



Nursing Research Agenda

State of the Art Meeting

November 2023



Nursing SOTA Overview

November 8, 2023

Amelia Schlak, PhD, RN

SOTA Co-Chair

AAAS Science and Technology Policy Fellow

Health Services Research and Development



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Agenda

/ Background

/ Goals and Process

/ Overview of Nursing Workforce Strategic Plan

/ Charge to work groups



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Goals of the Nursing SOTA

Bring together clinical experts and researchers

Review the state of the science in a specific area

Assess whether current evidence is in line with VA practice and policy

Identify policy and practice recommendations for clinical leaders

Identify research gaps and recommendations for needed research to ORD



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Alignment with the Quintuple Aim



Nundy S, Cooper LA, Mate KS. The Quintuple Aim for Health Care Improvement: A New Imperative to Advance Health Equity. JAMA. 2022;327(6):521–522. doi:10.1001/jama.2021.25181



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Why focus on Nursing?

Nurses span the entire care continuum and are involved in virtually every aspect of patient care.

VA is the largest employer of nurses nationally and has unique data on nurses.

VA can set the standard for nursing care.



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Who is represented at the SOTA?

Research

- VA Researchers
- External Investigators
- National Institute of Nursing Research (NINR)
- Office of Research and Development (ORD)
 - **HSR&D**
 - **RR&D**
 - **QUERI**

VA Program Offices

- **Office of Nursing Services (ONS)**
- Workforce Management and Consulting (WMC)
- Office of Patient Centered Care and Cultural Transformation
- Assault and Harassment Prevention Office
- National Center of Organizational Development (NCOD)
- Office of Geriatrics and Extended Care
- Office of Health Equity

Clinical leaders from the field

- Houston
- Philadelphia
- Virginia
- Pittsburgh



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SOTA Process: Where we have been

Co-chairs convened planning committee

- Identified main topic areas
- Refined key questions
- Identified subject matter experts to participate in work groups
- Selected pre-conference readings and work group questions

Three Work Groups in alignment with ONS strategic plan

- WG1: Optimizing Nursing Practice (1a and 1b)
- WG2: Strengthening the Nursing Workforce
- WG3: Reimagining Lifelong Learning & Inspiring an Industry Leading Culture



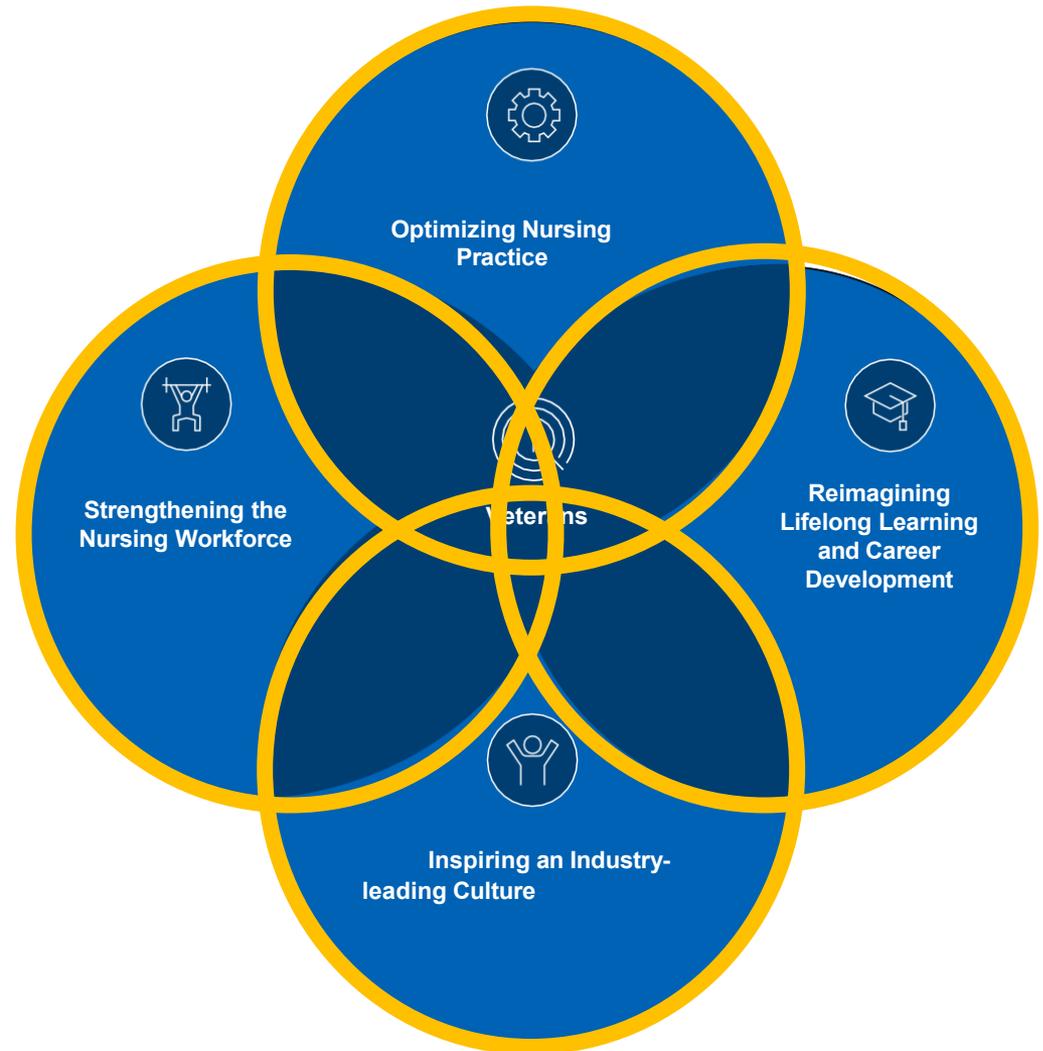
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Alignment with ONS Nursing Workforce Strategic Plan





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Sorting Research Priorities

DISCOVERY

What issues or new developments are on the horizon that may need to be considered in research, planning, and policy?

EVALUATION

What research questions do not have sufficient evidence to guide practice/policy?

What VA programs/initiatives need evaluation?

IMPLEMENTATION

Where is the evidence sufficient to move to implementation?

Discuss barriers to implementation.

