

The Patient Care Assessment System (PCAS) 2019

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Acting Director

CLINICAL SYSTEM DEVELOPMENT AND EVALUATION

OFFICE OF ORGANIZATIONAL EXCELLENCE, VETERANS HEALTH
ADMINISTRATION

Poll Question #1

- ▶ What is your primary role in VA?
 - Physician
 - Nurse
 - Other patient-related
 - Researcher
 - Administrator, manager or policy-maker
 - Other

30



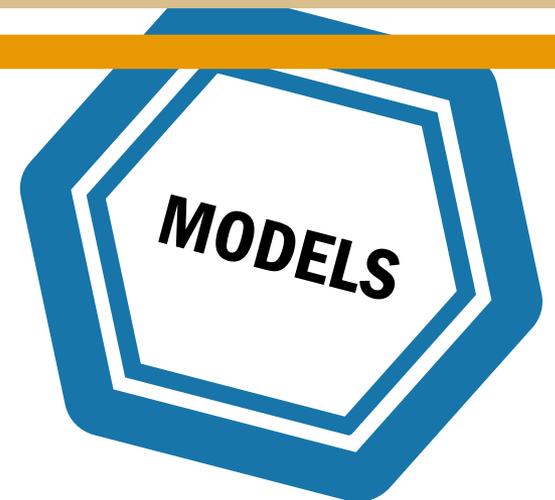
A Point-of-Care Clinical Application for Team-Based Primary Care



The Patient Care Assessment System is a
web-based application
to provide
Patient Aligned Care Teams (PACT)
with
tools to
identify, manage, and coordinate care
for their paneled patients.

➤ Special emphasis is given to high risk patients and sub-populations.

PROVIDING DATA IN ONE VIEW



PACT TEAM
management

RISK-BASED
patient identification
& tracking

one-click
PANEL FILTERS

monitor
CONSULTS & CARE

PATIENT CARE ASSESSMENT SYSTEM



VA/Non-VA
CLINICAL DATA
summary & search

CARE PLANNING
tasks & notifications

RELEASE 3 – CARE and CASE

MANAGEMENT
modules & CPRS notes

HOW DO I GET TO PCAS?

- ▶ **NO local installation needed**
- ▶ **Linked through Primary Care Almanac (Tools Menu)**
 - Direct URL
 - Through CPRS
- ▶ **No Special Login Required**
 - If you are a member of a PACT team, the application will recognize you!
 - *If you are not part of a team in PCMM, new access methods are being tested and will launch MAY 2019!*
- ▶ **Available nationwide; 4000+ users from every VISN**



- Manage Patients
- Consults
- Administration
- Tasks
- News

Manage Patients

Hide Page Overview...

Use the fields below to filter your panel to find a specific patient or group of patients. Or, use the risk-based panel filters on the right to quickly locate a group of patients. Each underlined column is sortable. Once you have found your patient, simply click on their name to navigate to their PCAS record.

Filter Panel By Patient(s) or Appointment:		Or Filter Panel Based on Risk Characteristics:
Search By Name:	<input style="width: 90%;" type="text"/> <input style="border: 1px solid black; padding: 2px 5px; margin-left: 5px;" type="button" value="Go"/> [?]	Manual High Risk Flag
Search By Last 4 SSN:	<input style="width: 30%;" type="text"/> <input style="border: 1px solid black; padding: 2px 5px; margin-left: 5px;" type="button" value="Go"/> [?]	Top CAN Scores (1yr, death or admission model)
Search By Next Appointment Date:	Start Date: <input style="width: 40%;" type="text"/> End Date: <input style="width: 40%;" type="text"/> <input style="border: 1px solid black; padding: 2px 5px; margin-left: 5px;" type="button" value="Go"/> [?]	Top Clinical Priority <input type="text" value="OR Select"/> <input type="button" value="v"/>
Search by Gender:	<input style="width: 90%;" type="text" value="-- Choose Gender --"/> [?]	Received Homeless Services (last 12 Months)
Search by Team:	<input style="width: 90%;" type="text" value="-- Team Name --"/> <input type="button" value="v"/>	Suicide Risk
		Home-Based Primary Care
		Home Telehealth Participants
		Palliative Care
		Hospice Care
		Heart Failure Patients with an Admission in Last 30 Days
		Bed Days of Care (BDOC)
		MCA Cost (Formerly DSS Cost)
		Goals of Care Conversation for Life-Sustaining Treatment (GOCC) [?]
<input style="border: 1px solid black; padding: 5px 15px;" type="button" value="Clear Filter"/>		



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mn is

Filter Panel By Patient(s) or Appointment:

Search By Name:

Search By Last 4 SSN:

Search By Next Appointment Date:

Start Date:

Search by Gender:

-- Choose Gender

Search by Team:

-- Team Name

Or Filter Panel Based on Risk Characteristics:

[Manual High Risk Flag](#)

[Top CAN Scores \(1yr. death or admission model\)](#)

[Top Clinical Priority](#) OR Select

[Received Homeless Services \(last 12 Months\)](#)

[Suicide Risk](#)

[Home-Based Primary Care](#)

[Home Telehealth Participants](#)

[Palliative Care](#)

[Hospice Care](#)

[Heart Failure Patients with an Admission in Last 30 Days](#)

[Bed Days of Care \(BDOC\)](#)

[MCA Cost \(Formerly DSS Cost\)](#)

[Goals of Care Conversation for Life-Sustaining Treatment \(GOCC\)\[?\]](#)



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TASKS and REMINDERS

CARE NOTE DETAILS

Risk Characteris

Hide Page Overview...
Statistical, clinical and cost r
to display the tip and click on

Patient Name: Mouse, Mick

Hide Risk Indicators...

CARE ASSESSMENT NEED

CAN 2.5 was released on J
Please see the CAN 2.5 Rel

Show Key Clinical Risk

Show Key Cost Risk Fac

Show Case Managemen

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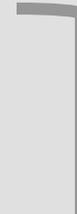
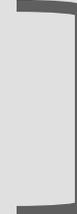
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TASKS and REMINDERS

CARE NOTE DETAILS



ted to help you understand the data. Hover over the [?]

story.

cores.

