

# Panel Discussion: State of VA NLP Research

Accomplishments, Opportunities, Challenges

September 10, 2015

# VA's Unique Advantages I

- Size of intramural research community
  - Huge number of use cases
- Culture of collaboration across academic groups
  - Rewards through positive sum games
- Support for research-operational partnerships
  - Programs such as CREATE, QUERI, COIN

# VA Unique Advantages II

- Parallels and synergies between NLP and qualitative research
- Every text project has national scope
- Tons of opportunities to drive transformation
  - Make manual chart review more productive



- Make analysis of electronic data more powerful



# What has been accomplished

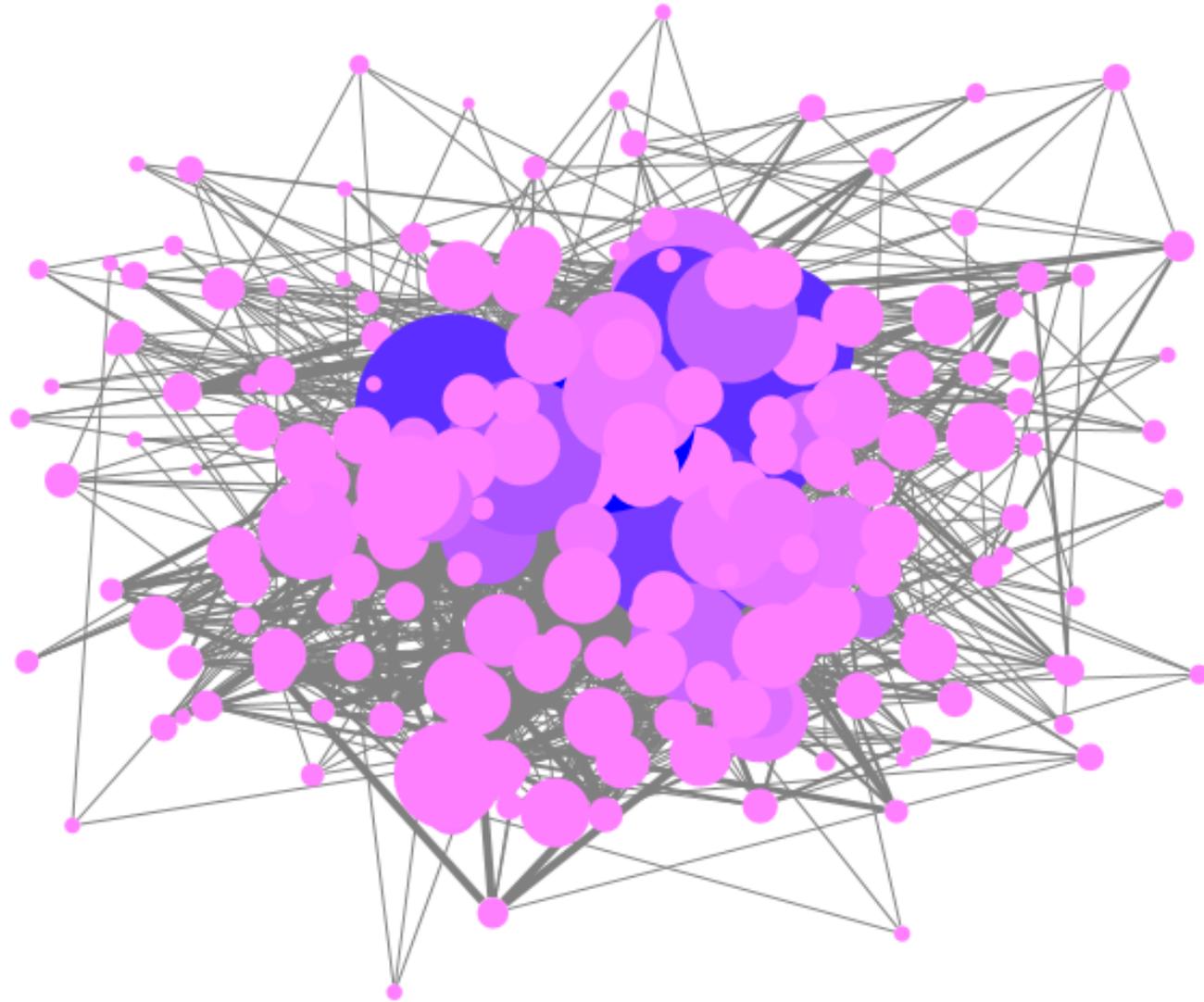


# NLP Researchers New to VA Since 2009

An incomplete list

- Qing Zeng
- Hong Yu
- Wendy Chapman
- Dezon Finch
- Ruth Reeves
- Glenn Gobbel
- Scott Duvall
- Stephane Meystre
- Guy Divita
- Liz Workman
- Olga Patterson
- Lina Bouayad

# Consortium for Healthcare Informatics Research (CHIR): Group Photo



CHIR social  
network graph  
based on  
co-authorship

# Example Opportunity

- Sections and Templates

## **OBSecAnnot: An Automated Section Annotator for Semi-structured Clinical Documents**

**Le-Thuy T. Tran, Guy Divita, Andrew Redd, Marjorie Carter, Joshua  
Judd, Matthew H. Samore, Adi V. Gundlapalli**

## **Novel Template Identification from VA Text Integration Utility Notes**

**Andrew M. Redd, Guy Divita, Adi V. Gundlapalli, Le-Thuy Tran,  
Mathew Samore**

# Example Challenge

- Create synthetic text documents to facilitate collaboration with partners outside of VA
- Generate documents that retain key distributional properties of real notes (e.g., concept co-occurrences)
- Leverage thousands of template types

# Interactive & Active Assisted Annotation and Natural Language Processing of Medical Text

**Michael E. Matheny, MD, MS, MPH**

Associate Director, Advanced Fellowship in Medical Informatics  
Tennessee Valley Healthcare System VA

Director, Center for Population Health Informatics  
Vanderbilt University Departments of Biomedical Informatics, Medicine, and Biostatistics



# Objectives

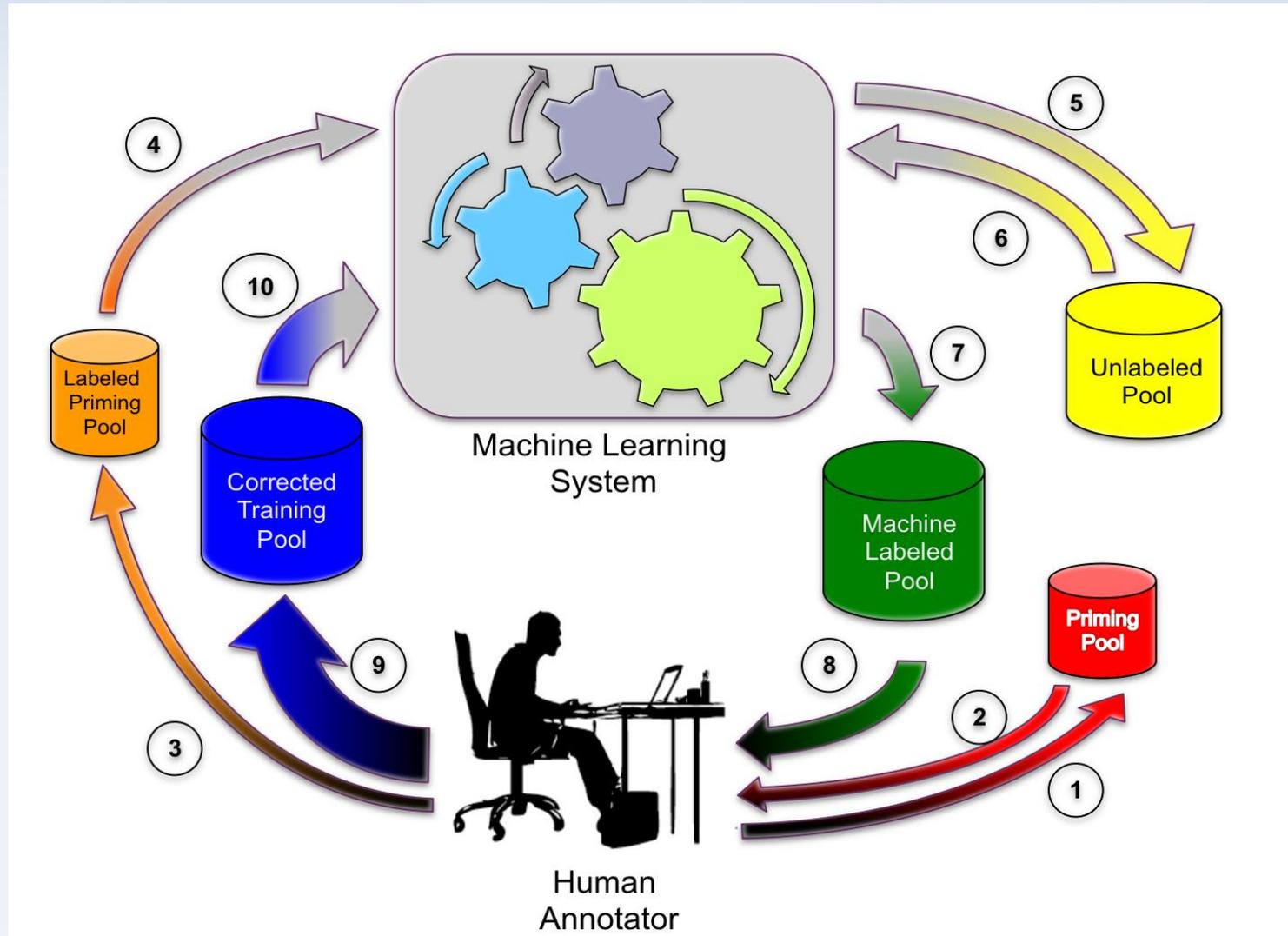
To develop and validate natural language processing tools capable of near real-time processing employing active & interactive learning techniques

## Use Cases:

Heart Failure Quality Indicator Elements

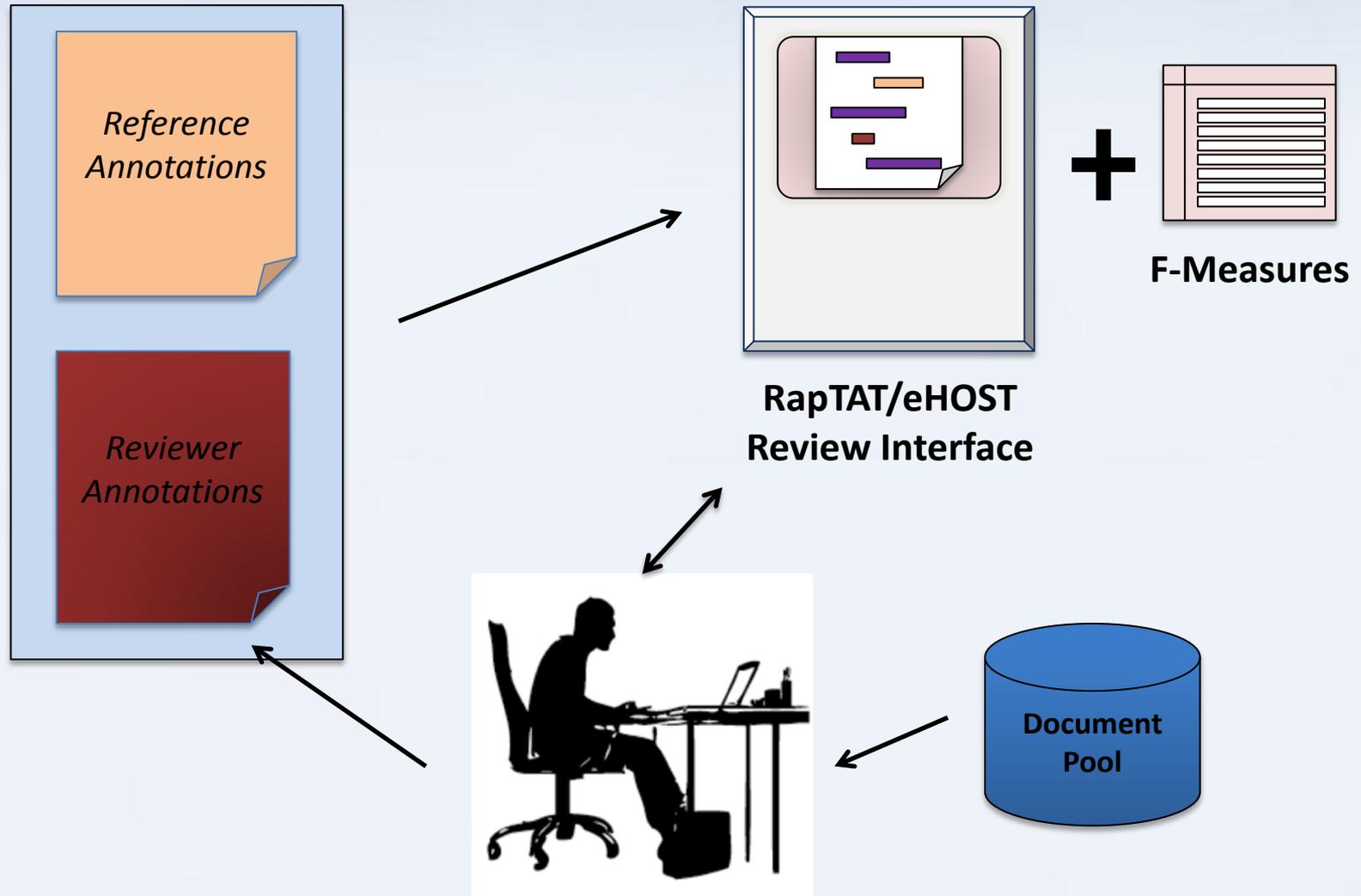
Acute Kidney Injury Risk Factors

# Online Assisted Annotation Workflow





# RapTAT for Reviewer Training



# Online Assisted Annotation

## Heart Failure Use Case

# Study Design: Docs & Schema

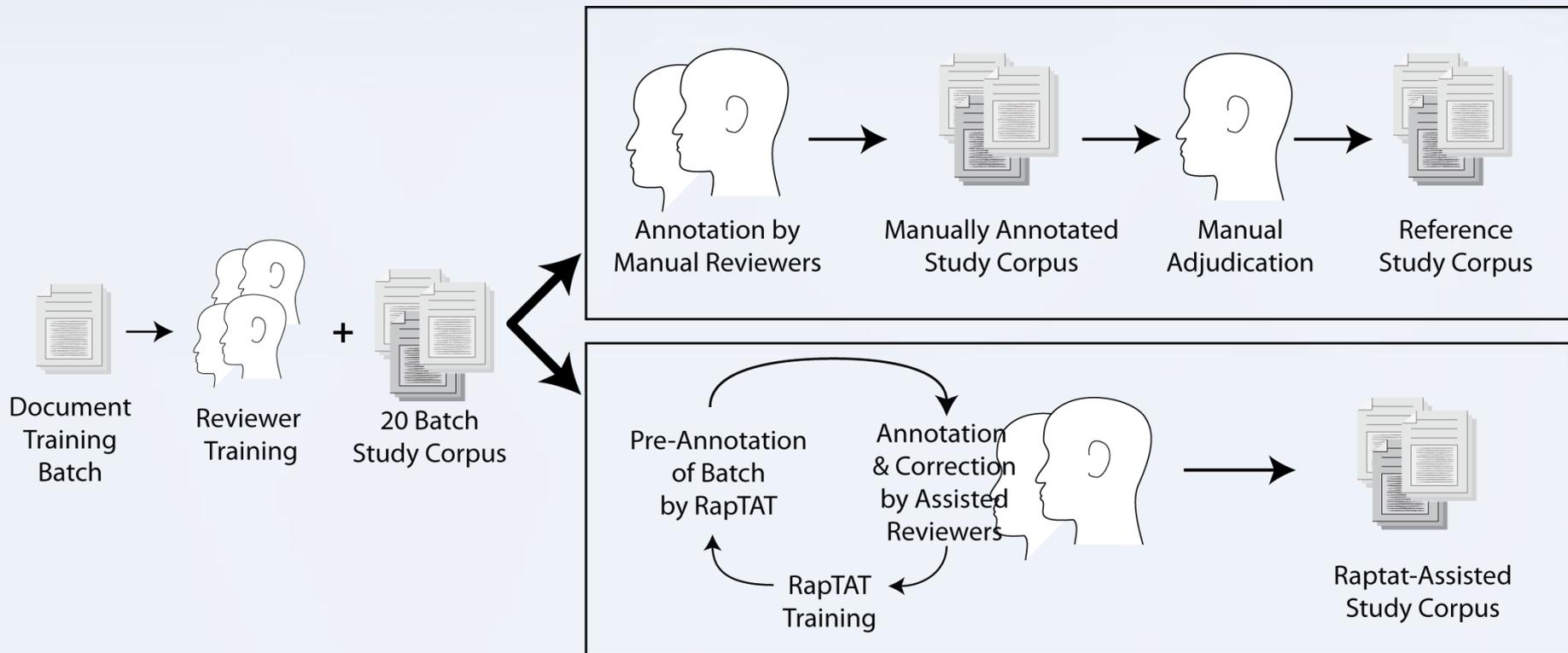
## Documents:

Emergency Department and Inpatient provider and nursing notes as well as Primary care notes from 2007-2008 in 6 VA facilities (404 documents / 171 patients)

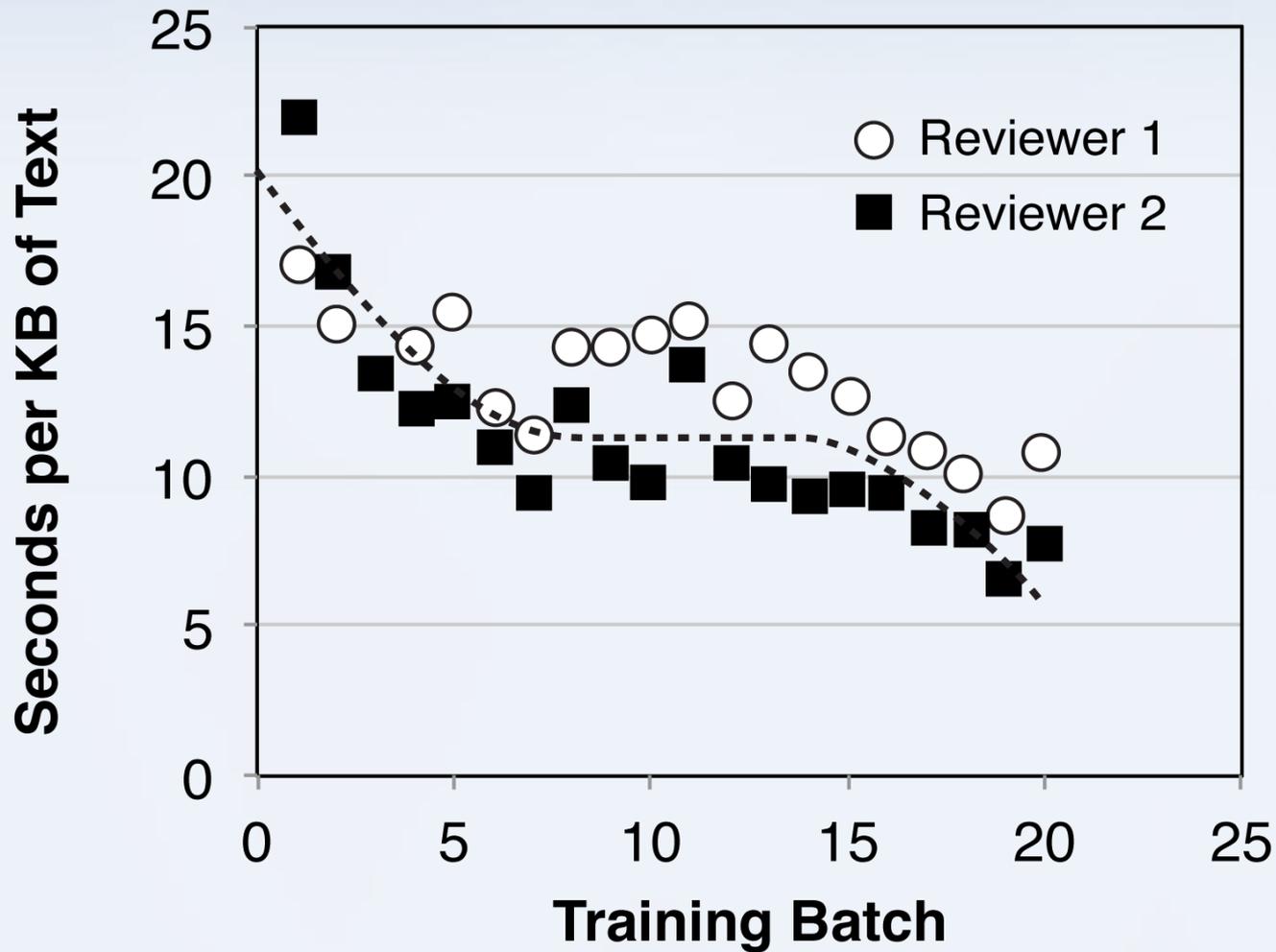
## Annotation Schema:

Concept	# Documents containing concept	Example Phrases (Annotated Tokens in Bold)
<i>Angiotensin Converting Enzyme Inhibitor</i>	272	"ACEI," "Altace," "Vaseretic"
<i>Angiotensin II Receptor Blocker</i>	107	"ARB," "Sartans"
<i>Ejection Fraction</i>	201	"LVEF", "Ejection fraction"
<i>Ejection Fraction Quantitation</i>	197	"EF=60-70%," "EF is about 30%"
<i>Left Ventricular Systolic Function/Dysfunction</i>	79	"Systolic dysfunction," "LV function"
<i>Left Ventricular Systolic Function Value</i>	76	"Systolic function is borderline normal"
<i>Documented Reason Not on ACE Inhibitor/ARB</i>	40	"Patient refuses to take ACEI," "Renal disease"

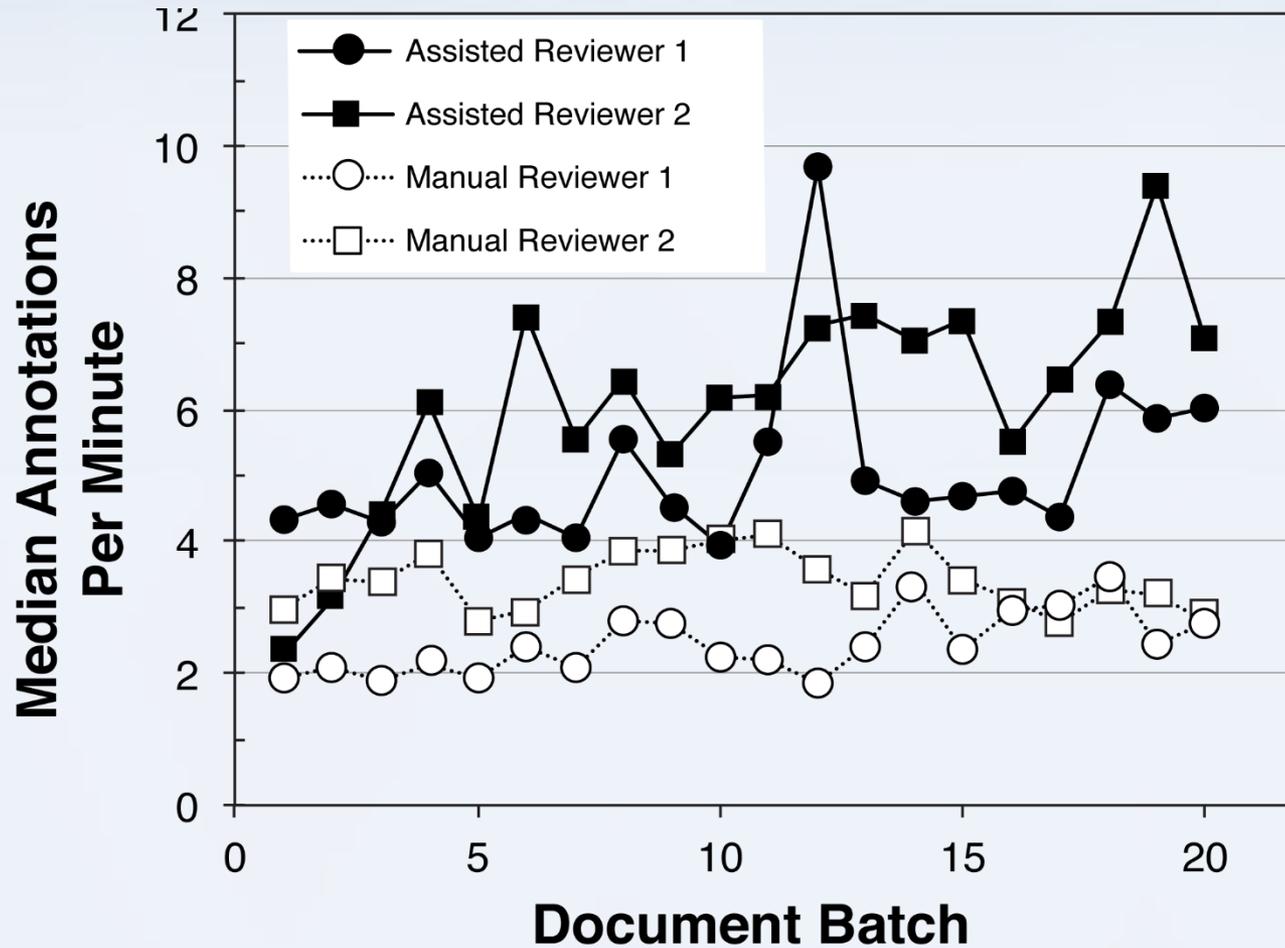
# Study Design: Workflow



# Assisted Annotation Time



# Assisted Versus Manual Annotation Rate



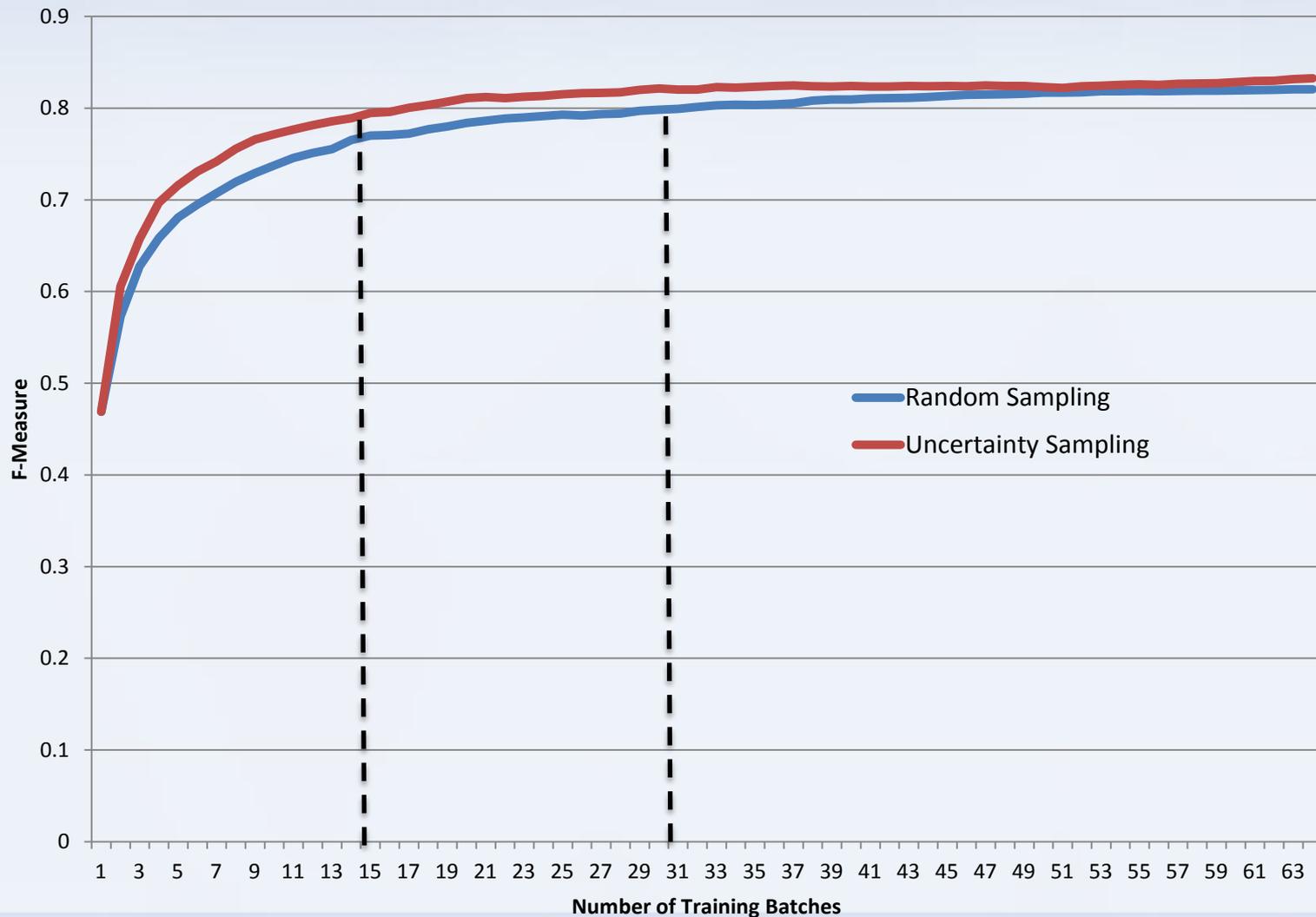
# Inter-annotator agreement

Concept	Average IAA (95% Confidence Interval)	
	Manual	Assisted
Angiotensin Converting Enzyme Inhibitor	0.89 (0.86-0.93)	<b>0.93*</b> (0.91-0.96)
Angiotensin II Receptor Blocker	0.81 (0.72-0.89)	<b>0.97*</b> (0.95-1.00)
Ejection Fraction	0.86 (0.80-0.93)	<b>0.97*</b> (0.95-1.00)
Ejection Fraction Quantitation	0.90 (0.85-0.94)	0.88 (0.83-0.92)
Left Ventricular Systolic Function/Dysfunction	0.82 (0.73-0.91)	0.76 (0.62-0.89)
Left Ventricular Systolic Function Value	0.85 (0.78-0.93)	0.77 (0.64-0.90)
Reason Not on ACE Inhibitor/ARB	0.58 (0.46-0.70)	0.54 (0.45-0.64)
Total (Combined Over All Concepts)	0.85 (0.81-0.88)	<b>0.89*</b> (0.87-0.91)

# RapTAT Performance

Concept	Performance Measure		
	<i>Precision</i>	<i>Recall</i>	<i>F</i>
Angiotensin Converting Enzyme Inhibitor	0.97	0.94	0.95
Angiotensin II Receptor Blocker	0.99	0.96	0.97
Ejection Fraction	0.96	0.95	0.96
Ejection Fraction Quantitation	0.77	0.82	0.80
Left Ventricular Systolic Function/Dysfunction	0.61	0.82	0.70
Left Ventricular Systolic Function Value	0.83	0.37	0.51
Reason Not on ACE Inhibitor/ARB	0.36	0.12	0.18
Total (Combined Over All Concepts)	0.87	0.82	0.85

# Active Learning: Random vs Uncertainty Sampling



# Near Real-Time NLP

## Acute Kidney Injury Use Case

# Study Design

- Documents: Stratified sample of emergency department, inpatient, and outpatient provider notes
- 14 Annotated Blocks (112 documents/block [1568 total]):  
8 Training Blocks / 6 Testing Blocks
- Results for this presentation only on training data (final performance pending testing data evaluation)

# Study Design: Annotation Schema

Clinical Variable	Attributes *	Examples
<b>Renal Function Impairment*</b>	<u>Chronicity</u> : Acute, Chronic, Acute-on-Chronic, Unstated	“Acute Kidney Injury”, “Nephropathy”, Renal Tubular Acidosis, “Nephrotic Range Proteinuria”
<b>Anatomical Kidney Status</b>	<u>State</u> : Solitary, Nonfunctioning, Atrophic, Surgically Removed, Other	“Hydronephrosis”, “Nephrectomy”, “Kidney Donor”, “Renal Mass”
<b>Renal Transplant Recipient</b>		“Kidney Allograft”, “Renal Rejection”, “Renal Transplant Recipient”
<b>Nephrology Care Delivery</b>	<u>Type</u> : General, Transplant, Dialysis	“Hemodialysis”, “Renal Consult”, “Nephrology Clinic”, “Renal Transplant Clinic”
<b>NSAIDs</b>		“Meloxicam”, “Ketorolac”, “Celecoxib”
<b>ACE Inhibitors</b>		“Enalapril”, “Mavik”
<b>ARB</b>		“Diovan”, “Losartan”
<b>Diuretic</b>		“Furosemide”, “Spirinolactone”
<b>Diuresis</b>		“diuresing”, “forced diuresis”
<b>Intake</b>	<u>Change</u> : Increase, Decrease, Neutral <u>Fluidity</u> : Solid, Liquid, Both, Unstated <u>Agency</u> : Provider or Patient Initiated <u>Delivery</u> : IV, Oral, Unstated	“Fluid resuscitate”, “no change in appetite”, “fluid restriction”, “intolerate of PO”, “NPO”
<b>Intravascular Volume</b>	<u>Status</u> : Low, High, Normal	“Hypovolemia”, “volume contraction”, “isovolemic”, “dry oral mucous membrane”
<b>Weight Change</b>	<u>Status</u> : Increase, Decrease, Neutral	“fluctuating weight”, “cachectic”, “weight loss”, “weight gain”
<b>Nausea/Vomiting/Diarrhea</b>		“NVD”, “N/V/D”, “emesis”

\* All variables include standard attributes: Assertion (Negation, Uncertainty), Time Frame (Past, Present, Future), Experiencer (Patient, Non-Patient)

