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QUERI
VA Quality Enhancement Research Initiative

Introduction to Cost Analysis

~ illustrated with a recent implementation science example ~

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Outline



- Acknowledgements and disclaimer
- Why cost analysis?
- Basic considerations of cost analysis
- Example project background
 - The Behavioral Health Interdisciplinary Program (BHIP) Initiative
 - The Collaborative Chronic Care Model (CCM)
 - The BHIP-CCM Enhancement Project
- Cost minimization analysis of the BHIP Enhancement Project
- Summary and wrap-up





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- Disclaimer: I'm a relative novice at this stuff (one conference presentation, one manuscript revision under review)
 - I'm hoping to whet your appetite but I'm not the final authority by any means!
 - Presentation by Neta, Gold, & Wagner last month
 - Accessible intro text: *Cost Effectiveness in Health and Medicine* – Gold et al.



Why cost analysis?



- Healthcare resources are limited
- Every dollar spent on a given intervention is a dollar potentially NOT spent on something else
- Cost considerations—especially up-front costs—are an important contributor to medical decision-making
- US healthcare system appears to be uniquely inefficient compared to other countries





Basic considerations of cost analysis



1) Whose money?

- Described as the “perspective” of the cost analysis, i.e. whose costs are being considered

2) What inputs and outputs?

- How broadly are costs defined?
- What comparisons are being made?



Basic considerations of cost analysis



1) *Whose money?*

- Societal perspective: very broad
 - All monetary inputs
 - All downstream effects
 - Example: fortifying cereal grains with folic acid
- Health system perspective: costs/savings to a specific system (e.g. VHA)
 - Employee time/salaries
 - Example: to follow (BHIP-CCM Enhancement Project)
- Lots of others
 - Examples: employee health plan, Medicare



Basic considerations of cost analysis



2) *What inputs and outputs?*

- Cost benefit analysis: boils everything down to dollar values
 - Can be used to compare costs vs. savings for two or more interventions
- Cost effectiveness analysis: what cost (in dollars) to obtain what effect or gain (e.g. lives saved)?
 - Note the benefit here need not be in dollar values
 - Example: Quality Adjusted Life Years (QALYs)
- Cost minimization analysis: assuming two or more interventions have equivalent clinical outcomes, which achieves those outcomes at the lowest cost?
 - Example: to follow



Basic considerations of cost analysis



Overall guidance: clearly specify the perspective from which your analyses will be conducted, as well as how costs and outcomes will be calculated.



Example Project: Background



The Behavioral Health Interdisciplinary Program (BHIP)

- Organizing of general outpatient mental health clinics into **teams** across VA
- Originally suggested staffing: 5.5 – 7.5 multidisciplinary staff for ~1,000 Veterans
- How best to structure these teams?

The Collaborative Chronic Care Model (CCM)

- Evidence-based way to structure care for chronic conditions
- Originally developed in 1990's: chronic health issues (e.g. diabetes)
- Recent reviews: effectiveness in RCTs extends to mental health (e.g. depression, anxiety, bipolar); frequently cost-neutral



The Collaborative Care Model (CCM)



| CCM Goal: Anticipatory, Continuous, Evidence-Based, Collaborative Care via... | | | | |
|--|--|---|---|--|
| CCM-2: Work Role Redesign | CCM-3: Veteran Self- Management Support | CCM-4: Provider Decision Support | CCM-5: Information Management | CCM-6: Community Linkages |
| <ul style="list-style-type: none"> • Care management • Need-driven access • Activated follow-up | <ul style="list-style-type: none"> • Focus on the individual's values and skills • Shared decision-making • Self-mgt skills • Recovery-orientation | <ul style="list-style-type: none"> • Provider education • Practice guidelines • Specialty consultation | <p><u>Population:</u></p> <ul style="list-style-type: none"> • Registry <p><u>Provider:</u></p> <ul style="list-style-type: none"> • Feedback <p><u>Patient:</u></p> <ul style="list-style-type: none"> • Outcome tracking | <ul style="list-style-type: none"> • Additional resources • Peer-based support |
| CCM-1: Organizational Leadership and Support | | | | |



The BHIP-CCM Enhancement Project



The BHIP-CCM Enhancement Project

- Hybrid II, stepped wedge trial at nine sites (3 sites x 3 waves)
 - Implementation Facilitation (internal and external)
 - Workbook-guided (*The BHIP-CCM Enhancement Guide*)
- Protocol Paper: Bauer et al., 2016 (*Implementation Science*)
- Primary Outcomes: Bauer et al., 2019 (*JAMA Network Open*)
- Facilitation associated with:
 - Improved team functioning
 - Reduced hospitalizations
 - Improved health status for patients with 3+ mental health diagnoses



Cost Minimization Analysis



Yes... But At What Cost?