Combined Event
(Death or Admission)

99 (53%)

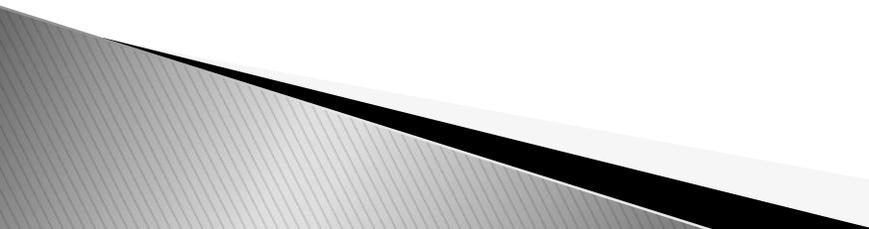


99 (85%)



Poll Question #2

Are you familiar with the Care Assessment Needs scores?

- Yes, I use them regularly in clinical care only
 - Yes, I use them in research only
 - Yes, I use them in multiple ways
 - Yes, I have seen them but do not use
 - No, I am not familiar at all
- 

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Risk Characteristics

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Statistical, clinical and cost risk factors are provided on this page. Please note: tooltips [?] are provided to help you understand the data. Hover over the [?] to display the tip and click on the [?] to make it disappear.

CARE ASSESSMENT NEEDS SCORES [?]

CAN 2.5 was released on January 25, 2019, and is now incorporated into PCAS, replacing the CAN 2.0 scores. Please see the [CAN 2.5 Release Notice](#) for further details.

(CAN) Scores (1-99):	Admission	Combined Event (Death or Admission)
90 day Score: 99 (33%)		99 (53%)
1 year Score: 99 (58%)		99 (85%)
Clinical Priority (1-10) [?]:	No Records Found	
Manual High-Risk Flag [?]:	No Records Found	
Risk Flag Reason [?]:	No Records Found	

Show Key Clinical Risk Factors (for the past 12 months) ...

Show Key Cost Risk Factors (for the past 12 months) ...

Show Case Management ...

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Hide Page Overview...

Statistical, clinical and cost risk factors are provided on this page. Please note: tooltips [?] are provided to help you understand the data. Hover over the [?] to display the tip and click on

Patient Name: Mouse, Mick

Hide Risk Indicators...

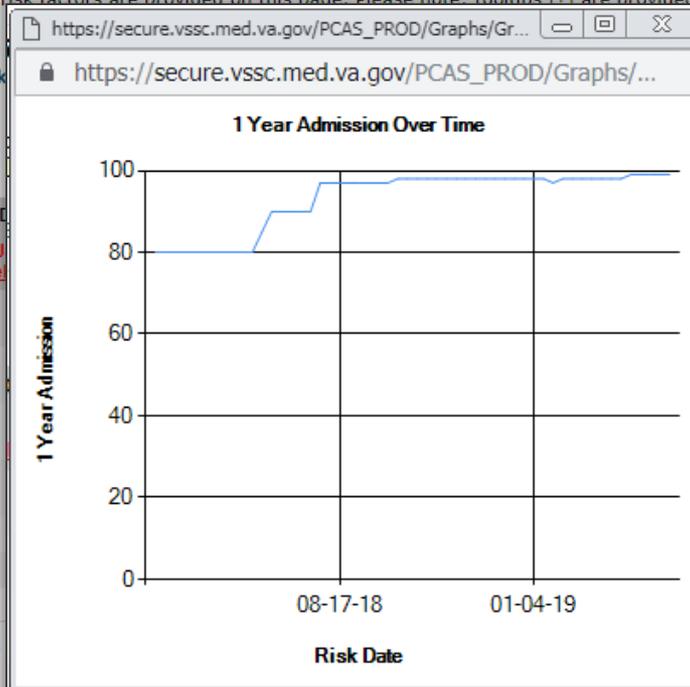
CARE ASSESSMENT NEED

CAN 2.5 was released on J
Please see the CAN 2.5 Re

Show Key Clinical Risk

Show Key Cost Risk Factors (for the past 12 months) ...

Show Case Management ...



Combined Event
Death or Admission)

99 (53%)

99 (85%)

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Risk Characteristics

Hide Risk Indicators... Hide Risk Indicators... **Assign Clinical Priority & High Risk Flag**[View History](#)

CARE ASSESSMENT NEEDS SCORES [?]

(CAN) Scores (1-99):

Admission

Combined Event
(Death or Admission)

90 day Score:

97 (19%) 97 (20%) 

1 year Score:

97 (42%) 97 (53%) 

Clinical Priority (1-10) [?]:

7 

Manual High-Risk Flag [?]:

Yes

Risk Flag Reason [?]:

Mild dementia

Risk Flag Reason [?]: No Records Found

CARE NOTE DETAILS

Show Key Clinical Risk Factors (for the past 12 months) ... Show Key Cost Risk Factors (for the past 12 months) ... Show Case Management ... 

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TASKS and RE

CARE NOTE D

Hide Key Clinical Risk Factors (for the past 12 months) ...

Number of ER Visits (last 12 months) [?]:	1
Number of Hospital Discharges (last 12 months) [?]:	1
Home Telehealth Participant [?]:	Yes
Goals of Care Conversation for Life-Sustaining Treatment [?]:	No
Palliative Care [?]:	No
Hospice Care [?]:	No
Spinal Cord Injury [?]:	NOT APPLICABLE
Agent Orange Exposure Documented [?]:	No
Heart Failure Re-Admission 30-day Watch [?]:	No
Northeast Cancer Registry Records [?]:	Patient not in area covered by registry

[?] TOOLTIP FOR HOMELESS ITEM

Source: PCP Panel Cube. Updated: Nightly. This field indicates if a patient has received any VA homeless services in the last 12 months.