# NLP Performance Summary

Category	#	TP	FP	FN	Precision (PPV)	Recall (Sens.)	F-Measure
Drug Exposures							
• ACE Inhibitor	575	553	8	22	0.986	0.962	0.974
• ARB	149	137	0	12	1.000	0.919	0.958
• Diuretic	733	684	4	49	0.994	0.933	0.963
• NSAID	233	201	4	32	0.980	0.863	0.918
Fluid Status							
• Diuresis	118	83	6	35	0.933	0.703	0.802
• Intake	694	412	46	282	0.900	0.594	0.715
• Intravascular Volume Condition	527	432	12	95	0.973	0.820	0.890
• Nausea/Vomiting/Diarrhea	719	674	25	45	0.964	0.937	0.951
• Weight Change	221	130	14	91	0.903	0.588	0.712
Radiographic Media Exposure							
• Contrast	2095	1858	240	237	0.886	0.887	0.886
• Potential Contrast	439	255	65	184	0.797	0.581	0.672
Renal Status							
• Anatomical Kidney Status	57	9	4	48	0.692	0.158	0.257
• Nephrology Care Delivery	210	141	36	69	0.797	0.671	0.729
• Renal Function Impairment	449	368	44	81	0.893	0.820	0.855
<b>Total Concept Performance</b>	<b>7231</b>	<b>5661</b>	<b>341</b>	<b>1570</b>	<b>0.921</b>	<b>0.821</b>	<b>0.868</b>

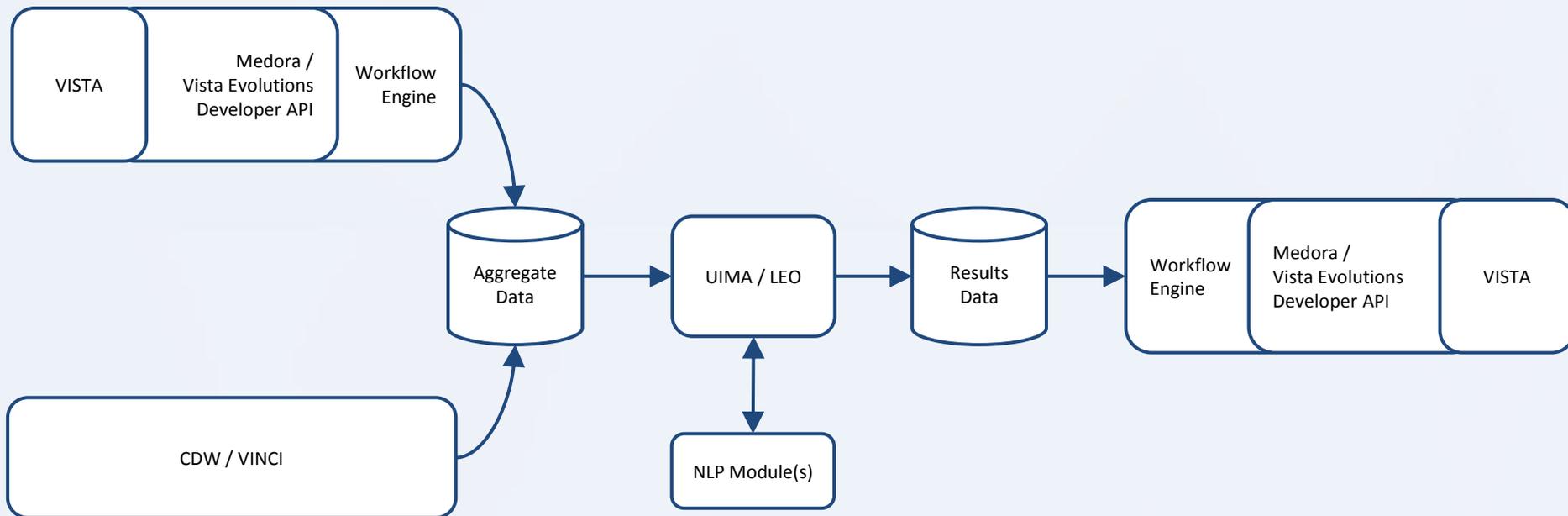
# Concept Assertion Performance

		Algorithm			Recall (Sensitivity)
		Positive	Negative	Uncertain	92%
Reference Standard	Positive	1736	27	119	92%
	Negative	142	350	33	67%
	Uncertain	52	26	92	54%
<b>Precision (PPV)</b>		90%	87%	38%	85%

	TP	FP	TN	FN	Sensitivity	Specificity
Positive vs Negative	1849	167	358	167	92%	68%

# Near Real-Time Deployment

- National Cardiac Catheterization Cohort:
  - 158,432 Patients (as of 09/2013)
  - 1,256,685 Documents (Filtered)



Processing Speed: ~1 sec/ document on an single machine installation = 86,400 / day

# Conclusions

- Assisted annotation tools can reduce cost of NLP training samples – key requisite for all NLP tool performance assessment
- Focus on accuracy but awareness and optimization for performance in NLP tools necessary to allow near-real time implementation
- Focused NLP tasks, while less generalizable than generalized solutions, are likely to be the first implemented in point of care applications due to optimization and higher accuracy

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VA HSR&D CDA 08-020 (Matheny)

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  - T. Alp Ikizler
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  - Sharidan Parr
  - Ruth Reeves
  - Sanjib Saha
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  - Meg Plomondon
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- Salt Lake VA
  - Wendy Chapman
  - Jennifer Garvin
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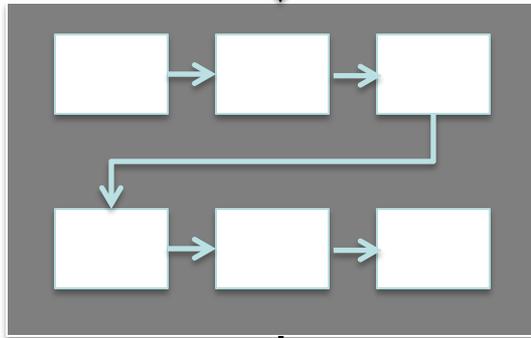
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# Applying NLP to Clinical Problems

“no family history of colon cancer”



(no (family history (of  
(colon cancer))))

C00289  
negated

Gap

- Tell me how I can improve the quality of my colonoscopy exams
- Find patients with X
- Help me use the words in my report that justify fair billing codes
- Help me spend less time documenting
- Help my patient understand her report



# Clinical NLP

Methodology  
Development



Many interesting NLP research problems are far upstream from health care applications.

Part-of-speech tagging

Named entity recognition

Document classification

Temporal reasoning

Relationship identification



To have impact,  
we must go beyond improving f-score  
to create tools that can be applied to real-  
world problems



# Clinical NLP

Methodology  
Development

Application of  
Methods to  
Domain  
Problem



Many new, interesting NLP research problems will arise when working on user-driven development of clinical applications.



# Clinical NLP

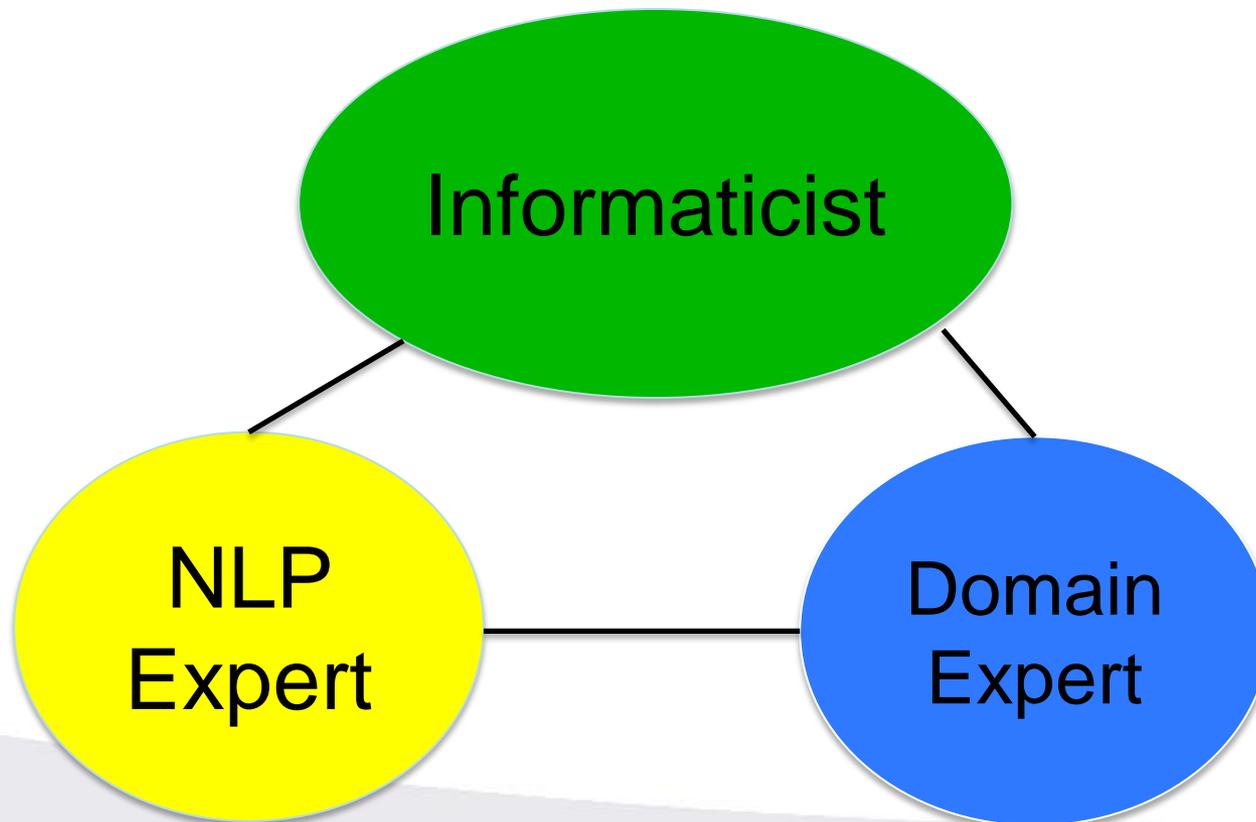
VA NLP

Methodology  
Development

Application of  
Methods to  
Domain  
Problem



# Effective NLP in the VA = Partnership





# IE-Viz

## Information Extraction and Visualization

Knowledge  
Authoring

NLP  
Customizing

Classifier  
Development

Visualization



# Knowledge Authoring

Domain  
Schema  
Ontology

Linguistic  
representation of  
clinical elements

Modifier  
Ontology

Modifiers of clinical  
elements

“Patient denies a family  
history of colon cancer”



Disease: colon cancer  
Experiencer: family  
Negation: no  
Historical: yes



Class hierarchy: Element



- Thing
  - Attribute
  - Element
    - Entity
      - Person
    - Event
      - Allergy
      - Encounter
      - LabTestMeasurement
      - Medication
    - Problem
      - Diagnosis
      - Finding
      - SignSymptom
    - ProcedureIntervention
    - ResearchActivity
    - SocialHistory
    - VitalSign
  - Number
  - ValuePartition

Annotations: Element

Annotations +

Description: Element

Equivalent classes +

Superclasses +

Inherited anonymous classes

Members +

Keys +

# Modifier Ontology



Types of modifiers

Linguistic expressions

Actions

Translations

The screenshot displays the OWL Ontology Editor interface for the 'ConTextLexicon' ontology. The left pane shows a class hierarchy with 'Historical' selected. The middle pane lists members of the 'again\_noted' class, including 'change\_in', 'changing', 'chronic', and 'clinical\_history'. The right pane shows annotations for 'again\_noted', such as 'creator' (wwc), 'date' (2013/04/18), and 'source' (peFinder). Below the annotations, the 'Description' pane shows that 'again\_noted' is a subclass of 'Historical' and 'Thing'. The bottom right pane shows property assertions for 'again\_noted', including 'hasActionEn', 'hasCategory', 'hasActionSv', and 'hasActionDe', all of which are bidirectional. It also lists data property assertions for 'again\_noted', such as 'prefLabel', 'altLabel', and 'noteras'.



# Schema Ontology Imports Modifier Ontology

## Medications

- Type
- Dose
- Frequency
- Route

## Diagnosis

- Negation
- Uncertainty
- Severity
- History
- Experiencer

Consistent with other models:

Clinical element models, cTAKES type system,  
Common model, FHIR



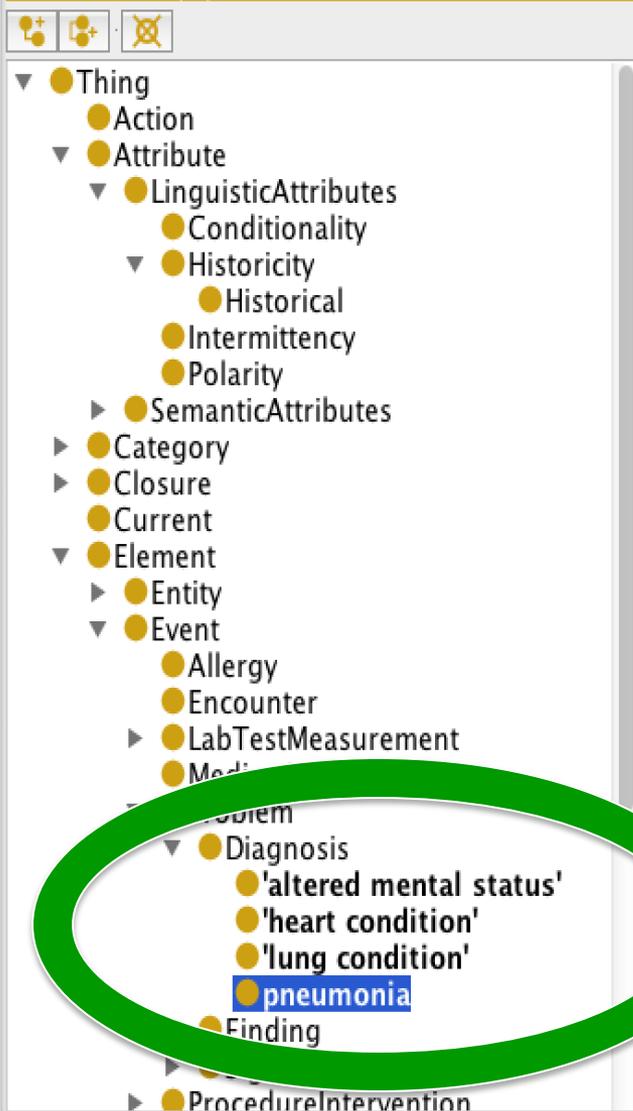
# Domain Ontology for NLP

- Instance of schema ontology
- Clinical elements from a particular domain

Class hierarchy

Class hierarchy (inferred)

## Class hierarchy: pneumonia



Annotations

Usage

## Annotations: pneumonia

**hiddenLabel**

"Neumonia"

**hiddenLabel**

"Neumonitis"

**hiddenLabel**

"pneumonia"

**label**

"pneumonia"

**regEx**

"\b\s?(lung|pulm.\*)\s(inflammation|disorder?s\*|disease?s\*)\b"@en

**regEx**

"\b\s?pnou.(monia|monitic)?c\*\b"@en

Synonyms  
Misspellings  
Regular expressions

## Description: pneumonia

Equivalent classes +

Superclasses +

**Diagnosis**

**hasConditionalProperty some**  
(Factual  
or Possible)

**hasHistoricalProperty some** Current

**hasPolarityProperty some** Positive

Inherited anonymous classes



# Knowledge Author

- Front end interface for users
- Back end
  - Schema ontology
  - Modifier ontology
- Output
  - Domain ontology
  - Schema for NLP system



# African American Adult

## Create Person Variable

### Person Role



Patient



Family Member

Age From \*

To \*

Gender \*  Not Specified  Male  Female

### Extra Fields

Race

Death Date

Birth Date

Ethnicity



# Ibuprofen

## Create Disease Variable

Definition | Attributes | Synonyms

**Variable Name**

**Link to Reference**

Link	Name	Source	Categories
<input checked="" type="radio"/>	<a href="#">Ibuprofen</a>	UMLS	<a href="#">Organic Chemical</a> <a href="#">Pharmacologic Substance</a>
<input type="radio"/>	<a href="#">2-(acetyloxy)benzoic acid 6-(nitrooxymethyl)-2-phenylmethyl ester</a>	UMLS	<a href="#">Organic Chemical</a>
<input type="radio"/>	<a href="#">Ibuprofen allergy</a>	UMLS	<a href="#">Pathologic Function</a>
<input type="radio"/>	<a href="#">IBUPROFEN INTOLERANCE</a>	UMLS	<a href="#">Pathologic Function</a>
<input type="radio"/>	<a href="#">Ibuprofen-Zinc</a>	UMLS	<a href="#">Organic Chemical</a>

**Categories**

- Allergy
- Encounter
- Laboratory Test/ Measurement
- Medication
- Problem
- Procedure or Intervention
- Research Activity
- Social History
- Vital Sign



# Ibuprofen p.o. (per oral)

## Create Disease Variable

Definition

Attributes

Synonyms

### Select Attributes

- Dosage** - If the variable has a particular dosage? 💡
- Duration** - If the variable has a particular duration associated with it? 💡
- Form** - Is there a particular form of the variable? 💡
- Frequency** - Is there a particular frequency of the variable? 💡
- Route** - If there is a route of administration associated with the variable? 💡
- Status Change** - If there is a particular status change of interest associated with the variable?
- Strength** - If there is a particular strength associated with the variable?



