

The Patient Care Assessment System (PCAS) 2022

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Poll Question #1



- **What is your primary role in VA?**
 - **Physician**
 - **Nurse**
 - **Other patient-related**
 - **Researcher**
 - **Administrator, manager or policy maker**
 - **Other**

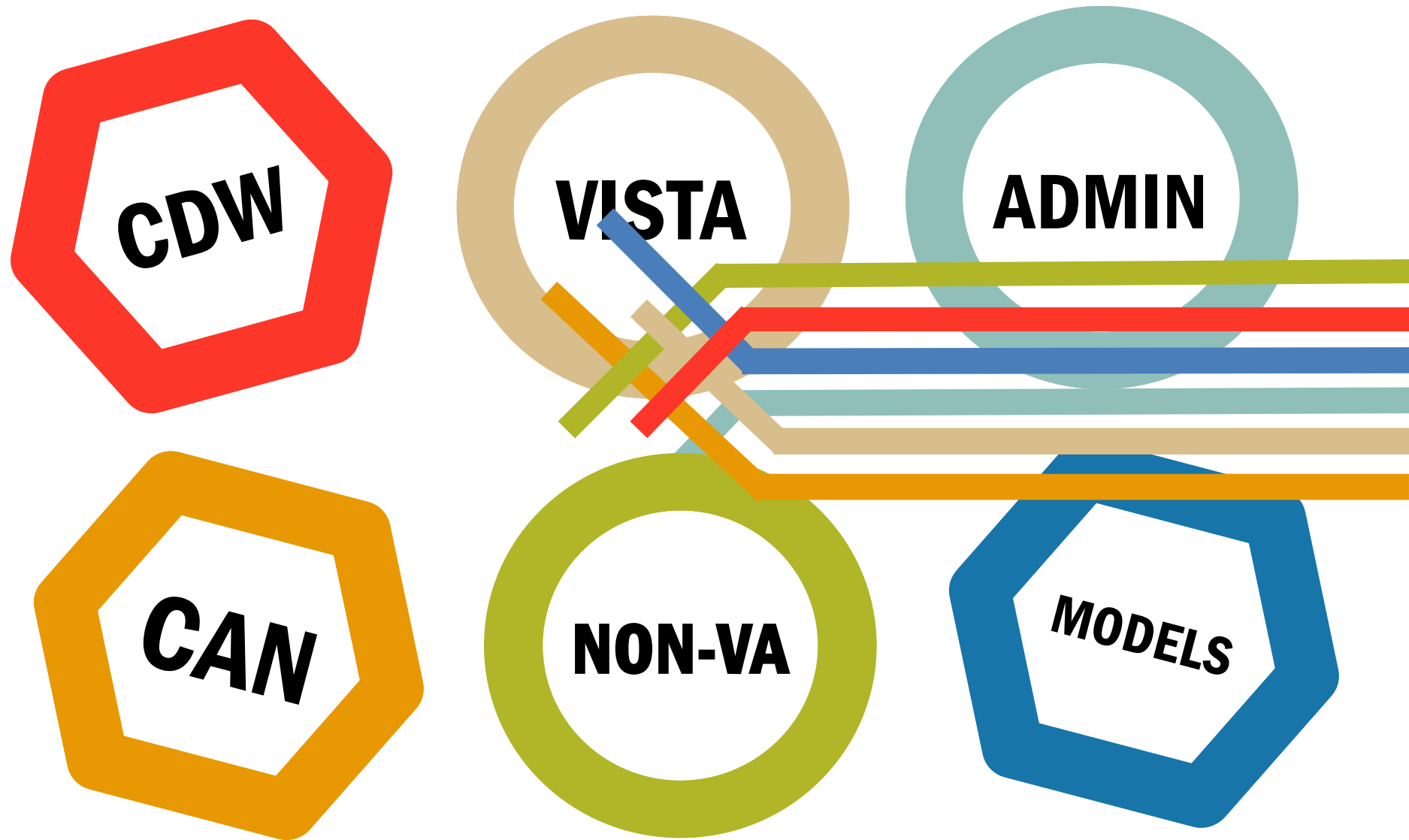
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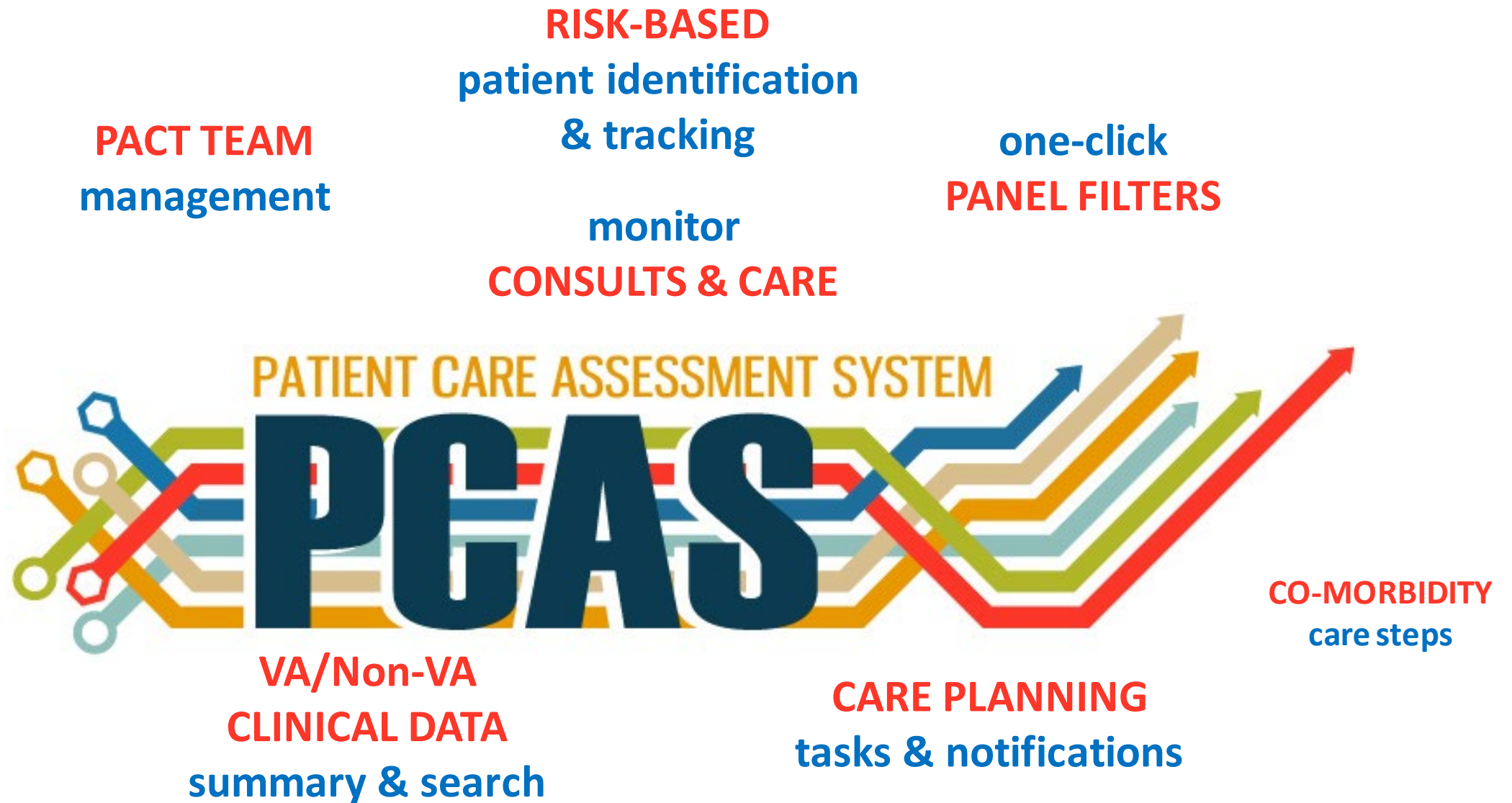


The **Patient Care Assessment System** is a
web-based application
to provide
Patient Aligned Care Teams (PACT)
with
tools to
identify, manage, and coordinate care
for their paneled patients.