- Initial question: *Did reduced hospitalizations counterbalance facilitation costs?*
- Cost minimization analysis from the health system perspective
 - Assumes equal clinical outcomes across conditions...
 - ... and therefore focuses on relative costs to the health system (in this case, VHA)



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Cost Minimization Analysis



Yes... But At What Cost?

- Tabulated costs:
 - Cost for year of internal and external facilitation
 - Cost for inpatient and outpatient visits (facilitation year vs. previous year)
 - “Anchor” sample to start of facilitation
 - Comparison: patients treated in other outpatient general mental health clinics at same hospitals (“non-CCM-enhanced teams”)



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Cost Minimization Analysis



Data Sources

- Internal Facilitation Costs
 - Time: estimated at 10% FTE
 - Salary: direct data; VA salary tables; estimates when necessary
- External Facilitation Costs
 - Time: 7% FTE estimated from “thin slice” time-motion tracking (Dr. Bo Kim)
 - Salary: direct data
- Outpatient and Inpatient Costs
 - Encounters/days: VA medical record
 - Cost estimates: Health Economics Resource Center (HERC)



Cost Minimization Analysis



Analytic Plan

- Simple differences-in-differences (DID) calculation
 - Change in costs over time for CCM-enhanced teams vs. non-CCM-enhanced teams

- Sensitivity analyses (Monte Carlo simulation x10,000)
 - Vary facilitation costs +/- 15%
 - Vary inpatient and outpatient costs +/- 95% DID CI



Base Case Cost Estimates

| Cost Source | Cost Estimate |
|--|-------------------|
| Internal Facilitation | \$12,750 per site |
| External Facilitation | \$11,750 per site |
| Site Visit – External Facilitator Travel | \$1,500 per site |
| Site Visit – Clinician Time (1/2 day) | \$2,000 |
| Total | \$28,000 |



Base Case Service Utilization and Cost Changes

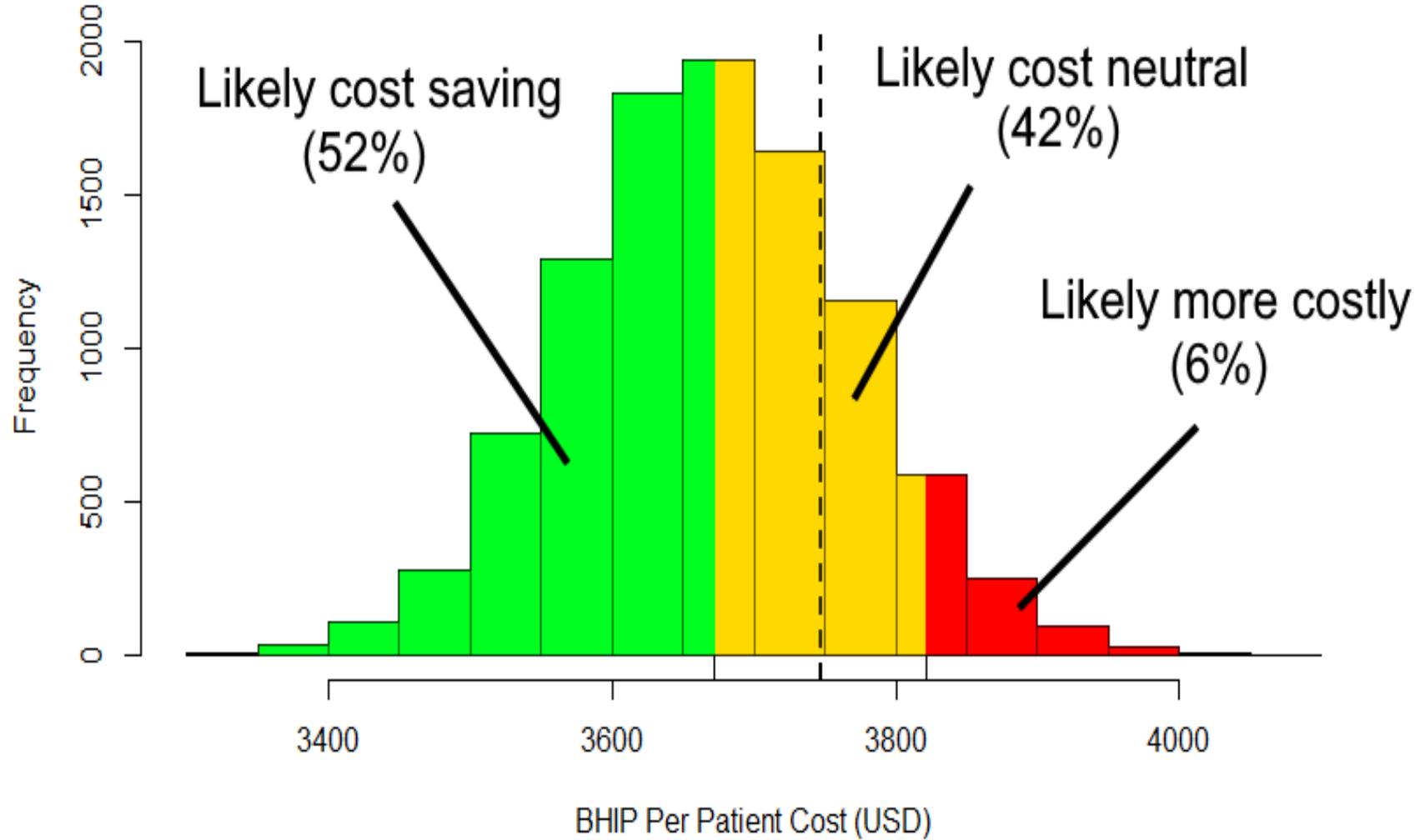
- Compared to patients in comparison teams