# No family history of colon cancer

Linguistic modifiers



Definition | **Attributes** | Synonyms

## Variable Name

[Search in Knowledge Base](#)

## Link to Reference

Link	Name	Source	Categories
<input checked="" type="radio"/>	<a href="#">Malignant tumor of colon</a>	UMLS	<a href="#">Neoplastic Process</a>
<input type="radio"/>	<a href="#">Malignant neoplasm of large intestine</a>	UMLS	<a href="#">Neoplastic Process</a>
<input type="radio"/>	<a href="#">Colon Carcinoma</a>	UMLS	<a href="#">Neoplastic Process</a>
<input type="radio"/>	<a href="#">COLON CANCER (allelic variant)</a>	UMLS	<a href="#">Gene or Genome</a>
<input type="radio"/>	<a href="#">Colonic Neoplasms</a>	UMLS	<a href="#">Neoplastic Process</a>



Definition

Attributes

Synonyms

### Select Synonyms

- colon cancer
- cancer of colon
- colonic cancer
- malignant neoplasm of colon
- malignant colon neoplasm
- malignant colonic tumor
- cancer of the colon
- colon cancers
- ca colon
- malignant colonic neoplasm
- cancer, colon
- cancer colons
- cancers, colon
- colon ca
- colon tumor, malignant
- malignant colon tumor
- cancer colonic
- colon neoplasm, malignant
- colonic cancers
- cancers, colonic



# Research Questions We Have Addressed

## Knowledge Authoring

- Which modifiers are important for interpreting clinical text?
- Does the modifier ontology work with the ConText algorithm for other languages?
- How well do humans agree when annotating modifiers?
- Can we mine text to learn terms used as modifiers?
- Can we assist a non-NLP expert user in developing a domain knowledge base?
- Can we learn synonyms from text?



# IE-Viz

## Information Extraction and Visualization

Knowledge  
Authoring

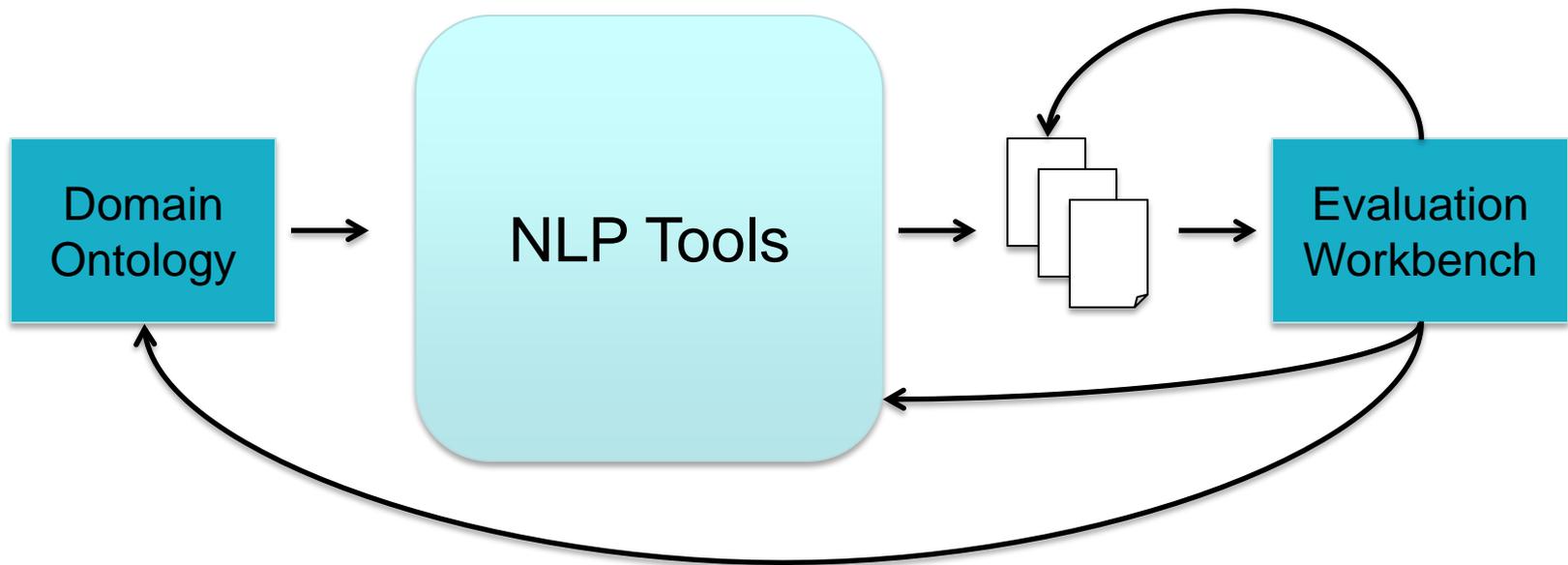
NLP  
Customizing

Classifier  
Development

Visualization



# NLP Customization





## Use Case: Colonoscopy Quality Measures



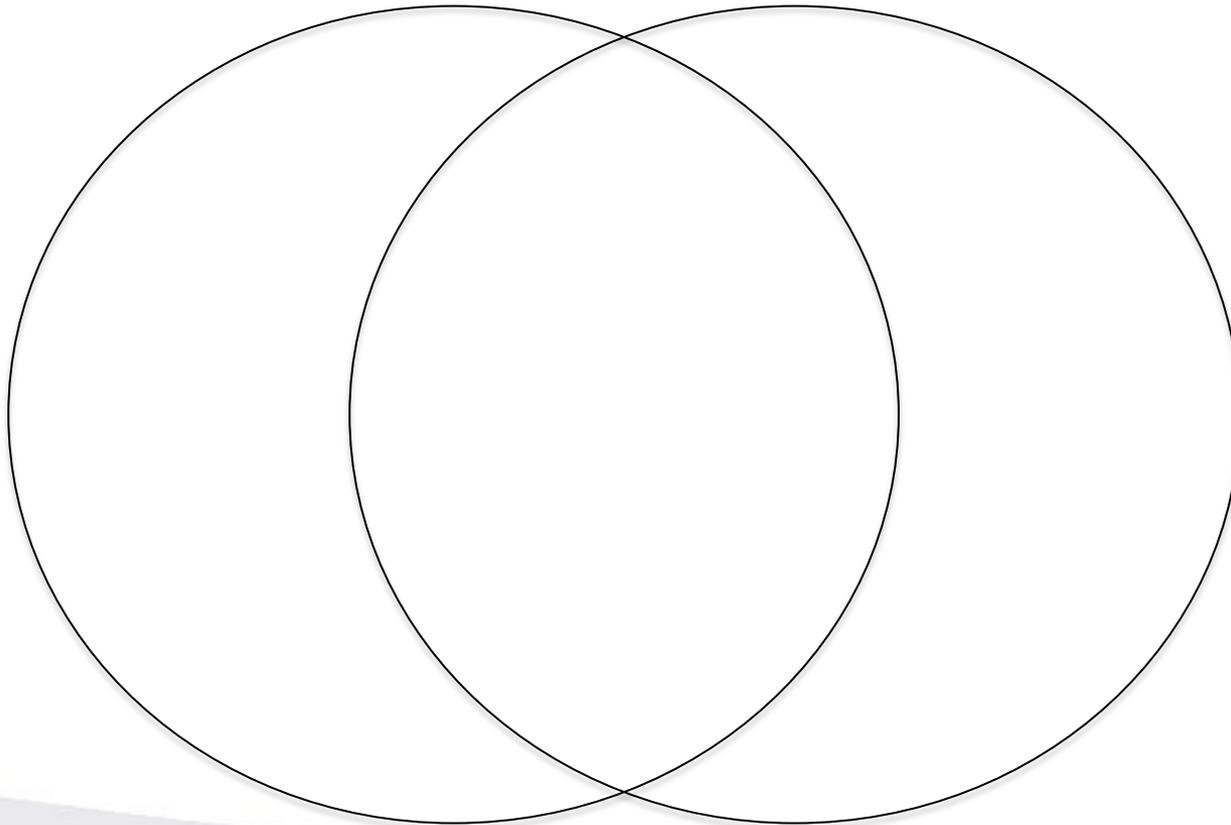
Samir Gupta  
San Diego VA



Andrew Gawron  
SLC VA

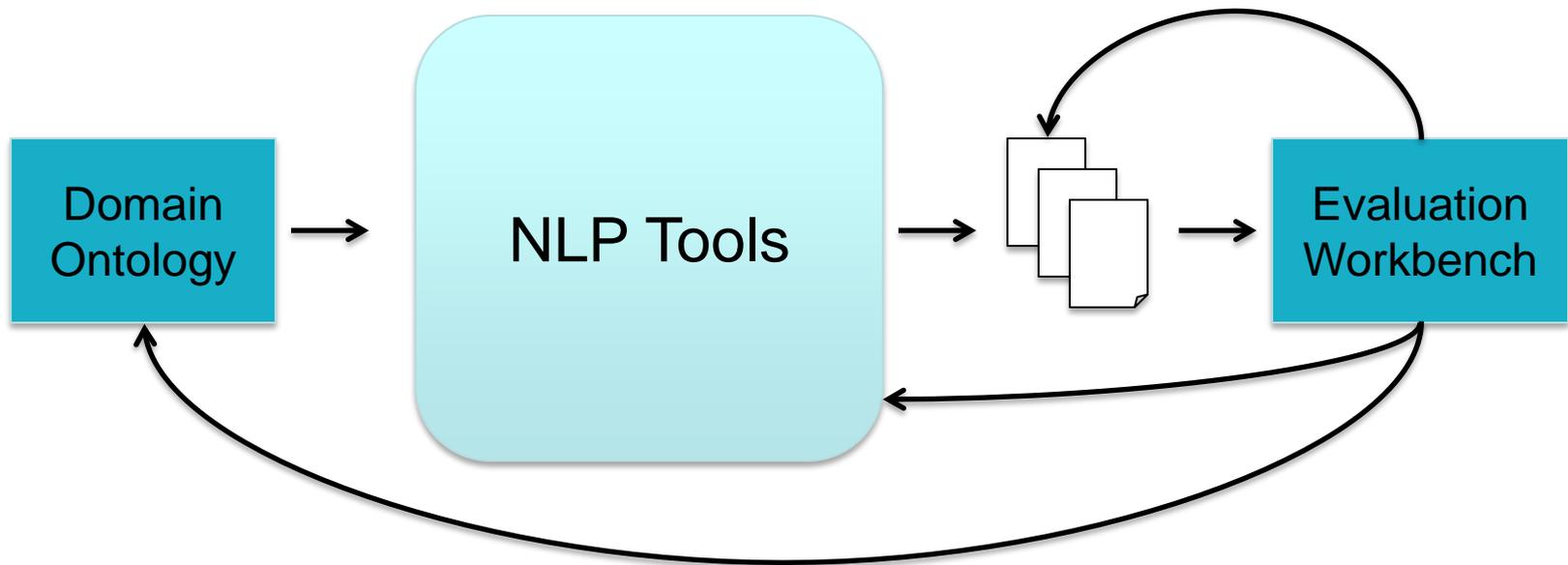


# Overlapping Measures





# Collaboration

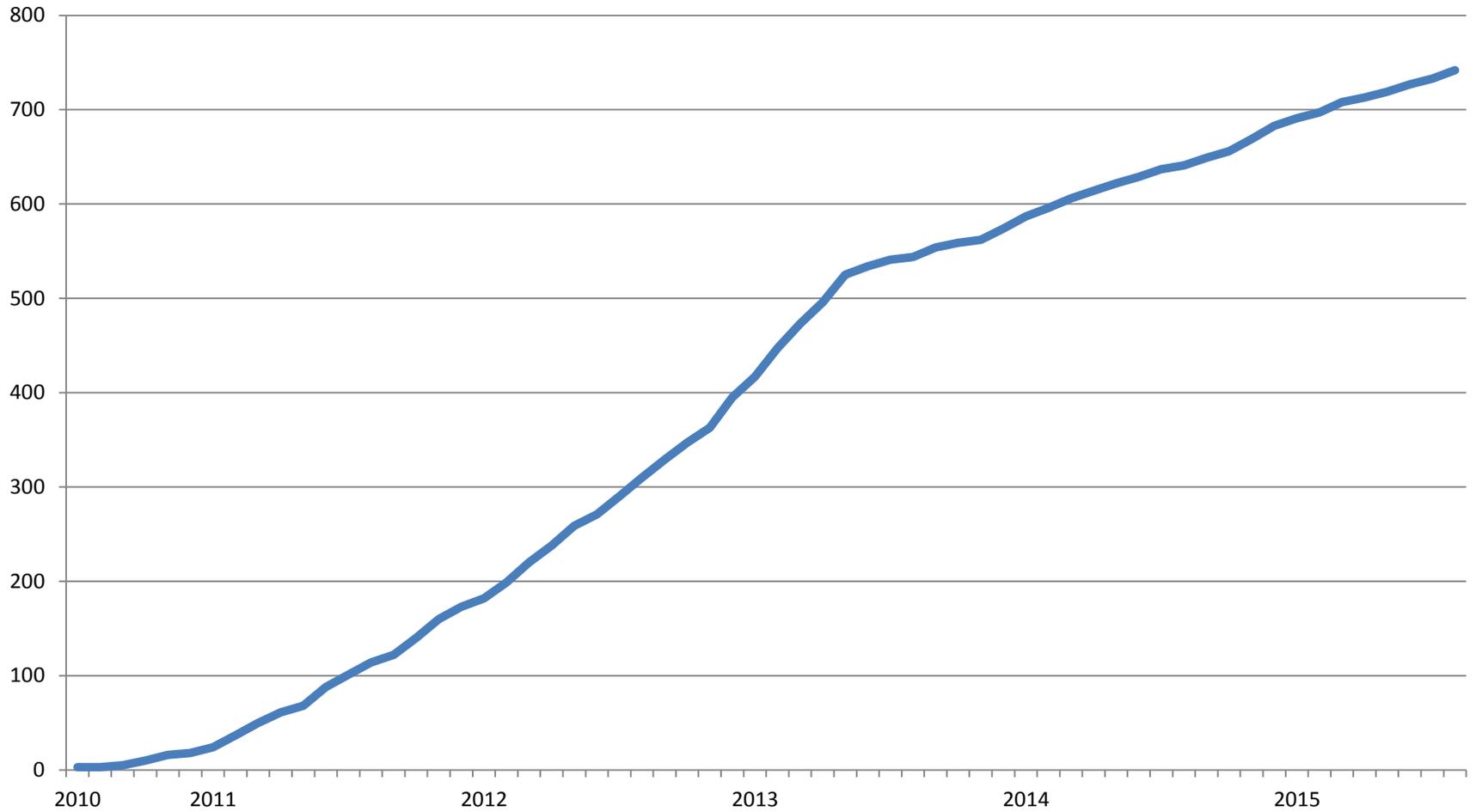


Shared knowledge representation enables collaboration



UNIVERSITY OF UTAH  
SCHOOL OF MEDICINE

## Cumulative Projects in VINCI using Text

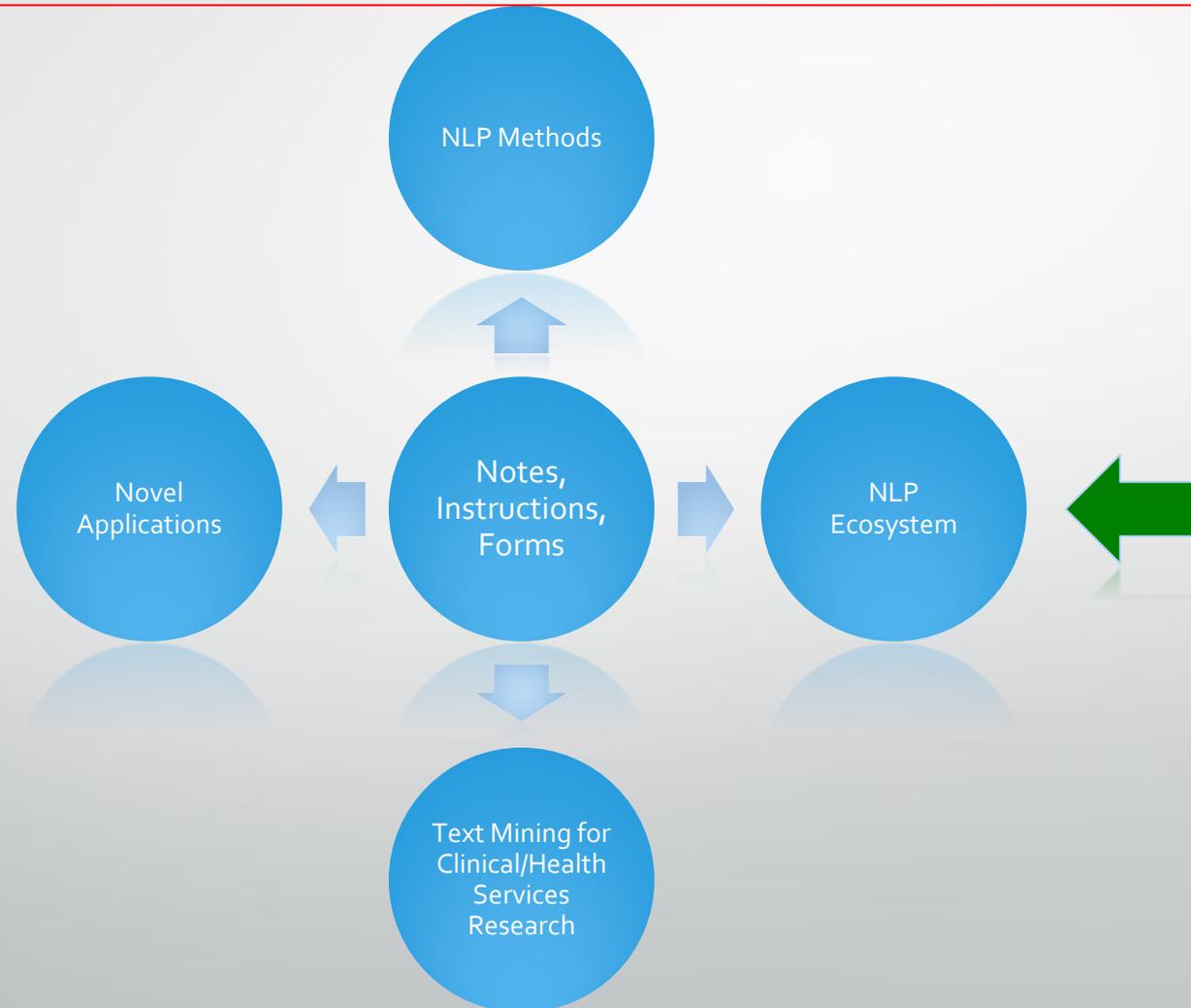


# NLP Challenges

- Can't see the forest for the trees
  - Clinical NLP initially worked on local data in narrow domains but now needs to handle large and diverse data sets
- Every type of fruit requires a different ladder
  - Most use cases require tailoring and refinement of existing tools
  - Novel use cases emerge
- Fruits are not always low hanging
  - Some use cases are complex: stroke symptoms within 2 hours of ER admission or early signs dementia