1. Prioritize research areas.
2. Reach consensus on priorities to be included in Workgroup presentations.
3. **Consider research questions that the VA is uniquely situated to answer.**



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Nursing SOTA Products

- Policy or practice recommendations
 - Developed from work group consensus items
 - Should be linked to strong evidence or other clear rationales
- Research agenda > Service directed RFA
 - Based on recommendations from SOTA work groups
- Journal supplement
- Briefing to leadership
- Cyberseminars



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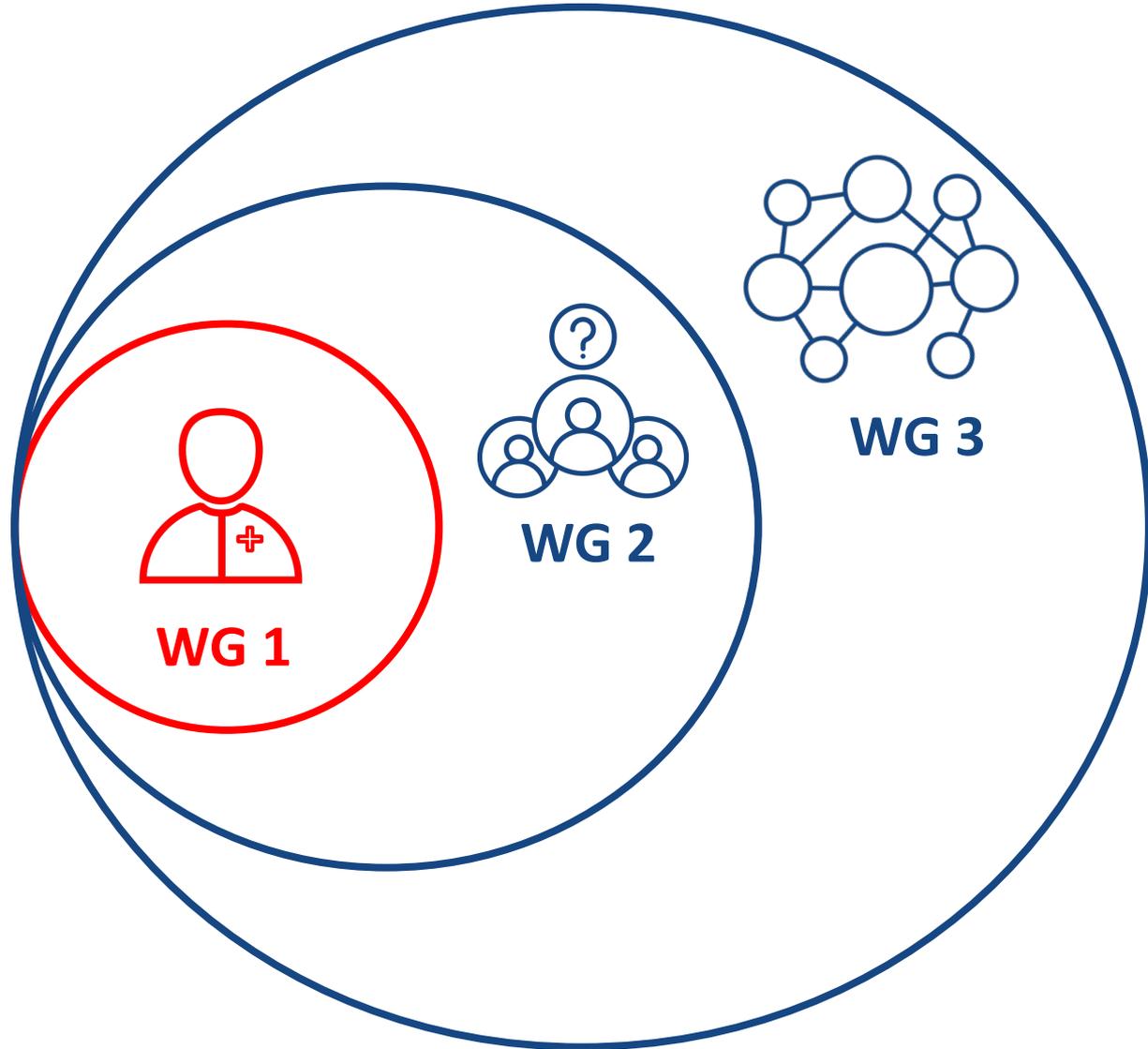
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Optimizing nursing practice

What nurses do at the point of care related to pressure injury prevention and treatment, care coordination, and the SDoH





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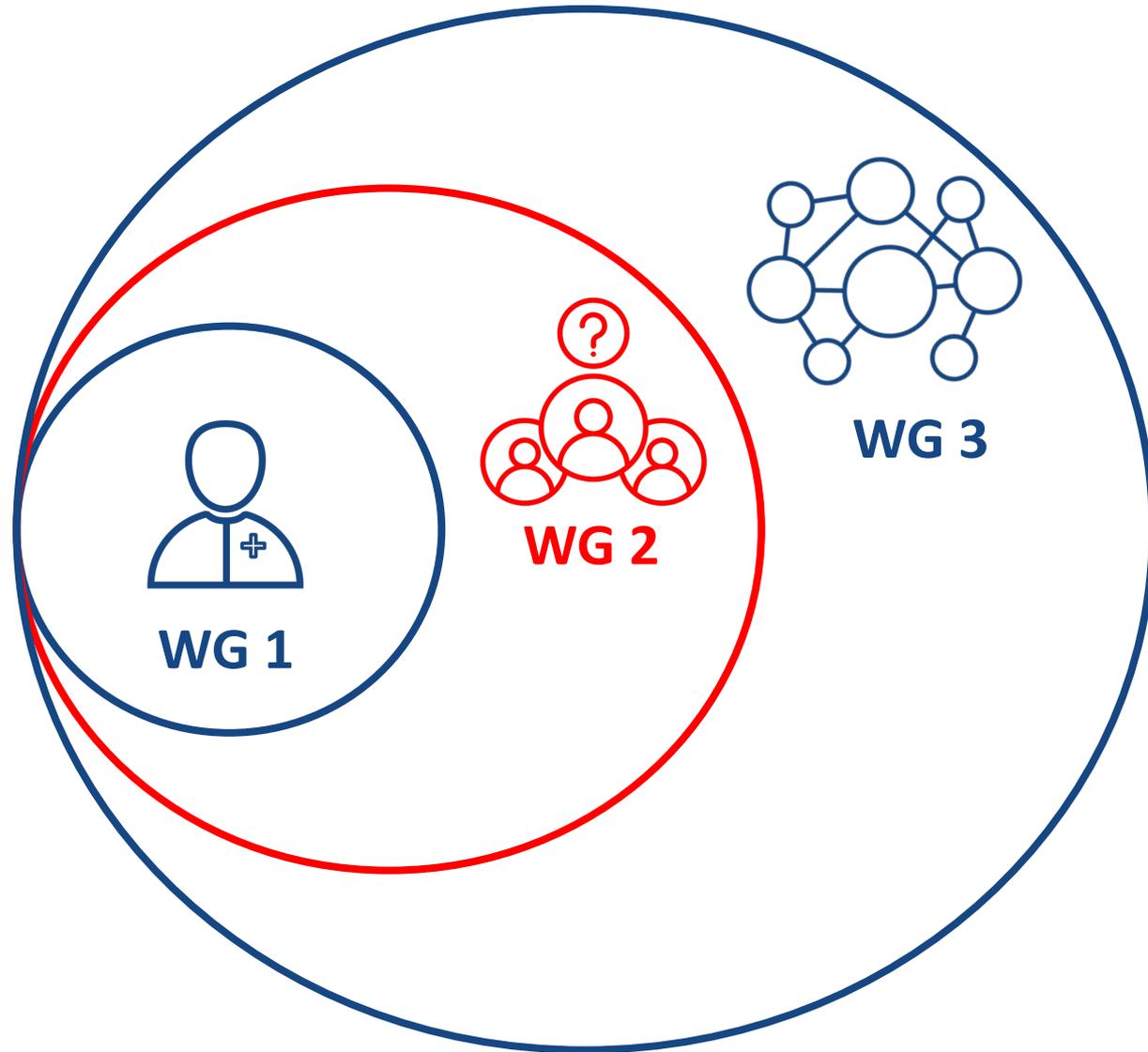
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Strengthening the Nursing Workforce