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Risk Characteristics

Risk Characteristics

Hide Page Overview... [X]

Hide Key Cost Risk Factors (for the past 12 months) ... [X]

MCA Cost [?]:	\$57,631.20
Beneficiary Travel Costs [?]:	\$0.00
FEE Costs (Disbursed Amount) [?]:	\$11,507.59
FEE Costs (Payment Amount) [?]:	\$11,507.59
VERA Classification Last Fiscal Year [?]:	8 Supportive Care
VERA Classification Current Fiscal Year [?]:	2 Basic Med,Heart,Lung,GI

Hide Case Management ... [X]

Case Management Activity in the Last 12 Months [?]:

CARE NOTE DETAILS

Case Management Activity in the Last 12 Months [?]:



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Team Information

PACT Team

Team Name	Team Member Name	Position [?]	Role [?]	Location [?]	Date Assigned [?]	Office Phone	Digital Pager	Email Address	Receive PCAS Notifications
CBC WILLIMANTIC LIMA *WH*	MEMBER NAME	MEDICAL SUPPORT ASSISTANT	PC ASSIGNMENT	689GC	07/12/2012	860-450-			Yes
CBC WILLIMANTIC LIMA *WH*	MEMBER NAME	REGISTERED NURSE	PC ASSIGNMENT	689GC	07/12/2012	860-450-			No (01/03/2015)
CBC WILLIMANTIC LIMA *WH*	MEMBER NAME	PHYSICIAN	PC ASSIGNMENT	689GC	07/12/2012	860450			Yes
CBC WILLIMANTIC LIMA *WH*	MEMBER NAME	REGISTERED NURSE	PC ASSIGNMENT	689GC	07/12/2012	2140			Yes
CBC WILLIMANTIC LIMA *WH*	MEMBER NAME	HEALTH TECHNICIAN	PC ASSIGNMENT	689GC	07/12/2012	860-450-			Yes

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CBC WILLIMANTIC LIMA *WH*	MEMBER NAME	REGISTERED NURSE	PC ASSIGNMENT	689GC	07/12/2012	1220			Yes
CBC WILLIMANTIC LIMA *WH*	MEMBER NAME	SOCIAL WORKER	PC ASSIGNMENT	689GC	07/12/2012				Yes
CBC WILLIMANTIC LIMA *WH*	MEMBER NAME	HEALTH TECHNICIAN	PC ASSIGNMENT	689GC	07/12/2012	860-450-			Yes

Home/Community Provider Information

No Home/Community Provider Information Found

Add Home/Community Provider

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Upcoming Appointments (Next 6 Months)

Hide Page Overview...

Upcoming VA and Non-VA appointments are provided for the next 6 months. These appointments are refreshed nightly from CDW. Use each filter below to locate specific visits, or sort each column by clicking on the column name.

Patient Name: **Mouse, Mickey**

SSN: 0000 DOB: 11/18/1928

Start Date:

Start Date:

Filter

End Date:

Appointment Type:

Primary Stop Code:

Secondary Stop Code:

Request Type:

Follow-Up Visit:

Clear Filter

TASKS and REMINDERS

CARE NOTE DETAILS

6/26/2019 12:15:00 PM	673	Y	REGULAR	150		Other Than Next Available Appt	15
7/3/2019 10:30:00 AM	673	Y	REGULAR	149		Other Than Next Available Appt	15
7/16/2019 9:00:00 AM	673BZ	Y	REGULAR	108		Other Than Next Available Appt	15
7/23/2019 10:00:00 AM	673BZ	Y	REGULAR	323	117	Other Than Next Available Appt	30
7/23/2019 10:30:00 AM	673BZ	Y	REGULAR	323		Clinician Req	30
9/6/2019 1:00:00 PM	673	Y	REGULAR	303	185	Other Than Next Available Appt	45

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Start Date: End Date: CPT Code: -- Select One -- Type: -- Select Type --

Stop Code: -- Select One -- Diagnosis: -- Select One -- Encounter Type: -- Choose Type --

Visit Date	Facility	Encounter Type	Provider Name (VA Visits Only)	Primary Stop Code (VA Visits Only)	CPT Code	Diagnosis (ICD-10)	Type
01/03/2019	673	Primary		324			VHA
01/10/2019	673QJ	Primary		686			VHA
01/22/2019	673BZ	Primary		323			VHA
01/28/2019	673QJ	Primary		683			VHA
01/29/2019	673	Primary		414			VHA
01/29/2019	673	Primary		349	94660	OBSTRUCTIVE SLEEP APNEA (ADULT)	VHA
01/29/2019	673	Primary		349	99078	OBSTRUCTIVE SLEEP APNEA (ADULT)	VHA
01/29/2019	673	Primary		414	99214	OTHER RETENTION OF URINE	VHA
01/30/2019	673	Occasion Service		149	99214	MALIGNANT NEOPLASM OF LOWER LOBE, RIGHT BRONCHUS OR LUNG	VHA
01/29/2019	673	Primary		349	94660	OBSTRUCTIVE SLEEP APNEA (ADULT)	VHA
01/29/2019	673	Primary		349	99078	OBSTRUCTIVE SLEEP APNEA (ADULT)	VHA
01/29/2019	673	Primary		414	99214	OTHER RETENTION OF URINE	VHA
01/30/2019	673	Occasion Service		149	99214	MALIGNANT NEOPLASM OF LOWER LOBE, RIGHT BRONCHUS OR LUNG	VHA

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Inpatient Discharges List (Last 12 Months)

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Outpatient VA and Non-VA hospitalization discharges are provided for the previous 12 months. Use each filter below to locate specific visits, or sort each column by clicking on the column name.

Patient Name: **Mouse, Mickey** SSN: 0000 DOB: 11/18/1928

Filter Start Date: End Date:

Diagnosis (keyword or ICD):

Type:

<u>Discharge Date Time</u>	<u>Discharge Diagnosis</u>	<u>Discharge Case Manager/Nurse</u>	<u>Facility Location</u>	<u>Discharge Type</u>
12/11/2018	J12.89: Other viral pneumonia		(673) Tampa, FL	FEE
09/13/2018	F10.24: Alcohol dependence with alcohol-induced mood disorder		(673) Tampa, FL	VA
01/04/2019			(673) Tampa, FL	VA

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Health Factors

Hide Page Overview... (x)

Health Factors for the previous 12 months may be searched below, including free text search.