# My VA CLINICAL NLP Work



### Aim 1

Collaborative  
Development Needs

NLP Methods Needs

### Aim 2

Refined V3NLP

Collaborative  
Environment

Benchmarking  
Support

Evaluation

Usage and Usability

### Aim 3

Sublanguage  
Analysis

Sublanguage  
Classification

Adaptable Modules

Evaluation

Performance of  
adaptable modules



Interface

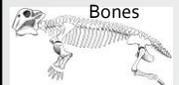
### Software Repositories and Best Practices

**Derma**



- A set of Git Repositories
- Maven Projects
- Collaboration Quality
- Working but not tested

**Bones**

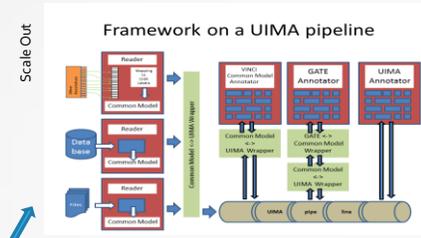


- A set of Git Repositories
- Maven Projects
- Production Quality
- Tested
- Documentation
- Solar, Huston hooked in

**Platelets**



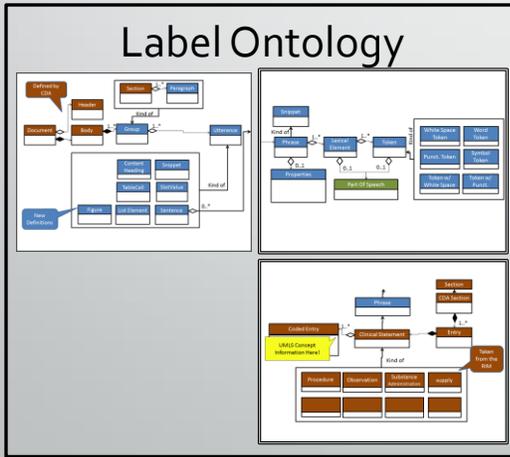
- Large Files



Scale Out

Uses

Framework

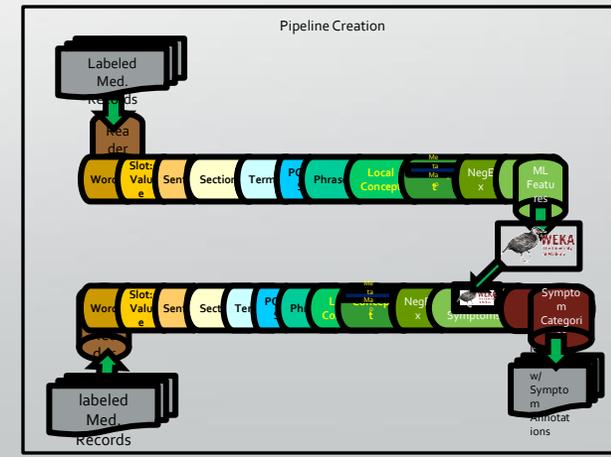


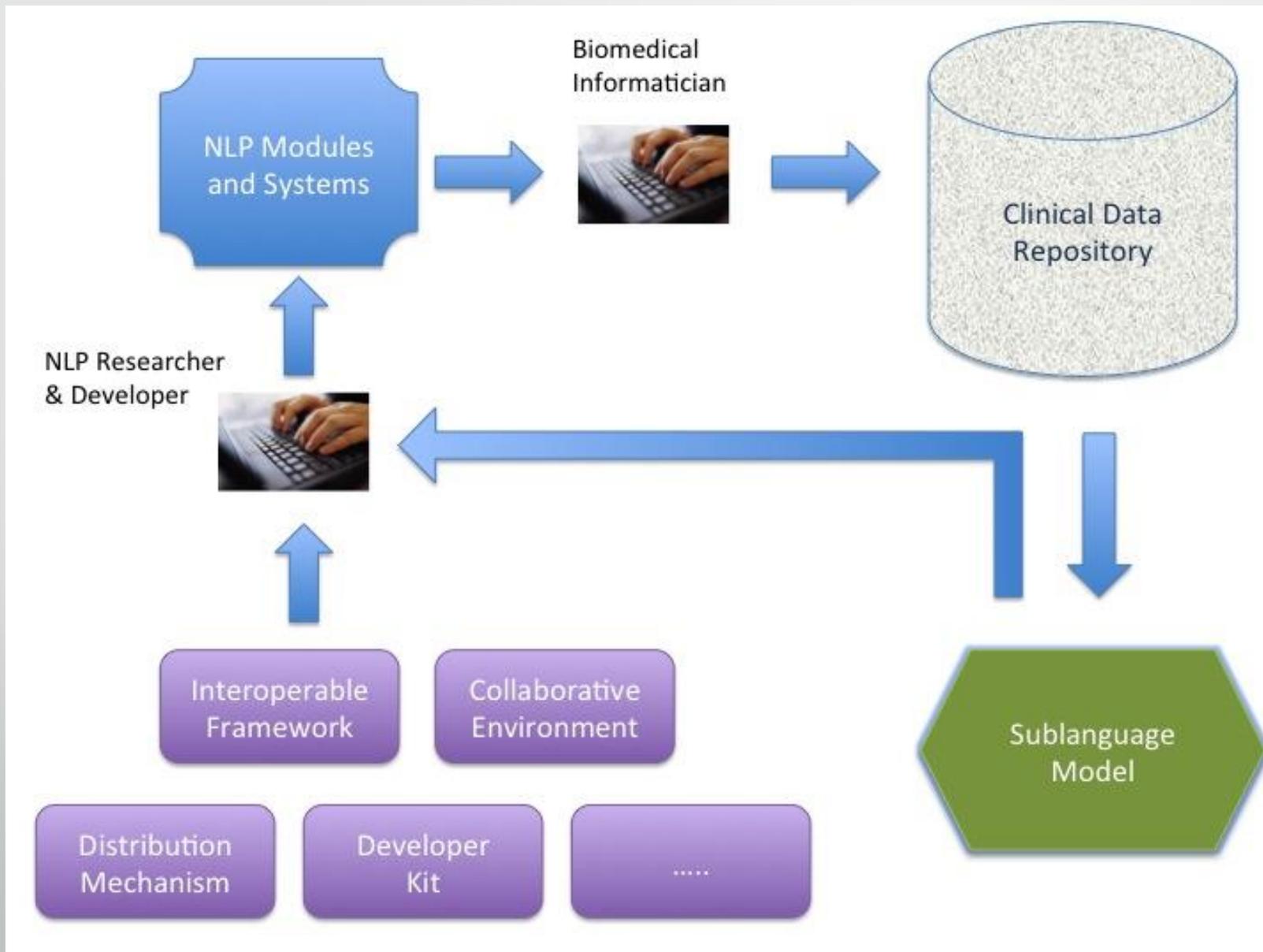
Includes

Enables

### UIMA Annotators

POC Tagger	Concept Classification	Text-to-Structured Data	Classification Tools	Text Normalization (Lemmatizing)
Stanford NLP Parser	Negation	GATE	Coreference	Template Detection
Full Parser	Relationship Identification	UIMA	UIMA	
Section Selector	Temporal Relations	Knowledge	Document / Section / Paragraph / Section / Paragraph / Sentence / Word	Text Simplification
Document Classifier	Local Terminology Development Tool	SLP Standards	Concept Value Identification	Spelling Suggestion
NER Identification	Entity Relationship Recognition		Table Identification	
Text Identification	Word Sense Disambiguation		Figure/Caption Identification	
Concept Identification	Synonym Classification			
Theme Detection	Multi Document Summarization / Reply Detection			
Document Summarization				

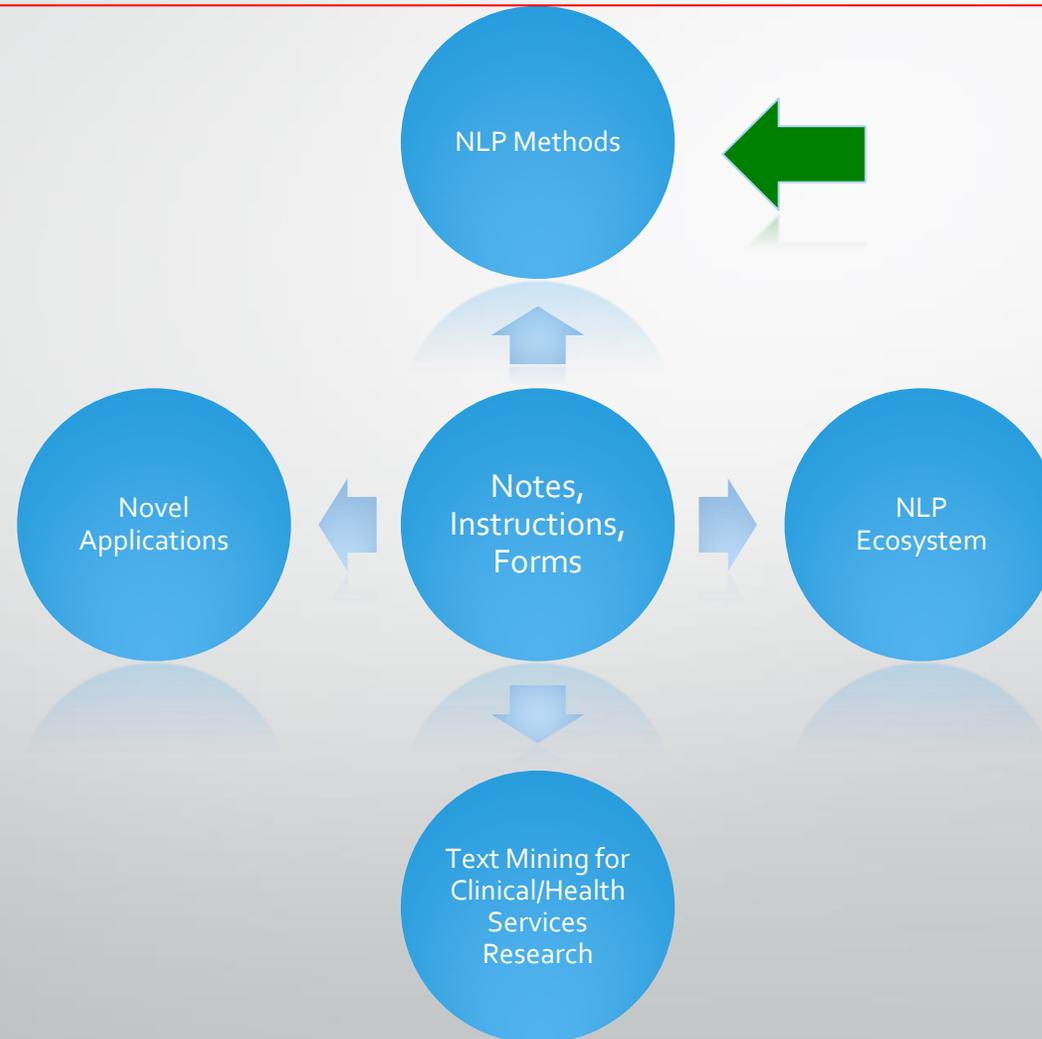




# Progress So Far

- We have conducted interviews and workshops to assess strengths and weaknesses in current VA NLP development, and needs relating to ecosystem
- We created a prototype ecosystem [cnlpecosystem.org](http://cnlpecosystem.org)
  - Sample data, Sample tools, VA NLP Bibliography
- Initial analysis of VA records indicate the existence of over a dozen sublanguage groups

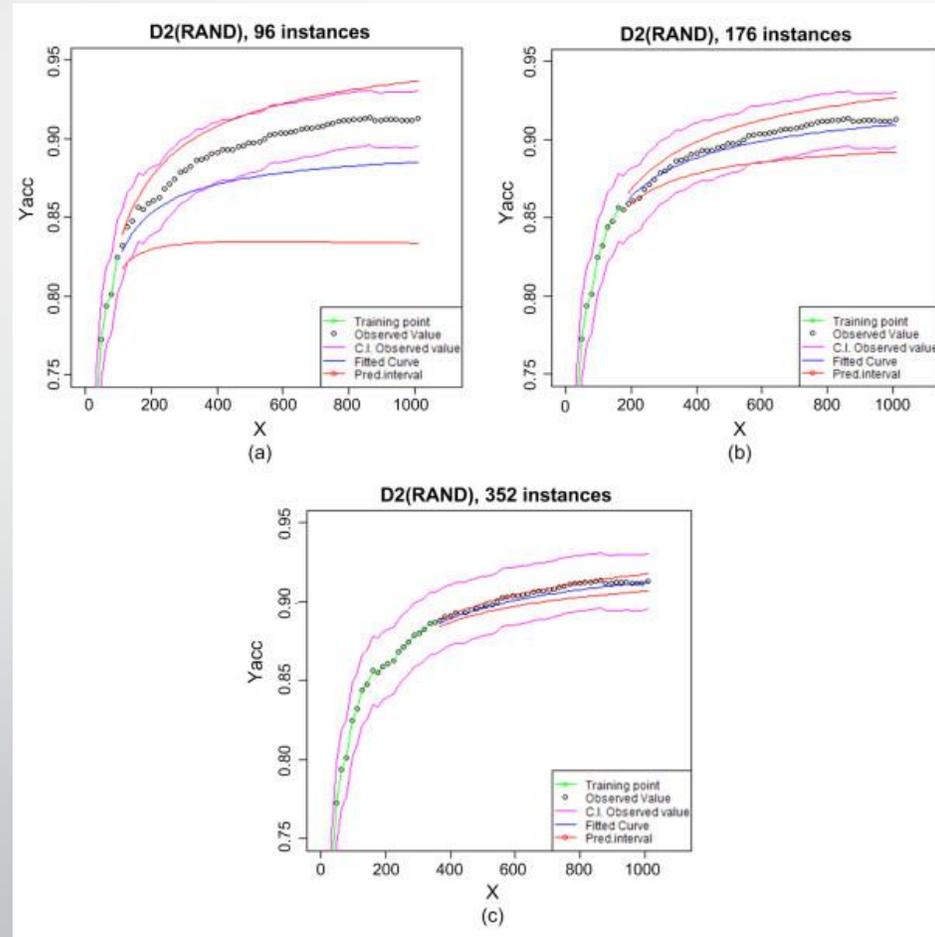
# My VA CLINICAL NLP Work



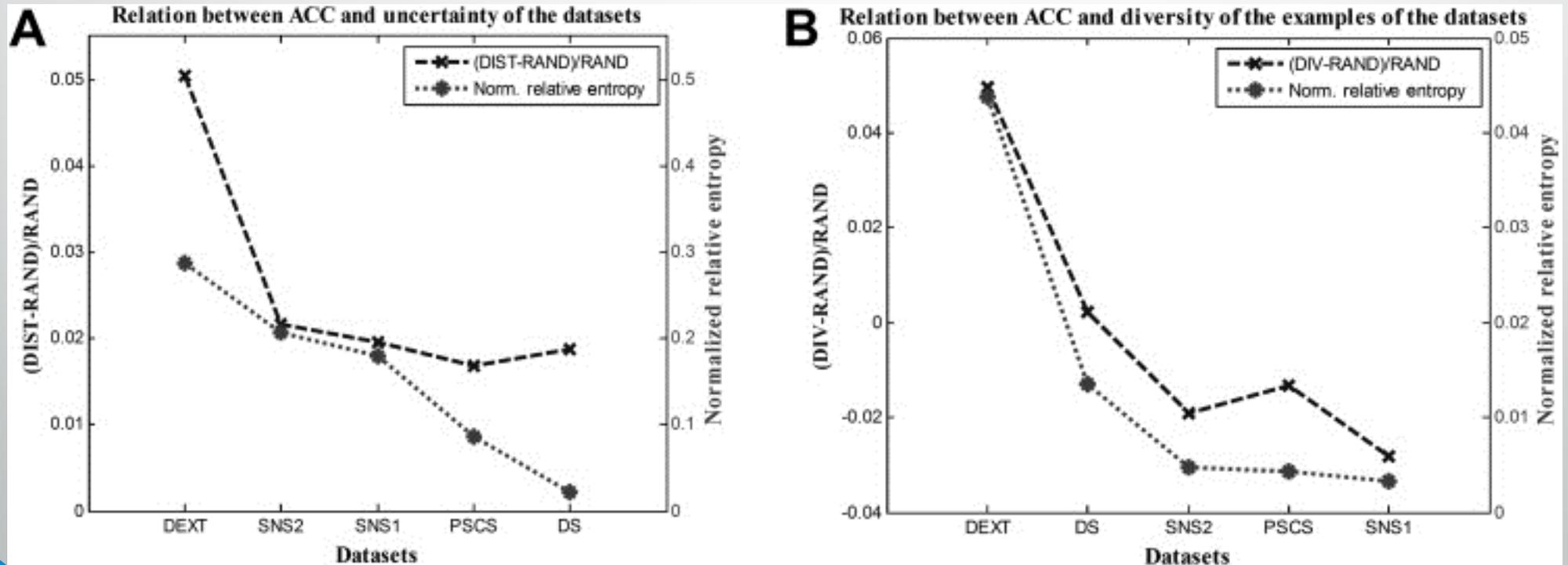
# Novel Regular Expression Algorithm

- Improve text classification and information extraction
  - REDCL for text classification
  - REDEX for information extraction