How nurses are organized and managed (staffing and models of care)





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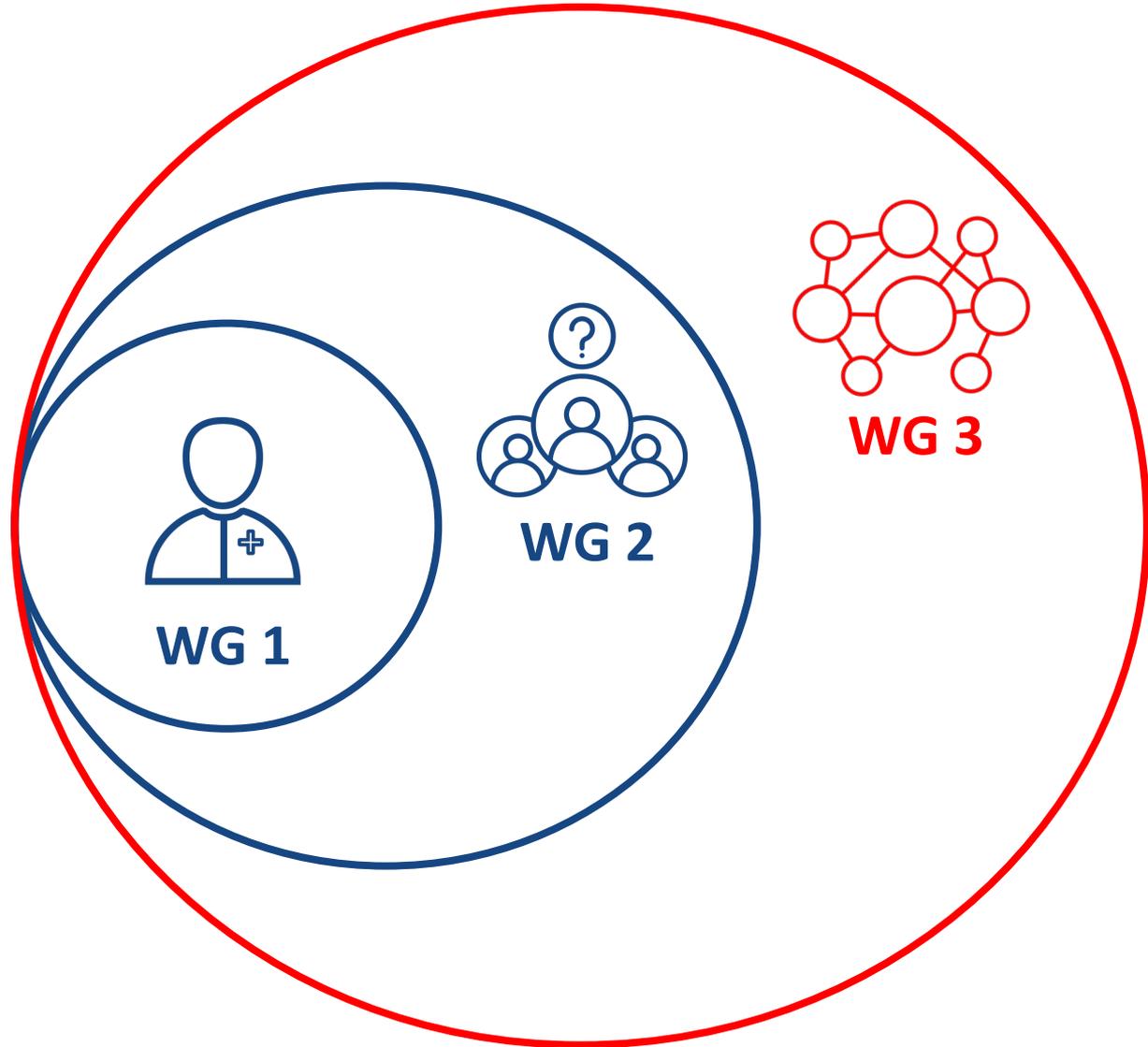
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Reimagining Lifelong Learning & Inspiring an Industry Leading Culture

How the
environment and
organizational
context affects
nurses and
nursing practice





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Planning Committee

1. Optimizing Nursing Practice

1a: Pressure Injury
Chris Olney**

1b: SDoH/Care Coordination
Nipa Kamdar**

Members

- Renee Colsch**
- Carole Woodle
- Kathy Rugen
- Elizabeth Tarlov
- Dora Ifon

2. Strengthening the Nursing Workforce

Members

- Laura Petersen**
- Tracy Weistreich**
- Melissa Knox**
- Ciaran Phibbs
- Jade Moore
- Christine Hartmann
- Kirstin Manges Piazza
- Julius Kehinde