Patient Name: Mouse, Mickey SSN: 0000 DOB: 11/18/1928

Filter Start Date: 1/10/2019 End Date: 3/29/2019 **Go**

Health Factor Type: -- Select One -- **Go**

Health Factor (Text Search): _____ **Go**

Clear Filter

Date/Time	Health Factor Type	Comments	Level Severity	Facility Name
01/10/2019	VA-ED NURSING TRIAGE POSITIVE FALL RISK	unknown ability to ambulate - sit until assisted please		(673) Tampa, FL
01/10/2019	VA-ED TRIAGE SI UNABLE TO ANSWER	patient is anxious and not answering questions at triage		(673) Tampa, FL
01/10/2019	VA-ED ESI CATEGORY 3			(673) Tampa, FL
01/10/2019	MEDICATION REC-NO CHANGE			(673) Tampa, FL
01/10/2019	MEDICATIONS RECONCILED- OUTPT OR INPT			(673) Tampa, FL

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VA and Non-VA Medications

Hide Page Overview... (x)

The last THREE MONTHS of VA and Non-VA medications are provided. Use the filter tools to quickly locate information. Non-VA medication information is updated weekly.

Patient Name: Mouse, Mickey SSN: 0000 DOB: 11/18/1928

Filter Medication Name: -- Choose Name -- Prescribing Date: Start Date: End Date: Status: -- Select One -- Expiration Date: From: To:

Hide Patient VA Meds ... (x)

Medication	Dosage	Med Start Date	Status	Expiration Date	Refill Date	Renewal Date	Prescribing Location
NICOTINE	14 MG/24HRS	1/22/2019 2:05:19 PM	ACTIVE	1/21/2020 12:00:00 AM	1/22/2019 12:00:00 AM	1/22/2019 12:00:00 AM	TAMPA
ALBUTEROL/IPRATROPIUM		3/26/2019 7:20:27 AM	ACTIVE		4/2/2019 12:00:00 AM	2/26/2019 12:00:00 AM	PASCO
RISPERIDONE	0.5 MG	3/25/2019 2:14:38 PM	ACTIVE		4/2/2019 12:00:00 AM	2/27/2019 12:00:00 AM	PASCO
ALBUTEROL	0.083 %	3/26/2019 1:58:50 PM	ACTIVE		3/25/2019 12:00:00 AM	3/21/2019 12:00:00 AM	PASCO
ROPINIROLE	2 MG	3/26/2019 7:20:27 AM	ACTIVE		4/2/2019 12:00:00 AM	2/27/2019 12:00:00 AM	PASCO
FUROSEMIDE	20 MG	1/22/2019 2:06:31 PM	DISCONTINUED	5/30/2019 12:00:00 AM	1/22/2019 12:00:00 AM	1/22/2019 12:00:00 AM	TAMPA
METOPROLOL	100 MG	1/22/2019 2:06:25 PM	DISCONTINUED	6/29/2021 12:00:00 AM	1/22/2019 12:00:00 AM	1/22/2019 12:00:00 AM	TAMPA
TERAZOSIN	5 MG	1/22/2019 2:05:57 PM	DISCONTINUED	11/29/2019 12:00:00 AM	1/22/2019 12:00:00 AM	1/22/2019 12:00:00 AM	TAMPA
DOCUSATE/SENNOSIDES		1/22/2019 2:06:19 PM	DISCONTINUED	10/29/2020 12:00:00 AM	1/22/2019 12:00:00 AM	1/22/2019 12:00:00 AM	TAMPA
ACETAMINOPHEN	325 MG	1/22/2019 2:06:25 PM	DISCONTINUED	1/21/2020 12:00:00 AM	1/22/2019 12:00:00 AM	1/22/2019 12:00:00 AM	TAMPA

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Patient Consults

Hide Page Overview... 

Patient-level consults are provided below. Click on SELECT to view more information on each. Use the filters at the top to drill down to additional information. After you have filtered on specific criteria, choose CLEAR FILTER to try a different filter.

Patient Name: Mouse, Mickey

SSN: 0000 DOB: 11/18/1928

Filter:			
Filter By CPRS Status:	-- Choose --	<input type="button" value="Go"/>	
Filter By Request Date:	Start Date: <input type="text"/>	End Date: <input type="text"/>	<input type="button" value="Go"/>
<input type="button" value="Clear Filter"/>			

	To Request Service Name	Request Date	Urgency	CPRS Status
Select	CARDIOLOGY (OERR EKG ONLY) - OUTPATIENT	05/04/2018	GMRCURGENCY - ROUTINE	DISCONTINUED
Select	CARDIOLOGY (OERR EKG ONLY) - OUTPATIENT	11/21/2018	GMRCURGENCY - ROUTINE	COMPLETE
Select	CP NIVS PROCEDURES	12/20/2018	GMRCURGENCY - STAT	COMPLETE
Select	CP CARDIOLOGY DIAGNOSTIC PROCEDURES	12/20/2018	GMRCURGENCY - ROUTINE	DISCONTINUED
Select	CP CARDIOLOGY DIAGNOSTIC PROCEDURES	12/26/2018	GMRCURGENCY - ROUTINE	DISCONTINUED
Select	PASCO SOCIAL WORK - OUTPT	12/27/2018	GMRCURGENCY - ROUTINE	COMPLETE
Select	MEDICINE - INPATIENT	01/10/2019	GMRCURGENCY - ROUTINE	COMPLETE
Select	RMS PHYSICAL THERAPY - INPATIENT	01/11/2019	GMRCURGENCY - ROUTINE	COMPLETE
Select	PROSTHETICS REQUEST - TAMPA	01/11/2019	GMRCURGENCY - ROUTINE	COMPLETE
Select	PROSTHETICS REQUEST - TAMPA ORTHOTICS	01/18/2019	GMRCURGENCY - ROUTINE	COMPLETE
Select	PROSTHETICS REQUEST - TAMPA	01/22/2019	GMRCURGENCY - ROUTINE	COMPLETE