| Cost / Savings Source | Cost / Saving Estimate | Typical Team (N = 700) |
|--------------------------------------|------------------------------|-------------------------|
| Outpatient Mental Health Visits | Cost \$50 per patient | Cost \$35,000 |
| Outpatient Physical Health Visits | No change | No change |
| Inpatient Mental Health Stays | Save \$167 per patient | Save \$116,900 |
| Inpatient Physical Health Stays | Cost \$39 per patient | Cost \$27,300 |
| Total Service Utilization | Save \$78 per patient | Save \$54,600 |
| Total, Including Facilitation | Save \$38 per patient | Save ~\$26,600 * |

MH service cost savings: **1.8%**
 Total service cost savings: **0.3%**



Results – Monte Carlo Simulations





Conclusions



- CCM implementation in BHIPs cost about \$28,000 per team
- Resulted in:
 - Modest increase in outpatient mental health costs
 - Significant drop in inpatient mental health costs
- Service utilization for facilitation year: about \$48,000 in savings (return of about ~1.7 : 1) compared to non-CCM-enhanced teams
- Monte Carlo simulation: CCM implementation significantly cost-saving in 52% of iterations, essentially cost-neutral (+/- <2%) in additional 42% of iterations



Limitations and Caveats



- CMA assumes equal clinical outcomes, but we did not have outcome data for comparison teams
 - ... but reduced hospitalizations suggest CCM care is at least comparable
 - ... and superior CCM care would mean that we were getting better care at lower cost with CCM enhancement
- Unable to account for costs outside VHA
 - ... but over 90% of sample had facilitation-year services within VHA



Limitations and Caveats



- Physical health visits not statistically significant (large variance) and therefore not included in cost simulations
 - ... but this is standard practice for these types of analyses
- Findings only applicable to systems where reduced inpatient costs translate to actual cost savings. Fundamentally different for:
 - Fee-for-service systems (in which reduced inpatient utilization means reduced revenue instead of reduced costs)
 - Systems with mandated inpatient service capacity, or where shifting services from inpatient → outpatient is otherwise infeasible/expensive



Summary and Wrap-up



- Cost analysis can help determine the best use of limited healthcare dollars
 - Of particular interest for implementation research as up-front costs to get interventions started may be a key consideration for health system leaders
- Important to specify the perspective from which analyses are conducted, as well as the particular costs and outcomes being considered
- Partnering with health economist(s) is really helpful!
 - HERC Cyberseminar Series on cost effectiveness in health: email cyberseminar@va.gov



Discussion



Thank you for your time and attention!

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