3. Reimagining Learning & Inspiring an Industry-Leading Culture

Members

- Sheila Sullivan**
- Cathy Battaglia**
- Ann Kutney-Lee**
- Marguerite Daus**
- Heather Gilmartin
- Kelly Irving
- Mary Jo Pugh

Floating Team: **Sarah Krein***, Nicholas Parr, Jerry O'Keefe, Amelia Schlak, Liza Catucci



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Thank you

SOTA Co-Chairs

- Sheila Sullivan & Sarah Krein

ONS Partners

- Tracy Weistreich, Kathy Rugen, Jade Moore, Theone Fee

SOTA Planning Committee Co-Leads

- Chris Olney & Nipa Kamdar with support from Renee Colsch
- Laura Petersen & Tracy Weistreich with support from Melissa Knox
- Sheila Sullivan, Cathy Battaglia & Ann Kutney Lee with support from Marguerite Daus

Entire SOTA Planning Committee

- See previous slide 😊

CIDER Team

- Jerry O'Keefe, Karen Bossi, Rama Palriwala

Evidence Synthesis Program

- Nicholas Parr

ORD Mentors

- Liza Catucci, David Atkins, Amy Kilbourne



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To connect, click I have a Promotional Code under the hhonors Wi-Fi connection.

The code is **DVA2023**.



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Current State of the VHA Nursing Workforce Strategic Plan

Sheila C. Sullivan, PhD, RN, EBP-C

Nursing SOTA Co-Chair

Director, Research, Evidence-Based Practice & Analytics

Office of Nursing Services



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VHA Nursing Leadership



**Dr. M. Christopher Saslo, DNS, ARNP-BC,
FAANP**

*Assistant Under Secretary for Health for Patient
Care Services / Chief Nursing Officer
Veterans Health Administration*



Dr. Jennifer Strawn, DNP, RN, NEA-BC
*Executive Director and Deputy Chief Nursing
Officer, Office of Nursing Services
Veterans Health Administration*



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VHA's Vision Statement

VHA's mission is to honor America's Veterans by providing exceptional health care that improves their health and well-being.

VHA will continue to be the benchmark of excellence and value in health care and benefits by providing exemplary services that are both patient-centered and evidence based.

As global leaders in nursing, VHA consistently:



Provides Veterans the highest quality of patient-centered care **leveraging evidence-based practices, industry-leading research, and innovative care models**



Expands the frontiers of nurse **decision-making autonomy, scope of practice, and flexibility**



Sets the standard for a **culture of care, career opportunities, holistic impact, mentorship, and growth**



Invests in the individual, the system, and the future of nursing for the purpose of **building excellence and delivering on VA's four missions** (e.g., care, education, research, "fourth mission")

ONS Mission: To honor the Veteran through excellence in healthcare delivery



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VA Health Care Priorities and Enablers

Priorities

- Hire faster and more competitively
- Connect Veterans to the soonest and best care
- Serve Veterans with toxic exposures
- Accelerate our journey to High Reliability
- Support Veterans' whole health, their caregivers, and survivors
- Prevent Veteran suicide

Enablers

- Retain, invest in, and support our people
- Scale best practices and drive innovation
- Improve our technology systems and workflows
- Modernize our facilities into the future
- Partner with VSOs, states, advocates, and interagency



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“VA’s workforce is our number one asset.”

- Denis McDonough, Secretary of Veterans Affairs



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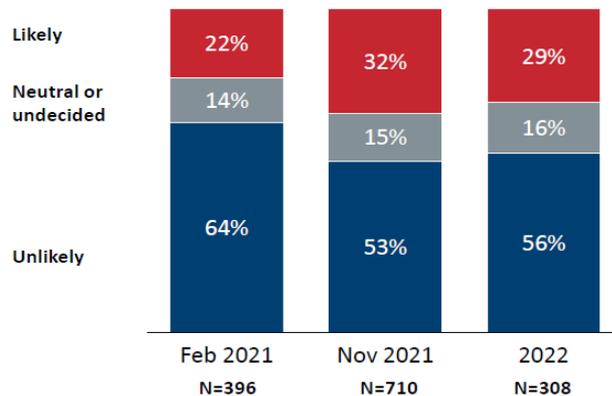
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Recruitment and Retention (not VHA exclusive)

~30% of surveyed RNs indicated they may leave their current direct patient care positions in the next year

Likelihood of surveyed RNs to leave current direct patient care position in the next year
% of respondents



32% more

surveyed RNs indicated they may leave in March 2022, as compared to results from February 2021

13% fewer

RNs said they were unlikely to leave in March 2022, as compared to results from February 2021

2 years into the pandemic, burnout continues to affect the nursing workforce and staffing shortages are creating major challenges

QLEAVE: How likely are you to leave your current position providing direct patient care in the next year?

1. Likely includes "Definitely will leave", "Very likely", and "Somewhat likely"; Unlikely includes "Somewhat unlikely", "Very unlikely", "Definitely will not"



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Occupation	Total leaving (N=23,213)	% of total occupation
CRNA	218	26
NP	1,439	28
CNS	53	26
RN – Level I	2,507	29
RN – Level II	9,686	29
RN – Level III	3,903	30
RN – Level IV	322	31
RN – Level V	79	27
LPN	2,802	26
Nursing assistant	2,204	26

Considering leaving within the next year

- Percentage considering leaving ranged between 26% to 31% across job type
 - 23K survey respondents want to change jobs
 - Estimate of 33K overall nursing workforce accounting for non-respondents
- Not every employee who wants to leave will.
 - VA data indicates 16% turnover rate among RNs for FY23 and 22% for other nurse types
 - RN turnover rate of 22.5% recently reported by NSI among 273 hospitals