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Filter List By Patient:	
Filter By Name:	<input type="text"/> <input type="button" value="Go"/>
Search By Last 4 SSN:	<input type="text"/> <input type="button" value="Go"/>
Filter By CPRS Status:	<input type="text" value="ACTIVE"/> <input type="button" value="Go"/>
Filter By Request Date:	Start Date: <input type="text"/> <input type="button" value="Go"/> End Date: <input type="text"/> <input type="button" value="Go"/>
<input type="button" value="Clear Filter"/>	

	Last 4 SSN	Patient Name	High Risk Flag	Request Date Time	Request Service Name	CPRS Status	Team
Select	0000	XXXXXXXXXX		11 Apr 2019	RMS PHYSICAL THERAPY - OUTPATIENT	ACTIVE	PAS PACT-2 *WH* TMLET B
Select	0000	XXXXXXXXXX		09 Apr 2019	CARDIOLOGY (OERR EKG ONLY) - OUTPATIENT	ACTIVE	PAS PACT-2 *WH* TMLET B
Select	0000	XXXXXXXXXX		21 Mar 2019	COMMUNITY CARE-OCCUPATIONAL THERAPY	ACTIVE	PAS PACT-2 *WH* TMLET B
Select	0000	XXXXXXXXXX		09 Apr 2019	EYE OUTPATIENT CLINIC	ACTIVE	PAS PACT-2 *WH* TMLET B
Select	0000	XXXXXXXXXX		11 Apr 2019	PASCO PHARMD - OUTPT	ACTIVE	PAS PACT-2 *WH* TMLET B
Select	0000	XXXXXXXXXX		28 Feb 2019	COMMUNITY CARE-PAIN MANAGEMENT	ACTIVE	PAS PACT-2 *WH* TMLET B
Select	0000	XXXXXXXXXX		12 Apr 2019	ALLERGY CLINIC - OUTPATIENT	ACTIVE	PAS PACT-2 *WH* TMLET B
Select	0000	XXXXXXXXXX		21 Mar 2019	COMMUNITY CARE-DENTAL GENERAL SERVICES	ACTIVE	PAS PACT-2 *WH* TMLET B
Select	0000	XXXXXXXXXX		03 Apr 2019	COMMUNITY CARE-PHYSICAL THERAPY	ACTIVE	PAS PACT-2 *WH* TMLET B
Select	0000	XXXXXXXXXX		19 Jan 2019	CP NIVS CLINIC PROCEDURES FC	ACTIVE	PAS PACT-2 *WH* TMLET B
Select	0000	XXXXXXXXXX		14 Feb 2019	CARDIOLOGY REFERRALS (BAY PINES) IFC	ACTIVE	PAS PACT-2 *WH* TMLET B
Select	0000	XXXXXXXXXX		08 Feb 2019	CP GASTROENTEROLOGY PROCEDURES	ACTIVE	PAS PACT-2 *WH* TMLET B
Select	0000	XXXXXXXXXX		08 Apr 2019	COMMUNITY CARE-MRI	ACTIVE	PAS PACT-2 *WH* TMLET B
Select	0000	XXXXXXXXXX		11 Apr 2019	COMMUNITY CARE-PHYSICAL THERAPY	ACTIVE	PAS PACT-2 *WH* TMLET B
Select	0000	XXXXXXXXXX		03 Apr 2019	NEUROLOGY CLINICS - OUTPATIENT	ACTIVE	PAS PACT-2 *WH* TMLET B

- Manage Patients
- Consults
- Administration
- Tasks**
- News

Manage Patients

Hide Page Overview...

Use the fields below to filter your panel to find a specific patient or group of patients. Or, use the risk-based panel filters on the right to quickly locate a group of patients. Each underlined column is sortable. Once you have found your patient, simply click on their name to navigate to their PCAS record.

Last 4 SSN	Patient Name	CAN	Clinical Priority	Clinical Priority Reason	High Risk Flag	High Risk Flag Reason	VA Last Appointment	VA Next	Care Plan Reevaluation	Care	GOCC	Active or Pending Consults	BDOC	MCA Cost		
1000	Test, Patient	99	9	Esophageal cancer s/P surgery	Y	Homeless, Cancer	DD MMM YYYY					<u>1</u>	1	\$23,927.15		
1001	Test2, Patient	98	9	CAD, Diabetes, Obesity, Sleep apnea, Pain, anxiety, Dysthymic Disorder	Y	Clinical Priority, Statistical High Risk (CAN)	DD MMM YYYY					<u>3</u>	10	\$40,160.62		
1002	Test3, Patient	98	10	PVD, CAD, Carotid Artery Dz, COPD, Tobacco Use, Bipolar Disease	Y		DD MMM YYYY					<u>1</u>	0	\$16,066.27		
1003	Test4, Patient	98	7	Hemodialysis	Y	Dialysis	DD MMM YYYY	DD MMM YYYY	N/A	N/A		NO	TEAM A	<u>1</u>	7	\$229,689.76
				Liver Transplant		Liver Transplant										

Active & Pending Consults

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5



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- [Personal Health Inventory](#)

TASKS and REMINDERS

CARE NOTE DETAILS

Learning Preferences

Hide Page Overview... (X)

Please indicate any information on this patient's preferences.

Learning Preferences

Vision/Hearing/Literacy

Communication Preferences

Educational Assessment

Style of Learning and Barriers

Requires Special Aids to Comprehend: Yes No

Patient or Caregiver is able to Read and Write: Yes No

Style of Learning Preferred: [checkboxes; all that apply]

Reading



Rate where you feel you are on the scales below from 1 - 5, with 1 being miserable and 5 being great.

Physical Well-Being

1 (Miserable) 2 3 4 5 (Great)

Mental/Emotional Well-Being

1 (Miserable) 2 3 4 5 (Great)

Life: How is it to live your day-to-day life?