# Sample Size Prediction

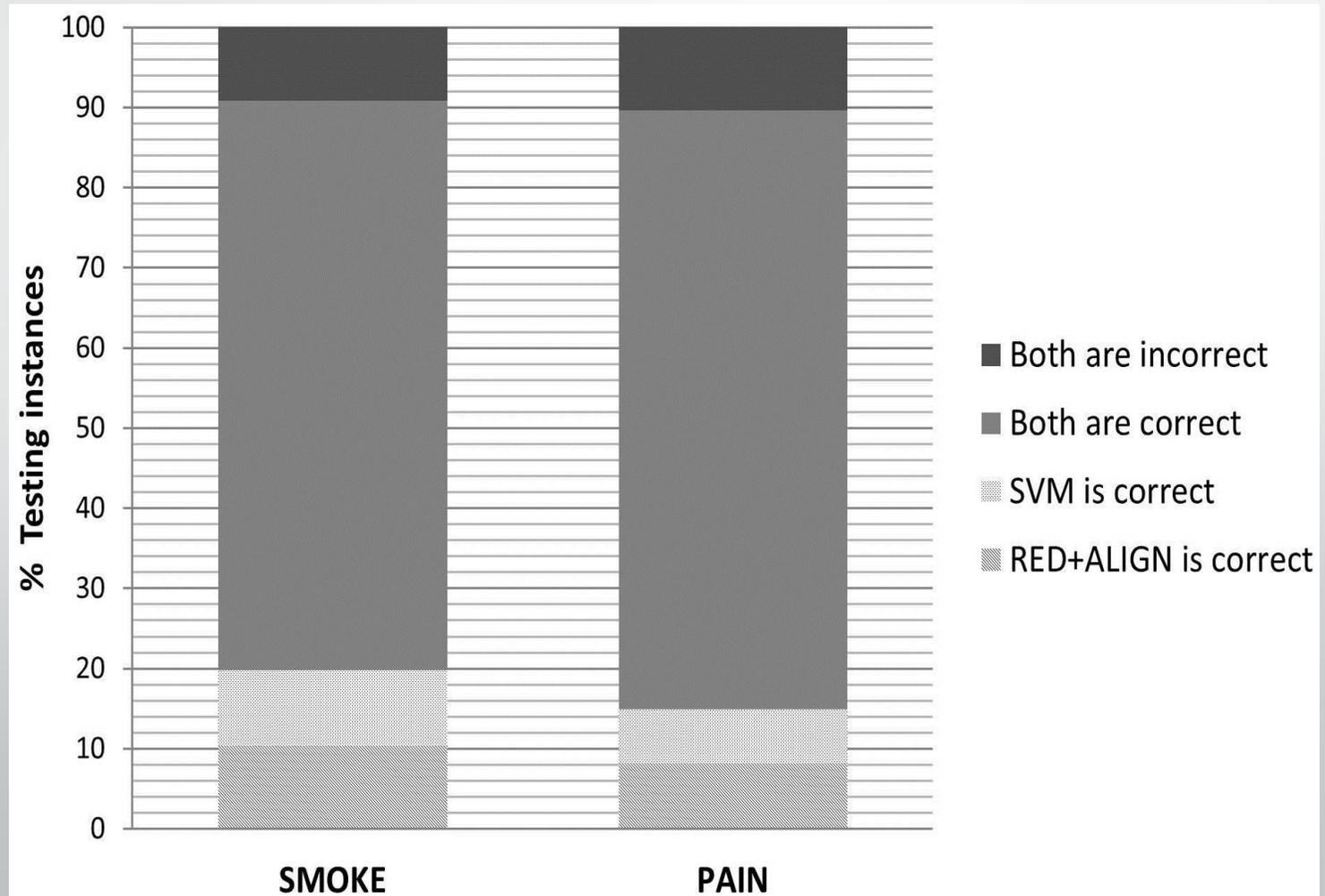


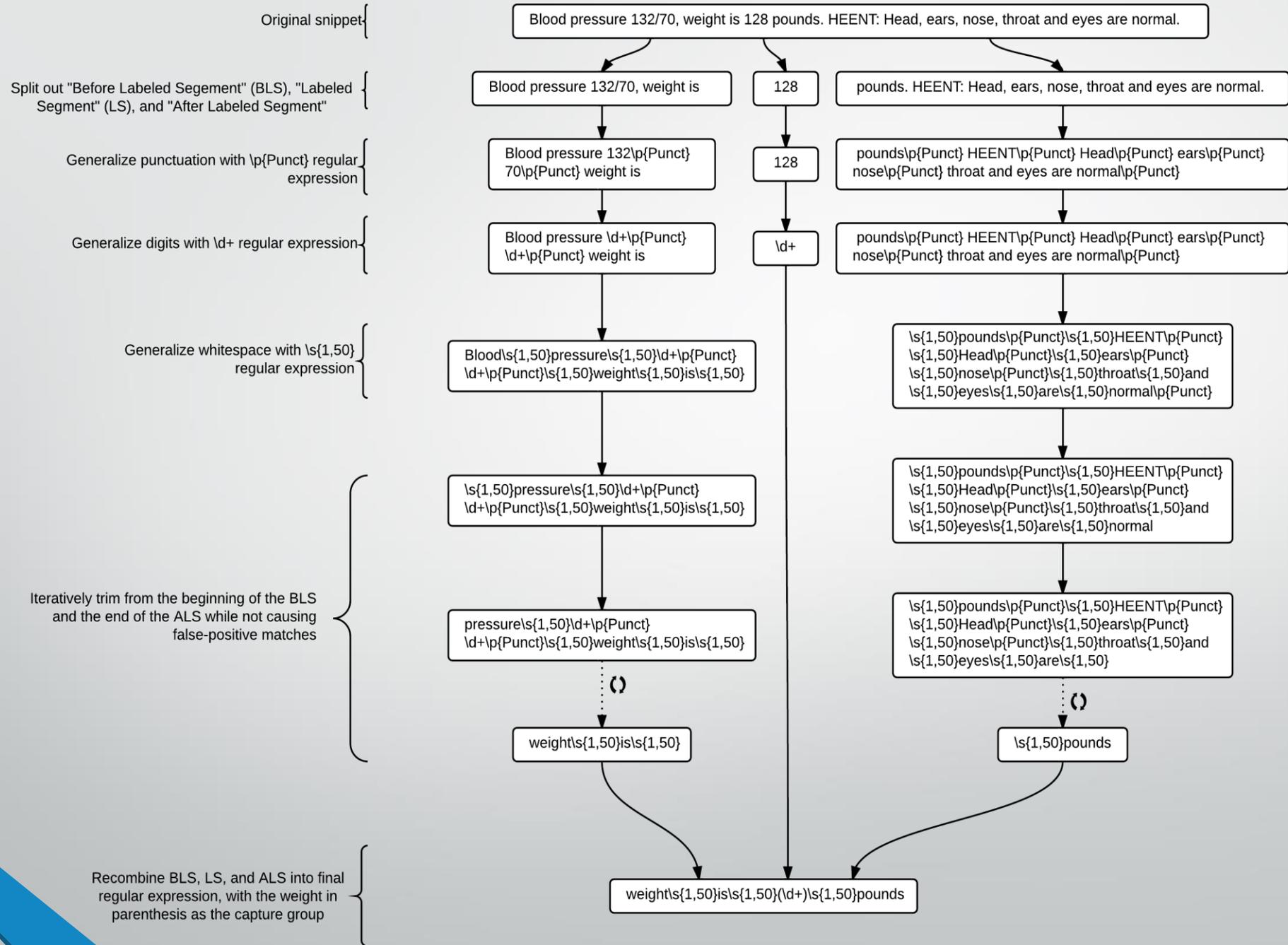
# Active Learning





# Comparison with SVM

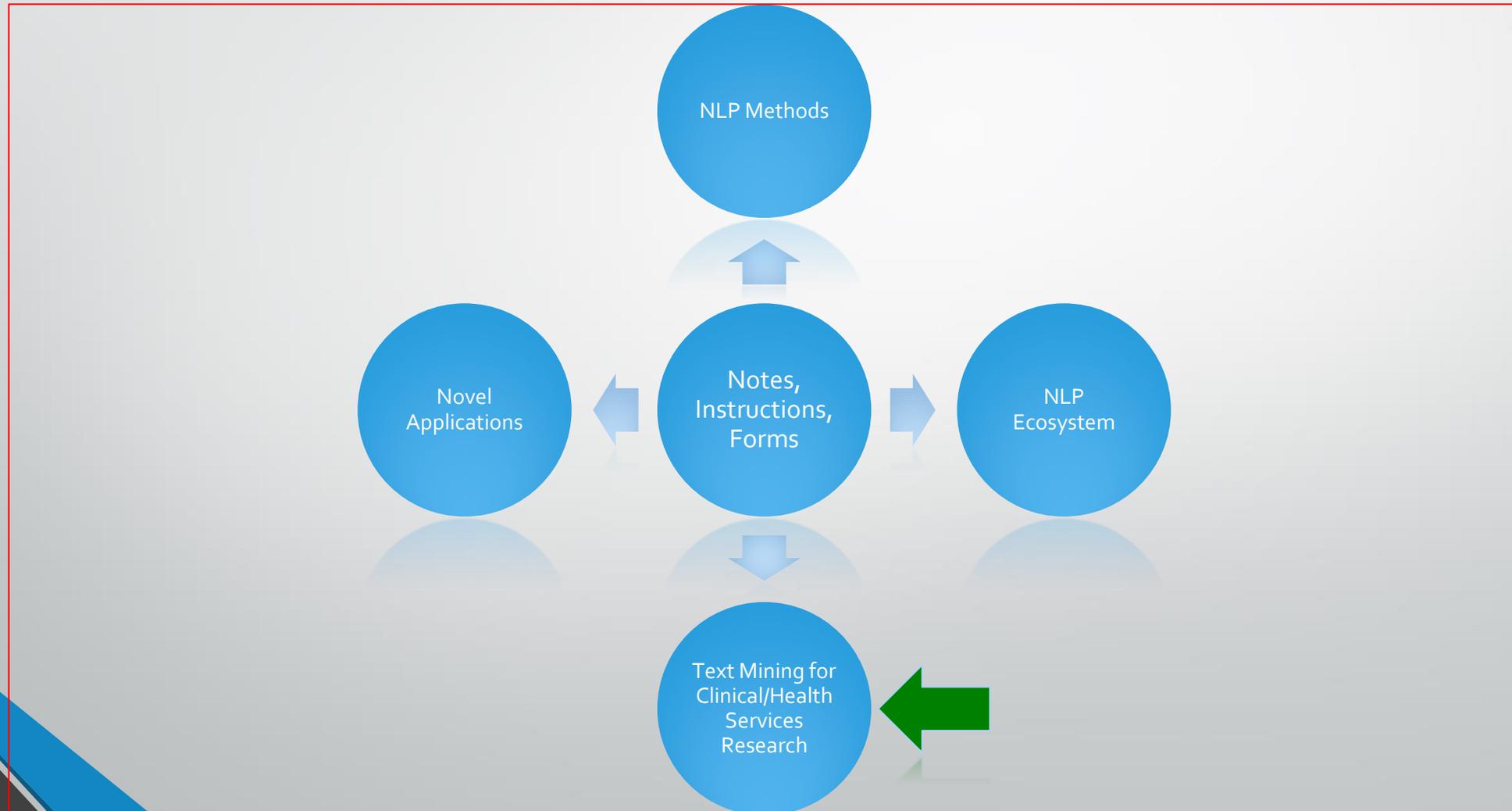




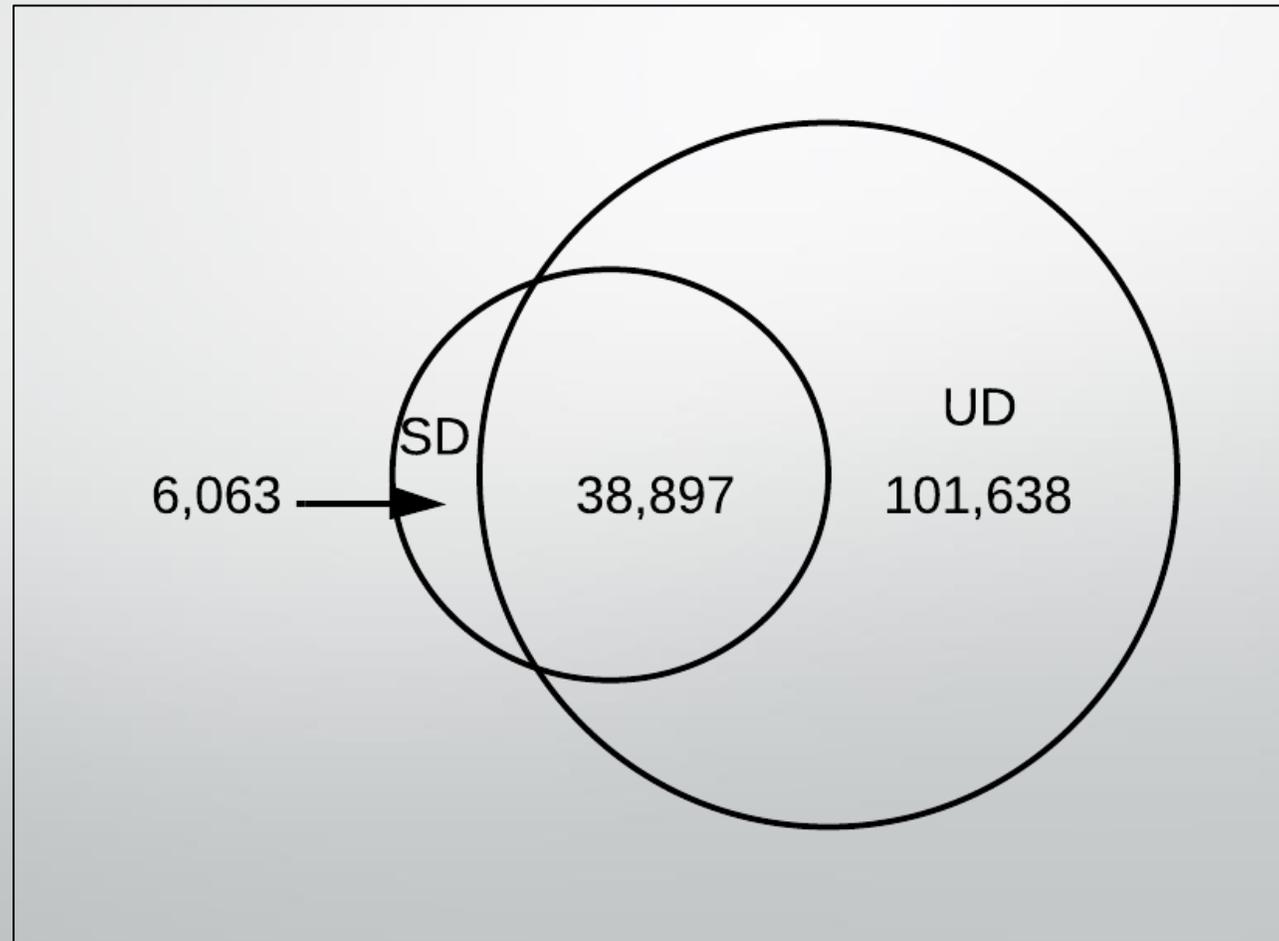
# Sample Results

	<i>Weight</i>	<i>METs</i>	<i>Temporal</i>				<i>KATZ</i>	<i>Pain</i>
			<i>Date</i>	<i>Time</i>	<i>Duration</i>	<i>Set</i>		
<i>Precision</i>	0.99	0.89	0.97	0.98	0.93	1.00	0.99	0.88
<i>Recall</i>	0.98	0.92	0.97	0.97	0.96	0.83	1.00	0.97
<i>F1-score</i>	0.99	0.90	0.97	0.98	0.95	0.91	0.99	0.92
<i>Accuracy</i>	0.98	0.91	0.94	0.95	0.90	0.83	0.99	0.92
<i># Snippets</i>	968	2701	493	289	169	18	1000	3862
<i># Reg Ex</i>	98	812	128	54	41	7	35	572