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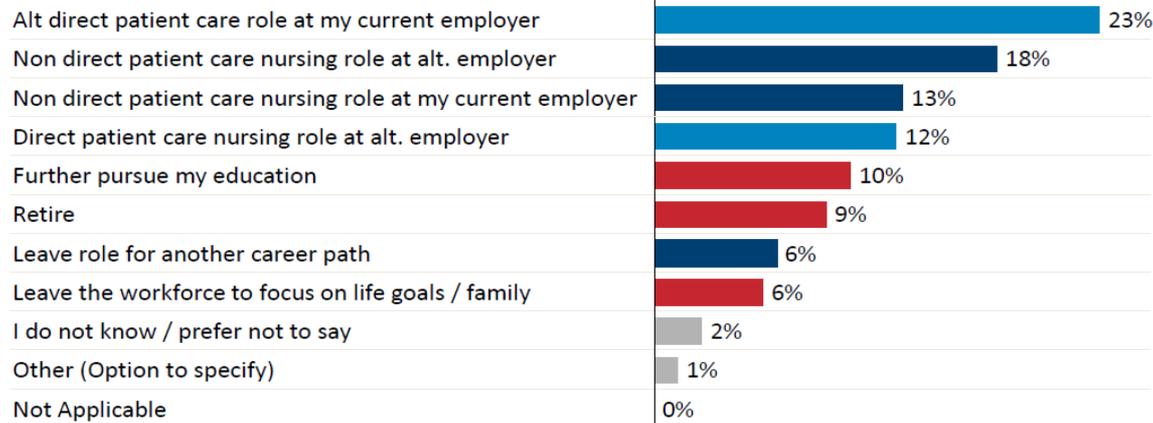


Where are they going now? (Not VHA Exclusive)

Intended plans for surveyed RNs who may leave current direct patient care role in next year

■ Different direct patient care role ■ Non direct patient care role ■ Exit ■ Undecided/NA

Intended plans for surveyed RNs likely to leave current direct care position in the next year,
% of respondents, N=89



QLEAVE2: What are your plans if you were to leave your current position providing direct patient care in the next year?

35%

of surveyed RNs likely to leave their current direct patient care role indicated plans to stay in the workforce but in a non direct patient care role (e.g., another career path, non direct patient care role at current or alternate employer)

25%

indicated they are planning to exit the workforce completely



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Where to	Total leaving (N=23,213)	% of total occupation
Taking another job within VA	11,531	50
Retiring	2,510	11
Take another job within Federal government	2,781	12
Take another job outside the Federal government	2,304	10
Other	4,087	18

Where are they going?

- Half of those leaving plan to take another position in VA, so may not necessarily be a loss
 - Could be planning for a transfer to another unit/VAMC or job promotion



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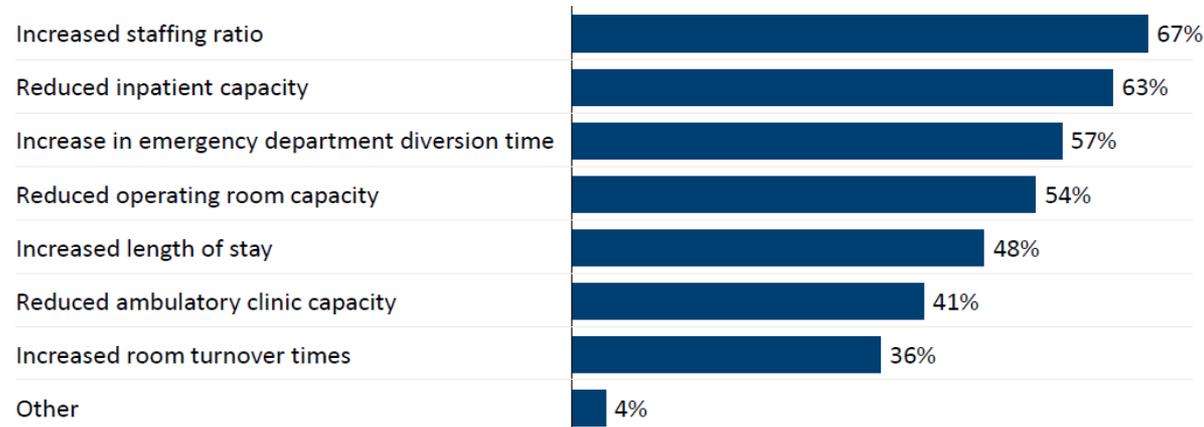
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New Models of Care (not-VHA exclusive)

The impact of workforce shortages are already forcing hospitals to make significant operational changes

Impact to operations of workforce constraints,
% of respondents¹



1. Q38: How are your operations being impacted by workforce constraints?; Note, respondents were asked to select all that apply.

These workforce challenges have already begun impacting operations, with 67 percent of respondents reporting having to change their care model, 63 percent reporting having to reduce inpatient capacity.



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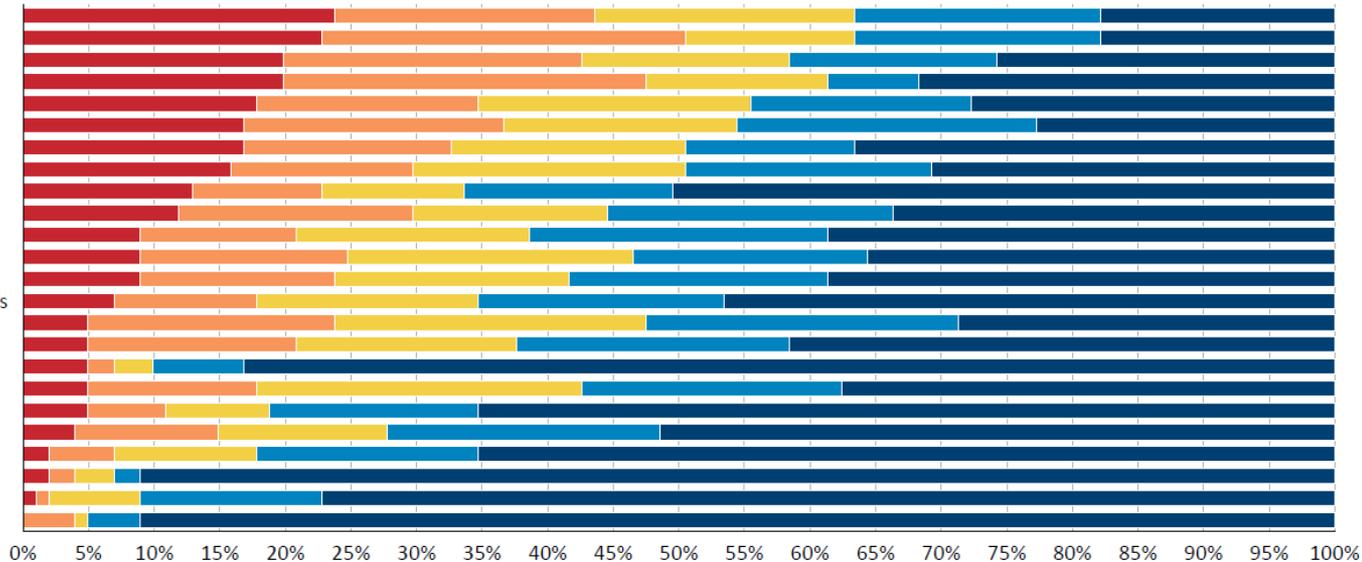
Top factors for surveyed RNs that impacted decision to leave patient care and not return