1 (Miserable) 2 3 4 5 (Great)

Where You Are and Where You Would Like to Be

For each area below, consider "Where you are" and "Where you want to be". Write in a number between 1 (low) and 5 (high) that best represents where you are and where you want to be. The goal is not to be perfect in all areas. You do not need to be a "5" in any of the areas now, nor even wish to be a "5" in the future.

Area of Whole Health	Where I am Now (1-5)	Where I Want to Be (1-5)
Working the Body: "Energy and Flexibility" Moving and doing physical activities like wheeling, walking, dancing, gardening, sports, lifting weights, yoga, cycling, swimming, and working out in a gym.	Select ▼	Select ▼
Recharge: "Sleep and Refresh" Getting enough rest, relaxation, and sleep.	Select ▼	Select ▼
Food and Drink: "Nourish and Fuel" Eating healthy, balanced meals with plenty of fruits and vegetables each day. Drinking enough water and limiting sodas, sweetened drinks, and alcohol.	Select ▼	Select ▼
Personal Development: "Personal life and Work life" Learning and growing. Developing abilities and talents. Balancing responsibilities where you live, volunteer, and work.	Select ▼	Select ▼
Family, Friends, and Co-Workers: "Relationships" Feeling listened to and connected to people you love and care about. The quality of your communication with family, friends and people you work with.	Select ▼	Select ▼
Spirit and Soul: "Growing and Connecting" Having a sense of purpose and meaning in your life. Feeling connected to something larger than yourself. Finding strength in difficult times.	Select ▼	Select ▼
Surroundings: "Physical and Emotional" Feeling safe. Having comfortable, healthy spaces where you work and live. The quality of the lighting, color, air, and water. Decreasing unpleasant clutter, noises, and smells.	Select ▼	Select ▼
Power of the Mind: "Relaxing and Healing" Tapping into the power of your mind to heal and cope. Using mind-body techniques like relaxation, breathing, or guided imagery.	Select ▼	Select ▼
Professional Care: "Prevention and Clinical Care" Staying up to date on prevention and understanding your health concerns, care options, treatment plan, and their role in your health.	Select ▼	Select ▼

Mana

PATIENT

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CLINICA

Upcoming
Outpatient
Inpatient
Labs and
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Vital Sign
Medication
Patient C

CARE PL

Learning
Personal

TASKS a

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Tasks

Filter Tasks By:

Status

Assigned To:

Type:

	Assigned To	Task Due Date	Task Type	Task Requested Date	Last Follow-Up Date	Task Priority	Status	
Select	JANE DOE	03/25/2015	Call Patient	03/19/2015	03/20/2015	URGENT	Complete	Delete
Select	JOHN DOE	03/24/2015	Check Lab Results	03/19/2015		Medium	On Hold	Delete
Select	JANE DOE	03/25/2015	Letter to Patient	03/19/2015		HIGH	Pending	Delete
Select	JOHN DOE	03/23/2015	Check Screening Results	03/19/2015		Low	On Hold	Delete

[CARE NOTE DETAILS](#)

Select	JANE DOE	03/25/2015	Letter to Patient	03/19/2015		HIGH	Pending	Delete
Select	JOHN DOE	03/23/2015	Check Screening Results	03/19/2015		Low	On Hold	Delete

Untitled - Message (HTML)

File Message Insert Options Format Text Review

Paste Calibri (Body) 11 A A Address Book Check Names Attach File Attach Item Signature Follow Up High Importance Low Importance Tags Zoom

To... Reminder Person

Cc...

Subject: PCAS TASKS DUE

Send

Dear Reminder Person,

This is a notification from the Patient Care Assessment System that you have TASKS DUE in the next three days.

- [2 URGENT TASKS \(please click here to address these\)](#)
- [3 Medium Priority Tasks](#)

Of these,

- [2 is Call Patient](#)
- [1 is Service F/U](#)
- [1 is Letter to Patient](#)

Please use the direct links above, or [CLICK HERE TO ACCESS PCAS.](#)

(Please note: you must be on the VA network)

Sincerely,
Patient Care Assessment System

NOTICE: THIS EMAIL IS INTENDED ONLY FOR THE ORIGINAL RECIPIENT AND SHOULD NOT BE COPIED OR FORWARDED.

CARE NOTE DETAILS

Hide Page Overview... 

This page allows you to create notes for a patient which you may copy back to CPRS. Click NEW CARE PLAN note and select the items to dynamically include, then add your own text to the note. [PCAS will be working on a national note title and automatic uploads in 2018, but it is not available yet.]

Patient Name: L. ----- SSN: -- DOB: 1

Please select the information to include in this note:

- Most Recent CAN scores
- PCAS Clinical Priority score and description
- Pending or active consults
- Patient Health Inventory
- Current or past due tasks associated with this patient's care

Build Care Plan Note

PCAS Care Plan Note

*** Most Recent CAN Scores ***

90-day Admission 95 (12%)
 1 yr Admission 90 (25%)
 90-day Admission or Death 80 (5%)
 1 yr Admission or Death 85 (20%)

Note: The Care Assessment Needs Score (CAN) is a predictive statistical model which incorporates many aspects of a

Save **Cancel**

Copy to Clipboard

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CASE MANAGEMENT FLAGS (Past 12 months)

E.g.,

- MHICM
- HUD VASH
- Non VA Care Coordination,
- Caregiver Program,
- Polytrauma, Spinal Cord Injury, etc...



User: VHA19\HADENBoxT

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Manage Patients

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Manage Patients

Hide Page Overview...

This will be a description/overview of the Manage

Filter Panel By Patient(s) or Appointment:

Search By Name:

Search By Last 4 SSN:

Search By Next Appointment Date:

Search by Gender:

Search by Team:

Or Filter Panel Based on Risk Characteristics:

[Manual High Risk Flag](#)

[Top CAN Scores \(1yr, death or admission model\)](#)

[Top Clinical Priority](#) OR Select

[Received Homeless Services \(last 12 Months\)](#)

[Case Management Activity in the Last 12 Months](#) [?]

