient Care Services Datasets
- SCS: Specialty Care Services Datasets
- SDR: Suicide Data Repository
- **HERC:** Health Economics Resource Center Cost Data and Web Reports
- **TIU Notes:** Ben: Text Integrated Units (Progress notes, etc.)
- BIRLS: Beneficiary Identification Records Locator Subsystem Death File
- CAPRI: Compensation & Pension Record Interchange Application (VHA Electronic Health Record)
- **JLV:** Joint Legacy Viewer Electronic Health Records for VA and Department of Defense and Community Partners
- CAN Scores: Care Assessment Need Scores
- OEF/OIF/OND Roster File: Operation Enduring Freedom / Operation Iraqi Freedom / Operation New Dawn (Post 2001)
- SQDUG: Surgery Quality Data User Group Data (CDW Surgery Domain data)
- VSSC: VHA Support Service Center Web Reports & Data Cubes
- ADUSH: Associate Deputy Under Secretary for Health Enrollment Files
- PSSG: Planning Systems Support Group Geocoded Enrollee Files
- **VETSNET:** Veterans Services Network Corporate Mini Master File

Acronyms and Abbreviations: Data Stewards & Access Managers

- NDS: National Data Systems
- **PBM:** Pharmacy Benefits Management Office
- PCS: Patient Care Services
- **SCS:** Specialty Care Services
- MAC: ADUSH OPP Medicare Analysis Center
- VIReC: VA Information Resource Center
- CUPS POC: Customer User Provisioning System Point of Contact (at each facility)