Factors impacting surveyed RN decision to leave direct patient care role

% of respondents , N=101

Extremely Very much Moderately Slightly Not at all

- No work-life balance
- Not valued by organization
- Unmanageable workload
- No ability to work remotely
- Not valued by manager
- Inadequate compensation
- Better job
- No flexible work schedule
- Care for family
- No potential for advancement
- No sense of belonging
- Negative interactions
- No development opportunities
- No caring and trusting teammates
- No safe work environment
- Not engaged by work
- Move to desirable location
- No ability to work autonomously
- No education benefits
- Unmeaningful work
- Poor health
- Poached by another company
- No access to technology
- Start own business



TLEAVEWHY: To what extent did the following factors impact your decision to leave your direct patient care role in the last 18 months? (Not at all, slightly, moderately, very much, extremely)



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Why do they want to leave?

Reason	Selected (N=22,898)	% of reasons for leaving
Job-Related (e.g. type of work, workload, burnout, boredom)	4,860	21
Work/Life Flexibilities (e.g. Teleworking, Alternative Work Schedule, other work/life accommodations)	4,451	19
Personal (e.g. focus on new interests, attend school, family needs, health)	3,017	13
Compensation and/or benefits (e.g. salary, benefits)	2,852	13
Professional (e.g. better career prospects, career change)	2,632	12
Leadership (e.g. unhappy with senior leadership, unable to adjust to management style, organizational direction)	2,056	9
Supervisor (e.g. clash with supervisors)	1,248	6
Discrimination (e.g. not being treated like others)	1,039	5
Workgroup (e.g. clash with coworkers)	743	3

- Job-related (21%) most selected reason
 - Reducing burnout and improving staffing should remain a focus
- Work/life flexibilities (AWS), personal (family, health), and development (better career) mentioned by 44%
 - May be harder to prevent turnover in all cases, but more flexibility in schedules and career paths, promotion may help
- Concerns with leadership, supervisors, coworkers, discrimination noted by 22%
 - These are factors that may be influenced by changes more readily



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2022-2032 VHA Nursing Workforce Strategic Plan



Optimizing Nursing Practice

- VHA leads the nation in developing national standards of practice across all geographies and care settings
- Nurses hold leadership positions (e.g., AUSH, Network Directors, ADPCS, VISN/VAMC leadership, clinical services) that define and drive the strategy in peer- to-peer collaboration with physicians to influence and improve health care delivery
- VHA nursing is the gold-standard globally for innovative health science research and translation of science into practice to maximize value to the community, Veterans, and the healthcare industry



Strengthening the Nursing Workforce

- VHA's dynamic, streamlined, and employee-centric onboarding process offers accessible support and shortens time to unit for new hires
- VHA is the Employer of Choice providing flexibility (e.g., telemedicine, 72/80, dedicated protected time), mobility in career pathways (e.g., admin roles, geographical scope, changing settings, role types), and best-in-class research and residency programs, attracting high-caliber and diverse talent



Optimizing Nursing Practice



Strengthening the Nursing Workforce



Veterans



Reimagining Lifelong Learning and Career Development



Inspiring an Industry-leading Culture



Reimagining Lifelong Learning and Career Development

- Nurses in all settings have protected time for an unparalleled breadth and depth of opportunities in education, research, teaching, and leadership experiences
- Nurses have comprehensive, personalized developmental journeys, customized to meet goals and to guide their chosen career progression
- VHA fosters an environment of intellectual challenge and pursuit (e.g., Evidence Based Practice initiatives to achieve Magnet goals)



Inspiring an Industry-leading Culture

- VHA cultivates a diverse and inclusive workforce that serves Veterans, families, and caregivers of all backgrounds, and builds trust, cultural competencies, and catalyzes dynamic teams
- VHA employs an industry leading shared governance model across all settings of care
- VHA benefits, compensation, and workplace environment together outpace private sector offers



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Goal One: Optimizing and Informing Nursing Practice

Objectives	Workstreams	Description
<p>1.1 VHA leads the nation in developing national standards of practice across all geographies and care settings</p> <p>Nurses hold leadership positions (e.g., USH, Network Directors, ADPCS, VISN/VAMC leadership, clinical services) that define and drive the strategy in peer-to-peer collaboration with physicians to influence and improve health care delivery</p>	<p> Workstream 1: Strengthen VHA-wide Nursing Leadership Model</p>	<p>Design organizational structure that clearly defines authorities and decision-rights to elevate the nursing profession across VHA at the clinical and administrative levels</p>
<p>1.2 VHA nursing is the gold-standard globally for innovative health science research and translation of science into practice to maximize value to the community, Veterans, and the healthcare industry</p>	<p> Workstream 2: Reimagine and redefine nursing practice, authority, and responsibilities</p>	<p>Direct VISNs to ensure nurses are practicing at top of education, competency, and certification across all roles (e.g., LPNs, RNs, APRNs) to increase quality and safety of care and lead on key performance outcomes</p>
<p>1.3 VHA nursing is the gold-standard globally for innovative health science research and translation of science into practice to maximize value to the community, Veterans, and the healthcare industry</p>	<p> Workstream 3: Transform Care Model</p>	<p>Transform healthcare by implementing new processes (e.g., hospital at home, automation and connectivity across diagnosis), technology (e.g., smart hospitals, wearables), informatics, and data analytics to elevate patient care</p>



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Goal Two: Strengthening the Nursing Workforce