[Suicide Risk](#)

[Home-Based Primary Care](#)

[Home Telehealth Participants](#)

[Palliative Care](#)

[Hospice Care](#)

[Heart Failure Patients with an Admission in Last 30 Days](#)

[Bed Days of Care \(BDOC\)](#)

[MCA Cost \(Formerly DSS Cost\)](#)

[Goals of Care Conversation for Life-Sustaining Treatment \(GOCC\)](#) [?]

Neat! Test

Risk Characteristics:

[th or admission model\)](#)

Select

[ces \(last 12 Months\)](#)

[y in the Last 12 Months](#) [?]

e

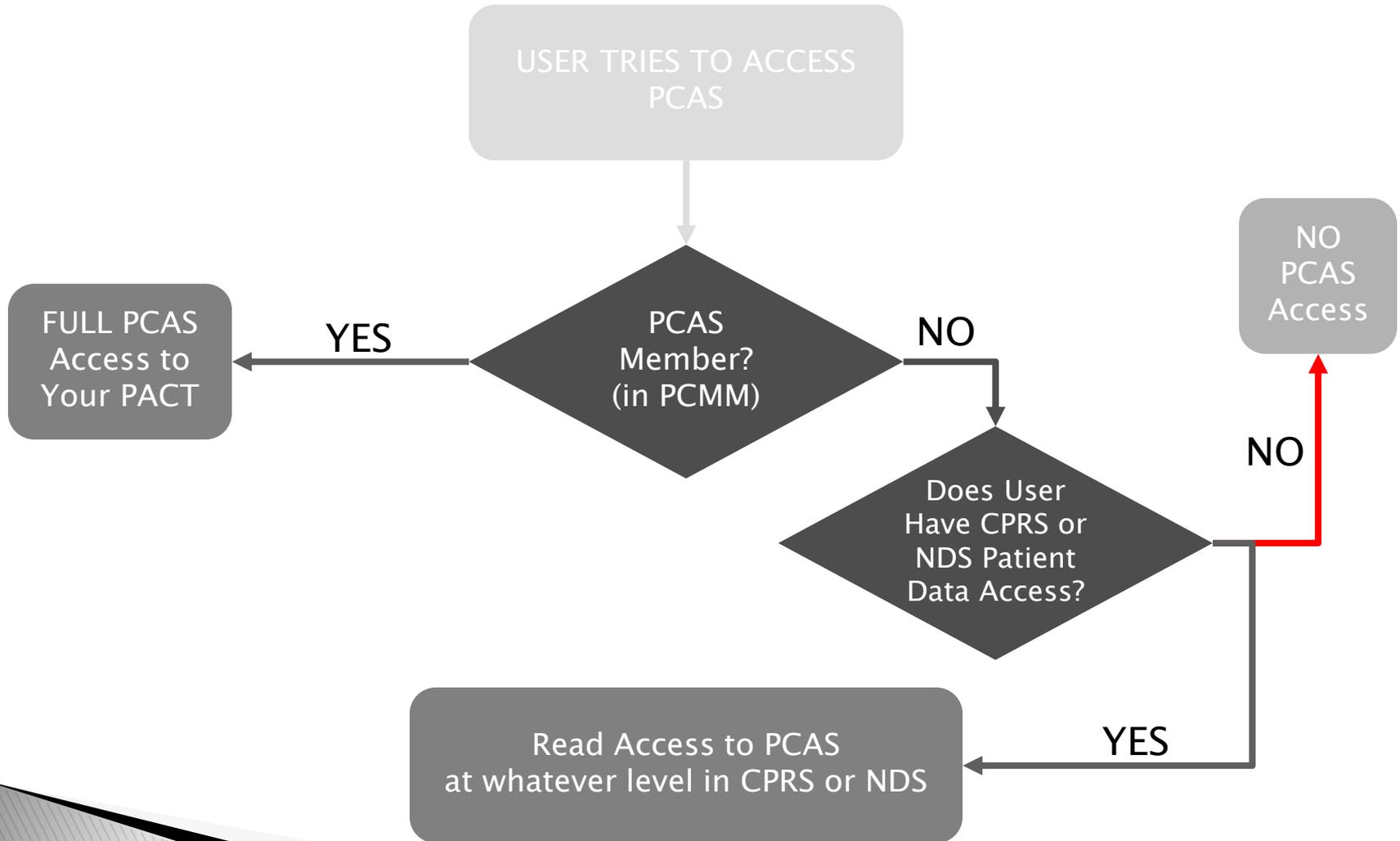
nts

[an Admission in Last 30 Days](#)

)
(Cost)

[on for Life-Sustaining Treatment \(GOCC\)](#) [?]

COMING SOON: Non-PCMM Access



Non-PCMM User: Initial Landing Page

[VSSC Helpdesk Support & Requests](#)



User: VHA05VHABALKreisc

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Manage Patients Non-PCMM User

Hide Page Overview... 

Non-PCMM User Access Overview goes here.

VISN:

-- Choose One -- ▾

Facility:

-- Choose One -- ▾

2018

Non-PCMM User:

National Patient Data Access – Choose VISN

The screenshot shows the PCAS 3.0 web application interface. The top header is dark blue with the PCAS logo on the left, the user name 'User: VHA05VHABALKreisc' in the center, and 'VSSC Helpdesk Support & Requests' on the right. Below the header is a navigation bar with tabs for 'Manage Patients', 'Consults', 'Administration', 'Tasks' (highlighted in orange), and 'News'. The main content area is titled 'Manage Patients Non-PCMM User' and contains a 'Hide Page Overview...' link and a message: 'Non-PCMM User Access Overview goes here.' Below this is a form with two input fields: 'VISN:' and 'Facility:'. A dropdown menu is open for the 'VISN:' field, showing a list of options from 1 to 23, with '5' selected. The year '2018' is displayed in a grey bar at the bottom of the page.