➡ Special emphasis is given to high risk patients and sub-populations.

PROVIDING DATA IN ONE VIEW





RELEASE 5.2

Accessing PCAS

- **No Installation Needed**
- **No Special Login Required**
 - If you are a member of a PACT team, the application will recognize you!

Accessing
PCAS

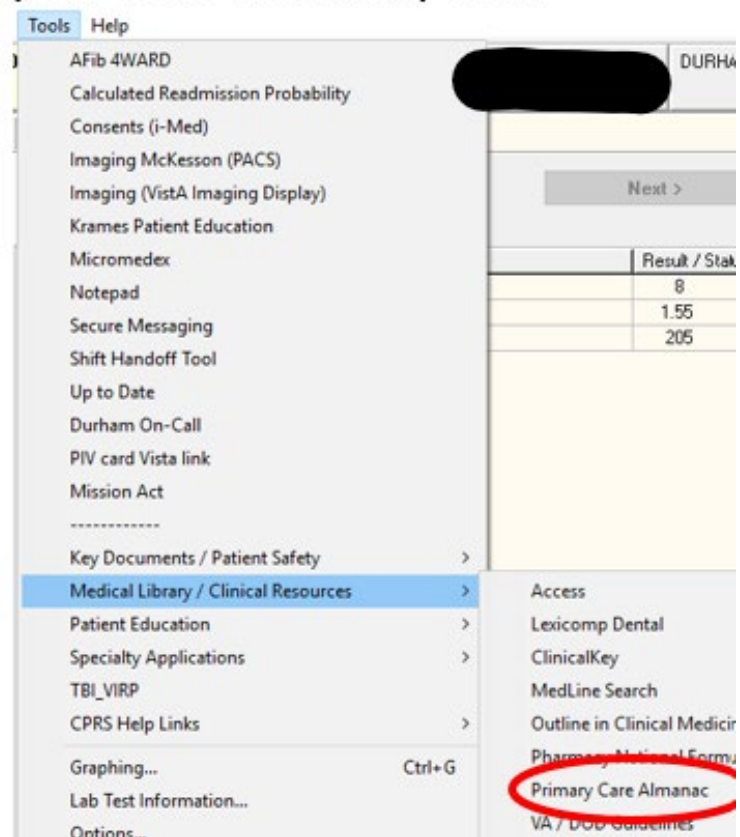
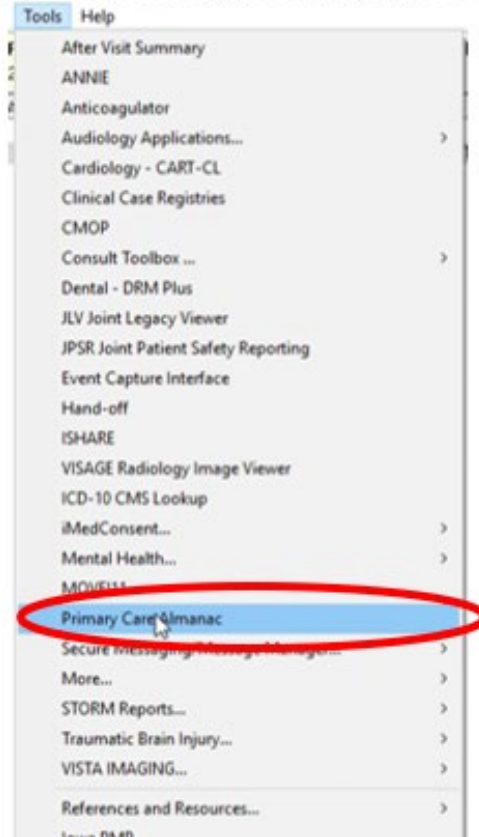
• Through the [CPRS Tools Menu](#)