Objectives	Workstreams	Description
<p>2.1 VHA's dynamic, streamlined, and employee-centric onboarding process offers accessible support and shortens time to unit for new hires</p>	<p> Streamline and personalize recruiting and onboarding process</p>	<p>Transform the recruiting and onboarding process by standardizing operations and ownership, and building a personalized, technology-enabled suite of tools to improve the user experience and reduce time to hire</p>
<p>2.2 VHA is the Employer of Choice providing flexibility (e.g., telemedicine, 72/80, dedicated protected time), mobility in career pathways (e.g., admin roles, geographical scope, changing settings, role types), and best-in-class research and residency programs, attracting high-caliber and diverse talent</p>	<p> Invest in a continuous, sustainable, and diverse workforce of nurses</p> <p> Build VHA-wide residency/fellowship programs for all transitioning positions</p> <p> Deploy real-time predictive analytics for talent management</p>	<p>Strengthen community partnerships, engagement with nursing students (e.g., having mentorship for succession planning in clinical pathways at the undergraduate, graduate, and doctorate level), and scholarships to cultivate a diverse, inclusive, and robust workforce of future candidates</p> <p>Create VHA-wide residency programs, supported by expansion of academic affiliations, for all nursing roles to professionalize the transition to practice as they begin new roles at VHA</p> <p>Transform healthcare by implementing new processes (e.g., hospital at home, automation and connectivity across diagnosis), technology (e.g., smart hospitals, wearables), informatics, and data analytics to elevate patient care</p>



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Goal Three: Reimagining Lifelong Learning & Career Development

Objectives	Workstreams	Description
<p>3.1 Nurses have comprehensive, personalized developmental journeys, customized to meet goals and to guide their chosen career progression</p>	<p> Reimagine the VHA nurse learning journey to cultivate a rich practice environment</p>	<p>Develop clinical education infrastructure that supports nursing staff through on-the-job apprenticeship, skills training, professional advancement (e.g., details, residency programs, fellowships, coaching based on a clinical ladder, clinical rotations) and enabling nurses to move between settings and roles with ease</p>
<p>3.2 VHA fosters an environment of intellectual challenge and pursuit (e.g., Evidence Based Practice initiatives to achieve Magnet and Pathway to Excellence goals)</p>	<p> Establish VHA nursing as the leaders in innovative research and evidence-based practice</p>	<p>Build research and organizational infrastructure that enables nurses to develop new skills, invest in capabilities, and share learnings to advance nursing research and knowledge (e.g., protected time and time off for research/projects, funding, innovation symposiums) and enable VHA to lead the profession</p>



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Goal Four: Inspiring an Industry-Leading Culture

Objectives	Workstreams	Description
<p>4.1 VHA employs an industry leading shared governance model across all settings of care</p>	<p> Radiate shared governance models and nursing leadership</p>	<p>Create industry-leading and repeatable models that incorporate shared governance into clinical and administrative decision-making and promote highly visible and prominent leadership roles filled by nurses</p>
<p>4.2 VHA cultivates a diverse and inclusive workforce that serves veterans, families, and caregivers of all backgrounds, and builds trust, cultural competencies, and catalyzes dynamic teams</p>	<p> Reimagine VHA nurse value proposition</p>	<p>Cultivate an “only at VHA” nursing experience that elevates the nursing voice across settings of care, promotes work life balance and wellbeing, and leverages VHA’s authorities to attract, grow, and retain the nursing workforce</p>
<p>4.3 VHA benefits, compensation, and workplace environment together outpace private sector offers</p>	<p> Reinvent compensation and reward strategy</p>	<p>Design new, agile total rewards model ensuring compensation and benefits (including non-monetary incentives) are competitive to drive recruiting and retention rates</p>



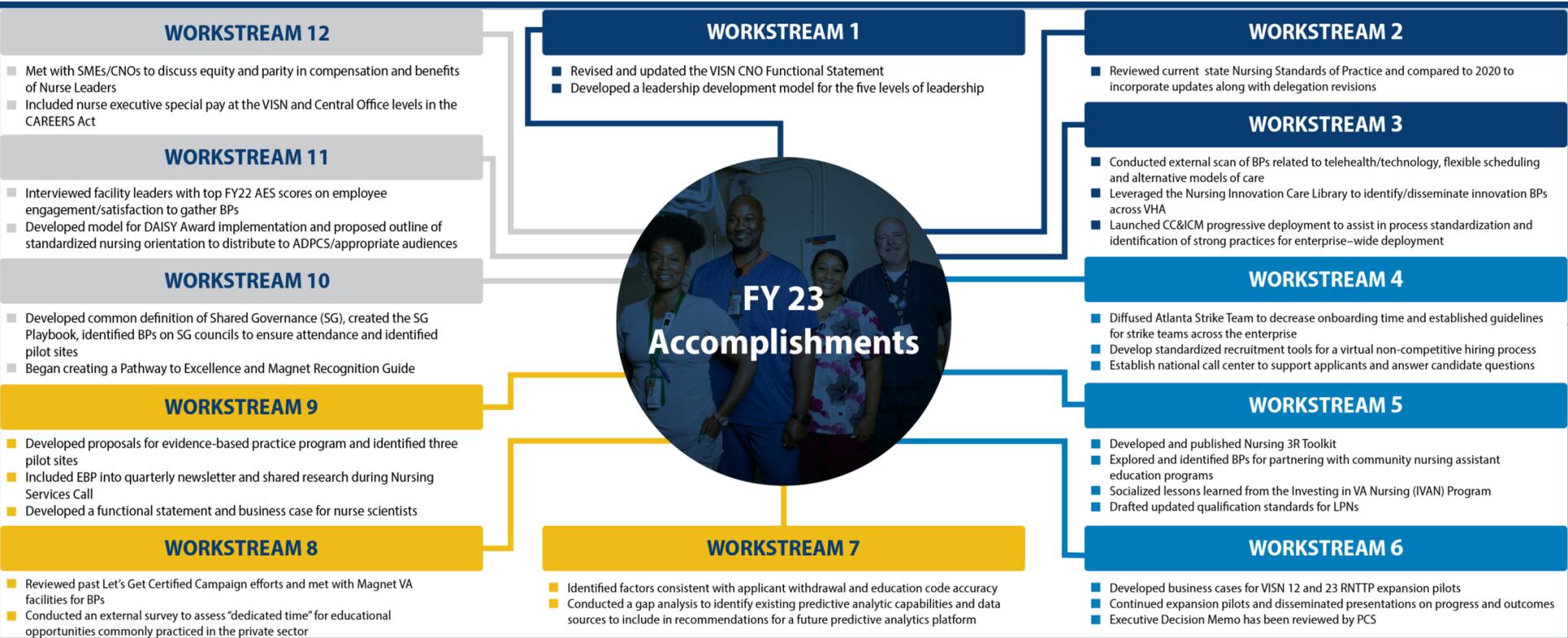
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Look Back – One Year Later