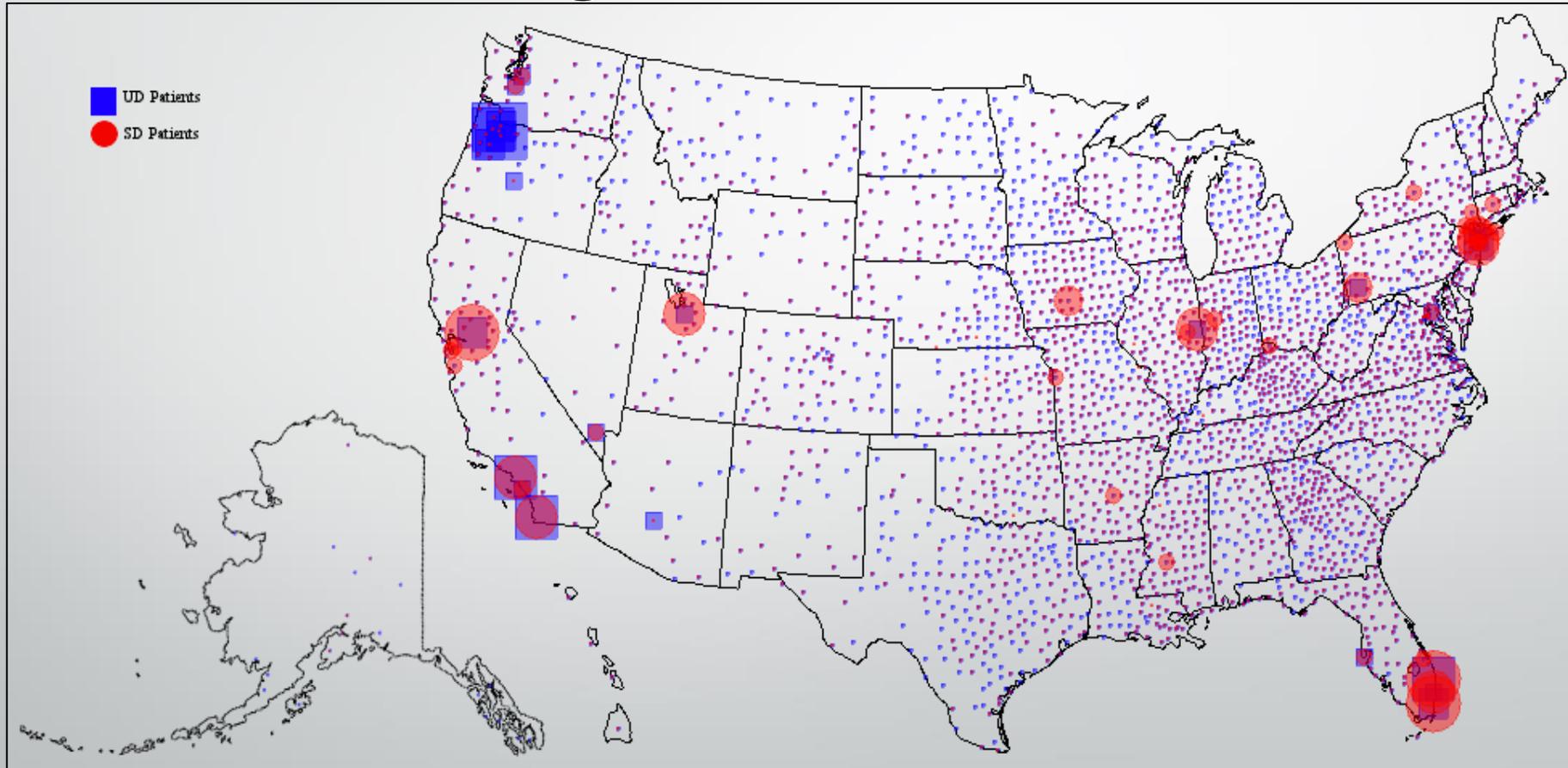
# My WORK IN CLINICAL NLP



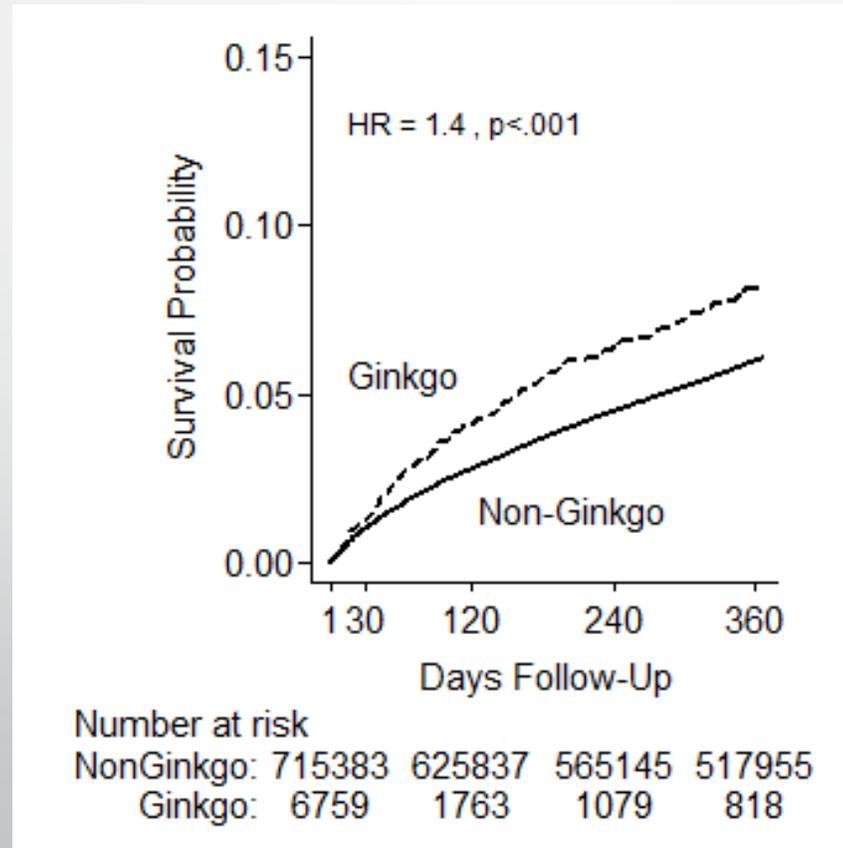
# Cohort Sizes and Overlap



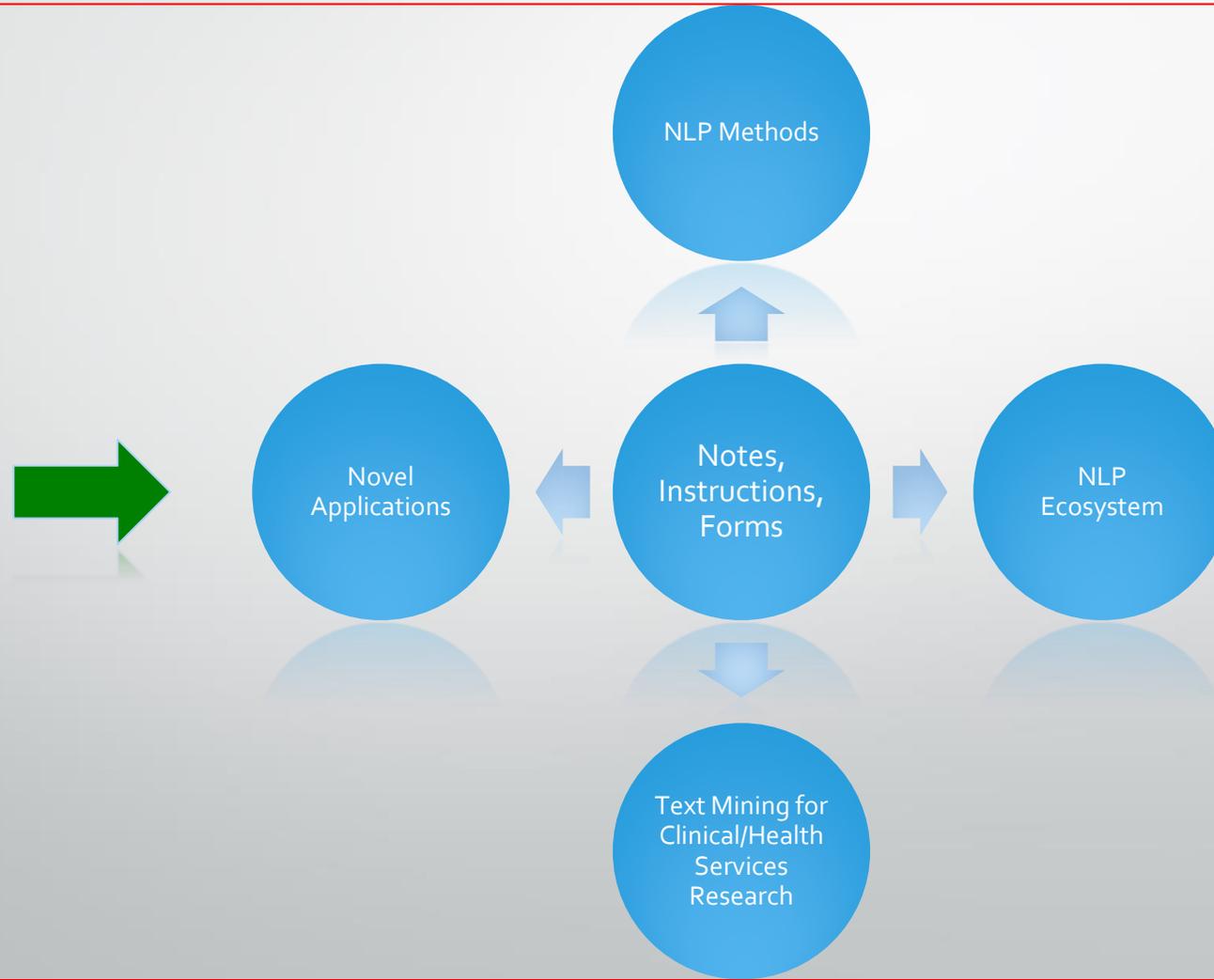
# Geographic distribution



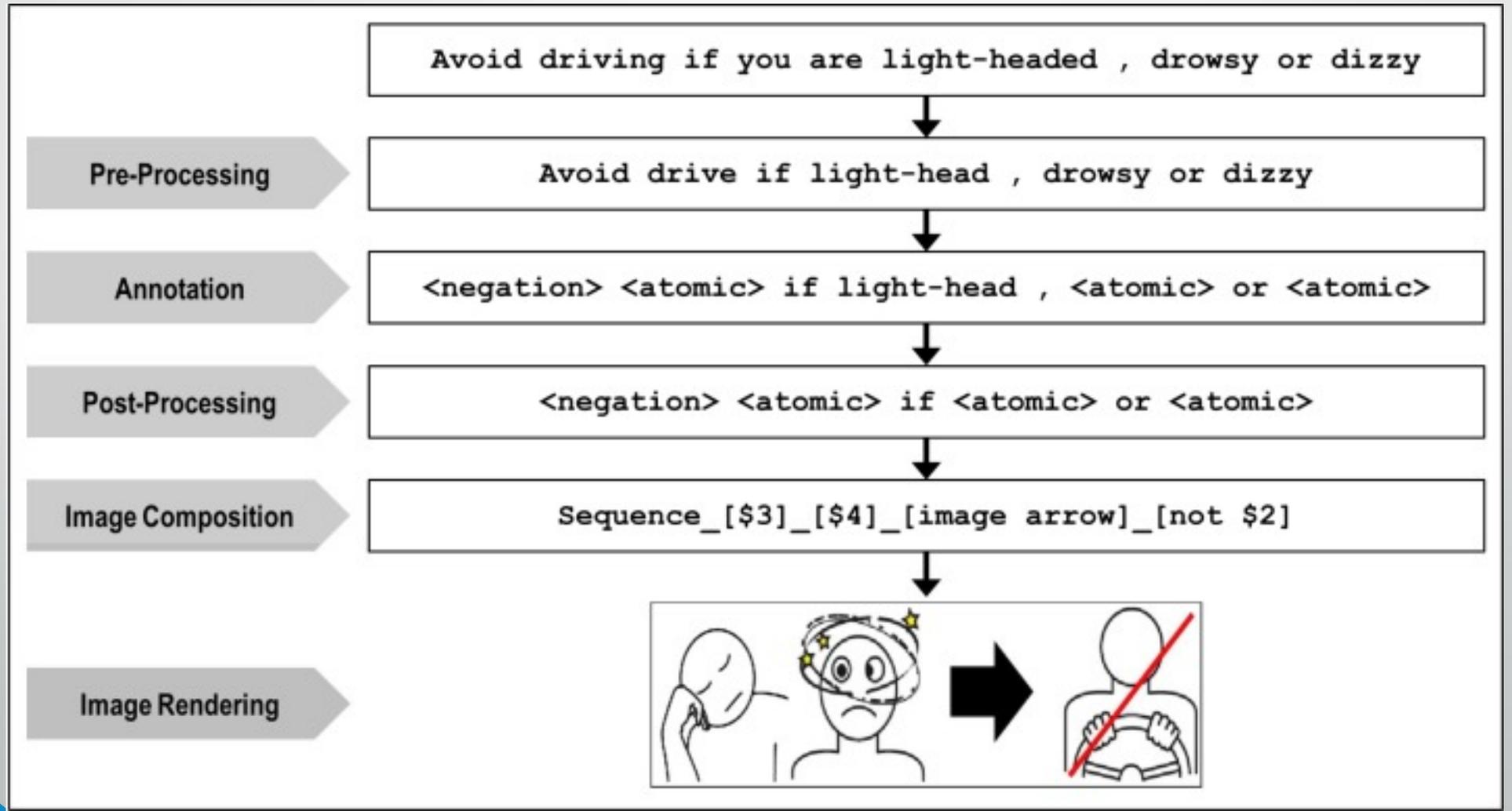
# Ginkgo-Warfarin Bleeding Risk



# My WORK IN CLINICAL NLP



# Example



We could find 5308 patients like you out of which 98.1% were male and the rest were female. The mean age of the patients is 56.5 years. Here are the personal stories of 100 patients:

Hearts Like Mine - Coronary Artery Disease

File Help

Me

Disease: Atrial fibrillation

Age: 40-49

Gender: Female

Family History of Heart Disease: Yes

Smoker: Yes

Blood Pressure: Normal

Blood Cholesterol Level: Normal

Diabetes: Yes

My Treatment Options

Warfarin

Dabigatran

We could find 5308 patients like you out of which 98.1% were male and the rest were female. The mean age of the patients is 56.5 years. Here are the personal stories of 100 patients:

We could find 107 patients like you out of which 95.3% were male and the rest were female. The mean age of the patients is 56.2 years. Here are the personal stories of 100 patients:

Outcomes

Death

Heart Attack

Stroke

Bleeding

Story

Months after treatment

0 6 12 18 24 30 36

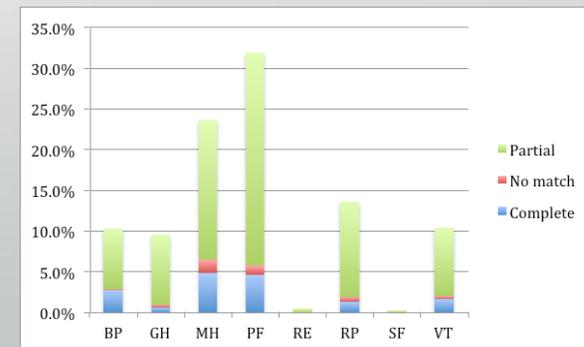
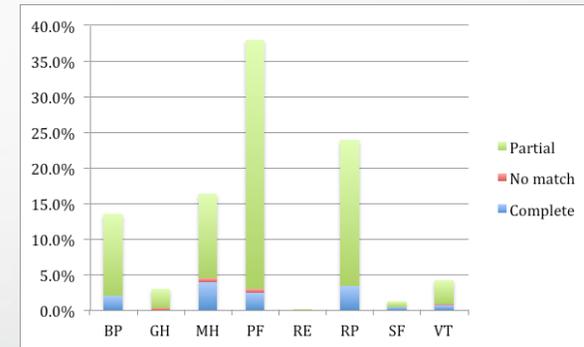
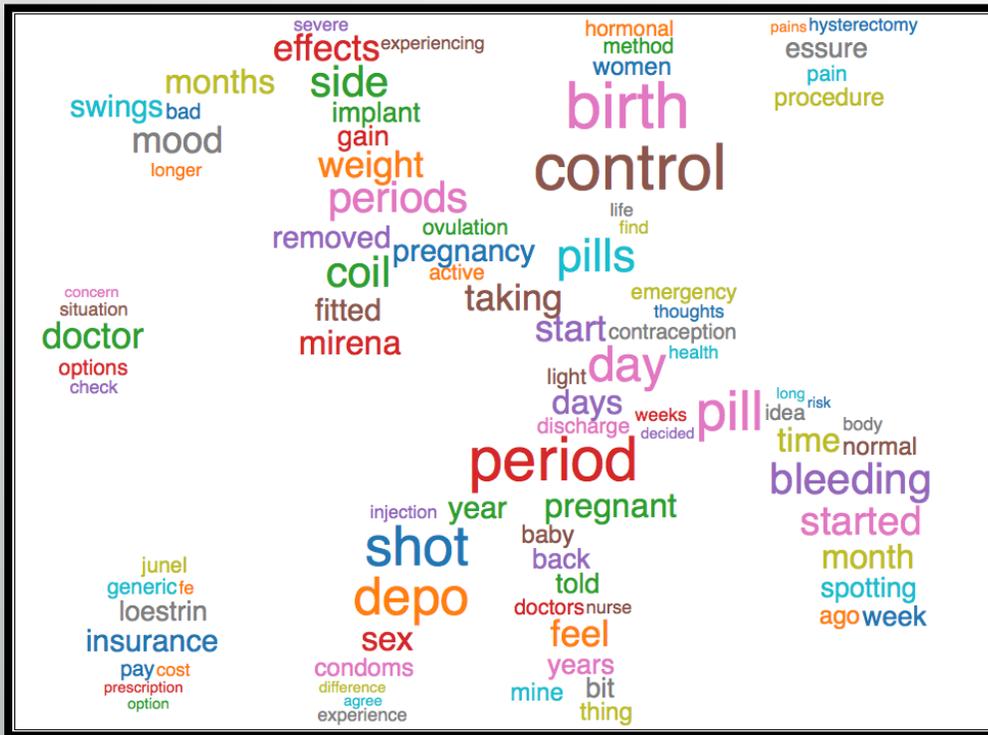
Gender: Female Age: 40yr  
Personal Care Aid Provider

Story: The problem came on very suddenly and with no previous history. Teresa settled down to watch television, experienced sudden and severe palpitations and pain in her shoulders. She tried to stay calm but it was very frightening. She hoped dabigatran would be effective. Despite dabigatran, Teresa did not immediately feel better. It was really difficult for Teresa's friends to accept Teresa's passing 8 years and 4 months later.