2. Through the [Primary Care Almanac](#)
(located at [VSSC.Med.VA.Gov](#))

3. Directly via the [Patient Care Assessment System](#) (PCAS)

PCAS - CPRS

Here are some examples of how your Tools Menu may look:



PCAS – Primary Care Almanac

[Primary Care Almanac Link](#)

Primary Care Almanac
CPRS PACT & PCP Providers' Menu
Data updated through: 2020-01-31

Primary Care Almanac Data Update:
Definite Diabetes Definition Now in Use
Authoritative Source Data Definition Document:
<https://ipo.osa.gov/xny9E>

New Reports Now Available in User Acceptance Testing (UAT)

Primary Care Almanac Reports

- Cardiovascular Risk Report
- Colorectal Cancer - FIBIT to Follow-up Colonoscopy
- Diabetes Patients - Primary Care Provider Level Summary
- Diabetes Patients - List by Metric Choice
- ER / Urgent Care Visit Count by Provider
- Hypertension Patients - Primary Care Provider Level Summary
- Hypertension Greater Than 140/90 Report
- IHD Patients Report for LDL>=100 or LDL Not Done
- Provider Panel Overview

Medication Reports

- Diabetic Medication Possession Ratio Outlier Report
- Hypertension Medication Possession Ratio Outlier Report
- Ischemic Heart Disease Medication Possession Ratio Outlier Report
- Medication Renewal Alert Report
- OTRR PCP Panel List - Your PACT Panel
- OTRR - Choose Panel by Providers, Prescribers & Teams
- OTRR for Clinical Pharmacists, Analysts & Pain Mgmt Coordinators
- OTRR Patient Lookup by SSN

PACT Version - Colorectal Cancer Screening & Surveillance (CRC/S/S)

- All CRC S Patients - Team Level
- Colonoscopy Needed
- GAP - Waiting for Recommendations
- HIT / FOBT Test Kit Provided, But Not Returned
- Multiple Same Day Recommendations

New Reports - Web Version Only

- Immunizations by PACT
- Chronic Kidney Disease Patient Report

CAN & PLAS

- PCAS (Patient Care Assessment System)**
- CAN Score (Care Assessment Needs) - Team Level
- CAN Score - Individual Patient Lookup by SSN

PACT Compass

- PACT Compass Team Level Summary
- PACT Team List for Post Discharge Follow Up

Links to Web Versions of Primary Care Reports

- VSSC PACT Compass
- VSSC PC Almanac Main Menu Web Version
- VSSC PCP Panel Cube - Pyramid
- VSSC Primary Care Reports Page
- VSSC Home Page
- Team Assignments Report
- Active Panel List Report
- PACT Patient Appointments Planning Tool
- Gap Status Report

(a)

UNITED STATES DEPARTMENT OF VETERANS AFFAIRS
VHA SUPPORT SERVICE CENTER (VSSC)
Primary Care Almanac

Access to the Primary Care Almanac data from the CPRS/Tools menu is limited to PAC Team members only. If you are a team member and have reached this screen, please review the Primary Care Almanac Team Assignments report and check the team membership to determine if you actually are assigned in PCMM. [Click here for the Primary Care Almanac Team Assignments report](#)

If you don't see your name on the team members list for the team you expected to be on, go to [PCMM Coordinators List](#) report and look up the name of the PCMM Coordinator for your station or division. You will need to contact this person and ask to be assigned to a PAC Team in PCMM. In order to use the CPRS/Tools Almanac you must be assigned. Once this is corrected, in the next day or two you should be able to log into the Almanac. If you find that all is correct then submit a help desk request ([VSSC Help Desk](#)).