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Setting the Path Ahead

Strategic
Priorities and
Enablers

Accelerate our journey to
High Reliability

Support Veterans' whole
health, their caregivers, and
survivors

Retain, invest in, and
support our people

Scale best practices and
drive innovation

SOTA Workgroup Topics:

Pressure Injury Prevention
Social Determinants of Health
Care Coordination
Staffing
Models of Care
Nursing Excellence
Workplace Violence
Wellbeing

Optimizing Nursing Practice

Strengthening the Nursing
Workforce

Reimagining Lifelong
Learning and Career
Development

Inspiring an Industry-
leading Culture

Nursing
Workforce
Strategic Plan



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[Office of Nursing Services \(ONS\) - Home \(sharepoint.com\)](#)

[VHA Nursing Workforce Resources Blueprint FY 2022-26](#)

[VHA Priorities & Strategic Enablers](#)

[VHA Long-Range Plan Framework](#)

[Alternate Work Schedule Blueprint.pdf](#)

[ANA Innovation New Care Models.pdf](#)

[Shared Governance Playbook.pdf](#)

[Nursing recruitment, retention, relocation \(3R\) Toolkit.pdf](#)

[72/80 playbook](#)

[staffing methodology calculator](#)

CCICM [Outcome and Practice Management dashboard](#)

[Freedom Sings USA - VA Nurse Songs](#) (SharePoint site)

11 VA nurses, also Veterans, teamed with professional songs writers...original music!

[The Way Back: Songs of Healing by VA Veteran Nurses](#)

(listen for free - donate to download)

[Freedom Sings – Premier Event](#) (Veteran-song writer interview – music shared)

[Freedom Sings USA - VA Nurse Songs \(Song Writing Retreat\)](#)

(documentary film – 15 minutes)



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Sheila C. Sullivan, PhD,
RN, EBP-C
Director, Research,
Evidence-Based Practice &
Analytics

Office of Nursing Services

Sheila.Sullivan2@va.gov





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Workgroup Charge

Sarah Krein, PhD, RN

Nursing SOTA Co-Chair

Research Career Scientist

VA Ann Arbor Center for Clinical Management Research

Department of Veterans Affairs



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Agenda Day 1

9:30am – 9:45am Break, move to work group rooms

9:45am – 12:00pm Work Group Deliberations

12:00pm Lunch on your own

*****Work Group Leads will provide a break to pick up lunch

12:00pm – 5:30pm Work group deliberations continue

5:30pm – 6:30pm Work group leads finalize presentations

*****Dinner on your own



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Agenda Day 2

8:30am - 10:25am

- Work group summaries presented to all SOTA participants
- Opportunity for clarifying questions and discussion of summaries

10:25am – 11:30am

- Panel Reaction to Work Group Presentations
- Closing and next steps



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Workgroup Goals

- Identify key issues, both resolved (sufficient evidence) and unresolved (gaps)
- Identify potential research to address gaps (specific research questions are NOT needed, rather identify important areas of research)
- Recommendations to VA decision makers
- Tools/Strategies to implement evidence-based findings or overcome implementation barriers (and responsible parties)



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Workgroup Tasks

- Work group leads facilitate discussion of key questions
- Work group comes to consensus on priority areas for further research, recommendations for decision-makers, implementation strategies for findings
- Develop a summary of work group deliberations for presentation to the full SOTA group



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Workgroup Tasks

- Take each question in turn.
- Use evidence reviews and shared articles as primary basis for discussion.
- Use individual clinical experience and expertise to provide context.
- Distinguish recommendations based on available evidence from those based on expert consensus.
- Focus research recommendations on most important gaps, particularly those that are relevant to Veterans. What research is:
 - Likely to change practice
 - Important to Veterans or the nursing workforce
 - Unique opportunity for VA to study



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End of Day 1 Workgroup Product:

Co-Leads prepare 20-minute summary presentation for day 2

- The issue/priority
- Research areas
- Recommendations for decision-makers
- Barriers/strategies to overcome barriers
- Dissemination strategies



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Keys to A Successful SOTA Discussion

- Keep goals in mind –
 - Identifying areas where practice (emphasis on VA) has not kept pace with evidence
 - Identifying most important areas where new research could drive practice
- Areas of research can include discovery (new knowledge), generating evidence to determine effectiveness, and issues related to implementation
- Think about how to **prioritize** policy and research recommendations



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Housekeeping

- You will be in your assigned work group all day. We will not be reconvening as a large group today.
- There will be a break to get yourself lunch which you are welcome to bring back to eat in your work group room. Your workgroup leads will let you know what time to reconvene.
- We will reconvene promptly at 8:30 on Day 2 for the workgroup presentations and senior leaders' panel.



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Workgroups Locations and Co-Leads

Workgroup 1a Pressure Injury --- Renaissance Room

Christine Olney, PhD, RN

Supported by: Lisa Burkhart, PhD, RN, ANEF

Workgroup 1b SDoH/Care Coordination --- Merion

Nipa Kamdar, PhD, RN

Supported by: Renee Colsch, Ph.D, RN, SCRNP, CQ

Workgroup 2 Strengthening the Nursing Workforce --- Gladwyne

Laura Petersen, MD, MPH

Tracy Weistreich, PhD, RN, NEA-BC, NPD-BC, VHA-CM

Supported by: Melissa Knox, RD

Workgroup 3 Reimagining Lifelong Learning + Inspiring an Industry Leading Culture -- Haverford

Cathy Battaglia, PhD, RN, FAAN

Ann Kutney-Lee, PhD, RN, FAAN

Sheila Cox Sullivan, PhD, RN, EBP-C

Supported by: Marguerite Daus, PhD, RN



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Floating team:

- Sarah Krein, PhD, RN
- Nicholas Parr, PhD, MPH
- Jerry O'Keefe, JD, MPH
- Amelia Schlak, PhD, RN
- Liza Catucci, MPH

**Support Workgroups in meeting deliverables and track progress across groups



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Questions?



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To connect, click I have a Promotional Code under the hhonors Wi-Fi connection.

The code is **DVA2023**.



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**ON YOUR
MARK**

GET SET

BAKE



DISCUSS