PATIENT CARE ASSESSMENT SYSTEM
PCAS 3.0

User: VHA05VHABALKreisc

VSSC Helpdesk Support & Requests

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Manage Patients Consults Administration **Tasks** News

Manage Patients Non-PCMM User

Hide Page Overview...  Non-PCMM User Access Overview goes here.

VISN:

Facility:

1
2
4
5
6
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9
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16
17
19
20
21
22
23

2018

Non-PCMM User: National Patient Data Access – Choose Facility

VSSC Helpdesk Support & Requests



User: VHA05VHABALKreisc

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Manage Patients Non-PCMM User

Hide Page Overview... (X)

Non-PCMM User Access Overview goes here.

VISN:

Facility:

- Choose One --
- Choose One --
- 512 Baltimore VA Medical Center
- 512A5 Perry Point VA Medical Center
- 512GA Cambridge VA Clinic
- 512GC Glen Burnie VA Clinic
- 512GD Loch Raven VA Medical Center
- 512GE Pocomoke City VA Clinic
- 512GF Eastern Baltimore County VA Clinic
- 512GG Fort Meade VA Clinic
- 517 Beckley VA Medical Center
- 517GB Greenbrier County VA Clinic
- 517QA Princeton VA Clinic
- 540 Louis A. Johnson Veterans' Administration Medical Center
- 540GA Tucker County VA Clinic
- 540GB Wood County VA Clinic
- 540GC Braxton County VA Clinic
- 540GD Monongalia County VA Clinic
- 540HK Clarksburg VA Mobile Clinic
- 581 Hershel "Woody" Williams VA Medical Center
- 581GA Prestonsburg VA Clinic

2018

Non-PCMM User: Facility-Level Access

PATIENT CARE ASSESSMENT SYSTEM
PCAS 3.0

User: VHA05VHABALKreisc

VSSC Helpdesk Support & Requests

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Manage Patients | Consults | Administration | **Tasks** | News

M: [?]
Hid [?]
Non [?]

VISN: 5

Facility: 512 Baltimore VA Medical Center

Filter Panel By Patient(s) or Appointment:

Search By Name: **Go** [?]

Search By Last 4 SSN: **Go** [?]

[Hospice Care](#)

[Heart Failure Patients with an Admission in Last 30 Days](#)

[Bed Days of Care \(BDOC\)](#)

[MCA Cost \(Formerly DSS Cost\)](#)

[Goals of Care Conversation for Life-Sustaining Treatment \(GOCC\) \[?\]](#)

Clear Filter

Non-PCMM User: Team Drill-Down (also now available for PCMM users)

VSSC Helpdesk Support & Requests

User: VHA05IVHABALKreiso

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Manage Patients Non-PCMM User

Hide Page Overview... (X)
Non-PCMM User Access Overview goes here.

VISN:

Facility:

-- Choose One --

BT PACT MHC ONE *WH*

BT PACT TEAM EIGHT

BT PACT TEAM EIGHTEEN *WH*

BT PACT TEAM FIFTEEN

BT PACT TEAM FIVE

BT PACT TEAM FOUR

BT PACT TEAM NINE

BT PACT TEAM ONE

BT PACT TEAM SEVENTEEN *WH*

BT PACT TEAM SIX

BT PACT TEAM THIRTY *WH*

BT PACT TEAM THIRTY ONE

BT PACT TEAM THREE

BT PACT TEAM TWELVE

BT PACT TEAM TWENTY

BT PACT TEAM TWENTY-EIGHT

BT PACT TEAM TWENTY-FIVE

BT PACT TEAM TWENTY-FOUR

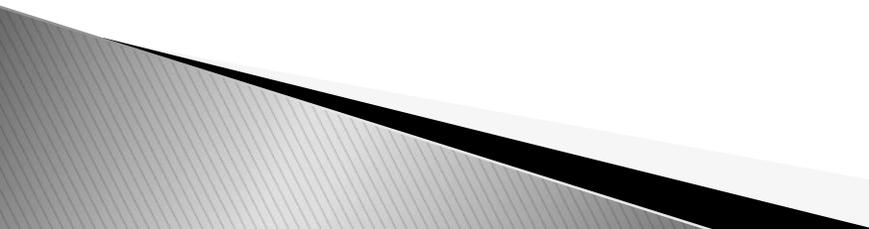
BT PACT TEAM TWENTY-NINE *WH*

-- Choose One --

Filter Panel By Patient(s) or Appointment:	Or Filter Panel Based on Risk Characteristics:
Search By Name: <input type="text"/>	Manual High Risk Flag
Search By Last 4 SSN: <input type="text"/>	Top CAN Scores (1yr, death or admission model)
Search By Next Appointment Date: <input type="text"/>	Top Clinical Priority <input type="text" value="OR Select"/>
Search by Gender: <input type="text"/>	Received Homeless Services (last 12 Months)
Search by Team: <input type="text"/>	Suicide Risk
	Home-Based Primary Care
	Home Telehealth Participants
	Palliative Care
	Hospice Care
	Heart Failure Patients with an Admission in Last 30 Days
	Bed Days of Care (BDOC)
	MCA Cost (Formerly DSS Cost)
	Goals of Care Conversation for Life-Sustaining Treatment (GOCC)[?]

Poll Question #3

If you currently use or are considering using PCAS, what function seems most important to your work?

- Ability to see a broad summary of care, including risk characteristic information
 - Ability to manage tasks for a patient's care
 - Tracking for Patient Health Inventories
 - Evaluating case management
 - Other
- 

TEAM

- ▶ Will Green
- ▶ Craig Kreisler
- ▶ Steve Krysiak
- ▶ Rebecca Piegari
- ▶ SP Thakur
- ▶ VSSC Colleagues and Collaborators
- ▶ PACT Nurse and Provider Members of Requirements Team
- ▶ ONS and PCS Implementation Leadership Team
- ▶ PCAS Champions

THANK YOU

Tamara L. Box, PhD
Tamara.Box@va.gov

PCAS URL: <https://secure.vssc.med.va.gov/PCAS>