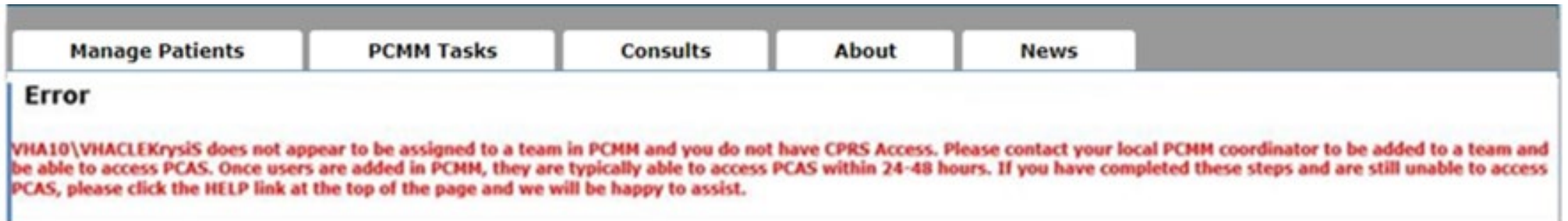
[USA.gov](#) | [VA Home](#) | [VA Intranet](#) | [VHA Intranet](#) | [VHA Program Offices](#) | [VHA Intranet Documents](#) | [VSSC Intranet](#) | [Contact VSSC Help](#)

(b)

PCAS – Do I have Access?

- **Q: How will I know if I do not have any access?**

A: If you do not have access through either pathway, you will receive an error message:



- If you receive this message contact your local PCMM to be added to a PACT team to be able to access PCAS

What Level of Access Do I have?

Manage Patients | PCMM Tasks | Consults | About | News | Administration

Manage Patients Non-PCMM User

Hide Page Overview...
Use the fields below to select your VISN and Facility. Depending upon your level of access in NSSD, one or both of these fields may default automatically to match your approval level in NSSD.

VISN:

Facility:

Manage Patients | PCMM Tasks | Consults | About | News | Administration

Manage Patients

Hide Page Overview...
***** ALERT ***** On October 24th 2020, the Spokane Medical Center will transition from VistA to Cerner's Millennium as the Electronic Health Record (EHR). Data will fields below to filter your panel to find a specific patient or group of patients. Or, use the risk-based panel filters on the right to quickly locate a group of patients. Each un

You have PCMM Access and NSSD Access(FAC), which Access would you like to use?

[FAQ on Accessing PCAS](#)



Poll Question #2

I have used PCAS:

1. Never
2. A Few Times
3. Monthly
4. Weekly
5. Daily

- **PCAS DEMO**

Untitled - Message (HTML)

File Message Insert Options Format Text Review

Paste Calibri (Body) 11 A A [List Icons] Address Book Check Names Attach File Attach Item Signature Follow Up High Importance Low Importance Zoom

To... Reminder Person

Cc...

Send Subject: PCAS TASKS DUE

Dear Reminder Person,

This is a notification from the Patient Care Assessment System that you have TASKS DUE in the next three days.

- [2 URGENT TASKS \(please click here to address these\)](#)
- [3 Medium Priority Tasks](#)

Of these,

- [2 is Call Patient](#)
- [1 is Service F/U](#)
- [1 is Letter to Patient](#)

Please use the direct links above, or [CLICK HERE TO ACCESS PCAS.](#)

(Please note: you must be on the VA network)

Sincerely,
Patient Care Assessment System

NOTICE: THIS EMAIL IS INTENDED ONLY FOR THE ORIGINAL RECIPIENT AND SHOULD NOT BE COPIED OR FORWARDED.

Links

- [User guide: PCAS - Managing High Risk Patients](#)
- PCAS URL: <https://secure.vssc.med.va.gov/PCAS>
- Training/DEMO: https://secure.vssc.med.va.gov/PCAS_training/
- Accessing PCAS:
<https://dvagov.sharepoint.com/sites/VHACSD/PCAS/SitePages/Accessing-PCAS.aspx>

TEAM

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- **Craig Kreisler**
- **Steve Krysiak**
- **Rebecca Piegari**
- **SP Thakur**
- **Tom LaFontaine**
- **Meg Plomondon, PhD**
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- Office of Nursing Service
- PCAS Champions

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