Gender: Female Age: 41yr  
Secretary

Story: The feeling of having atrial fibrillation is debilitating for Susan. Warfarin alleviated Susan's chest pain. Susan's physician is optimistic about her outcome.

# Patient Information Needs & Patient Centered Outcome



# Discussion

- We have developed new methods, tools, and applications.
- Our research has enabled clinical/health services research and led to knowledge discovery
- There is a lot of room for improvement
- We have not been incorporated into VA operation, but hope to...



## Patient-Centered Research

# Systems for Helping Veterans Comprehend Electronic Health Record Notes

**Hong Yu**<sup>1,2</sup>, Balaji Polepalli Ramesh<sup>1,2</sup>, Jiaping Zheng<sup>3</sup>, Jinying Chen<sup>2</sup>, Louise Maranda<sup>2</sup>, Cynthia Brandt<sup>4,5</sup>, Kathleen Mazor<sup>2</sup>, Donna Zulman<sup>6,7</sup>, Thomas Houston<sup>1,2</sup>

**<sup>1</sup>VA Bedford VAMC**

<sup>2</sup>University of Massachusetts Medical School

<sup>3</sup>University of Massachusetts, Amherst

<sup>3</sup>VA Connecticut Health Care System

<sup>4</sup>Yale University

<sup>5</sup>VA Palo Alto Health Care System

<sup>6</sup>Stanford University

# Background

- Patients reading their EHR notes has the potential to
  - Enhance medical understanding
  - Improve healthcare management and outcomes
- **Blue Button:** The Department of Veterans Affairs (VA) Blue Button enables Veterans to view, print, and download their EHRs, including clinical notes (e.g., progress notes).

# The Challenge

- Physicians' notes are difficult to comprehend (Keselman et al)
- Many Veterans have limited health literacy (Schapira et al)

“The patient will be scheduled for a repeat **EGD** in one year for surveillance purposes of **Barrett's esophagus**. From a **GI** standpoint, we recommend to proceed with **bariatric surgery**. However, he will need to continue daily **PPI** administration to maximize acid reduction. Otherwise, there are no additional recommendations. The patient was treated with **myocardial infarction**.”

# The NoteAid System

- A system for helping patients comprehend electronic health record notes
- Automatically
  - Identifies clinically relevant concepts
  - Links concepts to their definitions and lay language
  - Links notes to other education material
- Funded by HSR&D (1I01HX001457) since May, 2015

# Research

- Lay language resources and education materials
- NLP for translating EHR to lay language and linking EHR to education materials

# Lay Language Resources

- Existing resources
  - Consumer Health Vocabulary (Zeng et al)
  - MedlinePlus, etc
  - However, we found 40%~60% EHR jargon do not appear in existing resources

# Mining Lay Language from Wikipedia

**Diabetes mellitus (DM)**, commonly referred to as **diabetes**, is a group of [metabolic diseases](#) in which there are high [blood sugar](#) levels over a prolonged period.<sup>[2]</sup> Symptoms of high blood sugar include [frequent urination](#), [increased thirst](#) and [increased hunger](#). If left untreated, diabetes can cause many complications.<sup>[3]</sup> [Acute](#) complications include [diabetic ketoacidosis](#) and [nonketotic hyperosmolar coma](#).<sup>[4]</sup> Serious long-term complications include [cardiovascular disease](#), [stroke](#), [chronic kidney failure](#), [foot ulcers](#), and [damage to the eyes](#).<sup>[3]</sup>

## Polydipsia

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From Wikipedia, the free encyclopedia

*For the term formerly used in reference to compulsive drinking of [alcohol](#), see [Dipsomania](#).*

*See also: [Polydipsia in birds](#)*

**Polydipsia** is excessive [thirst](#).<sup>[1]</sup> The word derives from the [Greek](#) *πολυδιψία*,<sup>[2]</sup> which is derived from *πολύς* (*polys*, "much, many") + *δίψα* (*dipsa*, "thirst"). An etymologically related term is [dipsomaniac](#), meaning an [alcoholic](#). Polydipsia is a nonspecific [symptom](#) in various medical disorders. It also occurs as an [abnormal behaviour in animals](#).<sup>[3]</sup>

# Methods, Evaluation, Results

- Entity Link Frequency (baseline)
- Similarity (word embedding)
- Wiki Pseudo Relevance Feedback
- Similarity+PRF

<i>Methods</i>	<i>MAP (Relaxed condition)</i>	<i>MAP (strict condition)</i>
ELF	0.6267	0.2401
ACS	0.6624	0.2383
PRF	0.6859	0.2519
AveR	0.6685	0.2433
RSC	0.6900	0.2745

Table 1: Mean Average Precision values for Relevance Feedback of 5

# Prioritize Important EHR Content

EHR notes are frequently long and full of jargon, overwhelming patients.

The other possible etiologies for her **nephrotic syndrome** could be **FSGS**, **myeloma**, or an **interstitial nephritis**. I will send for urine eosinophil. I will also send for myeloma workup with a urine immunofixation electrophoresis.

# Methods

Using CHV terms and CHV familiarity scores to train supervised machine learning models (e.g., SVM regression) to predict EHR term importance and term familiarity

	Ave. Precision (%)
TF*IDF	8.83
C-Value	10.23
Ranking by importance (UMLS)	19.42
Ranking by importance + unfamiliarity	23.31

# Linking EHR to Education Materials

Patient remains in ICU with the following problems:  
Respiratory failure, hemodynamics, renal failure,  
status post liver transplant, atrial fib, infectious disease,  
nutrition.

## **Education Material:**

Respiratory Failure

**Deep Vein Thrombosis**

Aspiration pneumonia

Pulmonary Hypertension

Kidney Failure

Atrial Fibrillation or Flutter

Liver Transplantation

**Dialysis - Hemodialysis**

System	P@10	MAP	Increase
Baseline	0	0.0091	-
CHV	5	0.0240	2.6
LDA	10	0.0489	5.4
Key (Wiki)	16	0.0851	9.4
Key (EHR)	16.5	0.0879	9.7
Key (Wiki+EHR)	18	0.1030	11.3
Instance Pruning	9.5	0.0316	3.5
Feature Augmentation	14	0.0684	7.5
Instance Weighting	21.5	0.1111	12.2

	Training Data					
	Wiki	EHR	Wiki+EHR	IW	IP	FA
Precision	16.27	35.92	33.79	47.59	40.00	46.60
Recall	26.88	34.09	33.18	34.41	6.02	28.86
F1	18.74	33.70	32.54	38.32	10.23	34.08

# Evaluation 1: Self-Reported Comprehension

- 25 Lay people
- De-identified notes (not own notes)
- With or without NoteAid
- Self-reported comprehension
  - 1 to 5
  - 1: impossible to understand
  - 5: understand completely

# Results

- Average self-reported comprehension scores

System	Note Alone	MedlinePlus	UMLS	Wiki	Hybrid
Score	2.95 ± 0.67	4.12 ± 0.33*	3.63 ± 0.57 *	3.85 ± 0.47 *	3.92 ± 0.40 *

\*p<0.01, Non-parametric Mann-Whitney Wilcoxon signed-rank test

# Evaluation 2: Paraphrasing

- **Data:** 5 de-identified progress notes
- **Subjects:** 40 subjects
- **Evaluation Process:**
  - Each subject was presented with 5 notes, one at a time, either with NoteAid (hybrid), or without.
  - Each subject paraphrased the main content of the note

# Examples: Without NoteAid

- **Note** : The patient is doing okay today. He has some complaints of discomfort around his tracheostomy site but otherwise has no complaints of chest pain, shortness of breath, abdominal pain, nausea, or vomiting. **OBJECTIVE** : Vital Signs : Currently stable. Cardiac : Normal S1, S2. No murmurs, rubs, or gallops are present. Lungs : Clear to auscultation bilaterally. Abdomen : Soft, nontender, and nondistended. Normoactive bowel sounds are present. **LABS** : There are no new labs from today. **ASSESSMENT AND PLAN** : 1. Preoperative assessment from my prior note. 2. Hyponatremia likely to be SIADH related. Continue to monitor for now. 3. Leukocytosis. Likely to be reactive. No clear infectious source. 4. Thrombocytopenia. It is probably chronic in nature and appears to be stable. Although , we would continue to monitor this for now as well.
- **Paraphrase note 1**: “The patient seems to be doing alright despite some minor discomfort. His vital signs are stable and he hasn't had any labs today. The plan going forward is to keep monitoring the patient.”
- **Paraphrase note 2**: “The patient appears to be doing well aside from minor discomfort around the site of where the tracheostomy was performed. Other than that, they do not appear to have any other discomfort. There are other apparent issues like **Hyponatremia** and **Leukocytosis** which appear to be a result of the procedure. The patient appears to be doing well, but should continue being monitored.”

# Examples: NoteAid

- **Note** : The patient is doing okay today. He has some complaints of [discomfort](#) around his tracheostomy site but otherwise has no complaints of [chest pain](#), shortness of breath, [abdominal pain](#), [nausea](#), or [vomiting](#). OBJECTIVE : [Vital Signs](#) : Currently stable. Cardiac : Normal S1, S2. [No murmurs](#), rubs, or gallops are present. Lungs : Clear to [auscultation](#) bilaterally. Abdomen : Soft, nontender, and nondistended. Normoactive [bowel sounds](#) are present. LABS : There are no new labs from today. ASSESSMENT AND PLAN : 1. Preoperative assessment from my prior note. 2. [Hyponatremia likely to](#) be [SIADH](#) related. Continue to monitor for now. 3. [Leukocytosis](#). Likely to be reactive. No clear infectious source. 4. [Thrombocytopenia](#). It is probably chronic in nature and appears to be stable. Although , we would continue to monitor this for now as well
- **Paraphrase note**: "The patient is doing well although he has some discomfort around his tracheostomy area. The patient has stable vitals. Some conditions will continue to be monitored, including **low salt content** in the blood, **high white blood cell count**, and **low blood platelet count**."

# Evaluation of Summary

Terms in 195 Summaries	With NoteAid	Without NoteAid
Number of medical jargon terms in lay language	<b>268</b>	68
Number of medical jargon terms copied and pasted	70	<b>169</b>

# Patient Evaluation

- Recruit 3 patients, all college graduates
  - One Type I diabetes, two Type II diabetes
  - Being treated for 5~15 years
- Each patient presented with 1~2 own progress notes of his/her most recent clinical visit
  - Ask what they don't understand
  - Present Note+NoteAid
  - Think-aloud
  - A list of questions

# Concepts and Abbreviations

- The 3 patients did not understand 5~10 concepts in his/her own progress note
  - E.g., FT4, auscultation, post-ablative hypothyroidism

# Questions

- **Do you want to read your EHR notes?** Yes (3)
- **When do you want to read your notes?**
  - Before and after a clinical visit (3)
- **Is there a specific part of notes that you would like to read?**
  - All notes (2), current plan (1)
- **Would you be willing to share your notes with your friends or family members?**
  - No (2), spouse if asked (1)
- **Is NoteAid helpful?** Yes (3)
- **Do you want to use NoteAid?** Yes (3)

# How to Improve NoteAid

- More concepts included by NoteAid (3)
- Easy-to-read definitions (3)
- More education material (3)

# Accomplishments: Collaborations

- Collaborations with multiple VA and Universities
  - University of Massachusetts Medical School
  - University of Massachusetts, Amherst
  - VA Connecticut Health Care System
  - Yale University
  - VA Palo Alto Health Care System
  - Stanford University

# Accomplishments: Publications

1. Polepalli Ramesh B, Houston T, Brandt C, Fang H, **Yu H**. 2013. Improving Patients' Electronic Health Record Comprehension with NoteAid, *Studies in Health Technology and Informatics* Vol.192: **MEDINFO** 2013, pp 714 - 718. DOI:10.3233/978-1-61499-289-9-714. **Best Student Paper Award**
2. Polepalli Ramesh B and **Yu H**. 2013. Systems for Improving Electronic Health Record Note Comprehension, In proceedings of Health Search and Discovery at **ACM SIGIR** 2013, pp 39-42.
3. Jagannatha, A., Chen, J. & Yu, H. 2015. Mining and Ranking Biomedical Synonyms from Wikipedia. **EMNLP Workshop on Health Text Mining and Information Analysis**.
4. Zheng, J. & Yu, H. 2015. Key Concept Identification for Medical Information Retrieval. *Empirical Methods for Natural Language Processing (EMNLP)*. Short paper
5. Zheng, J. & Yu, H. 2015 Methods for linking EHR notes to education materials. **Information Retrieval**. In Press.
6. **Yu H**, Brandt C, Zulman D, and Houston T. 2015. Systems for helping Veterans Comprehend their own EHR notes. The 2015 **HSR&D/QUERI** National Conference.
7. Zheng, J. & Yu, H. 2015. Identifying Key Concepts from EHR Notes Using Domain Adaptation. **EMNLP Workshop on Health Text Mining and Information Analysis**.
8. Liu, W., Cai, S., Ramesh BP, Chiriboga G, Knight K, and **Yu H**. 2015. Translating Electronic Health Record Notes from English to Spanish: A Preliminary Study. **ACL BioNLP** (2015).
9. **Yu, H**, Makkapati S, Maranda, L, Malkani, S. 2016. Mismatch between Patient Information-Seeking and Physician Expectation at a Diabetes Outpatient Clinic. **Society of Behavioral Medicine**. Submitted.
10. **Yu, H**. 2016. EHR Paraphrasing for NoteAid Evaluation. **Society of Behavioral Medicine**. Submitted.
11. Chen, J., Jagannatha, A. & **Yu H**. 2016. A Data Driven Approach for Mining and Prioritizing Medical Jargon from Electronic Health Record Notes. **AAAI**. To be submitted

# Accomplishments: Dissemination

- Best Student Paper Award
- Major Computer Science, Biomedical Informatics, and Behavior Science conferences
  - SIGIR, EMNLP, ACL, AAI, MedInfo
- The 2015 *HSR&D/QUERI* National Conference
- HSR&D Cyberseminars
- Keynote at ICDM BioDM 2013
- Invited seminars at VA
  - Bedford VAMC, West Haven, CWM
  - eHMP
- Invited seminars at Universities
  - UMass-Boston, UMass-Lowell, UMass-Dartmouth, WPI
  - Peking University, University of Science and Technology Beijing

# Opportunities

- VA is innovative
- VA is passionate
- VA is collaborative
- VA has excellent leadership
- VA is investing research and researchers
- VA is supportive
- VA is full of opportunities
  - My HealtheVet
    - Blue Button
  - eHMP

# Challenges

- IRB application
- EHR data access
- Collaboration with operational partners
- Research fund spending
  - Hiring
  - Student support
  - Inflexibility
- A lot of paper work---fortunately VA is supportive

# Thanks and Questions

□ The NoteAid Prototype Systems:

▣ <http://www.clinicalnotesaid.org>

□ Contact

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